USER INTERFACE DESIGN ASSIGNMENT - 3

AUMS USER INTERFACE EVALUATION

Shneiderman's eight golden rules for interface design are:

- 1.Strive for consistency
- 2. Enable frequent users to use shortcuts
- 3.Offer informative feedback
- 4. Design dialogue to yield closure
- 5.Offer simple error handling
- 6.Permit easy reversal of actions
- 7. Support internal locus of control
- 8. Reduce short term memory load

AUMS-UIE-001

Issue:

The logged out message is sometimes displayed when the user tries to login.

Principle violated:

Support internal locus of control.

Suggestion:

Session management must be maintained properly in order to display the appropriate message.



Issue:

The course tabs do not display the course name, but rather an incomplete course ID due to lack of space.

Principle violated:

Reduce short term memory load Offer informative feedback

Suggestion:

The subject name can be displayed in the given space, with course code and other details displayed upon clicking it.



Issue:

The mark distribution across the table is not consistent. For example, some marks are given out of 10, while others out of 20, all in the same row.

Principle violated:

Strive for consistency

Suggestion:

Marks in a given row should be normalized to a consistent total to avoid further confusion.

(Lack of screenshot as issue is from previous semester)

Issue:

Text is cut off in some places due to lack of space. This makes it impossible to read and comprehend the information.

Principle violated:

Strive for consistency

Suggestion:

The spacing can be made relative, and hence dynamically adjusted using CSS.



Issue:

Incase of heavy load, the website crashes and displays a HTTP 500 error screen, that displays a lot more information than necessary, and it's not really useful information, apart from the title itself.

Principle violated:

Offer simple error handling Offer informative feedback

Suggestion:

HTTP 500 error can be handled as a separate error page, that just displays the error name, as all other information is irrelevant for a common user.

(Lack of screenshot because it appears during heavy load, such as online tests)