

## Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687788398050

Contract Generated Date | अनुबंध तिथि: 13-Mar-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2023/B/3168968

## Organisation Details | संगठन विवरण

Type | प्रकार: State Government  
 Ministry | मंत्रालय: Industry and Commerce Department Jammu and Kashmir  
 Department | विभाग: Kashmir  
 Organisation Name | संगठन का नाम: Indian Institute of Carpet Technology Srinagar  
 Office Zone | कार्यालय क्षेत्र: 01942411143

## Buyer Details | खरीदार विवरण

Designation | पद: Purchase Incharge  
 Contact No. | संपर्क नंबर: 0194-2411143-  
 Email ID | ईमेल आईडी: ajazshah.iict@jk.gov.in  
 GSTIN | जीएसटीआईएन: -  
 Address | पता: Bagh-e-ali Mardan Khan Nowshera Srinagar, SRINAGAR, JAMMU & KASHMIR-190011, India

## Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD Concurrence | आईएफडी सहमति: No  
 Designation of Administrative Approval | प्रशासनिक अनुमोदन का पदनाम: Director IICT  
 Designation of Financial Approval | वित्तीय अनुमोदन का पदनाम: Director IICT

## Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: BUYER  
 Payment Mode | भुगतान का तरीका: Offline  
 Designation | पद: Purchase Incharge  
 Email ID | ईमेल आईडी: ajazshah.iict@jk.gov.in  
 GSTIN | जीएसटीआईएन: -  
 Address | पता: Bagh-e-ali Mardan Khan Nowshera Srinagar, Srinagar, JAMMU & KASHMIR-190011, India

## Consignee Details | परेषिती विवरण

S.No   क्र.सं.	Consignee Name & Address   परेषिती नाम & पता	Service Description   सेवा विवरण
1	Contact   संपर्क: 0194-2411143- Email ID   ईमेल आईडी: ajazshah.iict@jk.gov.in GSTIN   जीएसटीआईएन: - Address   पता: Bagh-e-ali Mardan Khan Nowshera Srinagar, SRINAGAR, JAMMU & KASHMIR-190011, India	Manpower Outsourcing Services - Fixed Remuneration - Non-IT Technical; Tech. Supdt. (Weaving); High School

## Service Provider Details | सेवा प्रदाता विवरण

GeM Seller ID | जेम विक्रेता आईडी: 5A20200001067174  
 Company Name | कंपनी का नाम: WISHWAS SECURITY SERVICES  
 Contact No. | संपर्क नंबर: 09906699315  
 Email ID | ईमेल आईडी: vishvassecurities@gmail.com  
 Address | पता: NOWGAM BYE PASS OPPOSITE ELLAQUAI DEHATI BANK SRINAGAR, NOWGAM SRINAGAR, Nowgam bypass opp ellaquai dehathi Bank Srinagar, MAIN MARKET NOWGAM BYE PASS SRINAGAR, Srinagar, JAMMU AND KASHMIR-190015.  
 MSME verified | एमएसएमई सत्यापित: Yes  
 MSME Registration number | एमएसएमई पंजीकरण संख्या: UDYAM-JK-21-0000395  
 MSE Social Category | एमएसएमई सामाजिक श्रेणी: General  
 MSE Gender | एमएसएमई लिंग श्रेणी: Male  
 GSTIN | जीएसटीआईएन: 01AABFW6898D123

\*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

## Service Details | सेवा विवरण

Service Start Date (latest by) | सेवा प्रारंभ दिनांक (नवीनतम): 14-Mar-2023  
 Service End Date | सेवा समाप्ति तिथि: 13-Mar-2024

Category Name | श्रेणी नाम: Manpower Outsourcing Services - Fixed Remuneration

## Billing Cycle | बिलिंग चक्र: monthly

Description   विवरण	Number of Resources to be hired	Percentage of Service charge
List of Profiles	Tech. Supdt. (Weaving)	
Post Graduation	Not Required	
Experience	15 Years +	
Specialization	Master Instructor	
Type of Function	Non-IT Technical	
Specialization for PG	Not Applicable	
Educational Qualification	High School	
Zipcode	NA	

Basic (INR Monthly)	0
EDLI (INR Monthly)	0
EPF Admin Charges (INR Monthly)	0
Optional Allowances 1 (INR Monthly)	0
Optional Allowances 2 (INR Monthly)	0
Optional Allowances 3 (INR Monthly)	0
Provident Fund (INR Monthly)	0
Tenure/ Duration of Employment (In Months)	12

Total Amount (Formula) | कुल राशि (रुप) :

( (Basic monthly pay (INR) exclusive of GST+ESI (INR Monthly)+Provident Fund (INR Monthly)+EDLI (INR Monthly)+Bonus (INR Monthly)+Optional Allowances 1 (INR Monthly)+Optional Allowances 2 (INR Monthly)+Optional Allowances 3 (INR Monthly)+EPF Admin Charges (INR Monthly))\*1.18+ (Percentage of Service charge\*(Basic monthly pay (INR) exclusive of GST+ESI (INR Monthly)+Provident Fund (INR Monthly)+EDLI (INR Monthly)+Bonus (INR Monthly)+EPF Admin Charges (INR Monthly)+Optional Allowances 1 (INR Monthly)+Optional Allowances 2 (INR Monthly)+Optional Allowances 3 (INR Monthly)/100))\*Tenure/ Duration of Employment (In Months)\*Number of Resources to be hired )

Total Value without Addons | ऐडऑन के बिना कुल मूल्य (INR)

292440

Total Addon Value | कुल ऐडऑन मूल्य (INR)

0

Total Value Including Addons | ऐडऑन सहित कुल मूल्य (INR)

292440

Additional Details | अतिरिक्त जानकारी

Designation : Master Instructor

Amount of Contract | अनुबंध की राशि

Total Contract Value Including All Duties and Taxes | सभी शुल्क और करों सहित कुल अनुबंध मूल्य (INR)

292440

SLA Details | एसएलए विवरण

Service Level Agreement

Manpower Outsourcing Services – Fixed Remuneration Based

#### 1 Agreement Overview

This is a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Manpower Hiring Agency/Service Provider. The purpose of this Agreement is to facilitate implementation of Manpower Hiring Service at the Buyer's premises, or any other premises approved by the Buyer. This Agreement outlines the scope of work, Buyer's obligations, special terms and conditions related to service delivery and payment of services. The Agreement remains valid till completion of scope of services or end of contractual duration (whichever is earlier) unless mutually extended by both the parties.

The Services contracts placed through GeM shall be governed by following set of Terms and Conditions:

I. General terms and conditions for Services ("GTC")

II. Service Specific Standard Terms and Conditions ("STC") of the Services contracts shall include the service level agreement (SLA) for the service.

III. BID/ Reverse Auction Specific Additional Terms & Conditions (ATC) as specified by the buyer.

The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede Service specific STC which shall supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with the scope of work and SLA as enumerated in this document shall be construed to be part of the Contract/Agreement between the Buyer and Service Provider.

#### 2 Objectives and Goals

The objective of this Agreement is to ensure that all the commitments and obligations are in place to ensure consistent delivery of services to Buyer by Service Provider. The goals of this agreement are to:

I. Provide clear reference to service ownership, accountability, roles and responsibilities of both parties

II. Present a clear, concise, and measurable description of services offered to the Buyer

III. Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified

IV. To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

This Agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same.

#### 3 Parties to the Agreement

The main stakeholders associated with this agreement are below-

1. **Buyer:** Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed

2. **Service Provider:** Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, permitted assignees, successors and nominees as described in the agreement. The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level/ deductions in case of non-adherence to the defined terms and conditions.

#### 4 Terms & Conditions

##### 4.1 Buyer's Obligations:

- The Buyer shall provide workspace (seating area, work desk, furniture etc.) for the manpower hired through Service Provider, the Buyer shall also arrange necessary gate entry pass to Buyer's premise/ designated premise for the manpower.
- Working shifts (includes day and night shift) if any, and daily working hours shall be mutually agreed upon between Buyer and Service Provider and should follow all the labor laws.
- The Buyer shall directly or in consultation with the Service Provider provide the necessary training to the manpower for Buyer specific tools, applications, and machinery.