

PROJECT REPORT
on
SMART EMAIL ASSISTANT

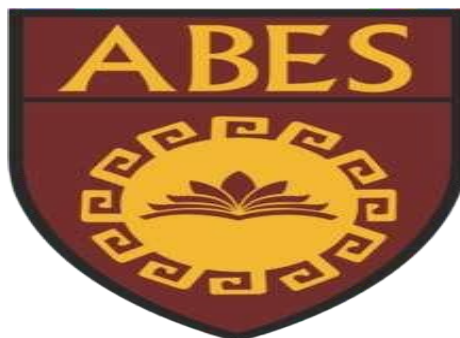
by
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Submitted to the Department of Computer Applications
in partial fulfillment of the requirements
for the degree of
Master of Computer Application

Under the guidance of

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ABES Engineering College Ghaziabad

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Dr. A.P.J ABDUL KALAM TECHNICAL UNIVERSITY, U.P., LUCKNOW

May, 2025

OFFER LETTER



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MANTHAN IT SOLUTIONS

(27, Masjid Road, Ground Floor, Opp. Shahi Masjid, Bhogal, Jangpura, New Delhi, 110014)

Date: 8thFeb'2025

Subject: Offer Letter for the Position of Full Stack Developer

Dear Ashutosh Rajput,

We are pleased to offer you the position of Full Stack Developer with Manthan IT Solutions. Your appointment will be, effective as of 10th Feb'2025. Your job profile will be as a Full Stack Developer. Your Appointment will be probationary for a period of six months from the date of joining. If your appointment is to be confirmed it will be done in writing at least thirty days before end of your probationary period. Your services may be terminated without notice during the probationary period. Unauthorized absence from duty for a continuous period of 7 days would make you lose your lien on employment. In such case your employment shall automatically come to an end without any notice of termination.

For **1st month** you will be paid **Rs. 5,000** as stipend. After that your salary will be **Rs. 15,000** for next **6 months**. After that depending upon your performance and skill, it will be incremented to **25K**.

We feel confident that you will contribute your skills and experience towards the growth of our organization.

You are requested to adhere the timeline.

Please confirm your acceptance of this offer by signing and returning the copy of this offer letter. We look forward to welcoming you on board.

Sincerely

For Manthan IT Solutions

Accepted By

Authorized Signatory

Signature of the Employee

STUDENT DECLARATION

I hereby declare that the work being presented in this report entitled **“Smart Email Assistant”** is an authentic record of my own work carried out under the supervision of **“Ms. Savita Singh”**.

The matter embodied in this report has not been submitted by me for the award of any other degree.

Date:

Signature of Student

Ashutosh Rajput

Dept.: Computer Applications

This is to certify that the above statement made by the candidate is correct to the best of my knowledge.

Signature of HOD

(Dr.) Devendra Kumar

HOD-MCA

Dept.: Computer Applications

Date:

Signature of Supervisor Prof.

Ms. Savita Singh

Assistant Professor

(Sr. Scale)

CERTIFICATE

This is to certify that Project Report entitled “**Smart Email Assistant**” which is submitted by **Ashutosh Rajput** in partial fulfillment of the requirement for the award of degree **Master of Computer Application** in Department of Computer Applications of **Dr. A.P.J. Abdul Kalam Technical University**, is a record of the candidate own work carried out by him under my supervision.

The matter embodied in this Major Project Report is original and has not been submitted for the award of any other degree.

The plagiarism percentage evaluated for the content presented is **Six Percent**.

Supervisor Signature

Ms. Savita Singh

Assistant Professor

(Sr. Scale)

Date:

ACKNOWLEDGEMENT

Introducing the report on the MCA project finished during MCA Final Year fills me with incredible happiness. I owe an exceptional obligation of appreciation to **Ms. Savita Singh, Assistant Professor (Sr. Scale) Department of Computer Applications, ABESEC, Ghaziabad** for her constant support and guidance throughout the course of my work. Her sincerity, thoroughness, and perseverance have been a constant source of inspiration for me. It is just her perceptive endeavors that our undertakings have come around.

I also take the opportunity to recognize the contribution of **Prof. (Dr.) Devendra Kumar Head, Department of Computer Applications, ABESEC, Ghaziabad** for his support and assistance during the development of the project.

I also don't want to miss the opportunity to thank the entire department's faculty members for their helpful support and cooperation during the project's development. Last but not least, I want to thank my friends for their help in getting the project done.

Signature of Student

Ashutosh Rajput

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MCA-IV Semester

ABSTRACT

The Smart Email Assistant is a Spring Boot-based application enhanced with Spring AI to streamline and automate email communication in a dynamic and intelligent environment. Designed to assist users in managing their email interactions more effectively, the system leverages natural language processing and AI-powered suggestions to draft responses, summarize messages, and categorize emails intelligently.

By integrating modern AI capabilities with traditional backend development, the assistant provides real-time content analysis and response generation, significantly reducing the time spent on routine email tasks. It offers a user-friendly interface that ensures seamless interaction while maintaining data security and consistency. The system supports features like smart reply generation, keyword-based filtering, and contextual understanding of incoming messages.

This project aims to improve personal and professional productivity by transforming conventional email management into an intelligent and proactive experience. It serves as a scalable foundation for further integration with enterprise tools, making it a robust solution for smart communication in today's fast-paced digital ecosystem.

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LIST OF ABBREVIATIONS

Service	Full Form / Description
Gemini	Google's Multimodal Large Language Model (LLM)
Spring AI	Spring Boot Abstraction Layer for AI/LLM Integration
REST API	Representational State Transfer Application Programming Interface (used in Spring Boot)
React	JavaScript Library for Building User Interfaces
MUI	Material UI – React Component Library for Styling
Chrome Extension	JavaScript-based browser extension for Gmail interaction
DOM	Document Object Model (used in Gmail content manipulation)
Fetch API	Web API for sending HTTP requests from frontend
Spring Boot	Java-based Framework for RESTful backend services
Maven	Java Build and Dependency Management Tool
Gmail	Google Email Service (target UI for the extension)
HTML/CSS/JS	Web Technologies used in frontend & Chrome extension
Mutation Observer	JavaScript API for detecting DOM changes in Gmail compose window

CHAPTER 1

INTRODUCTION

1.1 PROBLEM DEFINITION / STATEMENT

In today's fast-paced digital environment, professionals and organizations rely heavily on email communication to manage tasks, coordinate with teams, and interact with clients. However, drafting thoughtful, context-relevant, and professional email replies consumes a significant amount of time and mental effort, particularly for repetitive or routine messages. This challenge is further magnified when users are required to respond to large volumes of emails daily, often leading to delayed responses or generic, low-quality replies.

The core problem lies in the lack of intelligent tools that can assist users in **composing meaningful, context-aware, and tone-appropriate email responses automatically**, without requiring them to write from scratch each time.

To address this issue, the **Smart Email Assistant** project proposes an AI-powered solution that integrates **Google's Gemini API** with a **Spring Boot backend** to generate high-quality email replies based on minimal user input or prompt. This assistant understands the context of an email thread and can produce personalized responses while maintaining the desired tone (e.g., formal, friendly, assertive).

The system aims to:

- Reduce the time spent on composing routine email replies.
- Increase communication effectiveness through AI-generated suggestions.
- Seamlessly integrate with existing email platforms (e.g., via a Gmail browser extension).
- Maintain data privacy and ensure secure handling of sensitive content.

This project tackles both the **technical** and **usability** aspects of intelligent communication tools, offering a scalable, user-friendly, and productivity-enhancing solution for modern email users.

1.2 OBJECTIVE / PROJECT OBJECTIVE

The primary objective of the **Smart Email Assistant** is to develop a secure, efficient, and intelligent platform that automates the process of composing professional emails, enabling users to generate clear and contextually relevant email content with ease. The system leverages advanced AI technology to understand user prompts and deliver accurate, polished email drafts, enhancing communication productivity. The detailed objectives are:

- **Automate Email Composition:** Enable users to generate professional and context-aware emails automatically, reducing the time and effort required for writing.
- **Integrate Advanced AI:** Utilize Google's Gemini AI model through Spring AI to provide accurate natural language understanding and generation.
- **Provide Easy Accessibility:** Offer a RESTful API interface that allows seamless integration with other applications or frontends.
- **Ensure Accuracy and Clarity:** Generate grammatically correct and well-structured emails to improve communication quality.
- **Enhance Productivity:** Streamline routine email writing tasks to save users' time and improve efficiency.
- **Build a Scalable Backend:** Develop a robust and maintainable backend application using Java and Spring Boot frameworks to support future enhancements and increased user load.

1.3 NEED OF PROJECT

The need for a **Smart Email Assistant** arises from the growing demand for faster, more efficient, and intelligent tools to manage email communication in both professional and personal settings. Traditional email writing can be time-consuming, repetitive, and prone to errors, especially when composing multiple emails daily. By leveraging AI technology, this system addresses these challenges by automating email creation, enhancing productivity, and improving communication quality.

- **Efficient Email Generation:** Automates the process of composing professional and contextually relevant emails, saving users significant time and effort.
- **Improved Accuracy:** Uses advanced AI models to generate grammatically correct and well-structured emails, reducing errors and misunderstandings.
- **User-Friendly Interface:** Provides a simple API-based interface, allowing easy integration with various applications and platforms.
- **Enhanced Productivity:** Enables users to focus on critical tasks by minimizing the repetitive work involved in drafting emails.
- **Cost-Effective Solution:** Reduces the need for manual proofreading and editing, saving both time and operational costs for businesses.
- **Supports Modern Communication Needs:** Adapts to different email tones and contexts, ensuring communication remains relevant and professional.

1.4 SCOPE

The scope of the **Smart Email Assistant** project defines its core functionalities, target users, and possibilities for future improvements. This project focuses on delivering a reliable backend application with AI-powered email generation capabilities, featuring the following functionalities and benefits:

Functional Scope

- Integration of Google Gemini AI for natural language understanding and email content generation.
- A REST API that accepts user prompts and returns contextually relevant, professionally formatted emails.
- Support for multiple users to generate emails simultaneously via API calls.
- Secure handling of user inputs to ensure privacy and data protection.
- Basic error handling and validation to manage invalid or incomplete user requests.

- Scalability to accommodate increasing user demands and advanced AI model updates.
- Extensibility for future enhancements such as multi-language support, email scheduling, and integration with email clients.

Target Audience

- **End Users:**

- Professionals and individuals who need quick, accurate, and context-aware email generation.
- Users seeking to save time by automating routine email writing tasks.
- People looking for improved email quality with minimal effort.

- **Business Users:**

- Companies and organizations aiming to enhance employee productivity by integrating AI-powered email assistants.
- Customer support teams and sales departments that require consistent and professional email communication.
- Teams needing scalable email generation solutions for high-volume communication.

- **Developers and System Administrators:**

- Developers who want to integrate AI email generation into existing applications through REST APIs.
- System administrators focusing on ensuring the backend's scalability, security, and maintainability.
- Teams responsible for updating AI models and optimizing system performance.

CHAPTER 2

LITERATURE REVIEW

The field of AI-assisted communication has witnessed significant advancements in recent years, particularly with the emergence of **Large Language Models (LLMs)** such as Google's **Gemini**, OpenAI's **GPT**, and Meta's **LLaMA**. These models have revolutionized natural language processing (NLP) by enabling machines to understand context, generate coherent text, and assist in human-like communication.

Several studies and implementations have demonstrated the value of AI in improving productivity in communication-heavy domains. Research by Russell and Norvig in *“Artificial Intelligence: A Modern Approach”* outlines the principles of NLP, decision-making, and language understanding that form the foundation of tools like Smart Email Assistants. Additionally, Kleppmann's *“Designing Data-Intensive Applications”* highlights the need for robust, scalable backend systems to support real-time user requests — a core aspect of this project, implemented using **Spring Boot**.

In practice, applications like **Gmail Smart Reply** and **Microsoft Outlook's Suggested Replies** already use machine learning to provide short, pre-written responses. However, these systems are often limited in personalization, tone, and depth of reply. This gap presents an opportunity for a more customizable and extensible solution, such as the **Smart Email Assistant** powered by the **Gemini API**, which can generate detailed, user-specific, and tone-adaptable replies.

From a development standpoint, tutorials and documentation from **Baeldung**, **Spring.io**, and **Stack Overflow** provide practical knowledge on implementing REST APIs, integrating third-party APIs, and deploying Java-based applications. The use of **PlantUML** for diagramming system architecture and data flow aids in visualizing the backend flow and logic of the assistant.

Finally, browser extension frameworks and plugin APIs (like Gmail's extension APIs) have enabled frontend developers to enhance native email platforms with AI capabilities, bridging the gap between user interfaces and backend AI services.

In summary, the current literature and technology ecosystem support the development of a Smart Email Assistant that integrates advanced NLP, scalable backend systems, and user-friendly interfaces to create a next-generation communication tool.

CHAPTER 3

FEASIBILITY STUDY

A feasibility study was conducted to evaluate the practicality of developing the Smart Email Assistant. This study assesses whether the proposed AI-powered email generation system meets user requirements, technical constraints, and operational goals, while also considering potential for future enhancements. The feasibility study includes the following aspects:

3.1 TECHNICAL FEASIBILITY

Technical feasibility evaluates the technologies, tools, and expertise required to develop the Smart Email Assistant.

- **Technology Requirements:** The project uses Java 23, Spring Boot framework, Spring AI for AI integration, and Google Gemini API for natural language processing. The backend exposes REST APIs for interaction, and Maven is used for project management.
- **System Architecture:**
 - **Client-Server Architecture:** The system operates with a backend REST API server that processes user prompts and generates email content using AI models.
 - **AI Integration:** Utilizes Google Gemini AI API for natural language understanding and generation.
 - **Database Design:** Optional storage for user prompts, generated emails, and usage logs (if implemented).
- **Development Resources:** The project leverages widely used frameworks and APIs supported by active developer communities. The development team possesses the necessary skills in Java, Spring Boot, and AI API integration.
- **Scalability:** The system is designed to handle multiple simultaneous user requests and can scale by increasing server resources or leveraging cloud services as demand grows.

3.2 OPERATIONAL FEASIBILITY

Operational feasibility ensures the system can function effectively and meet user needs.

- **User Experience:** The system provides a simple API interface that can be integrated into various client applications, enabling easy use for developers and end-users.
- **Support and Maintenance:** The modular design and thorough documentation support easy maintenance and updates of AI models and system components.
- **Staffing Requirements:** Minimal technical staff is needed to maintain backend services and handle API support, with automated AI handling most email generation tasks.

3.3 ECONOMIC FEASIBILITY

Economic feasibility evaluates the cost-effectiveness and financial viability of developing and deploying the Smart Email Assistant system.

- **Development Costs:** The project primarily requires investment in software development, including developer time for backend development, AI integration, and testing. Using open-source frameworks like Spring Boot and leveraging cloud-based AI services like Google Gemini API helps minimize infrastructure costs.
- **Operational Costs:** Ongoing expenses include cloud hosting fees, API usage charges for Google Gemini, maintenance, and periodic updates. These costs are expected to be manageable due to scalable cloud services and pay-as-you-go AI APIs.
- **Cost Savings:** Automating email generation reduces manual effort and increases productivity, resulting in significant time savings for users and organizations. This can translate to lower labor costs and faster communication cycles.
- **Return on Investment (ROI):** The system's ability to improve efficiency and reduce human error in email communication can provide a strong ROI by enabling users to focus on higher-value tasks, improving overall business performance.
- **Scalability and Future Expansion:** The project's design supports scalability, allowing it to grow with user demand without requiring major re-investment, thus optimizing long-term cost management.

CHAPTER 4

SYSTEM REQUIREMENTS

4.1 FUNCTIONAL REQUIREMENTS

The functional requirements define the core capabilities that the **Smart Email Assistant** must deliver to users across UI, AI integration, API handling, and security.

4.1.1 User Interface

- Users can input the content of an email or message for which they want a reply.
- The application offers a clean, user-friendly interface built using **React.js** and **Material UI**.
- Users can optionally choose a **reply tone** (e.g., professional, casual, friendly).
- The generated email reply is displayed in real time with options to **copy the text** or reuse it.
- The interface is fully responsive and integrates seamlessly with **Gmail via Chrome Extension**.

4.1.2 AI-Powered Email Reply Generation

- The frontend sends the user input (email + tone) to the backend API.
- The backend invokes the **Gemini API** (via Spring AI) to process the email context.
- A relevant, context-aware reply is generated using AI and sent back to the UI.
- Replies are generated quickly and adapt to the selected tone for better personalization.

4.1.3 API Integration and Handling

- Backend securely integrates with **Google's Gemini API** using **Spring AI**.
- **Spring Web & WebFlux** ensure support for both standard and reactive REST communication.

- Implements **error handling**, fallback responses, and logs for failed API requests.
- Ensures **scalability** with support for multiple users and parallel request handling.
- Uses **Lombok** for clean and efficient backend code.

4.1.4 Security and Data Handling

- Input validation is implemented to prevent **XSS**, **injection attacks**, or malformed data.
- API keys and sensitive configs are managed via environment variables (never exposed to frontend).
- Follows secure **CORS policies** and uses **HTTPS** in production deployment.
- Chrome extension only accesses Gmail UI and API endpoint on localhost:8080 (or production host).

4.2 NON-FUNCTIONAL REQUIREMENTS

The non-functional requirements describe the performance standards, quality attributes, usability expectations, and operational constraints of the **Smart Email Assistant** system.

4.2.1 Usability Requirements

- The system provides a **clean and intuitive UI** built with **React.js** and **Material UI**, ensuring a smooth user experience.
- Clear visual feedback is provided during all stages (e.g., “Generating reply...”, “Error: Please try again”).
- Chrome Extension offers **seamless integration** within Gmail, injecting the “AI Reply” button into the compose window for easy access.

4.2. 2 Performance Requirements

- **Response Time:** The system should return AI-generated replies within **2–3 seconds** in most cases.
- **Throughput:** Must support **10+ concurrent users** with stable performance during peak loads.
- **Scalability:** Backend (Spring Boot with WebFlux) is designed to **scale horizontally** using load balancers and containerized deployments (e.g., Docker/Kubernetes).
- **Memory Optimization:** Efficient memory usage is ensured on both client and server sides to prevent lags or crashes during heavy use.

4.2.3 Availability and Reliability

- **Availability:** Target uptime is **99.9%**, ensuring the assistant is available when users need it.
- **Resilience:** In case of external API (Gemini) failures, fallback mechanisms (e.g., retry logic or default responses) are triggered.
- Uses **circuit breaker** patterns and graceful error handling (Spring Retry / WebClient resilience tools).

4.2.4 Maintainability

- The system architecture follows a **modular and layered approach** (Controller → Service → AI Layer → API Layer).
- Code is written with **clean code principles** and uses **Lombok** to reduce boilerplate.
- Follows **RESTful design** for easier integration with external tools or mobile versions in the future.
- Well-documented codebase and comments for developers; includes README, API docs (e.g., Swagger), and setup instructions.

4.2.5 Security and Privacy

- **API keys and secrets** are managed using secure environment variables (.env, config servers) and never exposed in the frontend or browser.
- All user inputs are **sanitized and validated** on both frontend and backend to prevent:
 - Cross-site scripting (XSS)
 - SQL injection (in future data-enabled versions)
 - Malformed or abusive requests
- Uses **HTTPS protocol** in production for end-to-end encryption.
- No sensitive user data (email content or replies) is stored—ensuring **zero data retention policy**.

4.3 HARDWARE REQUIREMENTS

The hardware requirements for the Smart Email Assistant project, which primarily runs as a backend service with AI integration and REST APIs, are as follows:

- **Processor (CPU):** Quad-core processor or higher (e.g., Intel i5 or AMD Ryzen 5) to efficiently handle AI requests and backend processing.
- **Memory (RAM):** At least 16 GB of RAM to support the Java Spring Boot application and AI model interactions smoothly.
- **Storage:** Minimum 256 GB SSD storage to store application files, logs, and any cached AI data for fast access.
- **Network:** Reliable high-speed internet connection is required for seamless communication with external AI APIs (e.g., Google Gemini API).
- **Operating System:** Windows 10/11, Linux, or macOS — any modern OS that supports Java 17 and Spring Boot development.

4.4 SOFTWARE REQUIREMENTS

The software requirements for the Smart Email Assistant project focus on the tools and technologies necessary for development, integration, and operation of the AI-powered email assistant.

4.4.1 Backend Development Tools

- **IntelliJ IDEA IDE:** Used as the primary integrated development environment for Java and Spring Boot development. IntelliJ IDEA Community Edition 2024.1.1 (or latest) is recommended.
- **JDK (Java Development Kit):** Java 17 or higher is required for running Spring Boot and other Java-based components efficiently.
- **Spring Boot Framework:** Provides the framework for building the RESTful backend API and managing application components.
- **Spring AI:** Used for integrating AI capabilities, including natural language processing and generation through external APIs.
- **Google Gemini API:** Utilized to provide AI-powered language models that generate email replies and smart suggestions.
- **Maven or Gradle:** Build automation tools to manage dependencies and project build lifecycle.

4.4.2 Frontend Development Tools

- **React.js:** Used to build the frontend user interface of the email assistant application.
- **Visual Studio Code (VS Code):** The primary software used for writing React.js code. VS Code is a lightweight, powerful editor widely used in the React developer community, offering extensions and tools that streamline React development.
- **Postman:** For API testing and debugging backend endpoints during development.

4.4.3 API Connectivity and Integration

1. **Overview:**

The backend communicates with the Google Gemini AI API to process natural language input and generate relevant email replies. This involves sending user emails or commands to the AI service and receiving AI-generated responses.

2. **Key Technologies:**

- **RESTful APIs:** Used for communication between frontend and backend services as well as between backend and external AI services.
- **HTTP Client (e.g., WebClient or RestTemplate in Spring Boot):** Facilitates making HTTP requests to Google Gemini API.
- **JSON:** Data exchange format for API requests and responses.

4.5 USE CASES

The Smart Email Assistant offers a wide range of use cases, especially for professionals, businesses, and individuals who manage a high volume of email communications. Below are the key scenarios where this system proves valuable:

1. Automated Email Reply Generation

- **Actor:** User (Employee / Professional)
- **Description:** The assistant reads the context of an email and generates a relevant reply using the Gemini API.
- **Benefit:** Saves time and effort in drafting responses, especially for routine emails.

2. Tone-Specific Response Creation

- **Actor:** User
- **Description:** Users can select a preferred tone (e.g., formal, friendly, apologetic), and the assistant generates replies accordingly.
- **Benefit:** Maintains consistency in professional communication based on the recipient and context.

3. Integration with Email Clients (e.g., Gmail Plugin)

- **Actor:** User (via Gmail extension)
- **Description:** A button integrated in the Gmail interface allows users to click and instantly generate an AI reply.
- **Benefit:** Seamless user experience without switching platforms.

4. Multilingual Email Generation (Future Enhancement)

- **Actor:** Multilingual User or Global Professional

- **Description:** The assistant can generate responses in different languages.
- **Benefit:** Enhances communication across different geographies and cultures.

5. Email Summarization (Future Enhancement)

- **Actor:** Busy User / Manager
- **Description:** The assistant reads lengthy email threads and provides a concise summary.
- **Benefit:** Saves time by highlighting important information in long conversations.

6. Voice-Driven Email Assistant (Future Enhancement)

- **Actor:** Mobile User / Accessibility User
- **Description:** Users can dictate their intent, and the assistant will generate a textual email.
- **Benefit:** Enhances accessibility and improves productivity for on-the-go users.

7. Meeting or Calendar-Aware Replies (Future Enhancement)

- **Actor:** Executive Assistant / Manager
- **Description:** The assistant checks the user's schedule and crafts replies accordingly (e.g., accepting/declining meetings).
- **Benefit:** Intelligent and context-aware responses based on availability

CHAPTER 5

SYSTEM DESIGN

5.1 ER-DIAGRAM

An ER Diagram is used to visually represent the key components and interactions within the Smart Email Assistant system. Although this project does not utilize a traditional relational database, the ER diagram is adapted to model the logical relationships between core conceptual entities such as **User**, **Smart Email Assistant**, **Gemini API**, and **Generated Reply**. This diagram captures how:

- A **User** provides input such as their email and message tone.
- The **Smart Email Assistant** component processes this input, sends it to the **Gemini API**, and receives a response.
- The **Gemini API** (LLM) uses parameters like prompt templates, temperature, and model version to generate a context-aware response.
- A **Generated Reply** is created and linked back to both the User and the Assistant component.

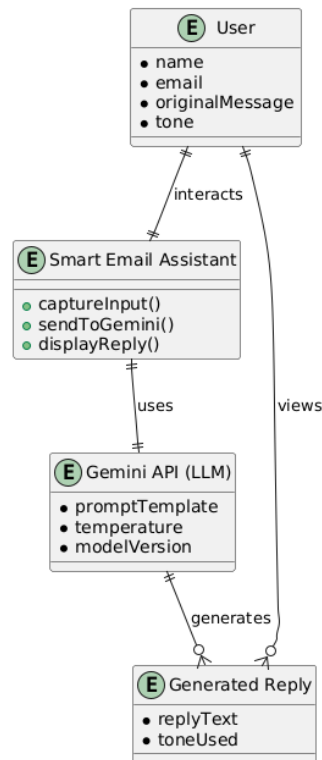


Figure - 1

5.2 DATA FLOW DIAGRAM

1. **Level 0 DFD:** Shows the overall system as a single process interacting with the user who provides email and tone, and receives the generated reply.

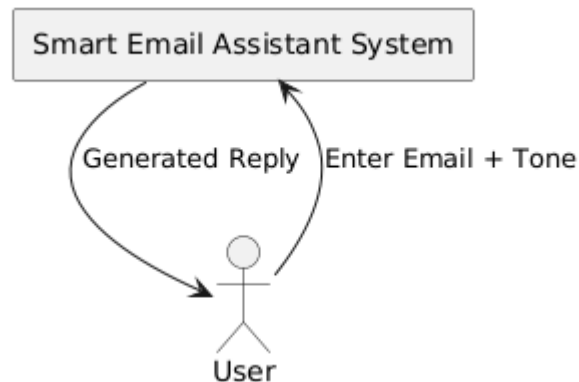


Figure – 2.1

2. **Level 1 DFD:** Breaks down the system into main processes: capturing user input, sending it to Gemini API, and displaying the reply to the user.

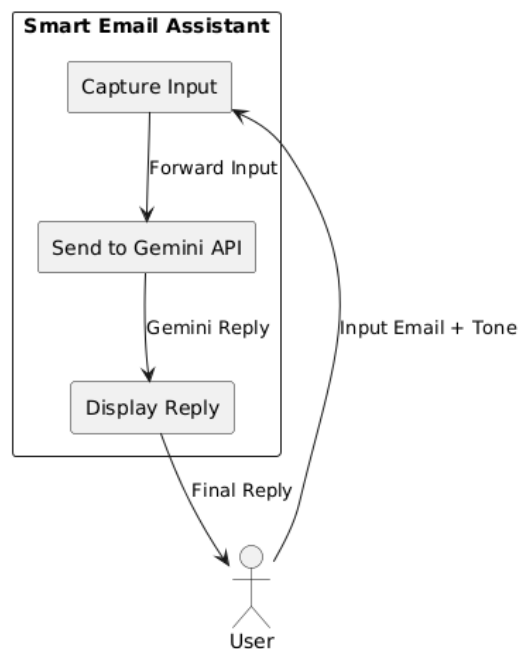


Figure – 2.2

3. **Level 2 DFD:** Details the "Send to Gemini API" process by showing steps like preparing the prompt, setting parameters, calling the API, parsing the response, and handling errors.

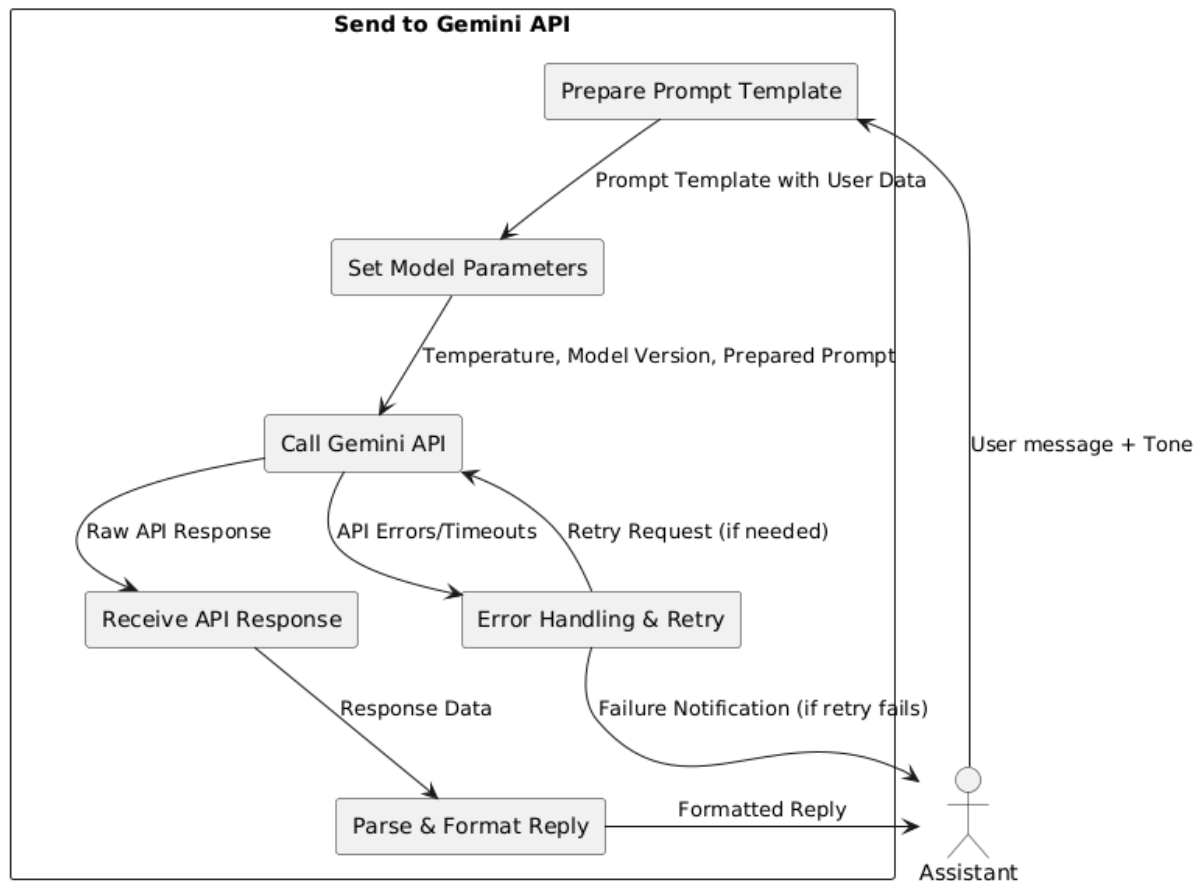


Figure – 2.3

5.3 USE CASE DIAGRAM

A Use Case Diagram represents the functional requirements of a system by showing actors and their interactions. It highlights what users can do and how they interact with system features. In your Smart Email Assistant, it maps users, system processes, and their use cases like sending messages and receiving replies. This helps understand system scope and user goals clearly.

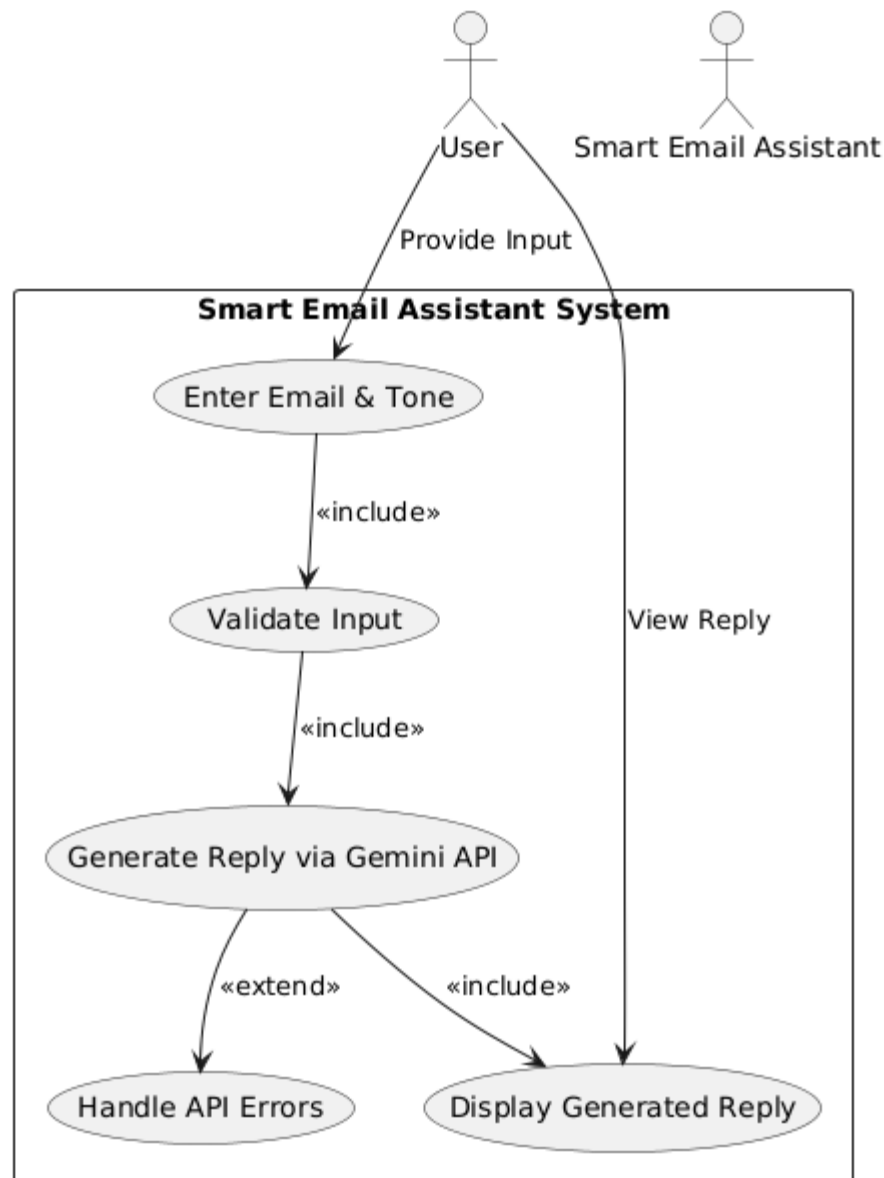


Figure - 3

5.4 SEQUENCE DIAGRAM

A Sequence Diagram shows how different components interact over time through messages.

It illustrates the order of method calls between actors and system parts. In your Smart Email Assistant, it details the flow from user input to API response and error handling.

This helps visualize the dynamic behavior and communication sequence within the system.

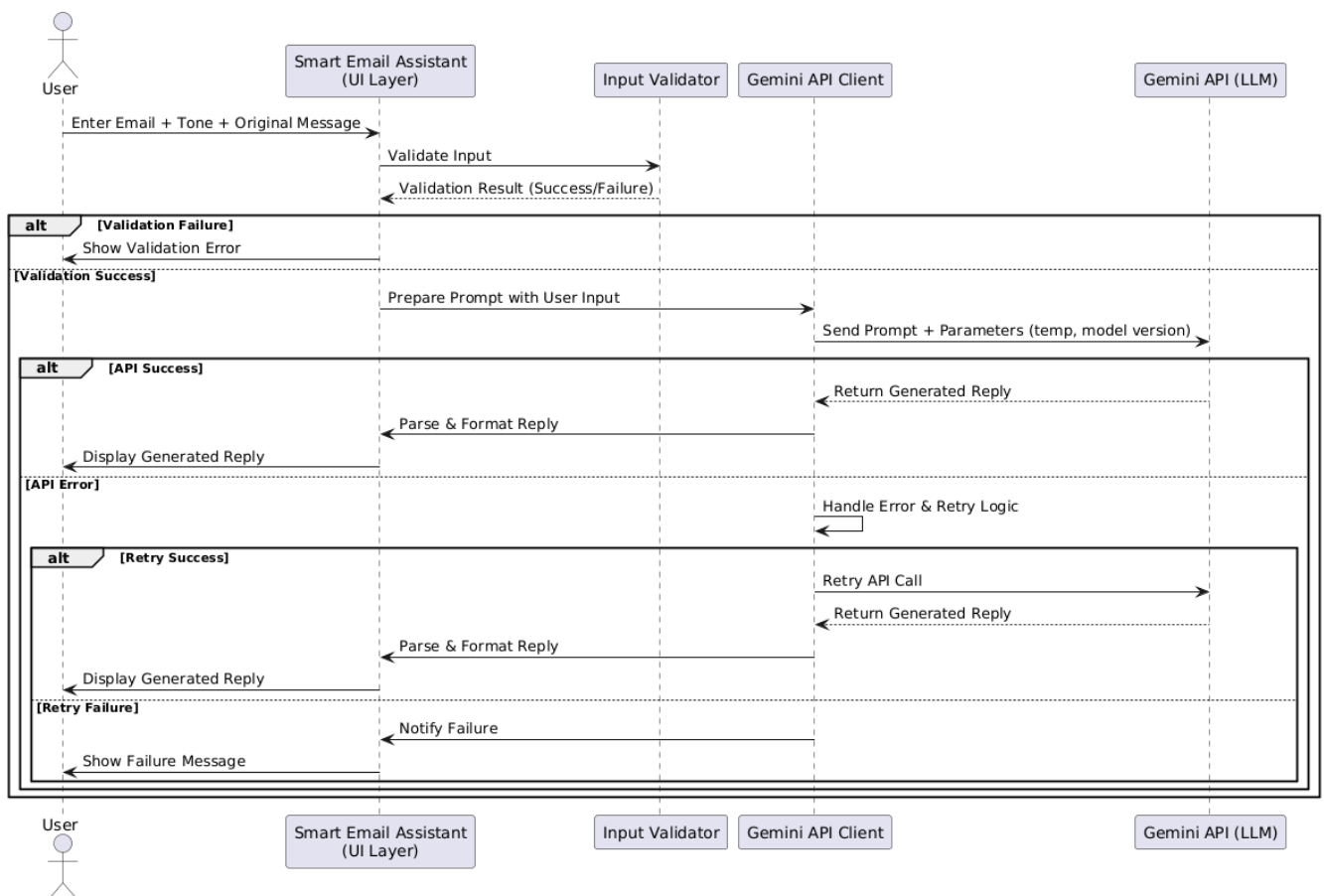


Figure - 4

5.5 ACTIVITY DIAGRAM

An Activity Diagram visually represents the workflow or process steps of a system. It shows actions, decisions, and the flow between them from start to end. In your Smart Email Assistant, it maps user input, validation, API calls, and error handling.

This helps understand the system's sequence of activities and decision points clearly.

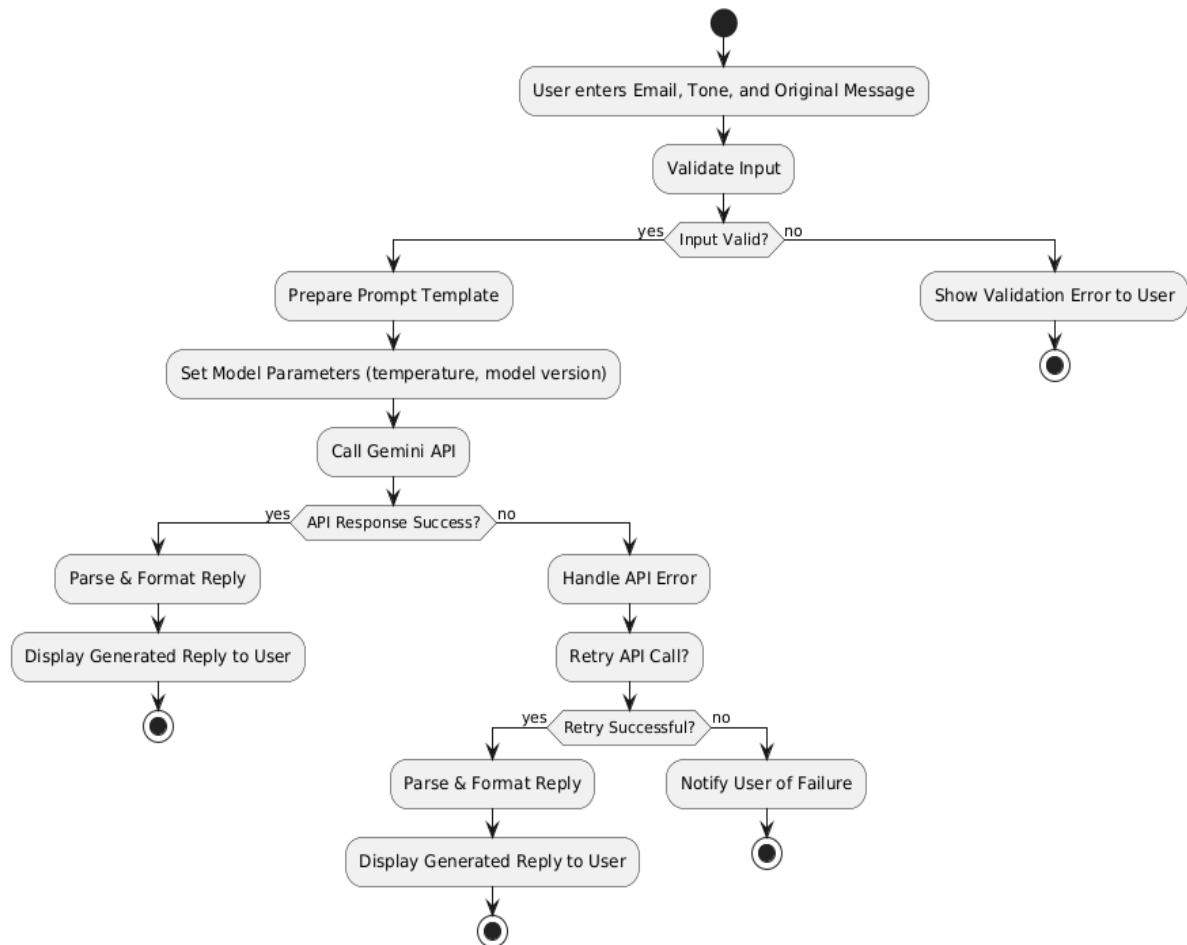


Figure - 5

CHAPTER 6

GUI / CODING

6.1 USER INTERFACE DESIGN

The user interface of the Smart Email Assistant is designed to offer a clean, intuitive, and responsive experience for users seeking to generate AI-powered email replies efficiently. Built using modern web technologies such as React.js with Material UI, the UI facilitates seamless interaction with the backend Spring Boot application integrated with the Gemini API. Users can input their email content and desired tone, trigger AI-based reply generation, and view or copy the generated email response within a sleek and minimalistic design.

MAIN COMPONENTS OF THE UI

User Input Form

- Provides input fields for the user's email message and a dropdown to select the desired tone (e.g., Formal, Casual, Friendly).
- Includes a "Generate Reply" button to submit the input for AI processing.
- Validates inputs to ensure the message content is not empty before submission.
- Utilizes Material UI components for consistent styling and responsive behavior across devices.

Reply Display Section

- Shows the AI-generated email reply returned from the Gemini API after processing.
- Includes options to copy the reply to clipboard or regenerate with different parameters.
- Displays loading indicators during API calls to enhance user feedback and experience.

Navigation and Layout

- Uses a clean, card-based layout with distinct sections for input and output.
- Responsive design ensures usability on desktops, tablets, and mobile devices.
- Header includes branding/logo and project title for easy identification.

Error Handling and Notifications

- Provides user-friendly alerts and error messages in case of failed API calls or network issues.
- Ensures smooth user experience even in edge cases by displaying appropriate retry options.

This UI design approach ensures users can interact effortlessly with the AI-powered assistant, making email generation both fast and effective. The combination of React and Material UI supports a modern frontend experience aligned with industry standards, while integration with the Spring Boot backend ensures robust data processing and API management.

6.2 MODULES SCREENSHOT

1. SPRING BOOT PROJECT (Spring intilizer)

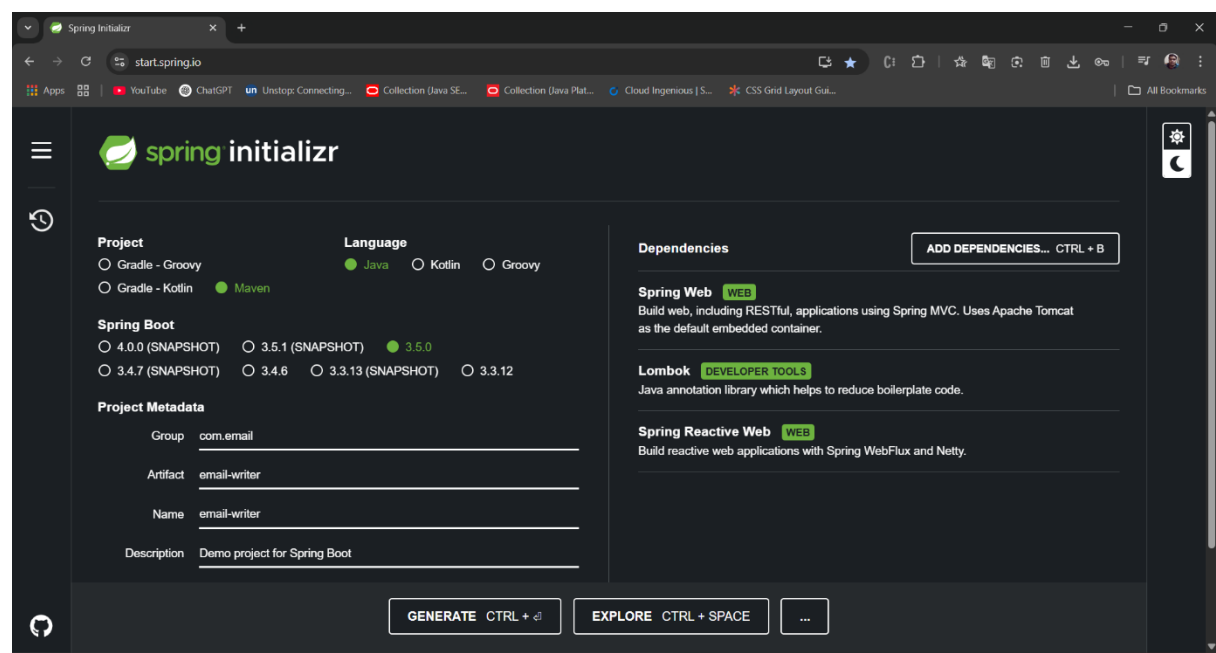


Figure – 6

2. GEMINI API GENERATE

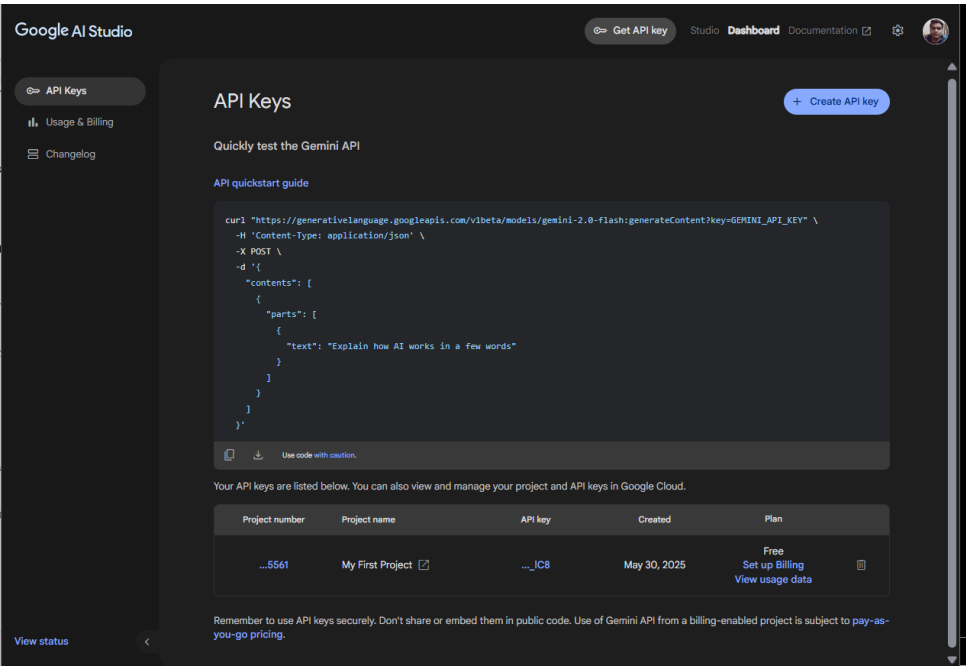


Figure – 7

3. GEMINI API CHECK

3.1 POSTMAN CHECK GEMINI API

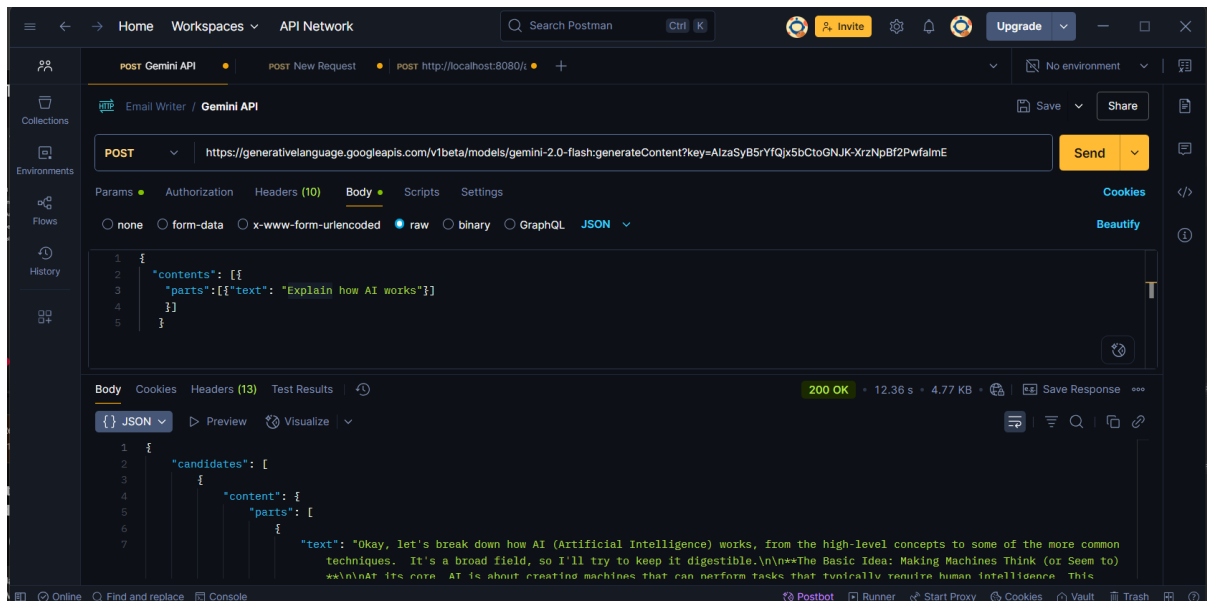


Figure – 8

4. POSTMAN CHECK POST REQUEST FOR API RESPONSE

4.1 POST REQUEST

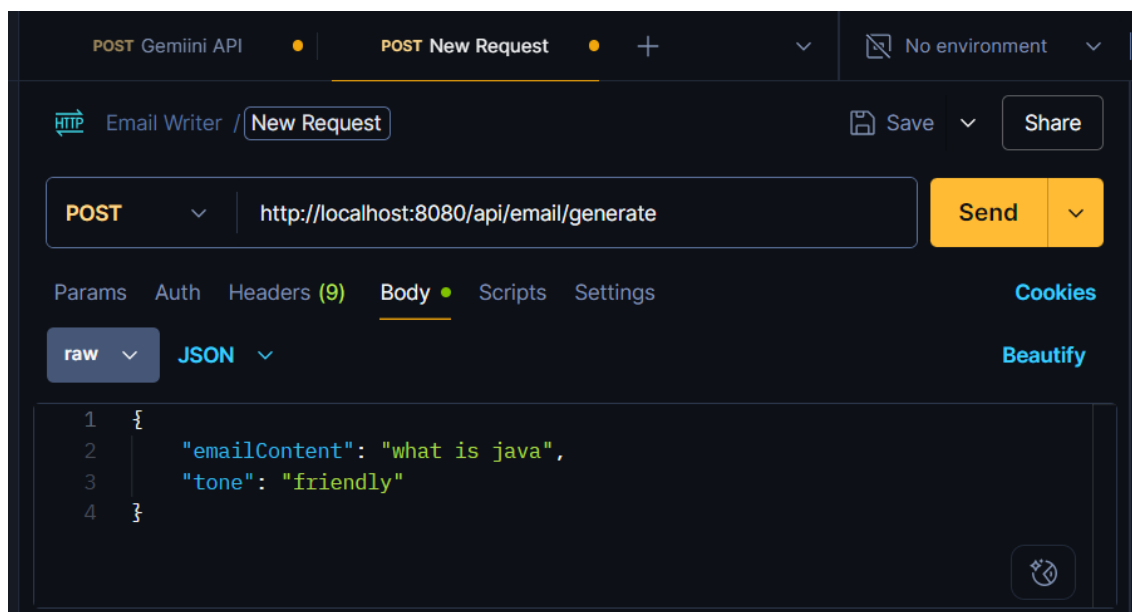
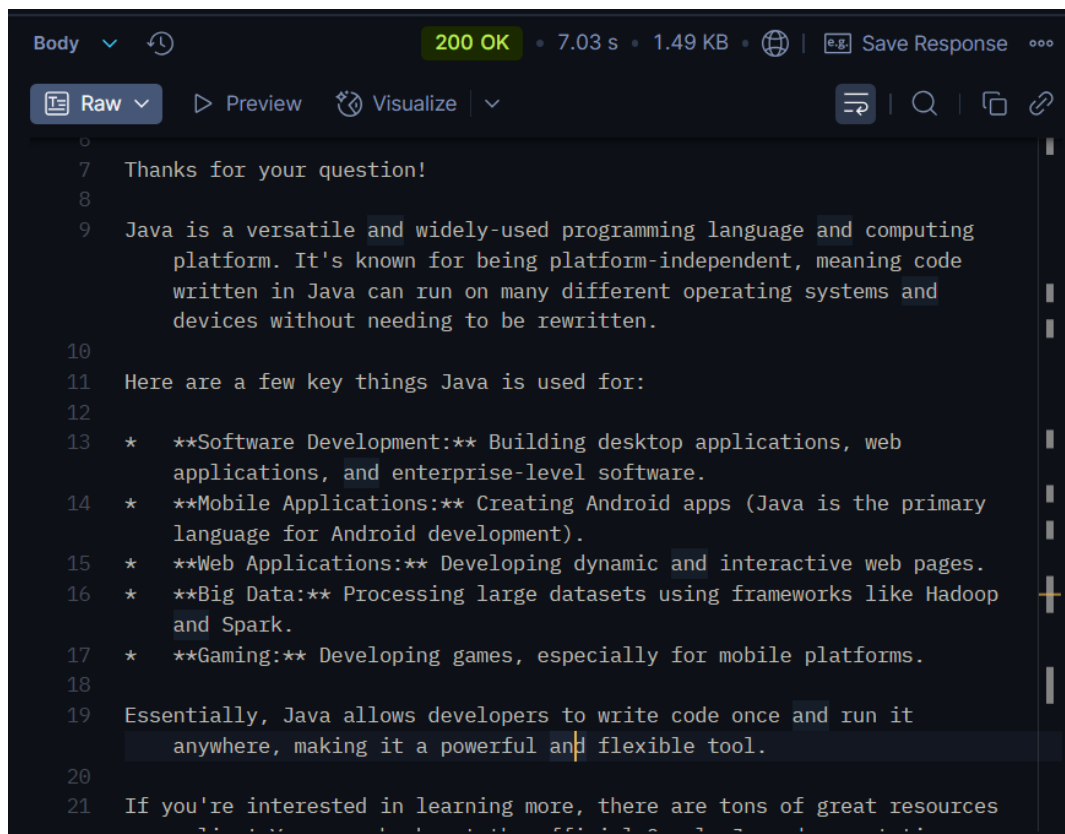


Figure – 9

4.2 POST RESPONSE



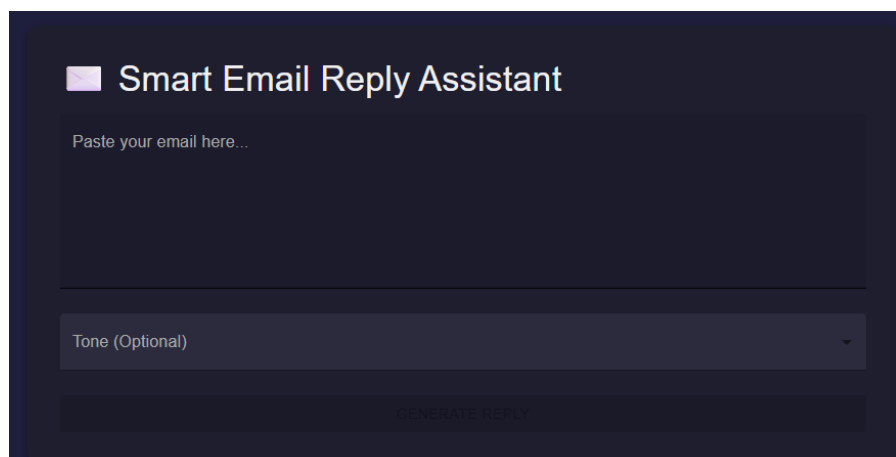
The screenshot shows a REST client interface with a dark theme. At the top, it displays 'Body' with a dropdown arrow, a refresh icon, and a status bar indicating '200 OK', '7.03 s', and '1.49 KB'. There are also icons for a globe, a document, and a 'Save Response' button. Below the status bar, there are tabs for 'Raw', 'Preview', and 'Visualize'. The 'Raw' tab is selected, showing a JSON response. The response body is a string containing text about Java. The text is as follows:

```
7   Thanks for your question!
8
9   Java is a versatile and widely-used programming language and computing
    platform. It's known for being platform-independent, meaning code
    written in Java can run on many different operating systems and
    devices without needing to be rewritten.
10
11  Here are a few key things Java is used for:
12
13  *   **Software Development:** Building desktop applications, web
    applications, and enterprise-level software.
14  *   **Mobile Applications:** Creating Android apps (Java is the primary
    language for Android development).
15  *   **Web Applications:** Developing dynamic and interactive web pages.
16  *   **Big Data:** Processing large datasets using frameworks like Hadoop
    and Spark.
17  *   **Gaming:** Developing games, especially for mobile platforms.
18
19  Essentially, Java allows developers to write code once and run it
    anywhere, making it a powerful and flexible tool.
20
21  If you're interested in learning more, there are tons of great resources
```

Figure - 10

5. EMAIL-WRITER-REACT

5.1 App.jsx



The screenshot shows a web application titled 'Smart Email Reply Assistant'. It has a dark blue background. At the top, there is a header with a small purple square icon and the title. Below the header, there is a large text input area with the placeholder text 'Paste your email here...'. Below the input area, there is a dropdown menu labeled 'Tone (Optional)'. At the bottom, there is a button labeled 'GENERATE REPLY'.

Figure - 11

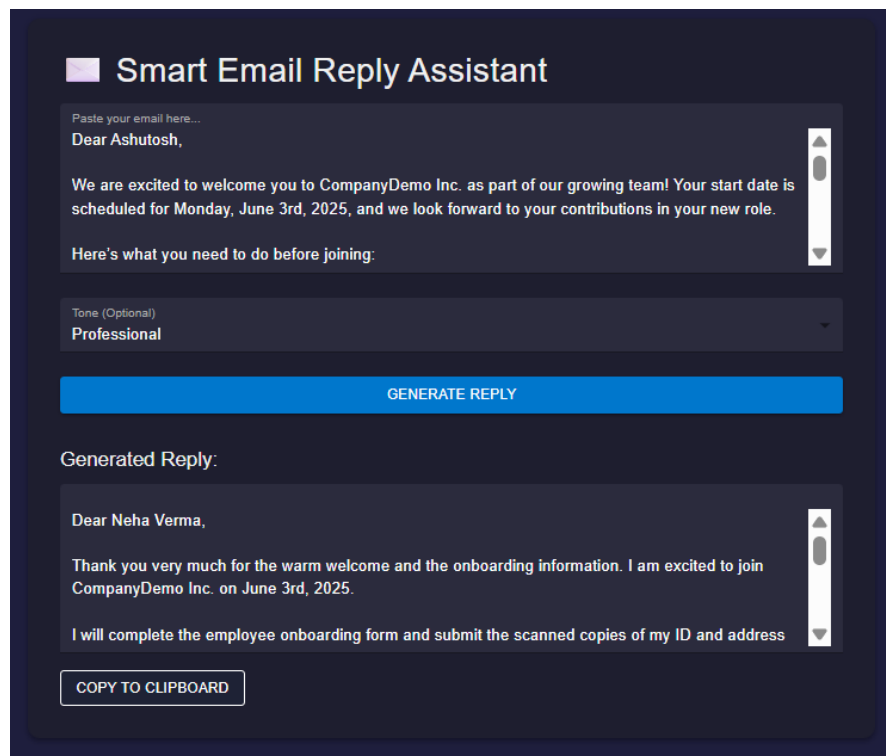


Figure – 12

6. email-writer-ext (EXTENSION)

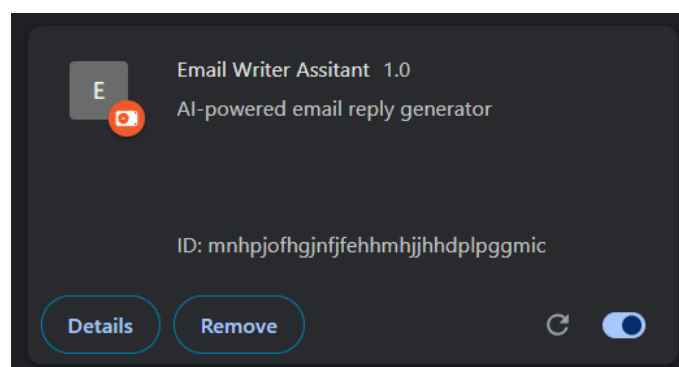


Figure – 13

7. EXTENSION INTEGRATE WITH GMAIL

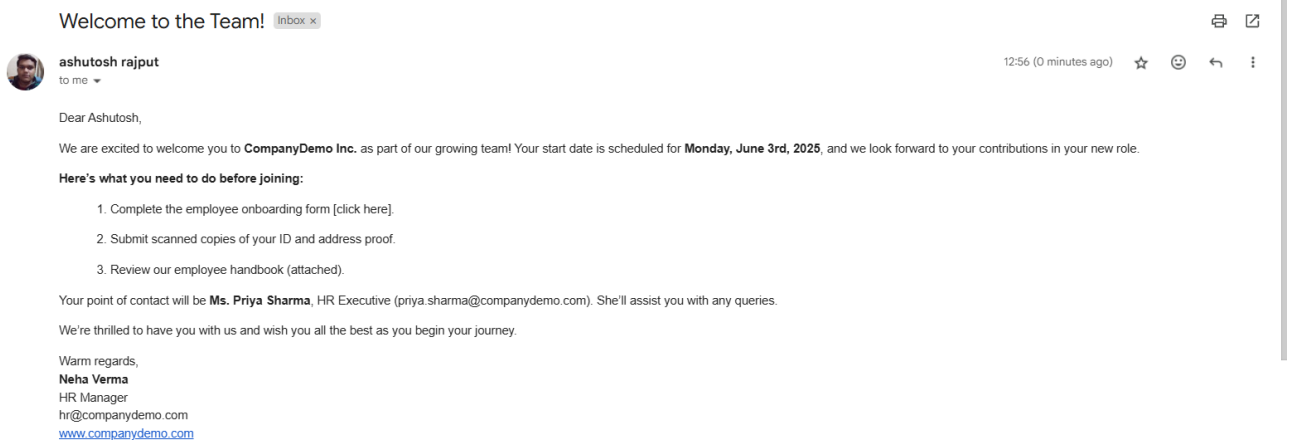


Figure – 14

8. EMAIL OUTPUT GENERATE WITH AI

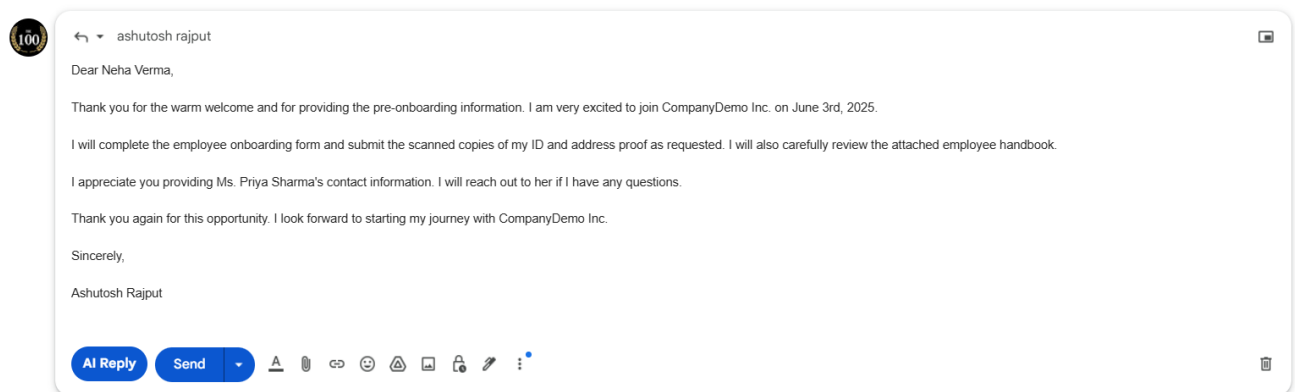


Figure – 15

6.3 CODING

6.3.1 PROGRAMMING LANGUAGES AND TOOLS USED

1. Programming Languages

- **Java** – Utilized for backend development using the Spring Boot framework.
- **JavaScript** – Employed in the Chrome Extension and for frontend logic integration.

2. Backend Technologies

- **Spring Boot** – The primary framework used for building robust backend services.
- **Spring Web & Spring WebFlux** – Used to create both traditional RESTful APIs and reactive endpoints.
- **Spring AI** – Enables integration with AI models such as Gemini or OpenAI for intelligent email response generation.
- **Lombok** – Reduces boilerplate code through annotations, enhancing code readability and maintainability.
- **Gemini API** – Google’s generative AI API used for crafting intelligent and context-aware email replies.

3. Frontend / Extension Technologies

- **Chrome Extension (JavaScript)** – Injected into the Gmail interface to enhance user experience with AI-powered reply suggestions.
- **React.js** (*Optional*) – Used for building advanced UI components if needed.
- **Material UI** – A modern UI component library for styling and ensuring responsive design.

4. Development Tools

- **IntelliJ IDEA** – The primary IDE for backend development, debugging, and code navigation.
- **Visual Studio Code** – Used for developing the frontend and Chrome Extension components.

- **Postman** – Essential for testing and validating REST API endpoints during development.
- **Chrome Developer Tools** – Used to inspect, debug, and manipulate Gmail's DOM for seamless extension integration.

5. Libraries & APIs

- **Axios / Fetch API** – Facilitates HTTP communication between the frontend and backend services.
- **HTML DOM Manipulation** – Employed within the Chrome Extension to dynamically alter and enhance the Gmail UI.

6.3.2 CODE ARCHITECTURE AND ORGANIZATION

1. BACKEND API (SPRING BOOT + SPRING AI INTEGRATION)

- **Description:**

The backend is a RESTful API built with Spring Boot. It accepts requests from both the web frontend and Chrome extension, prepares prompts for AI, calls the Gemini/OpenAI API via Spring AI, and returns generated responses.

- **Features:**

- POST endpoint `/api/email/generate` to receive email content and tone
- Processes input and constructs AI prompt templates
- Calls AI model using Spring AI integration
- Handles errors, retries, and response formatting
- Configuration for API keys and model versions

- **Technology Stack:**

- Java with Spring Boot framework
- Spring AI starter for LLM (large language model) integration
- Maven for dependency management

- **Workflow:**

Frontend or extension sends request → Controller receives and validates → Service generates AI prompt and calls model → AI response returned to caller.

BACKEND PROJECT DIRECTORY

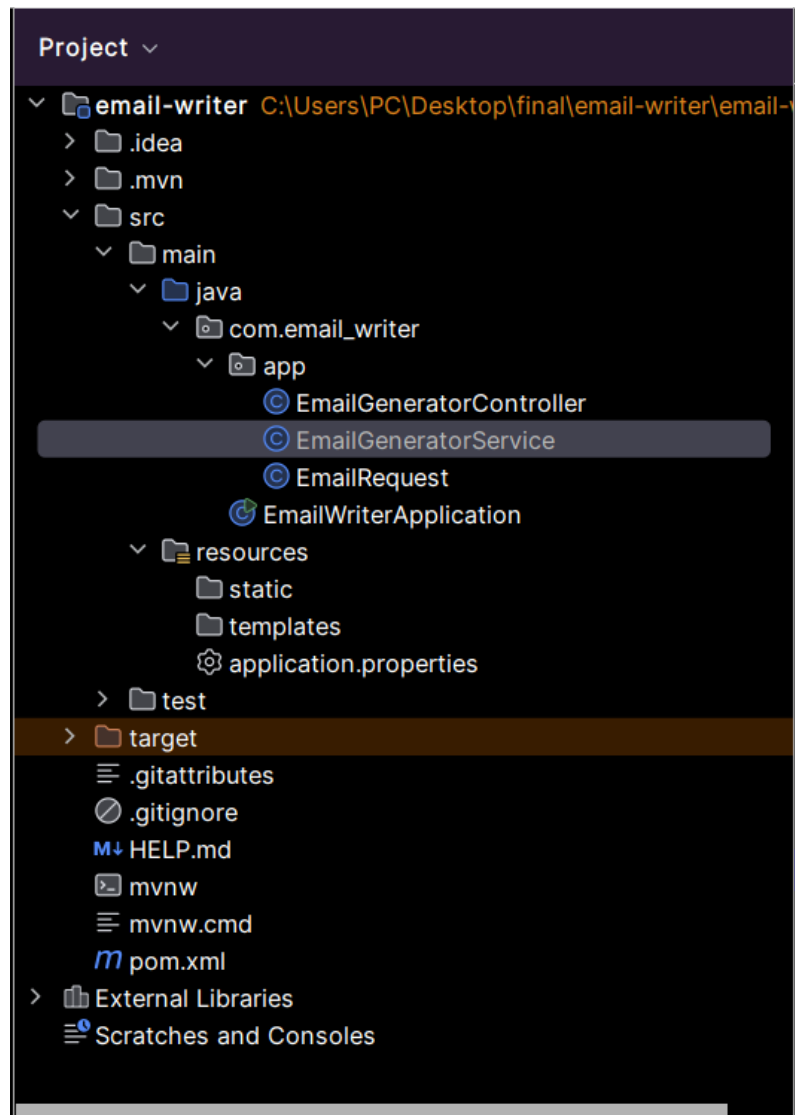


Figure - 16

2. FRONTEND WEB APPLICATION (REACT + MATERIAL UI)

- **Description:**

The web frontend offers a responsive, user-friendly interface where users can type email content and generate AI-powered replies. It is built using React and styled with Material UI for a modern and professional look.

- **Features:**

- Input form for email content
- Tone selection options (e.g., professional, casual)
- Displays the AI-generated reply
- Loading indicators and error handling for smooth user experience

- **Technology Stack:**

- React.js (functional components with hooks)
- Material UI for design and styling
- Fetch API for communication with backend

- **Workflow:**

User enters email content → selects tone → clicks “Generate” → frontend sends API request → backend processes and returns AI reply → frontend displays generated reply.

FRONTEND PROJECT DIRECTORY

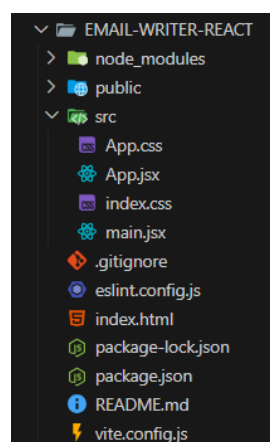


Figure – 17

3. CHROME EXTENSION (CONTENT SCRIPT IN JAVASCRIPT)

- **Description:**

The Chrome extension injects an “AI Reply” button near the Gmail compose window’s toolbar. When clicked, it captures the drafted email content, sends it to the backend, and inserts the AI-generated reply directly into the Gmail compose box.

- **Features:**

- Injects button dynamically into Gmail compose toolbar
- Listens to user interaction (button click)
- Sends POST requests to backend API
- Inserts generated reply into the compose textbox
- Detects Gmail compose window open/close events for dynamic UI injection

- **Technology Stack:**

- JavaScript (ES6+)
- Chrome Extension APIs
- DOM manipulation for UI changes

- **Workflow:**

Gmail compose window opens → MutationObserver detects and injects “AI Reply” button → user clicks button → email content sent to backend → AI-generated reply returned → reply inserted into Gmail compose box.

EXTENSION PROJECT DIRECTORY

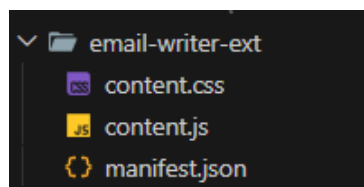


Figure - 18

6.3 KEY CODE SNIPPETS

Below are some key code snippets adapted for the **Smart Email Assistant** project, structured to demonstrate core features like AI-powered email generation using Spring Boot, Spring AI, and React.

1. BACKEND API (SPRING BOOT + SPRING AI INTEGRATION)

1.1 EmailWriterApplication

```
@SpringBootApplication
public class EmailWriterApplication {
    public static void main(String[] args) {
        SpringApplication.run(EmailWriterApplication.class, args);
    }
}
```

1.2 EmailGeneratorController

```
@RestController
@RequestMapping("/api/email")
//@AllArgsConstructor
@CrossOrigin(origins = "*")
public class EmailGeneratorController {
    private final EmailGeneratorService emailGeneratorService;

    public EmailGeneratorController(EmailGeneratorService emailGeneratorService) {
        this.emailGeneratorService = emailGeneratorService;
    }

    @PostMapping("/generate")
    public ResponseEntity<String> generateEmail(@RequestBody EmailRequest
emailRequest) {
        String response = emailGeneratorService.generateEmailReply(emailRequest);
        return ResponseEntity.ok(response);
    }
}
```

```
}  
}
```

1.3 EmailGeneratorService

```
@Service  
public class EmailGeneratorService {  
    private final WebClient webClient;  
  
    @Value("${gemini.api.url}")  
    private String geminiApiUrl;  
    @Value("${gemini.api.key}")  
    private String geminiApiKey;  
  
    public EmailGeneratorService(WebClient.Builder webClientBuilder) {  
        this.webClient = webClientBuilder.build();  
    }  
  
    public String generateEmailReply(EmailRequest emailRequest){  
        String prompt = buildPrompt(emailRequest);  
  
        // Craft a request  
        Map<String, Object> requestBody = Map.of(  
            "contents", new Object[] {  
                Map.of("parts", new Object[]{  
                    Map.of("text", prompt)  
                })  
            }  
        );  
  
        // Do request and get response  
        String response = webClient.post()  
            .uri(geminiApiUrl + geminiApiKey)  
            .header("Content-Type", "application/json")
```

```

        .bodyValue(requestBody)
        .retrieve()
        .bodyToMono(String.class)
        .block();

```

// Extract Response and Return

```

    return extractResponseContent(response);
}

private String extractResponseContent(String response) {
    try {
        ObjectMapper mapper = new ObjectMapper();
        JsonNode rootNode = mapper.readTree(response);
        return rootNode.path("candidates")
            .get(0)
            .path("content")
            .path("parts")
            .get(0)
            .path("text")
            .asText();
    } catch (Exception e) {
        return "Error processing request: " + e.getMessage();
    }
}

```

```

private String buildPrompt(EmailRequest emailRequest){
    StringBuilder prompt = new StringBuilder();
    prompt.append("Generate a professional email reply for hte following email content. Please don't generate a subject line ");
    if (emailRequest.getTone() != null && !emailRequest.getTone().isEmpty()) {
        prompt.append("Use a ").append(emailRequest.getTone()).append(" tone.");
    }
    prompt.append("\nOriginal email: \n").append(emailRequest.getEmailContent());
}

```

```
        return prompt.toString();  
    }  
}
```

1.4 EmailRequest

```
@Data  
public class EmailRequest {  
    private String emailContent;  
    private String tone;  
    public String getEmailContent() {  
        return emailContent;  
    }  
    public String getTone() {  
        return tone;  
    }  
}
```

1.5 application.properties

```
spring.application.name=email-writer
```

```
gemini.api.url = ${GEMINI_URL}  
gemini.api.key = ${GEMINI_KEY}
```


2. FRONTEND WEB APPLICATION (REACT + MATERIAL UI)

2.1 App.jsx

```
import { useState } from 'react';
import './App.css';

import { Box, Button, CircularProgress, Container, FormControl, InputLabel,
MenuItem, Select, TextField, Typography, Paper } from '@mui/material';


import axios from 'axios';

function App() {
  const [emailContent, setEmailContent] = useState("");
  const [tone, setTone] = useState("");
  const [generatedReply, setGeneratedReply] = useState("");
  const [loading, setLoading] = useState(false);
  const [error, setError] = useState("");

  const handleSubmit = async () => {
    setLoading(true);
    setError("");
    try {
      const response = await axios.post('http://localhost:8080/api/email/generate', {
        emailContent,
        tone,
      });
      setGeneratedReply(typeof response.data === 'string' ? response.data :
JSON.stringify(response.data));
    } catch (error) {
      setError('Failed to generate email reply. Please try again.');
```

```
      console.error(error);
    } finally {
      setLoading(false);
    }
  }
}
```

```
};
```

```
return (  
  <Container maxWidth="md" sx={{ py: 4 }}>  
    <Paper elevation={4} sx={{ p: 4, bgcolor: '#1e1e2f', borderRadius: 3 }}>  
      <Typography variant="h4" gutterBottom color="#f0f0f0">  
         Smart Email Reply Assistant  
      </Typography>  
  
      <TextField  
        fullWidth  
        multiline  
        rows={6}  
        variant="filled"  
        label="Paste your email here..."  
        value={emailContent}  
        onChange={(e) => setEmailContent(e.target.value)}  
        sx={{ mb: 3 }}  
        InputProps={{ sx: { backgroundColor: '#2b2b3d', color: 'fff' } }}  
        InputLabelProps={{ sx: { color: 'aaa' } }}  
      />  
  
      <FormControl fullWidth variant="filled" sx={{ mb: 3 }}>  
        <InputLabel sx={{ color: 'aaa' }}>Tone (Optional)</InputLabel>  
        <Select  
          value={tone}  
          onChange={(e) => setTone(e.target.value)}  
          sx={{ backgroundColor: '#2b2b3d', color: 'fff' }}  
        >  
          <MenuItem value="">None</MenuItem>  
          <MenuItem value="professional">Professional</MenuItem>  
          <MenuItem value="casual">Casual</MenuItem>  
          <MenuItem value="friendly">Friendly</MenuItem>  
        </Select>  
      </FormControl>  
    </Paper>  
  </Container>  
)
```

```

    </Select>
  </FormControl>

  <Button
    variant="contained"
    fullWidth
    onClick={handleSubmit}
    disabled={!emailContent || loading}
    sx={{
      bgcolor: '#0077cc',
      '&:hover': { bgcolor: '#005fa3' },
      color: 'fff',
    }}
  >
    {loading ? <CircularProgress size={24} color="inherit" /> : 'Generate Reply'}
  </Button>

  {error && (
    <Typography color="error" sx={{ mt: 2 }}>
      {error}
    </Typography>
  )}

  {generatedReply && (
    <Box sx={{ mt: 4 }}>
      <Typography variant="h6" color="#f0f0f0" gutterBottom>
        Generated Reply:
      </Typography>
      <TextField
        fullWidth
        multiline
        rows={6}
        variant="filled"
        value={generatedReply}

```

```

      InputProps={{ readOnly: true, sx: { backgroundColor: '#2b2b3d', color: '#fff' } }}
    />
    <Button
      variant="outlined"
      sx={{ mt: 2, color: '#fff', borderColor: '#888', '&:hover': { borderColor: '#fff' } }}
      onClick={() => navigator.clipboard.writeText(generatedReply)}
    >
      Copy to Clipboard
    </Button>
  </Box>
)}
</Paper>
</Container>
);
}
export default App;

```

3. CHROME EXTENSION (CONTENT SCRIPT IN JAVASCRIPT)

3.1 content.js

```
console.log("Email Writer Extension - Content Script Loaded");

function createAIButton() {
    const button = document.createElement('div');
    button.className = 'T-I J-J5-Ji aoO v7 T-I-atl L3';
    button.style.marginRight = '8px';
    button.style.backgroundColor = '#0b57d0'; //
    button.style.borderRadius = '20px'; // Rounded sides
    button.style.color = 'fff'; // White text for better contrast
    button.style.fontWeight = 'bold';
    button.style.padding = '0 12px'; // Add padding to look better
    button.innerHTML = 'AI Reply';
    button.setAttribute('role','button');
    button.setAttribute('data-tooltip','Generate AI Reply');
    return button;
}

function getEmailContent() {
    const selectors = [
        '.h7', '.a3s.aiL', '.gmail_quote', '[role="presentation"]' ];
    for (const selector of selectors) {
        const content = document.querySelector(selector);
        if (content) {
            return content.innerText.trim();
        }
    }
    return "";
}

function findComposeToolbar() {
    const selectors = [
```

```

        '.btC',
        '.aDh',
        '[role="toolbar"]',
        '.gU.Up'
    ];
    for (const selector of selectors) {
        const toolbar = document.querySelector(selector);
        if (toolbar) {
            return toolbar;
        }
        return null;
    }
}

function injectButton() {
    const existingButton = document.querySelector('.ai-reply-button');
    if (existingButton) existingButton.remove();

    const toolbar = findComposeToolbar();
    if (!toolbar) {
        console.log("Toolbar not found");
        return;
    }

    console.log("Toolbar found, creating AI button");
    const button = createAIButton();
    button.classList.add('ai-reply-button');

    button.addEventListener('click', async () => {
        try {
            button.innerHTML = 'Generating...';
            button.disabled = true;

            const emailContent = getEmailContent();

```

```

const response = await fetch('http://localhost:8080/api/email/generate', {
  method: 'POST',
  headers: {
    'Content-Type': 'application/json',
  },
  body: JSON.stringify({
    emailContent: emailContent,
    tone: "professional"
  })
});

if (!response.ok) {
  throw new Error('API Request Failed');
}

const generatedReply = await response.text();
const composeBox = document.querySelector('[role="textbox"][g_editable="true"]');

if (composeBox) {
  composeBox.focus();
  document.execCommand('insertText', false, generatedReply);
} else {
  console.error('Compose box was not found');
}
} catch (error) {
  console.error(error);
  alert('Failed to generate reply');
} finally {
  button.innerHTML = 'AI Reply';
  button.disabled = false;
}
});

toolbar.insertBefore(button, toolbar.firstChild);

```

```

}

const observer = new MutationObserver((mutations) => {
  for(const mutation of mutations) {
    const addedNodes = Array.from(mutation.addedNodes);
    const hasComposeElements = addedNodes.some(node =>
      node.nodeType === Node.ELEMENT_NODE &&
      (node.matches('.aDh, .btC, [role="dialog"]') || node.querySelector('.aDh, .btC,
[role="dialog"]'))
    );

    if (hasComposeElements) {
      console.log("Compose Window Detected");
      setTimeout(injectButton, 500);
    }
  }
});

observer.observe(document.body, {
  childList: true,
  subtree: true
});

```


3.2 manifest.json

```
{
  "name": "Email Writer Assitant",
  "description": "AI-powered email reply generator",
  "version": "1.0",
  "manifest_version": 3,
  "permissions": ["activeTab", "storage"],
  "host_permissions": [
    "http://localhost:8080/*",
    "*/mail.google.com/*"
  ],
  "content_scripts": [
    {
      "js": ["content.js"],
      "matches": ["*/mail.google.com/*"],
      "css": ["content.css"],
      "run_at": "document_end"
    }
  ],
  "web_accessible_resources": [
    {
      "resources": [ "icons/" ],
      "matches": ["*/mail.google.com/*"]
    }
  ],
  "action": {
    "default_title": "Email Writer Assitant"  } }
```

CHAPTER 7

TESTING (TEST PLAN / CASES / RESULT)

7.1 Test Plan

The purpose of the testing phase is to verify that the **Smart Email Assistant** functions correctly, integrates seamlessly with the **Gemini API**, and delivers accurate, context-aware responses. Testing was performed at both the backend level (Spring Boot API) and frontend level (browser extension/Gmail UI).

Objectives:

- Validate email generation through Gemini API.
- Ensure API endpoints function correctly.
- Test frontend response display and user experience.
- Verify integration with Gmail UI (if applicable).

Tools Used:

- Postman (API testing)
- IntelliJ / VS Code (code debugging)
- JUnit (unit testing)
- Browser Developer Tools (for UI testing)

7.2 Test Cases

Test Case ID	Test Scenario	Test Steps	Expected Result	Status
TC01	Generate Email Reply via API	Send prompt input to /generate-reply endpoint with valid text	AI-generated email reply is returned in JSON response	Pass
TC02	Handle Empty Prompt	Send empty prompt to /generate-reply	Server responds with validation error or meaningful message	Pass
TC03	Integration with Gemini API	Backend sends prompt to Gemini and receives AI response	Gemini API returns a valid, relevant email response	Pass
TC04	Slow API Response Handling	Simulate network delay between server and Gemini API	Application shows loading state or retry mechanism	Pass
TC05	Frontend Display of AI Reply (Gmail Plugin)	Click "AI Reply" button in Gmail UI	The AI-generated reply appears in the email compose box	Pass
TC06	Error Handling (Invalid API Key or Failure)	Revoke Gemini API key and test	Application gracefully handles error and notifies the user	Pass
TC07	Tone Selection (Friendly, Formal, Apologetic)	Select tone and generate reply	Output email reflects selected tone	Pass
TC08	Multi-User Support	Simultaneously test with multiple users	Each user receives personalized and correct AI responses	Pass

TC09	Security (No sensitive data leakage)	Inspect API logs and response formats	No sensitive or personal data is exposed in logs or frontend	Pass
TC10	Future Enhancement Placeholder (Multilingual)	Attempt to request reply in other languages	Gemini responds in selected language (if supported)	Partial

7.3 Test Results Summary

- **Total Test Cases:** 10
- **Passed:** 9
- **Partial / Needs Improvement:** 1 (Multilingual Support in Progress)
- **Failed:** 0

CHAPTER 8

CONCLUSION

- The **Smart Email Assistant** project showcases the transformative potential of generative AI in redefining email communication by delivering context-aware, tone-appropriate, and highly personalized automated responses. By integrating Google's cutting-edge **Gemini API**, the assistant leverages state-of-the-art large language models capable of understanding nuanced user intent and generating high-quality, relevant email replies with minimal user effort.
- The architecture effectively combines a robust **Spring Boot backend** for managing business logic, API calls, and user session handling, with the Gemini API's AI-powered natural language generation. The system's modular design also allows easy integration with frontend platforms such as Gmail extensions or standalone web applications, thus providing users with a seamless and intuitive experience.
- Throughout the project, key challenges such as ensuring **data privacy**, managing **API rate limits**, and designing a **scalable and maintainable backend** were addressed. The use of Spring Boot's MVC architecture and RESTful principles ensures clean separation of concerns and easier future enhancements.
- The assistant significantly enhances productivity for professionals by automating routine communication tasks like drafting replies, managing follow-ups, and even suggesting email summaries, thereby reducing cognitive load and saving valuable time.
- Although the current version implements core features such as input capture, API integration, and response rendering, the system is designed to be highly extensible.
- Future iterations could include advanced functionalities like:
 - **Tone adaptation** to match different communication styles (formal, casual, persuasive).
 - **Multi-language support** enabling global usability.
 - **Voice input and output** for hands-free operation.
 - **Contextual memory** to remember ongoing conversation threads.
 - **Integration with calendar and task management tools** for proactive email suggestions.

- Moreover, ethical considerations such as **transparency in AI-generated content**, user consent, and data security will be vital in the ongoing development to build trust and comply with regulations.

In conclusion, the Smart Email Assistant not only demonstrates a strong grasp of backend development, API integration, and AI technologies but also represents a pivotal step toward creating intelligent, user-friendly digital communication assistants that can redefine how we interact with email and enhance professional workflows in the digital age.

8.1. PROJECT LIMITATIONS

Despite the promising features and successful implementation of the Smart Email Assistant, there are several limitations to consider:

1. **Dependency on External API:**

The assistant relies heavily on the Gemini API for generating email replies. Any downtime, latency, or changes in the API can affect the system's performance and reliability.

2. **Limited Language Support:**

Currently, the system supports primarily English language replies. Multilingual support is planned but not yet fully implemented, limiting usability for non-English users.

3. **Tone Adaptation Constraints:**

Although basic tone selection (e.g., friendly, formal) is available, nuanced tone control and advanced emotional intelligence are still limited.

4. **Context Awareness Scope:**

The assistant generates replies based on single prompts without deep long-term context tracking of entire email threads, which may reduce reply relevance in complex conversations.

5. **Security and Privacy Concerns:**

Sensitive data handling depends on secure API communication and local safeguards. There is always a risk related to data privacy, especially when integrating with third-party APIs.

6. **Frontend Integration Scope:**

The current frontend integration is limited to Gmail as a browser extension. Support for other email clients or platforms is not included.

7. **Offline Functionality:**

The system requires an active internet connection to communicate with the Gemini API, and thus cannot generate replies offline.

8.2 FUTURE SCOPE

The Smart Email Assistant demonstrates the significant potential of AI in enhancing digital communication. Future improvements can make the system more intelligent, accessible, and enterprise-ready. Key areas for enhancement include:

1. **Multi-Language Support**

Extend support for multiple languages using multilingual large language models (LLMs), enabling users to generate replies in their native language.

2. **Context-Aware and Threaded Responses**

Enable conversation tracking so that replies consider previous emails in the thread, improving relevance and coherence.

3. **Voice-to-Email Integration**

Incorporate speech-to-text functionality, allowing users to dictate emails and receive AI-generated replies via voice input.

4. **Custom Tone and Style Adaptation**

Allow the AI to learn and adapt to user-specific writing styles and offer tone options such as formal, friendly, or technical.

5. **Cross-Platform Plugin Deployment**

Deploy the assistant as a plugin compatible with Gmail, Outlook, and popular browsers like Chrome, Edge, and Firefox.

6. **Sentiment and Emotion Analysis**

Detect the emotional tone of incoming messages and adjust AI responses to reflect empathy, professionalism, or urgency.

7. **Smart Summarization and Categorization**

Add features to summarize long email threads and automatically categorize emails based on urgency, topic, or sentiment.

8. **AI Feedback and Learning Loop**

Implement mechanisms for users to rate AI responses, using this feedback to improve the quality of future outputs.

9. Security and Compliance Enhancements

Strengthen data protection by incorporating role-based access control, OAuth authentication, encryption, and compliance with GDPR and other privacy standards.

10. Integration with CRM and Productivity Tools

Enable seamless integration with platforms like Salesforce, Zoho CRM, or Slack to support sales, customer service, and team collaboration workflows.

CHAPTER 9

REFERENCES

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(Official guide to using Gemini LLM APIs for AI-based functionalities.)
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<https://docs.spring.io/spring-boot/docs/current/reference/html/>
(Comprehensive reference for developing REST APIs using Spring Boot.)
3. **PlantUML Official Documentation**
<https://plantuml.com/>
(Used to generate ER and DFD diagrams for the project design section.)
4. **Baeldung – Spring Boot Tutorials**
<https://www.baeldung.com/>
(In-depth articles on Java, Spring Boot, and RESTful API integration.)
5. **Stack Overflow – Programming Help**
<https://stackoverflow.com/>
(Community-based support for resolving development issues.)
7. **"Spring in Action" by Craig Walls**
Publisher: Manning Publications
(Highly recommended for learning Spring Boot concepts and building real-world Java applications.)
8. **"Java: The Complete Reference" by Herbert Schildt**
Publisher: McGraw-Hill Education
(A foundational book for mastering Java, which supports the backend of this project.)
9. **"Designing Data-Intensive Applications" by Martin Kleppmann**
Publisher: O'Reilly Media
(For understanding scalable system design and data flow – useful in conceptual design.)

APPENDICES (PLAGIARISM REPORT)

