# **MVP Overview: EmergencyConnect**

#### **@** Goal

Build a real-time, multi-user platform that reduces patient transit time and improves emergency room efficiency, starting with an MVP focused on core life-saving features.

### Tech Stack

Layer	Technology	Purpose
Frontend	React.js + Tailwind CSS	Fast, responsive UIs
Backend	Node.js + Express	API and real-time logic
Database	PostgreSQL (relational)	Structured data (hospital beds, users)
Real-Time Comm.	Socket.io (WebSockets)	Real-time ambulance/hospital updates
Auth	JWT + Bcrypt + MFA	Secure login and role-based access
Geolocation	Google Maps API	Ambulance routing and location tracking
Hosting	Vercel (Frontend), Railway/Render (Backend), Supabase/NeonDB (DB)	Free/affordable MVP deployment
Mobile-read y	React Native (optional phase)	Extend to mobile platforms

### User Roles & Interfaces

#### 1. Patient Portal

Prioritizes ease of use in a critical situation.

#### • P Features:

- Emergency Request Button (1-tap)
- Current Location Auto-detection
- Live Ambulance ETA
- View nearest available hospitals + bed availability
- Patient profile (optional emergency medical info)
- Recure login with phone OTP

#### 2. Ambulance Operator Interface

Empowers rapid dispatch and coordination.

#### • 🚑 Features:

- Real-time route optimization to nearest available hospital
- Accept/decline emergency requests
- Live chat with hospital ER
- View patient info (conditions, criticality)
- Automated ETA updates to patient

#### 3. Hospital Staff Dashboard

Enables ER efficiency and resource control.

#### Eatures:

- Bed availability updates (ICU, general, trauma)
- Patient intake queue (live arrivals)
- Resource allocation (e.g., ventilators)
- Real-time ambulance tracking
- Emergency room status (Busy / Available / Full)
- Admin roles: ER Head, Triage Nurse, Supervisor

## 🔐 Authentication & Security

- Role-based Access Control (RBAC)
- JWT authentication
- Multi-factor login (Hospital + Ambulance)
- AES encrypted sensitive data (medical info, coordinates)
- Regular logs + endpoint audits
- Data storage compliant with:
  - o Indian PDP Act
  - o HIPAA (for future international standards)

## Core APIs

- POST /emergency/request Initiate emergency request
- GET /ambulance/nearby List ambulances within 5km
- GET /hospitals/available Real-time bed availability
- POST /hospital/update-status ER status and bed updates
- WS /realtime/location Track ambulance and patient movement
- WS /communication Messaging between ambulance & ER

### 🧱 Modular MVP Architecture Frontend (React) - Patient UI - Ambulance UI — Hospital Staff UI Backend (Node.js/Express) Auth Service (JWT + MFA) Emergency Request Service Bed Management Module Real-Time Communication (WebSocket Server) Location/Mapping Service (Google Maps API) Database (PostgreSQL) — Users Ambulances — Hospitals Emergency Events Bed Status Logs

## Validation Strategy

Metric Target

Avg. time to ambulance Under 2 minutes

dispatch

Avg. ER response confirmation Under 1 minute

Bed availability accuracy 95%+

> 80% positive feedback User satisfaction (pilot)

Tier 1 city + Tier 2 town Pilot regions

# 🔄 Development Roadmap

#### The second Property Property Phase 1 – Core MVP (1–1.5 months)

- Patient request flow
- Ambulance assignment logic
- Live hospital bed feed (manual input)
- WebSocket-based live tracking
- Secure login (all roles)

#### Phase 2 – Automation & Optimization (2–3 months)

- Auto-bed allocation
- Predictive ETA + traffic API integration
- Mobile app release (React Native)
- Multilingual support

#### Phase 3 – Scaling & Al (4–6 months)

- Predictive triage scoring (using past data)
- Integrate with public hospital APIs
- Referral system
- API for third-party health platforms

# 💰 Funding Plan

Source Strategy

Govt. Grants (Ayushman Bharat, Digital India) Pitch as emergency tech

Healthcare NGOs Social impact proposals

Seed round targeting healthtech VCs Angel Investors

Startup Competitions BIRAC, NASSCOM grants, hackathons



### Real-Life Scenario Simulation

Patient in Lucknow hits an Emergency Call at 10:30 PM.

- 1. App auto-shares GPS
- 2. A Nearest ambulance notified in 15s
- 3. Operator receives live hospital status SGPGI ICU has 3 beds
- 4. Route auto-plotted avoiding traffic jams
- 5. ER receives patient ETA, reserves ICU bed
- 6. Land Upon arrival, patient is directly admitted without triage wait
- → Total response time: 10 minutes
- → Zero phone calls required. Lives saved.

# Key Benefits

Stakeholder Benefits

Patients Faster emergency response, better chance of

survival

Ambulance Ops Streamlined routes, reduced confusion

Hospitals Better resource planning, less overload

Govt./Investors Scalable public health impact with data insights

# Final Notes

Every second matters in emergency care.

This system must **never fail when it matters most**. Build with **redundancy**, **simplicity**, and **speed** at its core.