

AISHWARYA EA



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Summary:

Software Developer with over 3 years of demonstrated work experience in developing and maintaining Responsive & Interactive websites, proficient with hands-on experience in CSS3, HTML5, Javascript, and ReactJS. Actively seeking jobs in software development.

WORK EXPERIENCE

Tata Consultancy Services

January 2020 - Till date

Bangalore, India

Frontend Developer II

July 2023 - To date

Bangalore, India

- Skilled in developing **single-page web applications**, delivering smooth user experiences through **efficient rendering and state management**.
- Strong ability to **communicate and connect** with team members and stakeholders, promoting effective collaboration.
- Proven track record of delivering projects on time, meeting **quality standards**, and **exceeding client expectations**.
- Create **reusable components** and streamlined project flow which reduced redundancy and improved performance rates.
- Improved current application's performance in data-intensive areas by **10 - 20%** by utilising **performance optimization techniques** properly like **useMemo**, **shouldComponentUpdate**, etc. thereby preventing unnecessary re-renders.
- **Streamlined** UI/UX processes through close **collaboration** with UI Developers, resulting in a 15% increase in user experience rates and a significant boost in website visits.
- Perform **unit testing** with standard testing frameworks, like **JEST** and default testing libraries in React.js and generated a code coverage of 90%.
- Work with the backend team to help **deploy the application** by **containerizing** the software via **Docker** and using **Jenkins** as the tool to continuously integrate the changes in the **CI/CD pipeline**.

Frontend Developer

August 2022 - July 2023

Bangalore, India

- Experienced front-end developer with expertise in **React.js, JavaScript, HTML, and CSS**.
- Proficient in creating **engaging and responsive websites** using up-to-date web development frameworks and libraries.
- Strong understanding of **microservices architecture** and its implementation in web development projects.
- Extensive knowledge of **RESTful API design** and development, ensuring seamless communication between server and client.
- Well-versed in implementing and optimizing **data structures** for efficient **data manipulation and retrieval**.
- **Transform** complex design concepts into **well-structured, responsive web layouts**.
- Experience in **collaborating with cross-functional teams**, including designers and backend developers, to deliver **high-quality web solutions**.
- Strong **analytical skills**, adept at identifying and resolving issues promptly and effectively.
- Keen **observation and meticulousness**, ensuring **visually pleasing and user-friendly interfaces**.
- Continuously **staying up-to-date with the latest** front-end development trends, technologies, and best practices.
- Use **GIT** for version control, regularly push the code to **Bitbucket**, and use **JIRA** to **track and resolve** bugs/issues.

Tools Used: VS Code, Visual Studio, GIT, Bitbucket, GitHub, JIRA, Jest, Adobe XD

Senior Implementation Specialist

July 2020 - July 2022

Chennai, India

- **Led** end-to-end client onboarding processes, ensuring seamless transitions and exceptional customer experiences.
- **Develop and implement** standardized onboarding procedures, streamlining the process and reducing onboarding time by 25%.
- Collaborate with **cross-functional teams**, including **sales, customer success, and product management**, to gather client requirements and ensure **smooth handoffs**.
- **Conduct comprehensive needs assessments** to understand client goals and objectives, tailoring onboarding strategies to meet their specific needs.

- **Provide training and support to clients**, guiding them through product demonstrations, user training sessions, and documentation.
- **Acted as the primary point of contact** for clients during the onboarding phase, addressing questions and concerns, and providing regular progress updates.
- **Develop strong relationships with clients**, fostering trust and satisfaction, resulting in a **high client retention rate**.
- **Identify and resolve** bottlenecks or issues during the onboarding process, **collaborating** with internal teams to implement **timely solutions**.
- **Design and maintain various end-user portals via HTML/CSS and Javascript** and create process documentation for internal and customer use.

Tools Used: Freshservice, Google Sheets, Microsoft Azure, Sharepoint, Postman

Developer

January 2020 - June 2020
Chennai, India

- Develop Ansible scripts and commands for Redhat Linux automation needs.
- Work with Google Cloud Platform (GCP) to manage and use VM instances effectively.
- Write Python scripts for project use and create process documentation.

TECHNICAL SKILLS

React.Js	JavaScript	HTML	CSS	Bootstrap	TypeScript
JSON	REST API	Postman API	JQuery	Node.Js	Python
UI/UX	GitHub	GIT	JEST	Jenkins	MVC
JIRA	Freshservice	ServiceNow	CMDB	Visual Studio Code	Visual Studio

AWARDS AND ACHIEVEMENTS

- **Highest performance band “A” for two consecutive years (2021, 2022)** awarded by Tata consultancy services.
- **“Best Team Award”** - Awarded by Tata Consultancy Services for achieving **consistently good customer ratings over two years**.
- **“Applause for Team award”** - Awarded by Tata Consultancy Services for achieving **high customer satisfaction and increased revenue**.

CERTIFICATIONS

• UX Foundations Interaction Design	Issued by LinkedIn	August 2022
• CSS Certification	Issued by Hackerrank	January 2022
• Python Certification	Issued by Hackerrank	January 2022
• Freshservice Implementation Specialist	Issued by Freshworks	January 2021
• Complete React Developer in 2023	Udemy	Ongoing
• Complete Web Developer Bootcamp 2023	Udemy	Ongoing

PERSONAL SKILLS

- Collaborative individual with excellent communication and relationship-building abilities.
- Efficiently strategize and arrange daily responsibilities to ensure timely completion of tasks.
- Motivated and flexible learner, consistently acquiring new skills through ongoing growth.

EDUCATION

• Amrita Vishwa Vidyapeetham University, Coimbatore, Tamil Nadu <i>B.Tech, Electronics and Instrumentation Engineering (EIE)</i>	2019
• Bharatiya Vidya Bhavan, Coimbatore, Tamil Nadu <i>Higher Secondary Education</i>	2015
• Sainik School Korukonda, Vizianagaram, Andhra Pradesh <i>Secondary Education</i>	2013