IT314: Modelling Class Diagram and Activity Diagram (202201054-Ashutosh Singarwal)

1. <u>Use Case Descriptions:</u>

a. Process Sale Use Case

- Primary Actor: Cashier]
- Preconditions:
 - Cashier is logged into the POS system and authenticated.
 - o Customers are present at the terminal with items ready to be purchased.

Outcome:

 The sale is completed, a receipt is generated, and stock levels are updated.

Flow of Events:

- Customer brings items to the cashier.
- o Cashier starts a new sale session.
- Items are scanned by their barcodes.
- The system retrieves product data such as price and name.
- Cashier continues scanning until all items are processed.
- The system calculates the total cost.
- Customers provide payment via cash, card, or check.
- Payment is processed, and inventory is adjusted accordingly.
- A receipt is printed, and the transaction is finalized.

• Alternate Flows:

- o If a barcode is unreadable, the cashier manually inputs the code.
- The cashier can cancel the transaction if the customer decides not to proceed.

b. Handle Return Use Case

• Primary Actor: Cashier

• Preconditions:

- Cashier is logged into the system.
- Customer presents a valid item or receipt for return.

Outcome:

• The return is completed, and stock is updated.

Flow of Events:

Customer requests a return.

- Cashier begins the return process.
- The system scans the receipt or product barcode.
- Information about the product is retrieved.
- Cashier confirms that the item is eligible for return (e.g., within the return policy).
- System completes the return and adjusts stock levels.
- Customers receive a refund or store credit.
- A return receipt is generated and printed.

Alternate Flows:

- Manual item lookup is performed if no barcode is available.
- If the return period has expired, the return may be denied.

2. Entities, Boundaries, and Control Objects

a. For the Process Sale Use Case:

• Entities:

- Item: Represents each product being sold.
- Sale Transaction: Logs the details of the purchase.
- Receipt: Contains sale information for the customer.
- Stock: Tracks the quantity of items available in inventory.
- Payment: Records payment information (method, amount).

Boundary Objects:

- Cashier Interface: The POS interface the cashier uses.
- Barcode Scanner: Reads product barcodes.
- Payment Terminal: Processes credit card or debit card transactions.
- o **Printer**: Prints the receipt.

Control Objects:

- SaleController: Manages the sales process.
- PaymentController: Overseas payment authorization.
- StockManager: Updates inventory after each transaction.

b. For the Handle Return Use Case:

Entities:

- Item: The product that is being returned.
- Return Transaction: Logs details of the return.
- Receipt: Verifies the original sale.
- Stock: Updates item quantities upon return.

Boundary Objects:

Cashier Interface: Used to process the return.

o Barcode Scanner: Scans returned item or receipt.

o **Printer**: Prints the return receipt.

Control Objects:

ReturnController: Manages the return process.

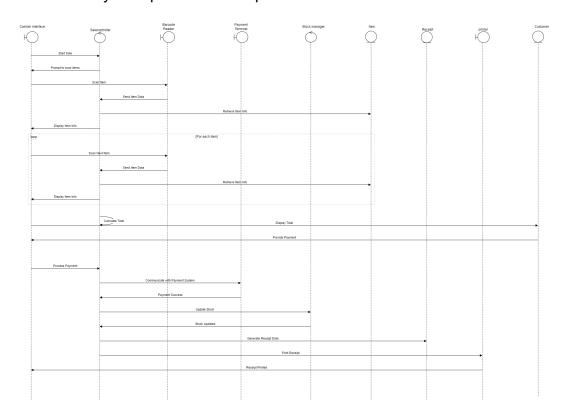
• StockManager: Adjusts stock after a return.

RefundProcessor: Handles refund or store credit issuance.

3. Sequence Diagrams

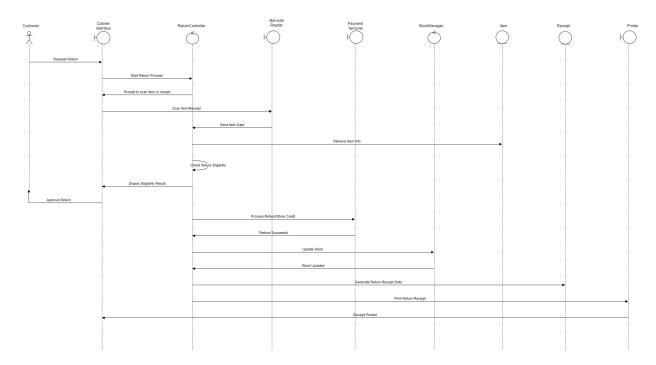
a. For the Process Sale:

- 1. The cashier initiates the sale.
- 2. The POS requests input of item barcodes.
- 3. The barcode scanner sends item data to the system.
- 4. The system fetches item details from the catalog.
- 5. Steps 2-4 are repeated for each item in the cart.
- 6. The system calculates the total price.
- 7. The customer pays, and the system interacts with the payment processor.
- 8. The inventory is updated to reflect sold items.
- 9. The system prints the receipt.



b. For the Handle Return:

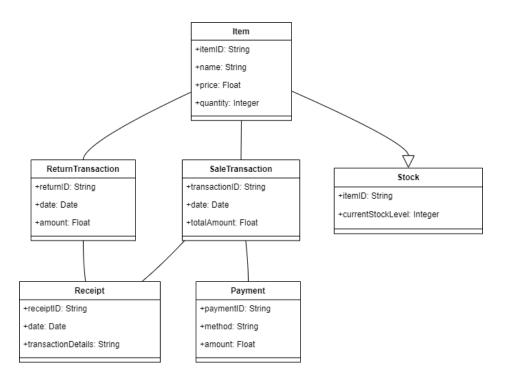
- 1. The customer approaches the cashier with a return request.
- 2. The cashier starts the return process.
- 3. The POS scans the item or receipt.
- 4. The system retrieves the item's details.
- 5. The system checks if the item can be returned.
- 6. A refund is processed or store credit is issued.
- 7. The stock is updated with the returned item.
- 8. The system prints the return receipt.



4. Analysis Domain Models

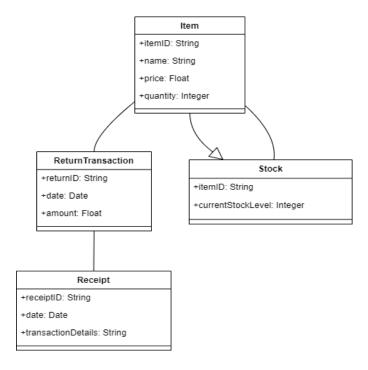
a. Process Sale Entities:

- Item: Holds the product's details, such as price and name.
- Sale Transaction: Captures the entire sales transaction.
- Receipt: Acts as the customer's proof of purchase.
- Stock: Keeps track of how many items are in the inventory.
- Payment: Stores payment method and transaction details.



b. Handle Return Entities:

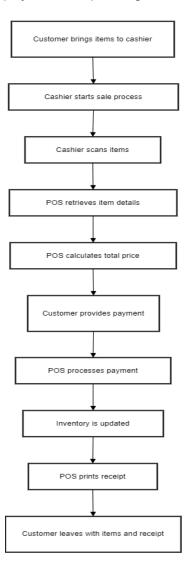
- Item: Represents the returned product.
- Return Transaction: Records the specifics of the return.
- Receipt: Confirms the sale for return verification.
- Stock: Updates based on returned goods.



5. Activity Diagrams

a. Process Sale

This diagram illustrates the workflow of initiating a sale, scanning items, processing payments, updating inventory, and issuing a receipt.



b. Handle Return

This diagram outlines the steps for returning an item, validating return eligibility, updating stock, issuing refunds, and printing a return receipt.

