

CUSTOMER GOODS INSIGHTS ANALYSIS



Question 1:- Provide the list of markets in which customer "Atliq Exclusive" operates its business in the APAC region.

Query-

Output result-

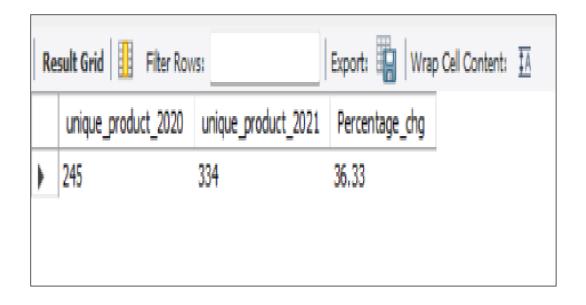
```
SELECT
    market
FROM
    dim customer
WHERE
    region = 'APAC'
GROUP BY market;
-- OR
SELECT
    distinct(market)
FROM
    dim customer
WHERE
    region = 'APAC';
```

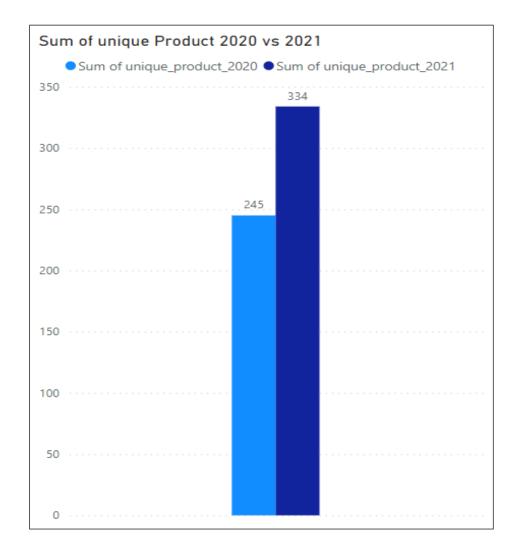


Question 2-: What is the percentage of unique product increase in 2021 vs. 2020? The final output contains these fields;unique_products_2020,unique_products_2021,percentage_chg.

```
■ ⊖ With unique_2020 As (SELECT
        COUNT(DISTINCT product code) AS unique product 2020
    FROM
        fact sales monthly
    WHERE
        fiscal year = 2020),
    unique 2021 As
      (select
    count(distinct product code) as
    unique product 2021 from fact sales monthly where fiscal year = 2021)
    select
    a.unique_product_2020,
    b.unique product 2021,
    Round(((b.unique product 2021-a.unique product 2020)/a.unique product 2020*100),2) as Percentage chg
        from
    unique 2020 as a
        join
    unique 2021 as b;
```

Output-





Question 3-: Provide a report with all the unique product counts for each segment and sort them in descending order of product counts. The final output contains 2 fields; segment, product count

Query-

```
SELECT

segment, COUNT(Distinct product_code) AS product_count

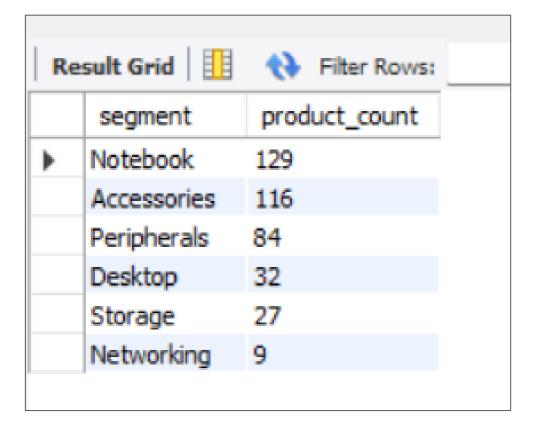
FROM

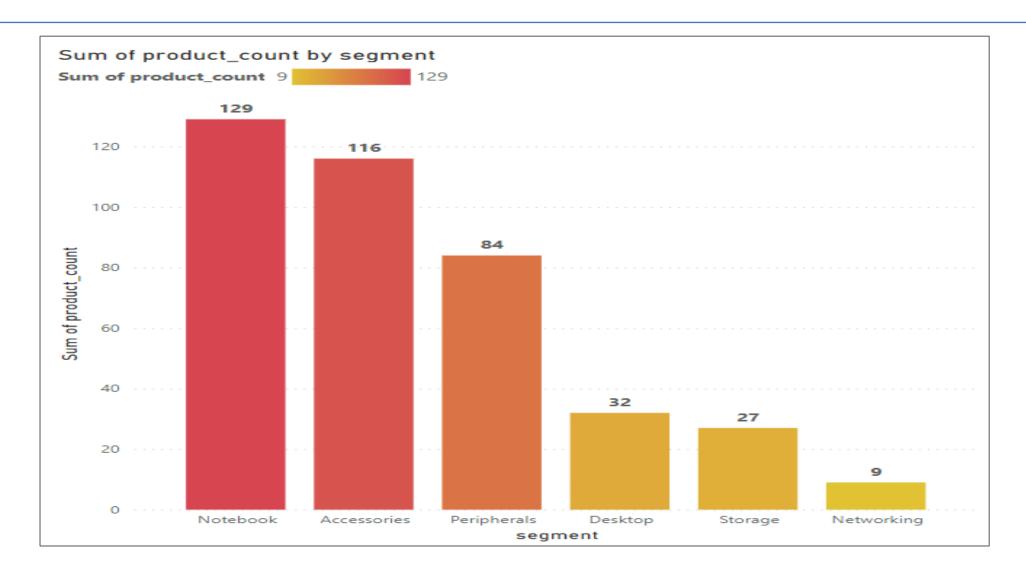
dim_product

GROUP BY segment

ORDER BY product_count DESC;
```

Output-



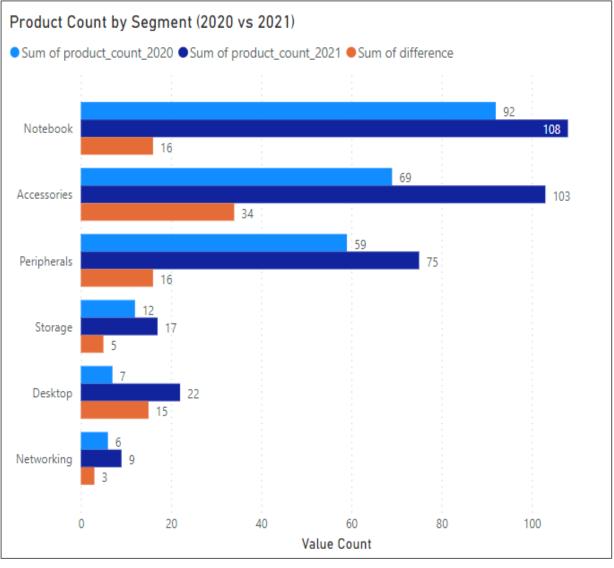


Question 4-: Which segment had the most increase in unique products in 2021 vs 2020?

```
With Product_2020 As
(SELECT
    p.segment,
    COUNT(DISTINCT s.product code) AS product count 2020
FROM
    dim product p
        INNER JOIN
    fact sales monthly s ON p.product code = s.product code
WHERE
    fiscal year = 2020
GROUP BY segment
ORDER BY product count 2020 DESC),
Product 2021 As
(SELECT
    p.segment,
    COUNT(DISTINCT s.product code) AS product count 2021
FROM
    dim product p
        INNER JOIN
    fact sales monthly s ON p.product code = s.product code
WHERE
    fiscal year = 2021
GROUP BY segment
ORDER BY product count 2021 DESC)
SELECT
    a.segment,
    a.product count 2020,
    b.product count 2021,
    (b.product count 2021 - a.product count 2020) AS difference
FROM
    product 2020 AS a
        INNER JOIN
    product 2021 AS b ON a.segment = b.segment;
```

Output- Visual

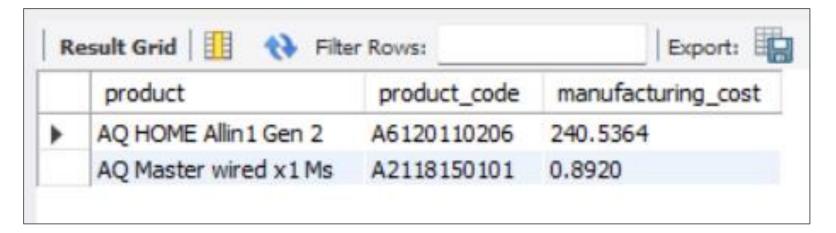
Result Grid		Filter Rows: Export:		Wrap Cell Cont	
	segment	product_count_2020	product_count_2021	difference	
)	Notebook	92	108	16	
	Accessories	69	103	34	
	Peripherals	59	75	16	
	Storage	12	17	5	
	Desktop	7	22	15	
	Networking	6	9	3	

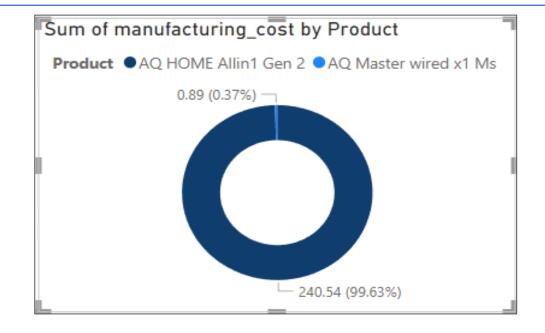


Question 5-: Get the products that have the highest and lowest manufacturing costs.

```
SELECT
    p.product, p.product code, m.manufacturing cost
FROM
    dim product p
        INNER JOIN
    fact manufacturing cost m ON p.product code = m.product code
WHERE
    manufacturing cost = (SELECT
            MAX(manufacturing cost)
        FROM
            fact manufacturing cost)
UNION SELECT
    p.product, p.product code, m.manufacturing cost
FROM
    dim product p
        INNER JOIN
    fact manufacturing cost m ON p.product code = m.product code
WHERE
    manufacturing cost = (SELECT
            MIN(manufacturing cost)
        FROM
            fact_manufacturing_cost);
```

Output-

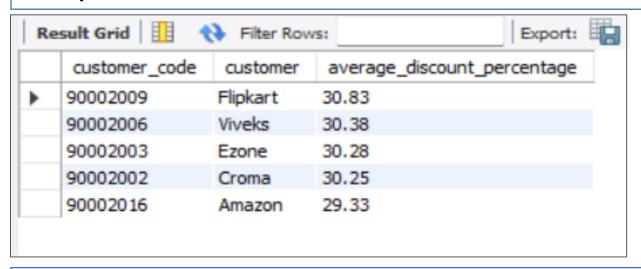




Question 6-:Generate a report which contains the top 5 customers who received an average high pre_invoice_discount_pct for the fiscal year 2021 and in the Indian market. The final output contains these fields customer_code,customer, average discount percentage.

```
SELECT
    c.customer code,
    c.customer,
    round(AVG(f.pre_invoice_discount_pct)*100,2) AS average_discount_percentage
FROM
    dim customer c
        INNER JOIN
   fact pre invoice deductions f ON c.customer code = f.customer code
WHERE
   fiscal year = 2021 and market = 'India'
GROUP BY customer code, customer
ORDER BY average_discount_percentage DESC
LIMIT 5;
```

Output





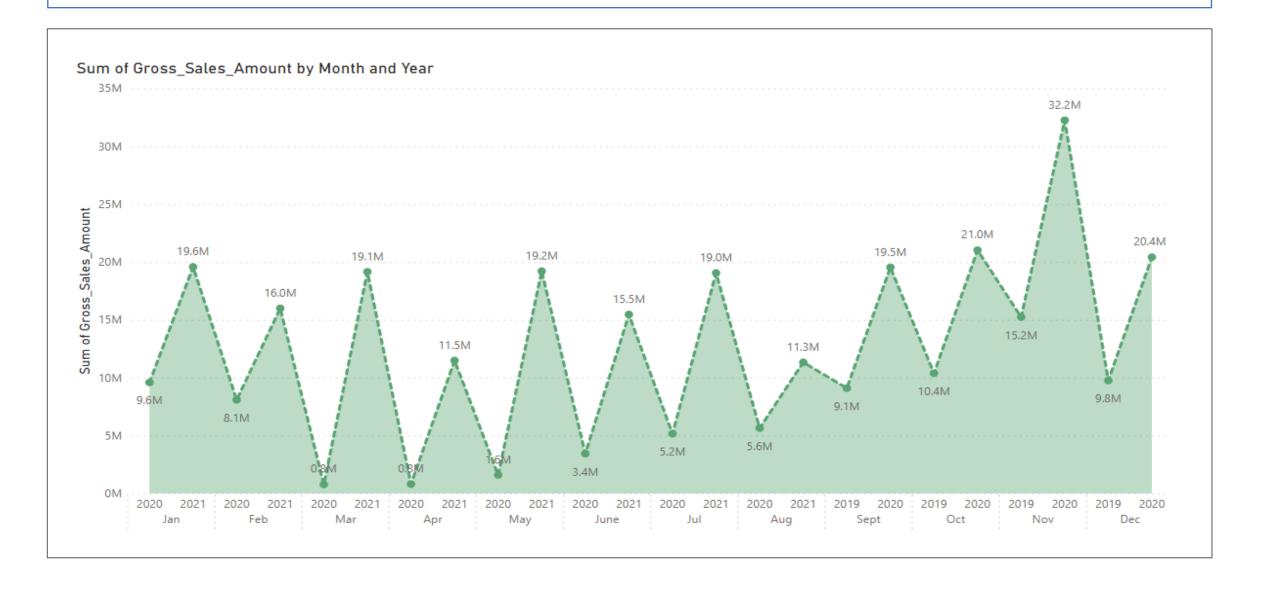
Question 7-: Get the complete report of the Gross sales amount for the customer "Atliq Exclusive" for each month. This analysis helps to get an idea of low and high-performing months and take strategic decisions. The final report contains these columns: Month, Year, Gross sales Amount.

```
SELECT
    MONTH(m.date) AS month,
    YEAR(m.date) AS year,
    Round(SUM(g.gross_price * m.sold_quantity),2) AS Gross_Sales_Amount
FROM
    fact sales monthly m
        INNER JOIN
    fact gross price g ON m.product code = g.product code
        INNER JOIN
    dim customer c ON m.customer code = c.customer code
WHERE
    customer = 'Atliq Exclusive'
GROUP BY month , year
ORDER BY month;
```

Query Output

			Filter Rows:
			Gross_Sales_Amount
•	1	2020	9584951.94
	1	2021	19570701.71
	2	2020	8083995.55
	2	2021	15986603.89
	3	2020	766976.45
	3	2021	19149624.92
	4	2020	800071.95
	4	2021	11483530.30
	5	2020	1586964.48
	5	2021	19204309.41
	6	2020	3429736.57
	6	2021	15457579.66
	7	2020	5151815.40
	7	2021	19044968.82
	8	2020	5638281.83
	8	2021	11324548.34
	9	2019	9092670.34
	9	2020	19530271.30
	10	2019	10378637.60
	10	2020	21016218.21
	11	2019	15231894.97
	11	2020	32247289.79
	12	2019	9755795.06
	12	2020	20409063.18

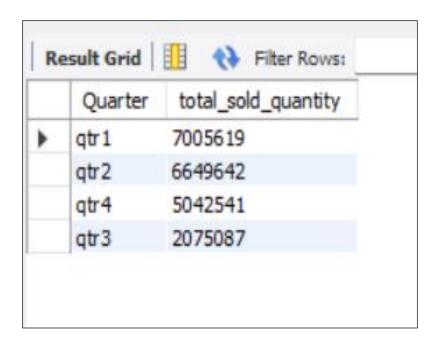
Visualization

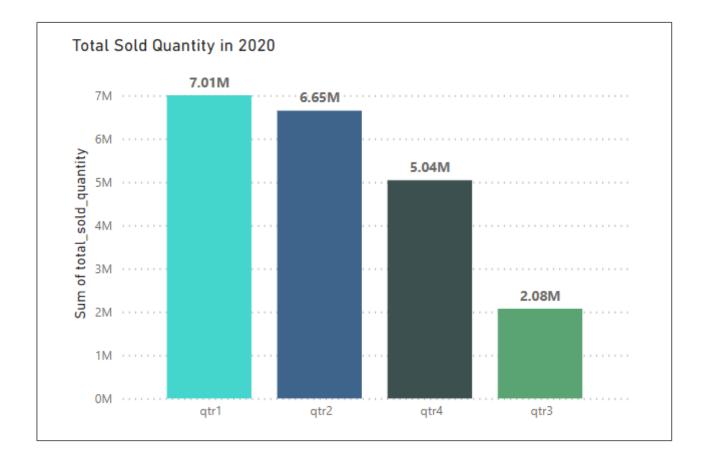


Question 8-: In which quarter of 2020, got the maximum total_sold_quantity? The final output contains these fields sorted by the total_sold_quantity, Quarter, total_sold_quantity(case statement)

```
SELECT
    CASE
        WHEN MONTH(date) IN (9, 10, 11) THEN 'gtr1'
        WHEN MONTH(date) IN (12 , 1, 2) THEN 'qtr2'
        WHEN MONTH(date) IN (3 , 4, 5) THEN 'qtr3'
        WHEN MONTH(date) IN (6 , 7, 8) THEN 'qtr4'
    END AS Quarter,
    SUM(sold quantity) AS total sold quantity
FROM
    fact sales monthly
WHERE
    fiscal year = 2020
GROUP BY Quarter
ORDER BY total sold quantity DESC;
```

Output



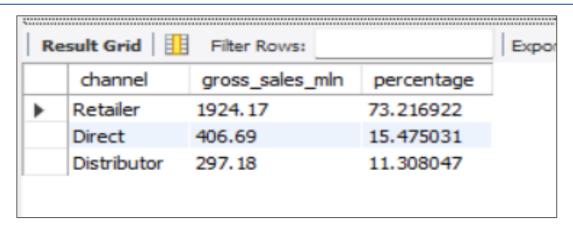


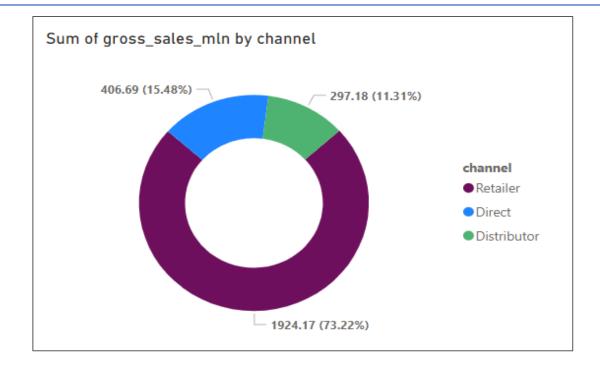
Question 9-: Which channel helped to bring more gross sales in the fiscal year 2021 and the percentage of contribution? The final output contains these fields, channel, gross_sales_mlnpercentage

• Query-:

```
with gross_sale as(
  select c.channel,
  round(sum(g.gross price*m.sold quantity)/1000000,2) as gross sales mln
  from dim customer c
  inner join
  fact_sales_monthly m on c.customer_code = m.customer_code
  inner join
  fact gross price g on m.product code = g.product code
  where m.fiscal year = 2021
  group by channel
  order by gross_sales_mln desc)
  select *,
  gross_sales_mln*100/sum(gross_sales_mln) over() as percentage
  from gross sale;
```

Output-:





Question 10-: Get the Top 3 products in each division that have a high total_sold_quantity in the fiscal_year 2021? The final output contains these fields, division, product_code, product, total_sold_quantity, rank_order.

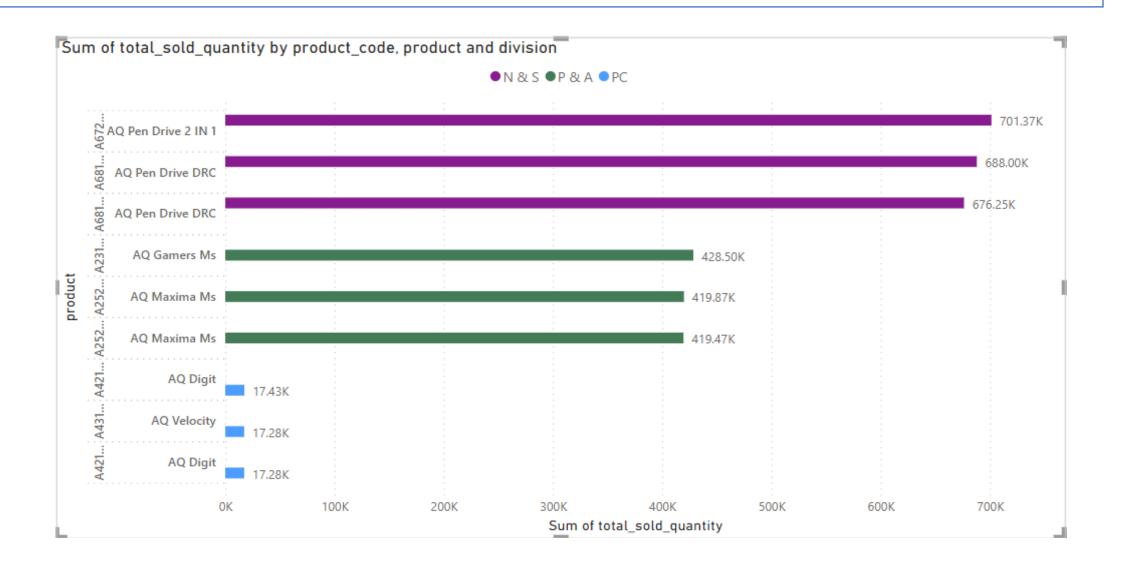
• Query-: •

```
with total_sold as
  p.division,p.product code,p.product,sum(s.sold quantity) as total sold quantity
  from
  dim_product p
  join
  fact sales monthly s on p.product code = s.product code
 where fiscal year = 2021
  group by p.division,p.product_code,p.product),
prank_top as (select *, rank() over(partition by division
  order by total_sold_quantity desc) as rnk from total_sold)
  select * from rank top where rnk <=3;
```

Output

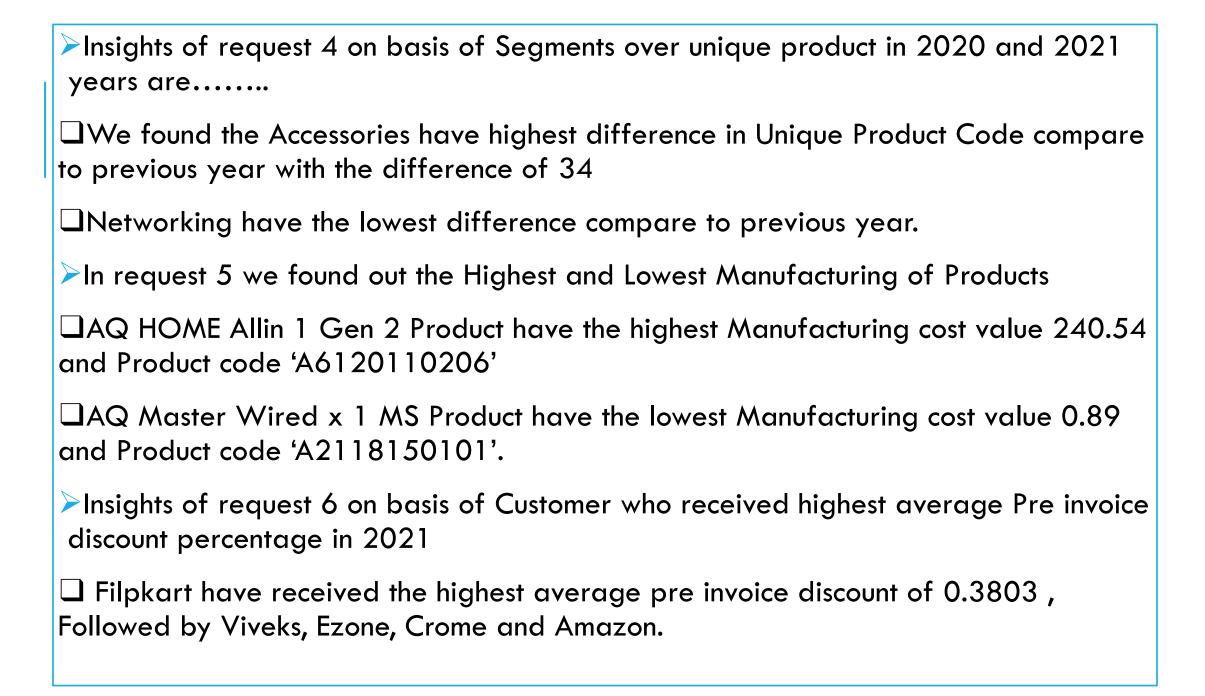
	division	product_code	product	total_sold_quantity	rnk
•	N & S	A6720160103	AQ Pen Drive 2 IN 1	701373	1
	N & S	A6818160202	AQ Pen Drive DRC	688003	2
	N & S	A6819160203	AQ Pen Drive DRC	676245	3
	P&A	A2319150302	AQ Gamers Ms	428498	1
	P&A	A2520150501	AQ Maxima Ms	419865	2
	P&A	A2520150504	AQ Maxima Ms	419471	3
	PC	A4218110202	AQ Digit	17434	1
	PC	A4319110306	AQ Velocity	17280	2
	PC	A4218110208	AQ Digit	17275	3

Visualization



Insights Summary

➤ In Request 1 The list of markets in which customer "Atliq Exclusive" operates its business in the APAC region are:- India, Indonesia, Japan, Philippines, South Korea, Australia, New Zealand, Bangladesh.
➤ Insights of request 2 on basis of Unique product are
☐Total 245 Unique Products their in 2020 and 334 Unique Products are their in 2021
$\square \text{No.}$ of new Products added in 2021 are 89 , As per percentage 2021 36.33 percent more than year 2020
➤ In request 3 we found the insights of unique product over different segments,
☐We found that segment Notebook have highest count with 129 Unique product and Networking have low count with 9 unique products
☐Peripherals and Desktop are at settle at middle with the unique product count 84 and 32



	> In request 7 we found Gross sales amount of Atliq Exclisive Customer over different Months
ı	□Highest Gross sales are occurs in the Month of November in 2020 and gross sales amount value 32.24 Millions
ı	□Lowest Gross sales are occurs in the Month of March in 2020 and gross sales amount value 0.76 Millions.
	Insights of request 8 on the Quarter which have highest Total sold Quantity in year 2020
ı	□Quarter 1 have the highest total sold quantity value 7.01 Millions □Quarter 3 have the lowest total sold quantity value 2.07 Million.
	In request 9 we found out Channel which have highest gross sales in the fiscal year 2021
	□Retailers have the highest gross sales percentage of 73.22%
	□Direct channel have gross sales percentage of 15.48%
	□Distributor channel have gross sales percentage of 11.30%.
ı	

Request 10, We have to drawn the insights of Top 3 Products in each division that have highest sold quantity in the fiscal year 2021
□The Product AQ Pen Drive 2 IN 1 Ranks Top in N & S Division with value 0.70 Millions and the Product Code 'A6720160103'
☐The Product AQ Gamers Ms Ranks Top in P & A Division with value 0.42 Millions and the Product Code 'A2319150302'
□The Product AQ Digit Ranks Top in PC Division with value 0.017 Millions and the Product Code 'A4218110202'.