

RequestID	Priority	Category	Sub Category
12648	Priority 4	Azure	Azure AD
12647	Priority 3	Email	Mailbox Issue
12625	Priority 4	Log360 -SOC	EventLog Analyzer
12626	Priority 4	Log360 -SOC	EventLog Analyzer
12627	Priority 4	Log360 -SOC	EventLog Analyzer
12631	Priority 4	Azure	Group Membership
12633	Priority 4	Log360 -SOC	EventLog Analyzer
12634	Priority 4	Azure	Group Membership
12637	Priority 4	Azure	Group Membership
12638	Priority 3	Log360 -SOC	Log 360 Alert
12639	Priority 3	Log360 -SOC	Log 360 Alert
12640	Priority 3	Log360 -SOC	Log 360 Alert
12643	Priority 4	Softwares	Application Issues
12644	Priority 3	Softwares	Application Issues
12645	Priority 3	Softwares	Application Issues
12646	Priority 3	Softwares	Application Issues
12654	Priority 3	Log360 -SOC	Log 360 Alert
12657	Priority 4	Azure	Azure AD
12658	Priority 3	Email	Mailbox Issue
12659	Priority 3	Softwares	Application Issues
12662	Priority 3	Azure	Azure Others
12663	Priority 4	Azure	Azure AD
12664	Priority 3	Microsoft	Defender
12667	Priority 3	Softwares	Application Issues
12629	Priority 3	OPManager	Utilization
12679	Priority 4	OPManager	Utilization
12668	Priority 3	Microsoft	Defender
12669	Priority 4	Access Request	Shared Mailbox Access
12670	Priority 4	Softwares	Application Issues
12671	Priority 4	Softwares	Application Issues
12672	Priority 4	Microsoft	Defender
12673	Priority 4	Email	IRONSCALES
12675	Priority 3	Email	IRONSCALES
12676	Priority 3	Email	Mailbox Issue
12677	Priority 3	O365	Application Issues
12678	Priority 3	Email	IRONSCALES
12680	Priority 3	Softwares	Application Issues
12681	Priority 3	Email	Mailbox Issue
12682	Priority 4	Log360 -SOC	Log 360 Alert
12683	Priority 4	Hardware	Laptop
12684	Priority 3	Log360 -SOC	Log 360 Alert
12685	Priority 4	Email	Block/Unblock
12689	Priority 4	Microsoft	Defender
12694	Priority 3	Network Issue	Networks Other
12695	Priority 4	Access Request	New User Access Request
12700	Priority 3	Microsoft	Defender

12701	Priority 4	Desktop Central	Patches
12702	Priority 4	Hardware	Hardware Request
12703	Priority 3	Email	Block/Unblock
12704	Priority 3	Account Unlock/Password Reset	Password Reset
12705	Priority 4	Email	Mailbox Issue
12706	Priority 3	Log360 -SOC	Log 360 Alert
12707	Priority 4	Softwares	Application Issues
12708	Priority 4	Log360 -SOC	Log 360 Alert
12710	Priority 4	Softwares	Install
12687	Priority 4	Email	IRONSCALES
12693	Priority 4	O365	Application Issues
12763	Priority 3	Hardware	Phone not working
12711	Priority 3	Log360 -SOC	Log 360 Alert
12712	Priority 3	Microsoft	Defender
12713	Priority 4	Email	Mailbox Issue
12714	Priority 4	Service Desk Plus	New Field Request
12764	Priority 4	Microsoft	Defender
12765	Priority 3	Hardware	Phone not working
12766	Priority 4	Softwares	Application Issues
12770	Priority 3	Microsoft	Defender
12783	Priority 3	Log360 -SOC	Log 360 Alert
12784	Priority 3	Log360 -SOC	Log 360 Alert
12785	Priority 3	Log360 -SOC	Log 360 Alert
12786	Priority 3	Hardware	Printer Not Working
12787	Priority 4	Hardware	Installation
12788	Priority 4	Softwares	Application Issues
12789	Priority 3	Email	Mailbox Issue
12790	Priority 4	Email	IRONSCALES
12791	Priority 3	Network Issue	Networks Other
12794	Priority 3	Softwares	Application Issues
12795	Priority 3	Network Issue	VPN Issue
12796	Priority 4	Softwares	Application Issues
12797	Priority 4	Others	Others
12799	Priority 4	User On-boarding	New Hire
12800	Priority 4	Softwares	Software request
12803	Priority 3	Softwares	Application Issues
12807	Priority 3	Log360 -SOC	Log 360 Alert
12809	Priority 3	Softwares	Application Issues
12715	Priority 3	OPManager	Down Alert
12781	Priority 4	OPManager	Down Alert
12792	Priority 3	OPManager	Down Alert
12738	Priority 4	User Off-boarding	Account/ID disabled
12798	Priority 4	Hardware	Hardware Request
12802	Priority 3	OPManager	Down Alert
12805	Priority 3	OPManager	Down Alert
12808	Priority 3	OPManager	Down Alert
12810	Priority 3	Microsoft	Defender

12811	Priority 3	Softwares	Application Issues
12812	Priority 4	Log360 -SOC	Log 360 Alert
12819	Priority 3	Email	Mailbox Issue
12821	Priority 3	Network Issue	VPN Issue
12822	Priority 3	Network Issue	VPN Issue
12824	Priority 3	Microsoft	Azure AD Group
12825	Priority 3	Microsoft	Azure AD Group
12826	Priority 3	Microsoft	Defender
12828	Priority 3	Softwares	Application Issues
12829	Priority 3	Softwares	Application Issues
12831	Priority 3	Hardware	Hard drive
12832	Priority 3	Log360 -SOC	Endpoint
12836	Priority 3	Microsoft	Defender
12837	Priority 3	Microsoft	Defender
12849	Priority 3	Log360 -SOC	EventLog Analyzer
12859	Priority 4	Log360 -SOC	Log 360 Alert
12860	Priority 4	Log360 -SOC	Log 360 Alert
12861	Priority 4	Log360 -SOC	Log 360 Alert
12864	Priority 4	Log360 -SOC	EventLog Analyzer
12823	Priority 4	Email	IRONSCALES
12863	Priority 4	OPManager	Utilization
12866	Priority 3	Microsoft	Defender
12871	Priority 3	Log360 -SOC	Log 360 Alert
12872	Priority 3	Log360 -SOC	Log 360 Alert
12875	Priority 4	Log360 -SOC	Endpoint
12877	Priority 4	Log360 -SOC	EventLog Analyzer
12881	Priority 4	Email	IRONSCALES
12883	Priority 3	Log360 -SOC	Endpoint
12892	Priority 4	AWS	Virtual machines
12894	Priority 4	Azure	Security
12895	Priority 3	Log360 -SOC	Endpoint
12896	Priority 3	O365	Application Issues
12897	Priority 4	Softwares	Software Update
12898	Priority 4	Email	IRONSCALES
12899	Priority 4	Softwares	Application Issues
12900	Priority 4	Network Issue	Printer Configuration
12901	Priority 3	Log360 -SOC	Endpoint
12902	Priority 3	Log360 -SOC	Log 360 Alert
12903	Priority 3	Log360 -SOC	Log 360 Alert
12904	Priority 3	Softwares	Application Issues
12905	Priority 3	Microsoft	Defender
12907	Priority 3	O365	Application Issues
12908	Priority 4	Service Desk Plus	New Field Request
12911	Priority 3	Hardware	Laptop
12912	Priority 3	Log360 -SOC	Log 360 Alert
12913	Priority 4	O365	Application Issues
12914	Priority 3	Log360 -SOC	Log 360 Alert

12915	Priority 4	User On-boarding	New Hire
12916	Priority 3	Softwares	Application Issues
12923	Priority 4	Microsoft	Defender
12925	Priority 4	Log360 -SOC	Log 360 Alert
12928	Priority 3	Network Issue	End-user Issues
12929	Priority 3	Softwares	Application Issues
12930	Priority 4	Service Desk Plus	Other
12931	Priority 4	Microsoft	Other
12932	Priority 3	Log360 -SOC	Log 360 Alert
12933	Priority 3	Log360 -SOC	Log 360 Alert
12934	Priority 3	Microsoft	Defender
12936	Priority 4	Hardware	Laptop
12939	Priority 3	Softwares	Application Issues
12868	Priority 3	OPManager	Down Alert
12873	Priority 3	OPManager	Down Alert
12878	Priority 3	OPManager	Down Alert
12884	Priority 3	OPManager	Down Alert
12882	Priority 4	Softwares	Software request
12893	Priority 4	User On-boarding	New Hire
12917	Priority 3	OPManager	Down Alert
12918	Priority 3	OPManager	Down Alert
12938	Priority 3	O365	Application Issues
12941	Priority 3	OPManager	Down Alert
12943	Priority 3	OPManager	Down Alert
12948	Priority 3	OPManager	Utilization
12954	Priority 4	OPManager	Utilization
12964	Priority 4	OPManager	Utilization
12951	Priority 4	Softwares	Application Issues
12940	Priority 4	Email	IRONSCALES
12944	Priority 4	Softwares	Application Issues
12945	Priority 3	Log360 -SOC	Endpoint
12946	Priority 4	Softwares	Software request
12947	Priority 3	Log360 -SOC	Log 360 Alert
12949	Priority 3	Microsoft	Defender
12950	Priority 3	Log360 -SOC	Log 360 Alert
12952	Priority 4	Softwares	Install
12956	Priority 4	Microsoft	Defender
12958	Priority 3	Softwares	Access/Login Issues
12959	Priority 4	Azure	Security
12961	Priority 4	Microsoft	Defender
12963	Priority 3	Azure	Security
12965	Priority 3	Log360 -SOC	Log 360 Alert
12966	Priority 3	Log360 -SOC	Log 360 Alert
12971	Priority 3	Microsoft	Defender
12975	Priority 3	Softwares	Application Issues
13002	Priority 3	Hardware	Hardware Request
13003	Priority 3	Log360 -SOC	Endpoint

13006	Priority 4	Log360 -SOC	Log 360 Alert
13023	Priority 3	Network Issue	End-user Issues
13024	Priority 4	Softwares	Application Issues
13027	Priority 4	Desktop Central	Others
13030	Priority 3	Microsoft	Defender
12942	Priority 4	Access Request	Other
12970	Priority 4	Others	Others
12974	Priority 3	OPManager	Down Alert
12977	Priority 1	OPManager	Down Alert
12973	Priority 3	Email	Mailbox Issue
13004	Priority 3	OPManager	Down Alert
13008	Priority 3	OPManager	Down Alert
13025	Priority 3	Network Issue	End-user Issues
13031	Priority 3	O365	Application Issues
13032	Priority 4	Hardware	Hard drive
13033	Priority 4	Softwares	Application Issues
13034	Priority 4	Hardware	Printer Not Working
13035	Priority 3	Softwares	Application Issues
13045	Priority 4	Hardware	Printer Not Working
13046	Priority 3	Softwares	Application Issues
13051	Priority 4	User On-boarding	New Hire
13054	Priority 4	O365	User Education
13055	Priority 4	Softwares	Install
13056	Priority 4	Others	Others
13058	Priority 3	Network Issue	End-user Issues
13059	Priority 4	Softwares	Application Issues
13060	Priority 3	Softwares	Application Issues
13061	Priority 3	Log360 -SOC	Log 360 Alert
13073	Priority 4	Account Unlock/Password Reset	Login issues
13074	Priority 4	Applications	Brio
13075	Priority 4	Softwares	Application Issues
13076	Priority 3	Log360 -SOC	Log 360 Alert
13077	Priority 4	Log360 -SOC	Log 360 Alert
13079	Priority 3	Log360 -SOC	Log 360 Alert
13080	Priority 3	Microsoft	Defender
13081	Priority 4	Log360 -SOC	Log 360 Alert
13083	Priority 4	Log360 -SOC	EventLog Analyzer
13084	Priority 4	Log360 -SOC	Log 360 Alert
13087	Priority 3	Log360 -SOC	Log 360 Alert
13089	Priority 3	Microsoft	Defender
13091	Priority 3	Log360 -SOC	Log 360 Alert
13093	Priority 4	Log360 -SOC	Log 360 Alert
13036	Priority 3	OPManager	Down Alert
13047	Priority 4	OPManager	Down Alert
13049	Priority 4	OPManager	Down Alert
13053	Priority 4	OPManager	Utilization
13082	Priority 3	OPManager	Utilization

13094	Priority 3	OPManager	Utilization
13057	Priority 4	Softwares	Application Issues
13088	Priority 4	Others	Others
13139	Priority 3	Microsoft	Defender
13141	Priority 4	Access Request	New User Access Request
13142	Priority 3	Email	Defender
13143	Priority 3	Microsoft	Defender
13144	Priority 3	Softwares	Application Issues
13145	Priority 4	Hardware	Hardware Request
13147	Priority 4	Access Request	Shared Mailbox Access
13148	Priority 4	Email	Block/Unblock
13149	Priority 3	Log360 -SOC	Log 360 Alert
13153	Priority 4	Azure	Other
13154	Priority 3	Softwares	Application Issues
13155	Priority 3	Log360 -SOC	Log 360 Alert
13156	Priority 4	Log360 -SOC	Log 360 Alert
13160	Priority 4	User Off-boarding	Account/ID disabled
13161	Priority 4	Email	IRONSCALES
13165	Priority 4	Access Request	New User Access Request
13166	Priority 3	Microsoft	Defender
13169	Priority 4	Azure	Azure AD
13170	Priority 3	Network Issue	Networks Other
13171	Priority 3	Microsoft	Defender
13172	Priority 4	Network Issue	End-user Issues
13178	Priority 3	Log360 -SOC	Log 360 Alert
13179	Priority 3	Softwares	Application Issues
13181	Priority 3	Softwares	Application Issues
13184	Priority 4	Microsoft	Defender
13185	Priority 3	Softwares	Application Issues
13191	Priority 3	Log360 -SOC	Log 360 Alert
13192	Priority 4	Hardware	Hardware Request
13096	Priority 2	OPManager	Down Alert
13125	Priority 3	OPManager	Down Alert
13168	Priority 4	Softwares	Software request
13150	Priority 4	User On-boarding	New Hire
13159	Priority 3	Network Issue	Networks Other
13163	Priority 4	User Off-boarding	Account/ID disabled
13164	Priority 4	User Off-boarding	Account/ID disabled
13162	Priority 4	Azure	Azure Others
13177	Priority 3	OPManager	Down Alert
13182	Priority 3	OPManager	Down Alert
13186	Priority 3	OPManager	Down Alert
13190	Priority 4	OPManager	Down Alert
13195	Priority 4	Network Issue	VPN Issue
13193	Priority 3	Network Issue	VPN Issue
13194	Priority 4	Softwares	Application Issues
13196	Priority 3	Log360 -SOC	Log 360 Alert

13197	Priority 4	Microsoft	Defender
13198	Priority 4	Softwares	Install
13199	Priority 3	Log360 -SOC	Log 360 Alert
13200	Priority 3	Microsoft	Defender
13201	Priority 3	Microsoft	Defender
13202	Priority 4	Hardware	Hardware Request
13203	Priority 3	Log360 -SOC	Log 360 Alert
13204	Priority 4	Softwares	Application Issues
13206	Priority 4	Softwares	Application Issues
13207	Priority 4	Softwares	Install
13208	Priority 3	Log360 -SOC	Log 360 Alert
13209	Priority 3	Microsoft	Defender
13210	Priority 3	Microsoft	Defender
13213	Priority 3	Network Issue	End-user Issues
13214	Priority 4	Email	Distribution List
13215	Priority 4	Softwares	Application Issues
13216	Priority 3	Account Unlock/Password Reset	Account Unlock
13218	Priority 4	Email	Mailbox Creation
13220	Priority 3	Log360 -SOC	Log 360 Alert
13222	Priority 4	Softwares	License
13225	Priority 3	Log360 -SOC	Log 360 Alert
13226	Priority 3	Log360 -SOC	Log 360 Alert
13227	Priority 3	Account Unlock/Password Reset	Account Unlock
13229	Priority 3	Log360 -SOC	Log 360 Alert
13230	Priority 3	Log360 -SOC	Log 360 Alert
13231	Priority 4	Softwares	Application Issues
13232	Priority 4	Azure	Azure AD
13233	Priority 3	Azure	Azure AD
13234	Priority 4	Hardware	Others
13235	Priority 4	Email	IRONSCALES
13236	Priority 4	Network Issue	Printer Configuration
13237	Priority 4	Email	Add new inbox
13238	Priority 4	Hardware	Drive issues
13239	Priority 3	Log360 -SOC	Log 360 Alert
13240	Priority 3	Log360 -SOC	Log 360 Alert
13241	Priority 3	Log360 -SOC	Log 360 Alert
13243	Priority 3	Backup	Virtual Machines Azure
13247	Priority 4	Log360 -SOC	EventLog Analyzer
13248	Priority 3	Log360 -SOC	Log 360 Alert
13249	Priority 3	Log360 -SOC	Log 360 Alert
13221	Priority 3	OPManager	Down Alert
13246	Priority 4	OPManager	Utilization
13250	Priority 3	Azure	Virtual Machine
13251	Priority 3	Log360 -SOC	EventLog Analyzer
13252	Priority 3	Log360 -SOC	Log 360 Alert
13253	Priority 3	Microsoft	Defender
13255	Priority 3	Log360 -SOC	Log 360 Alert

13256	Priority 3	Log360 -SOC	Log 360 Alert
13265	Priority 4	Network others	Patching
13269	Priority 4	Softwares	License
13257	Priority 3	Windows	Laptop
13258	Priority 4	Email	External Email Allow
13259	Priority 3	Network Issue	End-user Issues
13260	Priority 4	Softwares	Application Issues
13261	Priority 3	Email	Defender
13266	Priority 4	Softwares	Application Issues
13267	Priority 4	Access Request	Shared Mailbox Access
13268	Priority 4	Access Request	Shared Mailbox Access
13270	Priority 3	Microsoft	Defender
13272	Priority 4	Softwares	Application Issues
13273	Priority 4	Email	IRONSCALES
13274	Priority 4	Softwares	Application Issues
13275	Priority 3	Softwares	Application Issues
13278	Priority 4	O365	Application Issues
13280	Priority 3	Log360 -SOC	Log 360 Alert
13281	Priority 4	Server	Server
13282	Priority 3	Log360 -SOC	Log 360 Alert
13277	Priority 4	User On-boarding	New Hire
13262	Priority 3	OPManager	Down Alert
13329	Priority 3	OPManager	Down Alert
13339	Priority 3	OPManager	Down Alert
13347	Priority 3	OPManager	Down Alert
13348	Priority 4	OPManager	Down Alert
13276	Priority 4	Softwares	Software request
13279	Priority 4	Softwares	Software request
13324	Priority 3	Log360 -SOC	Log 360 Alert
13327	Priority 3	Account Unlock/Password Reset	Account Unlock
13328	Priority 3	Account Unlock/Password Reset	Account Unlock
13338	Priority 3	Log360 -SOC	Log 360 Alert
13340	Priority 4	Email	IRONSCALES
13341	Priority 4	Softwares	Software request
13343	Priority 3	Log360 -SOC	Endpoint
13345	Priority 4	Email	Block/Unblock
13349	Priority 4	Email	IRONSCALES
13350	Priority 3	Log360 -SOC	EventLog Analyzer
13351	Priority 4	User On-boarding	New Hire
13352	Priority 4	Microsoft	Defender
13353	Priority 4	Azure	Roles
13362	Priority 4	Azure	Azure AD
13363	Priority 4	Email	IRONSCALES
13364	Priority 4	Email	IRONSCALES
13365	Priority 3	Log360 -SOC	Log 360 Alert
13366	Priority 4	Softwares	Application Issues
13367	Priority 3	Microsoft	Defender



13375	Priority 4	Softwares	License
13376	Priority 3	Softwares	Application Issues
13354	Priority 3	OPManager	Down Alert
13372	Priority 4	OPManager	Down Alert
13377	Priority 3	OPManager	Down Alert
13382	Priority 3	OPManager	Down Alert
13378	Priority 4	Softwares	Application Issues
13379	Priority 3	Microsoft	Azure AD Group
13380	Priority 3	Log360 -SOC	Log 360 Alert
13381	Priority 4	Softwares	Software request
13383	Priority 3	Network Issue	End-user Issues
13385	Priority 3	Email	Defender
13388	Priority 4	Softwares	Application Issues
13389	Priority 4	Softwares	Application Issues
13390	Priority 3	Log360 -SOC	Endpoint
13391	Priority 4	Softwares	Application Issues
13392	Priority 4	Access Request	New User Access Request
13393	Priority 3	Log360 -SOC	Log 360 Alert
13394	Priority 3	Softwares	Application Issues
13395	Priority 4	Azure	Azure Others
13396	Priority 3	Network Issue	End-user Issues
13397	Priority 4	Email	IRONSCALES
13398	Priority 3	Email	Defender
13399	Priority 4	Softwares	Software request
13402	Priority 4	Azure	Group Membership
13403	Priority 4	Microsoft	Defender
13405	Priority 3	Microsoft	Azure AD Group
13407	Priority 4	Backup	Virtual Machines Azure
13412	Priority 4	Log360 -SOC	Log 360 Alert
13414	Priority 4	Backup	Virtual Machines Azure
13415	Priority 3	Log360 -SOC	Log 360 Alert
13418	Priority 3	Microsoft	Defender
13420	Priority 4	Log360 -SOC	EventLog Analyzer
13421	Priority 4	Log360 -SOC	EventLog Analyzer
13422	Priority 3	Microsoft	Defender
13423	Priority 4	Azure	Virtual Machine
13494	Priority 4	Softwares	Install
13519	Priority 4	Desktop Central	User
13521	Priority 4	Softwares	Application Issues
13522	Priority 3	Email	IRONSCALES
13523	Priority 4	User Off-boarding	Account/ID disabled
13526	Priority 4	Network Issue	Printer Configuration
13527	Priority 3	Microsoft	Defender
13529	Priority 3	Log360 -SOC	Endpoint
13530	Priority 3	Softwares	Application Issues
13531	Priority 3	Log360 -SOC	EventLog Analyzer
13532	Priority 3	Softwares	Application Issues

13533	Priority 4	Microsoft	Defender
13536	Priority 3	Azure	Azure AD
13539	Priority 3	Others	Others
13541	Priority 4	Softwares	Application Issues
13551	Priority 3	Microsoft	Defender
13400	Priority 4	User Off-boarding	Account/ID disabled
13517	Priority 4	User On-boarding	New Hire
13413	Priority 3	OPManager	Utilization
13417	Priority 3	OPManager	Utilization
13424	Priority 3	OPManager	Down Alert
13493	Priority 3	OPManager	Down Alert
13495	Priority 3	OPManager	Down Alert
13543	Priority 3	OPManager	Down Alert
13518	Priority 4	User On-boarding	New Hire
13525	Priority 3	Hardware	Headphones
13540	Priority 4	Others	Others
13553	Priority 4	Softwares	Install



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Resolved	Not Assigned
Approval Pending	Pending Approval
Resolved	Not Assigned
Resolved	Not Assigned
Resolved	Not Assigned
On Hold	Not Assigned
Resolved	Not Assigned
Resolved	Not Assigned
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Resolved	Not Assigned
Closed	Not Assigned
Open	Not Assigned
Resolved	Not Assigned
Resolved	Approved
Resolved	Approved
Closed	Not Assigned
Closed	Not Assigned
Closed	Not Assigned
Closed	Not Assigned
Resolved	Not Assigned
Resolved	Not Assigned
Resolved	Approved
Resolved	Not Assigned
On Hold	Not Assigned
Resolved	Not Assigned

Subject

Remove attached users from E3 group and assign the license separately.

URGENT !! Email address change - Disconnected from Outlook

First Time -Process on Server

First Time -Process on Server

First Time -Process on Server

High-severity alert: New User Permission Granted

First Time -Process on Server

Groups Deleted : Group Deleted Rule

Groups Deleted : Group Deleted Rule

First Time -Process on Server

First Time -Process on Server

First Time -Process on Server

RE: September Commissions - FR

"Box" issue

HubSpot Login faild

missing access link in BOX - Frank Vullhorst, Your quickparts Admin created a Box account for you.

First Time -Process on Server

Remove attached users from E3 group and assign the license separately.

Problem with email account

hubspot / E-Mail address issue

Groups Deleted : Group Deleted Rule

Groups Deleted : Group Deleted Rule

Microsoft 365 Defender has detected a security threat

Access to Power BI Pro

Critical - us-sea-fs02

Critical - OPM Central- cus1opmcvm02

A new alert has been added to the Microsoft 365 Defender incident 2764

Need to enable Simon Hammond account and convert into shared.

Customer/Quote Owner Update in XMBM

\$0.00 ECs

Microsoft 365 Defender has detected a security threat

New release request

New release request

Not able to send email.

External phone call issue.

Quarantine.

Having trouble downloading files from Box.

Microsoft outlook will not open / work

First Time -Process on Server

Laptop config for Nicholas Fiori

First Time -Process on Server

Need to whitelist email id (hedy@best-prototypes.com)

Microsoft 365 Defender has detected a security threat

LNB Shipping Camera Issue

IRONSCALES Role Access Change Request

Microsoft 365 Defender has detected a security threat

October Month Patching for Endpoints- Quickparts  
new laptop  
Re: !! URGENT!! mail Quoting  
Password Syncing  
Email address changed  
First Time -Process on Server  
Outlook / HubSpot  
First Time -Process on Server  
Need to install QuickQuote and cfwQQfor1 software  
Ironscales blocking important emails  
OneDrive Storage  
Desk Phone is not working  
First Time -Process on Server  
Microsoft 365 Defender has detected a security threat  
Disabled protection for emails  
Add field as "User Confirmation" in SDP  
FW: Information - Data Breach Security Update  
Urgent Team phone number not working  
85377-8 EC  
Microsoft 365 Defender has detected a security threat  
Informational-severity alert: Creation of forwarding/redirect rule  
First Time -Process on Server  
First Time -Process on Server  
karine can no longer see the printer on her pc.  
Can you finish installation of new laptop to Yahia Boulaghcha.  
power BI not run  
E-mail Address showing Quickparts1  
FW: Request for Outstanding Invoices  
Unable to connect to UK Admin wifi  
Can not use Aircall  
VPN issues  
Stuck Quotes  
Add rooms references  
Contractor Onboarding for Samuel Debela  
XME-Exchange01 SharePoint  
Materialise Magics Import/Licensing  
First Time -Process on Server  
streamics does not work  
Attention - LAW1-MX95-01  
Attention - MV: LAW1-BLDG2-PROJECT-ROOM  
Attention - LAW1-MR44-01  
Aug/Sep Terminated Employee Validation  
New equipment required for new employee  
Attention - MV-Seattle - Shipping/Receiving  
Attention - PIN1-L2-SW5-16-129.quickparts.com  
Attention - SEA1-MX95-01  
Microsoft 365 Defender has detected a security threat

Nuovo percorso compilazione presenze

First Time -Process on Server

all qp it mails

VPN Client not connecting.

VPN Issue

Groups Deleted : Group Deleted Rule

Groups Created : New Group Created Rule

Microsoft 365 Defender has detected a security threat

BOX is down

moldflow connection issues

Hard drive space issue

Unexpected shutdowns 06-Oct-2023 20:44:50 POWER11152016 - - 06-Oct-2023

Microsoft 365 Defender has detected a security threat

Microsoft 365 Defender has detected a security threat

First Time -Process on Server

First Time -Process on Server

First Time -Process on Server

First Time -Process on Server

First Time -Process on Server

Ironscales blocking important emails.

Critical - OPM Central- cus1opmcvm02

High-severity alert: New User Permission Granted

Unexpected shutdowns 08-Oct-2023 14:33:38 POWER02062018 - - 08-Oct-2023

First Time -Process on Server

System Shutdown

First Time -Process on Server

New release request

Unexpected shutdowns 09-Oct-2023 08:48:15 POWER06242019 - - 09-Oct-2023

VM# 172.31.82.144 hard disk C-Drive size

Need to exclude the Admin account from Risky Users.

System Shutdown

Teams Phone Calls

Antivirus (MCAfee)

New release request

Install BOX Tools

Printer RDP setup required

Unexpected shutdowns 09-Oct-2023 15:41:56 POWER09192019 - - 09-Oct-2023

First Time -Process on Server

First Time -Process on Server

86242-1-0-1 Price Update

Microsoft 365 Defender has detected a security threat

external phone calls

Change of the on/offboarding form ended

Lisa Breen laptop non-operational

First Time -Process on Server

No External phone calls

System Shutdown

Conversion of temp to Full time  
Moldflow not opening  
Lets Plan for Deployment  
First Time -Process on Server  
Problem WIFI on laptop JEROME MUGNIER  
Microsoft Windows User  
Need to update the Location in SDP.  
Microsoft MFA pop-up for 30 days not working.  
First Time -Process on Server  
Unexpected shutdowns 10-Oct-2023 10:51:11 POWER06242019 - - 10-Oct-2023  
Microsoft 365 Defender has detected a security threat  
Conf room computer  
can't run LIGHTYEAR program  
Attention - CLT1-FWMX100-01  
Attention - 10.203.48.152  
Attention - MV-Seattle - Shipping/Receiving  
Attention - PIN1-MR44-01  
Streamics installation  
New User Setup  
Attention - CLT1-SW-03  
Attention - JAB1-MX95-01  
Outlook not allowing me to change invitation times  
Critical - GWC1LSITVM001  
Critical - GWC1RCITVM001  
Critical - OPM Central- cus1opmcvm02  
Critical - GWC1LSITVM001  
Critical - Cus1acitvm001  
QSoft DB VM Access  
New release request  
BOX Admin Email  
Unexpected shutdowns 10-Oct-2023 15:33:11 GWC1LSITVM001 - - 10-Oct-2023  
Help with sending emails from my other accounts and Authenticator  
First Time -Remote Access on Host  
Informational-severity alert: Creation of forwarding/redirect rule  
First Time -Process on Server  
Need to Install Sketchup Demo  
Microsoft 365 Defender has detected a security threat  
Unable to Logging services-nonprod.qpinternal.com  
User at risk detected  
Microsoft 365 Defender has detected a security threat  
User at risk detected  
System Shutdown  
System Shutdown  
Microsoft 365 Defender has detected a security threat  
COAM Staging unavailable- Whitelabel Error Message  
Laptop Slowness  
System Shutdown



First Time -Process on Server  
Zebra printer unreachable.  
Adobe Acrobat Pro  
Need to export the system with OS licensed status.  
A new alert has been added to the Microsoft 365 Defender incident 2846  
Cert Key installation  
Adobe acrobat issues  
Attention - 10.203.48.152  
Attention - SLB1-AP-02  
email format is messed up  
Attention - LAW1-MR44-01  
Attention - LAW1-MR44-02  
Team faced issue with Zebra printer today.  
Microsoft Office License Expired  
Remove BitLocker password from USREM-ET-NB-015  
XMBM - log in  
Connect to printer at Clinton - Toshiba eStudio3015ac  
87827-2-0-0  
Please install Zebra Printer Tools  
UPS Worldship not working  
User Onboarding request.  
Fetch report of Domestic calling plan licensed users  
Need to install SSMS.  
full scan Pin1-NB-013  
Fwd: Unable to access site  
XMBM->Hubspot Push Change  
Unable to open an excel  
First Time -Process on Server  
Printer install help  
Migrate Quote to new Account  
XMBM - Cannot clear project from queue  
System Shutdown  
First Time -Process on Server  
First Time -Process on Server  
Unexpected shutdowns 14-Oct-2023 11:31:31 POWER06252019 - - 14-Oct-2023  
First Time -Process on Server  
First Time -Process on Server  
First Time -Process on Server  
First Time -Process on Server  
High-severity alert: New User Permission Granted  
First Time -Process on Server  
First Time -Process on Server  
Attention - MV: LAW1-BLDG2-PROJECT-ROOM  
Attention - MV: LAW1-BLDG2-PROJECT-ROOM  
Attention - SLB1-SWAP-01  
Critical - OPM Central- cus1opmcvm02  
Critical - LAW1FS01

Critical - OPM Central- cus1opmcvm02  
Aircall apps require  
Testing- SIEM & XDR - ' Wazuh '  
High-severity alert: New User Permission Granted  
Iron scales: Access: Incident Manager  
Informational-severity alert: Creation of forwarding/redirect rule  
Microsoft 365 Defender has detected a security threat  
keycreator  
New Mouse  
Remove Access to xmbm@quickparts.com  
FW: Notification: RE: Statement Request Altus CUS4359  
System Shutdown  
Need to copy the all contains from Linda one drive to Tony as it will be delete by 21st Oct.  
key creator  
First Time -Process on Server  
First Time -Process on Server  
MARCO DI CAPUA OFF-BOARDING  
Unlocking sender  
Access request for Azure Cloud and MSD  
Microsoft 365 Defender has detected a security threat  
RE: CC ID Creation for Admin rights: Satish Singh  
Not able to send the jobs to printer.  
Microsoft 365 Defender has detected a security threat  
No ,QuickParts Admin WiFi  
Groups Deleted : Group Deleted Rule  
79657-1-2-0 Lavender Frog - Cannot Clear from XMBM queue  
Xmbm block presses  
Microsoft 365 Defender has detected a security threat  
i cannot create a zip of folders  
First Time -Process on Server  
Replace desktop to laptop Vinecnt Reymond (Outsourcing)  
Attention - SLB1-AP-02  
Attention - HWY1-SW1-24-128.HWY1.quickparts.com  
Need software instaled  
New User Setup  
Slow network  
Marco di Capua off-boarding  
Employee/Contractor Termination  
New User Setup Test  
Attention - HWY1-MR44-02  
Attention - OUTSIDE-SHIPPING-DOOR  
Attention - JAB1-MR44-03  
Service Down - Quickparts  
need to install vpn on the system  
Teams and vpn problems  
Power BI require  
First Time -Process on Server

Microsoft 365 Defender has detected a security threat  
Need to install visual studio  
System Shutdown  
High-severity alert: New User Permission Granted  
Microsoft 365 Defender has detected a security threat  
headphones request  
System Shutdown  
XMBM Job Schedule  
Re: 220473 quote# 85251-3-1-0  
Need docker installed  
First Time -Process on Server  
Microsoft 365 Defender has detected a security threat  
Microsoft 365 Defender has detected a security threat  
Clinton Internet  
Remove Inboxes  
Materialise Magics update needed  
Locked out/access old PC  
Allison Richner remove from tax@quickparts.com  
Microsoft 365 Defender has detected a security threat  
Cost of Upgrading Power BI License from Premium-per-user to Premium  
First Time -Process on Server  
First Time -Process on Server  
Can't login  
Correlation Excessive password change failure 20-Oct-2023 04:18:54 CUS1DCITVM002 MSOL\_304d3adf2b3b Q  
First Time -Process on Server  
Power BI access  
Need to create Mike ga account for local admin.  
Authenticator  
ticket Change PC-User SLS department it  
New release request  
Change VLAN from VLAN 15 to 25  
Add group in Zachary Besherse  
Need Disk Space  
First Time -Process on Server  
First Time -Process on Server  
First Time -Process on Server  
Fired:Sev2 Azure Monitor Alert Backup Failure on gwc1rsv-rcvsrvvt ( microsoft.recoveryservices/vaults ) at 10/20/  
First Time -Process on Server  
First Time -Process on Server  
First Time -Process on Server  
Attention - MV-Seattle - Shipping/Receiving  
Critical - OPM Central- cus1opmcm02  
Fired:Sev1 Azure Monitor Alert Backup Failure on cus1rsv-rcvsrvvt ( microsoft.recoveryservices/vaults ) at 10/22/  
Unexpected shutdowns 22-Oct-2023 05:36:23 POWER06242019 - - 22-Oct-2023  
First Time -Process on Server  
High-severity alert: New User Permission Granted  
First Time -Process on Server

First Time -Process on Server  
Network switch config  
Microsoft Access License - Dispatch PC  
Bluetooth removed from laptop  
Microsoft outlook wrong notification  
Cannot access \\gwc1fs01.file.core.windows.net\gwc-fs01  
Cannot open Magics 25.02  
Informational-severity alert: Creation of forwarding/redirect rule  
Request most recent version of Magics  
Access to shared inbox - team.uk@quickparts.com  
Removed access to shared inbox - cnc.uk@quickparts.com  
High-severity alert: New User Permission Granted  
Zachary Besherse BOX SSO  
Email Address Request For Vendor  
Figma Install  
Teams phone dialpad missing  
Zach Besherse - External Phone Calls  
First Time -Process on Server  
UPS Worldship 2019 issue  
First Time -Process on Server  
New User Setup  
Attention - LAW1-L2-SW6-8-131.quickparts.com  
Attention - LAW1-MR44-01  
Critical - LAW1FS01  
Attention - HWY1-SW1-24-125.HWY1.quickparts.com  
Attention - HWY1-SW1-24-128.HWY1.quickparts.com  
Need to install magics 3d sprint  
install printer driver  
System Shutdown  
William Scott is locked out of his computer  
Fw: william scott  
Unexpected shutdowns 24-Oct-2023 13:52:11 LAW1FS01 - - 24-Oct-2023  
New release request  
SAP concur access  
Unexpected shutdowns 24-Oct-2023 16:28:54 LAW1FS01 - - 24-Oct-2023  
Email Blocked  
New release request  
First Time -Process on Server  
.DEV account creation  
Whitelist email id (arlene@boyi-prototypes.com)  
Admin Access Request  
Edit Job information in Entra  
New release request  
FW: Quarantined Emails Report  
First Time -Process on Server  
Need contact info  
Microsoft 365 Defender has detected a security threat

Request for PowerBi Pro License  
Hubspot-outlook  
Attention - PIN1-MR44-01  
Attention - HWY1-SW1-24-128.HWY1.quickparts.com  
Attention - PIN1-MR44-06  
Critical - OPM Central- cus1opmcmvm02  
Line Item Updates  
Groups Created : New Group Created Rule  
First Time -Process on Server  
Need to install apps into New Laptop  
Shared drive issue.  
Informational-severity alert: Creation of forwarding/redirect rule  
87763-1-0-1  
Need XMBM tool report  
Unexpected shutdowns 21-Oct-2023 23:50:35 DESKTOP-MC88S14 - - 21-Oct-2023  
please patch worldship  
Access Request for Security Admin  
Microsoft 365 Defender has detected a security threat  
streamics does not work in the early morning  
remove unused Subnet from Azure NSG.  
Unable to access Azure file share  
TR: Contratto di noleggio numero: 520109872 Targa vettura: GJ308GP  
Informational-severity alert: Creation of forwarding/redirect rule  
Install UPS on new laptop.  
Updates to marketingteam@quickparts.com  
High-severity alert: New User Permission Granted  
Groups Created : New Group Created Rule  
Fired:Sev2 Azure Monitor Alert Backup Failure on gwc1rsv-rcvsvrvt ( microsoft.recoveryservices/vaults ) at 10/27/  
First Time -Process on Server  
Fired:Sev1 Azure Monitor Alert Backup Failure on cus1rsv-rcvsvrvt ( microsoft.recoveryservices/vaults ) at 10/29/  
Unexpected shutdowns 29-Oct-2023 05:08:28 POWER06242019 - - 29-Oct-2023  
High-severity alert: New User Permission Granted  
First Time -Process on Server  
First Time -Process on Server  
Microsoft 365 Defender has detected a security threat  
System Shutdown  
Install MS Office in both VMs 172.31.86.138 & 172.31.55.231  
Need to create DC ID for Satish Kumar Singh  
Request to install visual studio  
outgoing email to helpdesk being rejected  
Terminate Mitch.underwood inbox  
Printer connection  
High-severity alert: New User Permission Granted  
System Shutdown  
87565-1-1-0 Vizgen XMBM order  
First Time -Process on Server  
Step File Magics import gone (again)

Microsoft 365 Defender has detected a security threat  
Microsoft 365 Defender has detected a security threat  
87877-1-0-1  
66817-5-5-1  
Microsoft 365 Defender has detected a security threat  
Employee/Contractor Termination  
New User Setup  
Trouble - us-sea-fs02  
Trouble - OPM Central- cus1opmcvm02  
Attention - SLB1-AP-02  
Attention - MV-Seattle - Shipping/Receiving  
Attention - LAW1-MX95-01  
Attention - PIN1-MR44-01  
New User Setup  
Bluetooth Headset Driver Error  
AD Cleanup for IT Team  
need to install sql reporting services

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Shashank Shekhar	02-10-2023 17:15	02-10-2023 17:15	02-10-2023 17:17
Paul Stickland	02-10-2023 16:35	02-10-2023 16:36	02-10-2023 16:41
System	01-10-2023 00:15	01-10-2023 00:18	01-10-2023 00:45
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Paul Stickland	23-10-2023 19:50	23-10-2023 19:52	23-10-2023 19:52
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System	30-10-2023 05:46	30-10-2023 06:09	30-10-2023 06:29
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System	30-10-2023 19:03	30-10-2023 19:07	30-10-2023 19:06
System	30-10-2023 21:39	30-10-2023 21:43	30-10-2023 21:52
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System	31-10-2023 00:04	31-10-2023 00:09	31-10-2023 00:08
System	31-10-2023 00:17	31-10-2023 00:21	31-10-2023 00:59
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Tony Schwaerzler	27-10-2023 23:18	27-10-2023 23:24	27-10-2023 23:23
Amar Patil	30-10-2023 14:13	30-10-2023 14:15	30-10-2023 14:15
Nidhi Solanki	29-10-2023 05:48	29-10-2023 05:52	29-10-2023 06:01
Nidhi Solanki	29-10-2023 17:22	29-10-2023 17:28	29-10-2023 17:43
Nidhi Solanki	30-10-2023 08:12	30-10-2023 08:18	30-10-2023 08:42
Nidhi Solanki	30-10-2023 10:20	30-10-2023 10:26	30-10-2023 10:39
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Nidhi Solanki	31-10-2023 21:38	31-10-2023 21:40	31-10-2023 22:07
Saurabh Mokashi	30-10-2023 14:42	30-10-2023 14:45	30-10-2023 14:44
David Gutlay	30-10-2023 18:37	30-10-2023 18:40	30-10-2023 18:40
Nidhi Solanki	31-10-2023 10:22	31-10-2023 10:31	Not Assigned
Suraj Sarkar	31-10-2023 23:24	31-10-2023 23:24	31-10-2023 23:26

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16-10-2023 12:02	0	FALSE	Service Request
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Not Assigned	0	TRUE	Service Request
03-10-2023 20:29	0	FALSE	Service Request
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10-10-2023 00:16	0	FALSE	Incident
16-10-2023 14:25	0	FALSE	Service Request
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10-10-2023 01:37	0	FALSE	Incident

12-10-2023 04:54	0	FALSE	Service Request
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11-10-2023 09:15	0	FALSE	Incident
11-10-2023 11:59	0	FALSE	Incident
12-10-2023 19:48	0	FALSE	Service Request
10-10-2023 21:26	0	FALSE	Service Request
10-10-2023 22:51	0	FALSE	Incident
10-10-2023 21:48	0	FALSE	Incident
12-10-2023 01:30	0	FALSE	Incident
11-10-2023 00:06	0	FALSE	Incident
11-10-2023 00:54	0	FALSE	Incident
11-10-2023 01:01	0	FALSE	Incident
11-10-2023 03:49	0	FALSE	Service Request
11-10-2023 10:58	0	FALSE	Incident
23-10-2023 19:25	0	FALSE	Incident
11-10-2023 11:02	0	FALSE	Incident
11-10-2023 14:07	0	FALSE	Incident
11-10-2023 14:12	0	FALSE	Incident
11-10-2023 12:27	0	FALSE	Incident
11-10-2023 15:23	0	FALSE	Incident
20-10-2023 04:37	0	FALSE	Incident
27-10-2023 20:17	0	FALSE	Incident
26-10-2023 22:33	0	FALSE	Service Request
12-10-2023 02:26	0	FALSE	Incident

12-10-2023 08:40	0	FALSE	Incident
12-10-2023 17:03	0	FALSE	Incident
12-10-2023 18:11	0	FALSE	Service Request
12-10-2023 18:43	0	FALSE	Service Request
12-10-2023 20:00	0	FALSE	Incident
10-10-2023 20:52	0	FALSE	Service Request
11-10-2023 16:26	0	FALSE	Incident
17-10-2023 05:10	0	FALSE	Incident
12-10-2023 06:50	0	FALSE	Incident
11-10-2023 20:26	0	FALSE	Incident
12-10-2023 03:10	0	FALSE	Incident
12-10-2023 12:08	0	FALSE	Incident
16-10-2023 17:04	0	FALSE	Incident
12-10-2023 20:40	0	FALSE	Incident
12-10-2023 20:54	0	FALSE	Service Request
12-10-2023 20:59	0	FALSE	Service Request
13-10-2023 02:04	0	FALSE	Incident
13-10-2023 23:18	0	FALSE	Incident
19-10-2023 16:29	0	FALSE	Service Request
13-10-2023 20:41	0	FALSE	Incident
16-10-2023 17:48	0	FALSE	Service Request
13-10-2023 19:46	0	FALSE	Service Request
13-10-2023 20:00	0	FALSE	Service Request
18-10-2023 13:29	0	FALSE	Service Request
13-10-2023 22:47	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
16-10-2023 12:59	0	FALSE	Incident
20-10-2023 01:49	0	FALSE	Incident
14-10-2023 04:08	0	FALSE	Service Request
17-10-2023 03:02	0	FALSE	Service Request
16-10-2023 21:34	0	FALSE	Service Request
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14-10-2023 14:51	0	FALSE	Incident
14-10-2023 17:56	0	FALSE	Incident
15-10-2023 00:29	0	FALSE	Incident
15-10-2023 04:02	0	FALSE	Incident
15-10-2023 06:05	0	FALSE	Incident
15-10-2023 14:12	0	FALSE	Incident
15-10-2023 20:38	0	FALSE	Incident
16-10-2023 01:13	0	FALSE	Incident
16-10-2023 06:56	0	FALSE	Incident
13-10-2023 02:18	0	FALSE	Incident
13-10-2023 10:49	0	FALSE	Incident
13-10-2023 16:11	0	FALSE	Incident
13-10-2023 19:26	0	FALSE	Incident
15-10-2023 01:31	0	FALSE	Incident

16-10-2023 09:12	0	FALSE	Incident
18-10-2023 17:21	0	FALSE	Service Request
28-10-2023 07:54	0	FALSE	Service Request
16-10-2023 14:10	0	FALSE	Incident
16-10-2023 18:44	0	FALSE	Service Request
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16-10-2023 20:39	0	FALSE	Incident
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16-10-2023 21:25	0	FALSE	Service Request
17-10-2023 01:25	0	FALSE	Service Request
28-10-2023 04:57	0	FALSE	Incident
17-10-2023 23:10	0	FALSE	Service Request
17-10-2023 17:18	0	FALSE	Incident
17-10-2023 08:57	0	FALSE	Incident
17-10-2023 09:53	0	FALSE	Incident
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18-10-2023 10:40	0	FALSE	Service Request
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17-10-2023 20:24	0	FALSE	Incident
17-10-2023 20:33	0	FALSE	Incident
18-10-2023 01:54	0	FALSE	Incident
18-10-2023 19:27	0	FALSE	Incident
18-10-2023 05:17	0	FALSE	Incident
18-10-2023 06:02	0	FALSE	Incident
18-10-2023 06:11	0	FALSE	Incident
18-10-2023 10:26	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
16-10-2023 15:26	0	FALSE	Incident
16-10-2023 13:44	0	FALSE	Incident
18-10-2023 14:04	0	FALSE	Service Request
17-10-2023 00:43	0	FALSE	Service Request
20-10-2023 14:13	0	FALSE	Incident
17-10-2023 16:29	0	FALSE	Service Request
20-10-2023 19:15	0	FALSE	Service Request
17-10-2023 16:33	0	FALSE	Service Request
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18-10-2023 09:17	0	FALSE	Incident
18-10-2023 15:47	0	FALSE	Service Request
20-10-2023 15:11	0	FALSE	Incident
25-10-2023 15:21	0	FALSE	Service Request
18-10-2023 16:29	0	FALSE	Incident



18-10-2023 19:27	0	FALSE	Incident
19-10-2023 00:04	0	FALSE	Service Request
18-10-2023 20:53	0	FALSE	Incident
18-10-2023 20:10	0	FALSE	Incident
18-10-2023 20:12	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
19-10-2023 05:54	0	FALSE	Incident
18-10-2023 23:59	0	FALSE	Service Request
26-10-2023 20:45	0	FALSE	Service Request
19-10-2023 02:29	0	FALSE	Service Request
19-10-2023 09:16	0	FALSE	Incident
19-10-2023 12:07	0	FALSE	Incident
19-10-2023 13:10	0	FALSE	Incident
20-10-2023 16:06	0	FALSE	Incident
19-10-2023 21:09	0	FALSE	Service Request
19-10-2023 23:44	0	FALSE	Service Request
20-10-2023 00:26	0	FALSE	Incident
20-10-2023 01:44	0	FALSE	Service Request
20-10-2023 04:40	0	FALSE	Incident
25-10-2023 15:27	0	FALSE	Service Request
20-10-2023 05:52	0	FALSE	Incident
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20-10-2023 11:23	0	FALSE	Incident
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25-10-2023 15:23	0	FALSE	Service Request
20-10-2023 21:44	0	FALSE	Service Request
20-10-2023 20:40	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
21-10-2023 22:58	0	FALSE	Service Request
23-10-2023 12:30	0	FALSE	Service Request
21-10-2023 01:23	0	FALSE	Service Request
23-10-2023 19:40	0	FALSE	Service Request
21-10-2023 06:32	0	FALSE	Incident
21-10-2023 03:07	0	FALSE	Incident
21-10-2023 03:09	0	FALSE	Incident
23-10-2023 11:07	0	FALSE	Incident
21-10-2023 19:42	0	FALSE	Incident
22-10-2023 00:45	0	FALSE	Incident
22-10-2023 06:00	0	FALSE	Incident
20-10-2023 03:57	0	FALSE	Incident
21-10-2023 16:47	0	FALSE	Incident
23-10-2023 11:05	0	FALSE	Incident
22-10-2023 12:35	0	FALSE	Incident
22-10-2023 17:37	0	FALSE	Incident
22-10-2023 22:58	0	FALSE	Incident
23-10-2023 01:33	0	FALSE	Incident

23-10-2023 05:26	0	FALSE	Incident
25-10-2023 22:49	0	FALSE	Service Request
Not Assigned	0	TRUE	Service Request
23-10-2023 19:01	0	FALSE	Service Request
23-10-2023 13:58	0	FALSE	Service Request
23-10-2023 18:22	0	FALSE	Incident
23-10-2023 18:23	0	FALSE	Service Request
Not Assigned	0	TRUE	Incident
23-10-2023 19:35	0	FALSE	Service Request
23-10-2023 20:07	0	FALSE	Service Request
23-10-2023 20:08	0	FALSE	Service Request
23-10-2023 20:24	0	FALSE	Incident
23-10-2023 21:15	0	FALSE	Service Request
23-10-2023 23:26	0	FALSE	Service Request
24-10-2023 03:49	0	FALSE	Service Request
24-10-2023 04:06	0	FALSE	Incident
25-10-2023 15:04	0	FALSE	Service Request
24-10-2023 00:30	0	FALSE	Incident
02-11-2023 01:02	0	FALSE	Incident
25-10-2023 00:30	0	FALSE	Incident
25-10-2023 16:36	0	FALSE	Service Request
23-10-2023 18:26	0	FALSE	Incident
24-10-2023 19:48	0	FALSE	Incident
24-10-2023 21:59	0	FALSE	Incident
25-10-2023 06:00	0	FALSE	Incident
25-10-2023 07:19	0	FALSE	Incident
23-10-2023 23:30	0	FALSE	Service Request
24-10-2023 00:07	0	FALSE	Service Request
24-10-2023 13:24	0	FALSE	Incident
24-10-2023 16:39	0	FALSE	Incident
24-10-2023 19:25	0	FALSE	Incident
24-10-2023 20:06	0	FALSE	Incident
25-10-2023 13:35	0	FALSE	Service Request
26-10-2023 00:12	0	FALSE	Service Request
24-10-2023 23:52	0	FALSE	Incident
25-10-2023 23:55	0	FALSE	Service Request
25-10-2023 13:48	0	FALSE	Service Request
25-10-2023 12:30	0	FALSE	Incident
25-10-2023 15:33	0	FALSE	Service Request
25-10-2023 16:45	0	FALSE	Service Request
25-10-2023 19:54	0	FALSE	Service Request
25-10-2023 21:19	0	FALSE	Service Request
25-10-2023 22:12	0	FALSE	Service Request
26-10-2023 23:00	0	FALSE	Service Request
26-10-2023 01:11	0	FALSE	Incident
26-10-2023 06:58	0	FALSE	Service Request
26-10-2023 04:32	0	FALSE	Incident

26-10-2023 18:03	0	FALSE	Service Request
26-10-2023 16:19	0	FALSE	Incident
25-10-2023 19:17	0	FALSE	Incident
26-10-2023 11:01	0	FALSE	Incident
26-10-2023 18:06	0	FALSE	Incident
26-10-2023 22:26	0	FALSE	Incident
26-10-2023 20:46	0	FALSE	Service Request
26-10-2023 19:42	0	FALSE	Incident
28-10-2023 05:04	0	FALSE	Incident
30-10-2023 22:24	0	FALSE	Service Request
28-10-2023 00:31	0	FALSE	Incident
31-10-2023 15:51	0	FALSE	Incident
27-10-2023 18:39	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
27-10-2023 05:23	0	FALSE	Incident
30-10-2023 23:35	0	FALSE	Service Request
27-10-2023 13:00	0	FALSE	Service Request
27-10-2023 13:38	0	FALSE	Incident
27-10-2023 16:32	0	FALSE	Incident
30-10-2023 17:50	0	FALSE	Service Request
27-10-2023 19:59	0	FALSE	Incident
31-10-2023 16:04	0	FALSE	Service Request
29-10-2023 23:26	0	FALSE	Incident
28-10-2023 01:47	0	FALSE	Service Request
28-10-2023 03:30	0	FALSE	Service Request
28-10-2023 05:17	0	FALSE	Incident
28-10-2023 06:50	0	FALSE	Incident
30-10-2023 15:32	0	FALSE	Incident
29-10-2023 01:35	0	FALSE	Incident
30-10-2023 15:35	0	FALSE	Incident
29-10-2023 11:11	0	FALSE	Incident
29-10-2023 18:50	0	FALSE	Incident
29-10-2023 23:13	0	FALSE	Incident
30-10-2023 02:23	0	FALSE	Incident
30-10-2023 04:19	0	FALSE	Incident
30-10-2023 06:29	0	FALSE	Incident
31-10-2023 13:04	0	FALSE	Service Request
Not Assigned	0	TRUE	Service Request
30-10-2023 23:03	0	FALSE	Service Request
30-10-2023 22:11	0	FALSE	Service Request
30-10-2023 19:10	0	FALSE	Service Request
Not Assigned	0	TRUE	Service Request
30-10-2023 21:52	0	FALSE	Incident
31-10-2023 01:08	0	FALSE	Incident
31-10-2023 18:34	0	FALSE	Incident
31-10-2023 00:59	0	FALSE	Incident
02-11-2023 00:55	0	FALSE	Incident

31-10-2023 16:00	0	FALSE	Incident
31-10-2023 04:44	0	FALSE	Incident
31-10-2023 02:24	0	FALSE	Service Request
Not Assigned	0	TRUE	Service Request
01-11-2023 08:41	0	FALSE	Incident
31-10-2023 11:39	0	FALSE	Service Request
30-10-2023 20:28	0	FALSE	Service Request
29-10-2023 06:01	0	FALSE	Incident
29-10-2023 17:43	0	FALSE	Incident
30-10-2023 08:42	0	FALSE	Incident
30-10-2023 10:39	0	FALSE	Incident
30-10-2023 12:19	0	FALSE	Incident
31-10-2023 22:07	0	FALSE	Incident
30-10-2023 20:31	0	FALSE	Service Request
30-10-2023 21:02	0	FALSE	Incident
Not Assigned	0	TRUE	Service Request
31-10-2023 23:26	0	FALSE	Service Request

Requester	Completed Time	Due By Time
Pramod kumar	05-10-2023 18:00	04-10-2023 18:30
Paul Stickland	05-10-2023 20:00	03-10-2023 19:16
ME Alerts Monitoring	04-10-2023 00:59	-
ME Alerts Monitoring	04-10-2023 00:59	-
ME Alerts Monitoring	04-10-2023 05:59	-
Office365Alerts@microsoft.com	04-10-2023 16:59	04-10-2023 18:30
ME Alerts Monitoring	04-10-2023 16:59	-
ME Alerts Monitoring	04-10-2023 20:59	04-10-2023 18:30
ME Alerts Monitoring	04-10-2023 20:59	04-10-2023 18:30
ME Alerts Monitoring	05-10-2023 00:59	-
ME Alerts Monitoring	05-10-2023 02:59	-
ME Alerts Monitoring	05-10-2023 06:59	-
Karine Tolmont	19-10-2023 12:07	04-10-2023 18:30
Marcus Hoffmann	05-10-2023 21:00	03-10-2023 12:40
Frank Vullhorst	05-10-2023 18:00	03-10-2023 03:30
Frank Vullhorst	05-10-2023 21:00	03-10-2023 19:55
ME Alerts Monitoring	05-10-2023 19:00	-
Pramod kumar	05-10-2023 20:00	04-10-2023 19:16
Thomas Vogel	05-10-2023 20:00	04-10-2023 09:00
Marcus Hoffmann	05-10-2023 21:00	04-10-2023 09:00
ME Alerts Monitoring	05-10-2023 20:00	03-10-2023 19:17
ME Alerts Monitoring	05-10-2023 20:00	04-10-2023 19:17
Microsoft 365 Defender	05-10-2023 20:00	-
Thomas Vogel	05-10-2023 21:00	04-10-2023 09:00
OpManager	04-10-2023 07:59	-
OpManager	06-10-2023 01:00	-
Microsoft 365 Defender	05-10-2023 21:00	-
Pramod kumar	05-10-2023 22:00	04-10-2023 19:52
John Sidorowicz	Not Assigned	04-10-2023 19:52
Thomas Walworth	03-10-2023 20:29	04-10-2023 20:29
Microsoft 365 Defender	05-10-2023 22:00	-
IronScales	05-10-2023 22:00	04-10-2023 20:39
IronScales	05-10-2023 22:00	03-10-2023 20:45
Leonie Hilsdon	03-10-2023 20:18	04-10-2023 19:51
Heath Hinson	06-10-2023 23:00	05-10-2023 09:00
Antonio Chiabotto	06-10-2023 14:00	04-10-2023 09:00
Stephen King	06-10-2023 01:00	04-10-2023 09:00
Shawn Stephenson	06-10-2023 03:00	04-10-2023 09:00
ME Alerts Monitoring	06-10-2023 01:00	-
Mike Howell	09-10-2023 18:03	10-10-2023 01:27
ME Alerts Monitoring	06-10-2023 11:00	-
QP EUoutsourcing	06-10-2023 16:00	05-10-2023 18:30
Microsoft 365 Defender	06-10-2023 18:00	-
Shawn Walters	28-10-2023 14:11	26-10-2023 12:23
Bikash Pradhan (Ext)	06-10-2023 18:00	05-10-2023 18:30
Microsoft 365 Defender	06-10-2023 19:00	-

Mariyappa Keshapur (ACL- Consultant)	06-10-2023 19:00 -
Manuela VERATTI	04-10-2023 15:45 05-10-2023 17:57
Lara Janse van Vuuren	07-10-2023 15:01 04-10-2023 21:01
Douglas Weaver	07-10-2023 02:00 05-10-2023 00:42
DeAnn Clark	07-10-2023 03:00 06-10-2023 00:54
ME Alerts Monitoring	07-10-2023 04:00 -
Tyson Bourk	07-10-2023 02:00 06-10-2023 00:57
ME Alerts Monitoring	10-10-2023 02:03 -
Marco MAIO	07-10-2023 17:02 06-10-2023 12:29
Aakarsh Tripathi	07-10-2023 14:01 06-10-2023 18:30
Badreddine Moukrim	06-10-2023 19:00 -
Devin Hall	09-10-2023 21:03 -
ME Alerts Monitoring	08-10-2023 01:02 -
Microsoft 365 Defender	07-10-2023 15:01 -
Bikash Pradhan (Ext)	07-10-2023 16:01 06-10-2023 18:30
Amar Patil (Ext)	09-10-2023 20:03 -
Thomas Walworth	08-10-2023 01:02 -
DeAnn Clark	08-10-2023 00:02 05-10-2023 22:04
Thomas Walworth	11-10-2023 01:14 06-10-2023 22:32
Microsoft 365 Defender	09-10-2023 16:02 -
Office365Alerts@microsoft.com	08-10-2023 13:02 -
ME Alerts Monitoring	08-10-2023 13:02 -
ME Alerts Monitoring	08-10-2023 12:02 -
Frederic Brunet	08-10-2023 15:02 06-10-2023 03:30
Frederic Brunet	08-10-2023 17:02 09-10-2023 18:30
Barbara Bolognesi	06-10-2023 13:50 09-10-2023 13:09
Agnieszka Seyffert	08-10-2023 19:02 06-10-2023 14:06
Quickparts UK	08-10-2023 19:02 09-10-2023 18:30
Nick Lewis	08-10-2023 20:02 06-10-2023 03:30
Lucht, Patrick	13-10-2023 13:04 11-10-2023 03:30
Melissa Voorhies	08-10-2023 18:02 06-10-2023 03:30
Thomas Walworth	05-10-2023 20:06 09-10-2023 18:33
Thomas Vogel	09-10-2023 21:03 10-10-2023 09:00
Elijah Miller	12-10-2023 18:04 -
John Sidorowicz	09-10-2023 04:02 10-10-2023 01:05
Benjamin Cook	20-10-2023 00:07 17-10-2023 18:00
ME Alerts Monitoring	09-10-2023 12:02 -
Barbara Bolognesi	09-10-2023 13:02 09-10-2023 11:40
OpManager	07-10-2023 21:02 -
OpManager	08-10-2023 07:02 -
OpManager	08-10-2023 18:02 -
Sandy Hicks	07-10-2023 21:02 -
Isabelle Nourry	25-10-2023 13:35 -
OpManager	09-10-2023 04:02 -
OpManager	09-10-2023 13:02 -
OpManager	09-10-2023 13:02 -
Microsoft 365 Defender	09-10-2023 15:02 -

Manuela VERATTI	09-10-2023 16:02	09-10-2023 13:42
ME Alerts Monitoring	09-10-2023 15:02	-
Barbara Bolognesi	09-10-2023 18:03	09-10-2023 13:56
Fraser Brooks	09-10-2023 16:02	07-10-2023 03:30
Jonathan Bell	09-10-2023 19:03	07-10-2023 03:30
ME Alerts Monitoring	09-10-2023 21:03	-
ME Alerts Monitoring	09-10-2023 22:03	-
Microsoft 365 Defender	10-10-2023 02:03	-
Amos Raiti	10-10-2023 01:03	09-10-2023 22:56
Eric Lowe	Not Assigned	10-10-2023 00:15
John Sidorowicz	10-10-2023 02:03	10-10-2023 01:15
ME Alerts Monitoring	10-10-2023 04:03	-
Microsoft 365 Defender	10-10-2023 07:03	-
Microsoft 365 Defender	12-10-2023 14:04	-
ME Alerts Monitoring	10-10-2023 18:03	-
ME Alerts Monitoring	11-10-2023 01:03	-
ME Alerts Monitoring	11-10-2023 02:03	-
ME Alerts Monitoring	11-10-2023 05:03	-
ME Alerts Monitoring	11-10-2023 10:03	-
Aakarsh Tripathi	09-10-2023 22:03	10-10-2023 19:04
OpManager	11-10-2023 07:03	-
Office365Alerts@microsoft.com	11-10-2023 20:03	-
ME Alerts Monitoring	11-10-2023 21:03	-
ME Alerts Monitoring	11-10-2023 21:03	-
ME Alerts Monitoring	12-10-2023 09:04	-
ME Alerts Monitoring	12-10-2023 08:04	-
IronScales	12-10-2023 13:04	11-10-2023 18:30
ME Alerts Monitoring	12-10-2023 15:04	-
Narayana B (ACL- Consultant)	15-10-2023 14:05	14-10-2023 02:57
Pramod kumar	14-10-2023 09:05	11-10-2023 18:30
ME Alerts Monitoring	12-10-2023 19:04	-
Matthew Stewart	12-10-2023 20:04	11-10-2023 09:00
Sheryl Zoedak	12-10-2023 21:04	11-10-2023 20:12
IronScales	12-10-2023 21:04	11-10-2023 20:34
Shawn Walters	13-10-2023 01:04	12-10-2023 09:00
Shawn Pearson	13-10-2023 15:04	12-10-2023 09:00
ME Alerts Monitoring	12-10-2023 22:04	-
ME Alerts Monitoring	12-10-2023 23:04	-
ME Alerts Monitoring	12-10-2023 23:04	-
Thomas Walworth	09-10-2023 23:33	10-10-2023 21:59
Microsoft 365 Defender	13-10-2023 00:04	-
Jerry Morris	13-10-2023 01:04	11-10-2023 09:00
Tony Schwaerzler	19-10-2023 15:07	-
Mike Howell	13-10-2023 02:04	10-10-2023 23:34
ME Alerts Monitoring	13-10-2023 01:04	-
Michael Perry	13-10-2023 03:04	12-10-2023 09:00
ME Alerts Monitoring	13-10-2023 02:04	-

Tony Schwaerzler	15-10-2023 05:05 -
Thomas Walworth	13-10-2023 21:04 11-10-2023 01:55
Sumit Kumar	15-10-2023 14:05 -
ME Alerts Monitoring	13-10-2023 12:04 -
Frederic Brunet	13-10-2023 14:04 11-10-2023 03:30
Agnieszka Seyffert	16-10-2023 17:05 17-10-2023 16:43
Pramod kumar	28-10-2023 15:11 -
Pramod kumar	30-10-2023 12:11 -
ME Alerts Monitoring	17-10-2023 03:06 -
ME Alerts Monitoring	13-10-2023 17:04 -
Microsoft 365 Defender	13-10-2023 18:04 -
Brian McLeod	14-10-2023 20:05 12-10-2023 18:30
Alain Rohaut	22-10-2023 14:08 20-10-2023 02:52
OpManager	11-10-2023 22:03 -
OpManager	13-10-2023 02:04 -
OpManager	09-10-2023 03:20 -
OpManager	12-10-2023 16:04 -
Manuela VERATTI	09-10-2023 13:48 11-10-2023 13:47
Rick Dadez	12-10-2023 16:18 -
OpManager	13-10-2023 04:04 -
OpManager	13-10-2023 05:04 -
Tony Schwaerzler	13-10-2023 20:04 11-10-2023 06:30
OpManager	13-10-2023 22:04 -
OpManager	13-10-2023 22:04 -
OpManager	14-10-2023 05:04 -
OpManager	14-10-2023 10:05 -
OpManager	14-10-2023 12:05 -
Elijah Miller	15-10-2023 20:05 13-10-2023 01:51
IronScales	13-10-2023 22:04 12-10-2023 20:45
Evan Lazzara	13-10-2023 23:04 12-10-2023 22:25
ME Alerts Monitoring	13-10-2023 22:04 -
Andy McLaughlin	15-10-2023 02:05 12-10-2023 21:29
ME Alerts Monitoring	14-10-2023 01:04 -
Office365Alerts@microsoft.com	14-10-2023 01:04 -
ME Alerts Monitoring	14-10-2023 01:04 -
Benjamin Cook	14-10-2023 04:04 13-10-2023 09:00
Microsoft 365 Defender	14-10-2023 11:05 -
Sandy Hicks	23-10-2023 19:25 24-10-2023 19:25
Microsoft Azure	14-10-2023 11:05 13-10-2023 18:30
Microsoft 365 Defender	14-10-2023 15:05 -
Microsoft Azure	14-10-2023 15:05 12-10-2023 03:30
ME Alerts Monitoring	14-10-2023 13:05 -
ME Alerts Monitoring	14-10-2023 16:05 -
Microsoft 365 Defender	23-10-2023 05:08 -
Sandy Hicks	30-10-2023 21:12 30-10-2023 19:59
Daniel Graham	26-10-2023 22:33 17-10-2023 21:34
ME Alerts Monitoring	15-10-2023 03:05 -



ME Alerts Monitoring	15-10-2023 09:05	-
Shawn Pearson	15-10-2023 17:05	13-10-2023 03:30
Shawn Walters	15-10-2023 19:05	16-10-2023 16:31
Shawn Pearson	15-10-2023 19:05	-
Microsoft 365 Defender	15-10-2023 20:05	-
Giulia Martina	13-10-2023 21:04	-
Manuela VERATTI	11-10-2023 16:26	13-10-2023 16:26
OpManager	20-10-2023 06:07	-
OpManager	15-10-2023 07:05	-
Mike Brown	14-10-2023 21:05	12-10-2023 20:01
OpManager	15-10-2023 04:05	-
OpManager	15-10-2023 13:05	-
Shawn Pearson	16-10-2023 17:04	13-10-2023 03:30
Ashley Frank	15-10-2023 21:05	13-10-2023 20:28
Mike Howell	15-10-2023 21:05	16-10-2023 20:44
Ashish Nayak	12-10-2023 20:59	16-10-2023 20:47
Mike Howell	16-10-2023 02:05	16-10-2023 20:59
Thomas Walworth	13-10-2023 23:18	14-10-2023 00:53
Marissa Kaszubowski	22-10-2023 17:08	21-10-2023 03:27
Nicholas Fiori	16-10-2023 21:06	16-10-2023 20:40
Sumit Kumar	19-10-2023 18:07	-
Shawn Pearson	16-10-2023 20:06	17-10-2023 19:09
Samuel Debela (EXT)	16-10-2023 20:06	17-10-2023 19:42
Pulkit Sharma (ACL- Consultant)	21-10-2023 14:08	19-10-2023 20:02
Shawn Pearson	16-10-2023 23:06	16-10-2023 21:49
John Sidorowicz	Not Assigned	17-10-2023 23:00
Tracy Beard	19-10-2023 13:07	17-10-2023 09:00
ME Alerts Monitoring	23-10-2023 02:08	-
Nancy Holt	17-10-2023 05:06	18-10-2023 09:00
Ashley Frank	17-10-2023 03:02	-
Allison Richner	16-10-2023 21:34	18-10-2023 09:00
ME Alerts Monitoring	17-10-2023 05:06	-
ME Alerts Monitoring	17-10-2023 09:06	-
ME Alerts Monitoring	17-10-2023 15:06	-
ME Alerts Monitoring	17-10-2023 18:06	-
ME Alerts Monitoring	18-10-2023 01:06	-
ME Alerts Monitoring	18-10-2023 04:06	-
ME Alerts Monitoring	18-10-2023 06:06	-
ME Alerts Monitoring	18-10-2023 15:06	-
Office365Alerts@microsoft.com	18-10-2023 21:06	-
ME Alerts Monitoring	19-10-2023 02:07	-
ME Alerts Monitoring	19-10-2023 07:07	-
OpManager	16-10-2023 03:05	-
OpManager	16-10-2023 11:05	-
OpManager	16-10-2023 17:06	-
OpManager	16-10-2023 20:06	-
OpManager	18-10-2023 02:06	-

OpManager	19-10-2023 10:07 -
Brittanee Edwards	21-10-2023 18:08 -
Nidhi Solanki (ACL- Consultant)	31-10-2023 08:12 01-11-2023 18:30
Office365Alerts@microsoft.com	19-10-2023 15:07 -
Nidhi Solanki (ACL- Consultant)	19-10-2023 19:07 18-10-2023 18:33
Office365Alerts@microsoft.com	22-10-2023 17:08 19-10-2023 22:28
Microsoft 365 Defender	20-10-2023 02:07 -
Thomas LaForest	19-10-2023 21:07 17-10-2023 19:49
Riccardo Catanese	17-10-2023 14:20 18-10-2023 20:11
Kirk Walmsley	19-10-2023 22:07 18-10-2023 21:17
AR Emails US	20-10-2023 02:07 18-10-2023 23:23
ME Alerts Monitoring	31-10-2023 05:12 -
Tony Schwaerzler	21-10-2023 00:07 19-10-2023 06:07
Thomas LaForest	20-10-2023 18:07 18-10-2023 18:30
ME Alerts Monitoring	20-10-2023 09:07 -
ME Alerts Monitoring	20-10-2023 10:07 -
Adelina Sevastian	20-10-2023 17:07 -
Alain Rohaut	20-10-2023 18:07 19-10-2023 18:30
Bikash Pradhan (Ext)	20-10-2023 20:07 19-10-2023 18:30
Microsoft 365 Defender	20-10-2023 20:07 -
Bikash Pradhan (Ext)	21-10-2023 11:08 19-10-2023 18:30
Diamante Rovelli	21-10-2023 20:08 19-10-2023 09:00
Microsoft 365 Defender	20-10-2023 21:07 -
Charles Lamprecht	20-10-2023 21:07 20-10-2023 09:00
ME Alerts Monitoring	21-10-2023 02:07 -
Allison Richner	18-10-2023 19:27 19-10-2023 09:00
Mike Howell	18-10-2023 05:17 19-10-2023 01:44
Microsoft 365 Defender	21-10-2023 06:07 -
Andy McLaughlin	21-10-2023 07:07 19-10-2023 18:30
ME Alerts Monitoring	21-10-2023 11:08 -
Frederic Brunet	Not Assigned 23-10-2023 18:30
OpManager	19-10-2023 16:07 -
OpManager	19-10-2023 14:07 -
Aaron Howell	18-10-2023 14:04 -
Zachary Besherse	20-10-2023 01:07 -
Gary Wise	23-10-2023 15:08 21-10-2023 03:30
Adelina Sevastian	20-10-2023 17:07 -
Adelina Sevastian	23-10-2023 20:09 -
Nidhi Solanki (ACL- Consultant)	20-10-2023 17:07 -
OpManager	21-10-2023 01:07 -
OpManager	21-10-2023 04:07 -
OpManager	21-10-2023 07:07 -
OpManager	21-10-2023 10:08 -
Agnieszka Seyffert	21-10-2023 16:08 20-10-2023 15:44
Pasquale DILONARDO	23-10-2023 16:08 23-10-2023 15:03
Frank Vullhorst	25-10-2023 15:21 27-10-2023 13:23
ME Alerts Monitoring	21-10-2023 17:08 -

Microsoft 365 Defender	21-10-2023 20:08 -
Samuel Debela (EXT)	22-10-2023 00:08 20-10-2023 23:42
ME Alerts Monitoring	21-10-2023 21:08 -
Office365Alerts@microsoft.com	21-10-2023 21:08 -
Microsoft 365 Defender	21-10-2023 21:08 -
Paolo BELTRAMO	Not Assigned 23-10-2023 09:00
ME Alerts Monitoring	22-10-2023 06:08 -
Sheryl Zoedak	18-10-2023 23:59 20-10-2023 23:48
Mike Howell	26-10-2023 20:45 21-10-2023 00:41
Aaron Howell	22-10-2023 03:08 21-10-2023 01:06
ME Alerts Monitoring	22-10-2023 10:08 -
Microsoft 365 Defender	22-10-2023 12:08 -
Microsoft 365 Defender	22-10-2023 14:08 -
Rick Dadez	23-10-2023 16:09 20-10-2023 18:50
John Sidorowicz	22-10-2023 22:08 23-10-2023 20:53
Jeffery Smith	23-10-2023 00:08 23-10-2023 20:56
Benjamin Cook	23-10-2023 01:08 23-10-2023 09:00
Andy McLaughlin	23-10-2023 02:08 24-10-2023 01:23
Microsoft 365 Defender	23-10-2023 05:08 -
Salvador Mikel	25-10-2023 15:27 27-10-2023 15:27
ME Alerts Monitoring	23-10-2023 06:08 -
ME Alerts Monitoring	23-10-2023 10:08 -
William Magliano	23-10-2023 18:09 23-10-2023 18:30
ME Alerts Monitoring	23-10-2023 12:08 -
ME Alerts Monitoring	23-10-2023 18:09 -
Timothy Bowman	25-10-2023 15:23 27-10-2023 18:30
Shawn Pearson	23-10-2023 22:09 24-10-2023 19:08
Timothy Bowman	23-10-2023 21:09 23-10-2023 20:02
Luca PIRAS	Not Assigned 25-10-2023 09:00
IronScales	24-10-2023 23:09 24-10-2023 20:52
Keith Price	26-10-2023 13:10 24-10-2023 21:36
Tracy Beard	24-10-2023 02:09 25-10-2023 09:00
John Sidorowicz	26-10-2023 20:10 24-10-2023 22:39
ME Alerts Monitoring	24-10-2023 07:09 -
ME Alerts Monitoring	24-10-2023 03:09 -
ME Alerts Monitoring	24-10-2023 04:09 -
Microsoft Azure	26-10-2023 11:10 -
ME Alerts Monitoring	24-10-2023 20:09 -
ME Alerts Monitoring	25-10-2023 01:09 -
ME Alerts Monitoring	25-10-2023 06:09 -
OpManager	23-10-2023 04:08 -
OpManager	24-10-2023 17:09 -
Microsoft Azure	26-10-2023 11:10 24-10-2023 18:30
ME Alerts Monitoring	25-10-2023 13:09 23-10-2023 11:19
ME Alerts Monitoring	25-10-2023 18:09 -
Office365Alerts@microsoft.com	25-10-2023 23:09 -
ME Alerts Monitoring	26-10-2023 02:09 -

ME Alerts Monitoring	26-10-2023 06:10	-
Gary Wise	28-10-2023 23:11	-
Paul Stickland	Not Assigned	25-10-2023 19:50
Zeb Wilson	26-10-2023 19:10	-
QP EUoutsourcing	26-10-2023 14:10	25-10-2023 18:30
Jonathan Bell	26-10-2023 19:10	24-10-2023 03:30
Jonathan Bell	26-10-2023 19:10	25-10-2023 18:30
Office365Alerts@microsoft.com	Not Assigned	24-10-2023 03:30
Zeb Wilson	26-10-2023 20:10	25-10-2023 19:05
Jonathan Bell	26-10-2023 20:10	25-10-2023 19:41
Jonathan Bell	26-10-2023 20:10	25-10-2023 19:45
Office365Alerts@microsoft.com	26-10-2023 21:10	-
Evan Lazzara	26-10-2023 22:10	25-10-2023 21:08
Brittanee Edwards	27-10-2023 00:10	25-10-2023 22:15
Braden McGee	27-10-2023 04:10	26-10-2023 09:00
Joseph Lemus	27-10-2023 04:10	25-10-2023 09:00
Zachary Besherse	25-10-2023 15:04	27-10-2023 13:30
ME Alerts Monitoring	27-10-2023 01:10	-
Mike Howell	Not Assigned	-
ME Alerts Monitoring	28-10-2023 01:10	-
Nathan Ashley (EXT)	28-10-2023 17:11	-
OpManager	26-10-2023 19:10	-
OpManager	27-10-2023 20:10	-
OpManager	24-10-2023 22:01	-
OpManager	28-10-2023 06:10	-
OpManager	28-10-2023 08:10	-
Valdrin Themeli	27-10-2023 00:10	25-10-2023 23:15
Valdrin Themeli	27-10-2023 00:10	26-10-2023 00:00
ME Alerts Monitoring	27-10-2023 14:10	-
Randall Mayberry	27-10-2023 17:10	25-10-2023 03:30
Sumit Kumar	27-10-2023 20:10	25-10-2023 19:12
ME Alerts Monitoring	27-10-2023 20:10	-
IronScales	28-10-2023 14:11	27-10-2023 03:05
Brian McLeod	29-10-2023 01:11	27-10-2023 23:13
ME Alerts Monitoring	28-10-2023 00:10	-
Thomas Walworth	29-10-2023 00:11	27-10-2023 00:00
IronScales	28-10-2023 14:11	27-10-2023 18:30
ME Alerts Monitoring	28-10-2023 13:11	-
Shawn Pearson	28-10-2023 16:11	-
Davide Pietrafesa	28-10-2023 17:11	-
Satish Kumar Singh (ACL- Consultant)	28-10-2023 20:11	27-10-2023 18:30
Rick Dadez	28-10-2023 22:11	27-10-2023 19:15
IronScales	28-10-2023 23:11	27-10-2023 21:22
Andy McLaughlin	29-10-2023 23:11	27-10-2023 23:35
ME Alerts Monitoring	29-10-2023 01:11	-
Evan Rivera	29-10-2023 07:11	28-10-2023 00:43
Microsoft 365 Defender	29-10-2023 05:11	-

Marco PAVESE	26-10-2023 18:03	30-10-2023 15:58
Alice Martina	29-10-2023 17:11	27-10-2023 16:01
OpManager	28-10-2023 20:11	-
OpManager	29-10-2023 11:11	-
OpManager	29-10-2023 18:11	-
OpManager	29-10-2023 23:11	-
Thomas Walworth	26-10-2023 20:46	30-10-2023 18:42
ME Alerts Monitoring	29-10-2023 20:11	-
ME Alerts Monitoring	31-10-2023 05:12	-
Daniel Graham	Not Assigned	01-11-2023 22:09
Nathan Davis	31-10-2023 01:12	31-10-2023 09:00
Office365Alerts@microsoft.com	Not Assigned	01-11-2023 02:36
Thomas Walworth	27-10-2023 18:39	31-10-2023 01:06
Brian McLeod	Not Assigned	31-10-2023 01:26
ME Alerts Monitoring	30-10-2023 06:11	-
Nicholas Fiori	Not Assigned	31-10-2023 02:23
Bikash Pradhan (Ext)	30-10-2023 13:11	31-10-2023 18:30
Microsoft 365 Defender	30-10-2023 14:12	-
Barbara Bolognesi	30-10-2023 17:12	30-10-2023 13:53
Pulkit Sharma (ACL- Consultant)	Not Assigned	31-10-2023 18:30
Barbara Bolognesi	30-10-2023 20:12	30-10-2023 16:59
Yannick Forgerit	Not Assigned	31-10-2023 19:09
Office365Alerts@microsoft.com	02-11-2023 00:13	30-10-2023 21:38
Marissa Kaszubowski	31-10-2023 02:12	31-10-2023 22:35
Salvador Mikel	31-10-2023 04:12	01-11-2023 09:00
Office365Alerts@microsoft.com	31-10-2023 06:12	-
ME Alerts Monitoring	31-10-2023 07:12	-
Microsoft Azure	Not Assigned	-
ME Alerts Monitoring	01-11-2023 02:12	-
Microsoft Azure	Not Assigned	-
ME Alerts Monitoring	01-11-2023 11:12	-
Office365Alerts@microsoft.com	01-11-2023 19:12	-
ME Alerts Monitoring	02-11-2023 00:13	-
ME Alerts Monitoring	02-11-2023 03:13	-
Microsoft 365 Defender	02-11-2023 05:13	-
ME Alerts Monitoring	02-11-2023 07:13	01-11-2023 18:30
Narayana B (ACL- Consultant)	Not Assigned	01-11-2023 18:30
Satish Kumar Singh (ACL- Consultant)	Not Assigned	-
Samuel Debela (EXT)	Not Assigned	01-11-2023 18:30
Sandy Hicks	Not Assigned	31-10-2023 03:30
Salvador Mikel	Not Assigned	-
Thomas Vogel	Not Assigned	02-11-2023 09:00
Office365Alerts@microsoft.com	Not Assigned	-
ME Alerts Monitoring	Not Assigned	-
Finance	31-10-2023 18:34	01-11-2023 00:04
ME Alerts Monitoring	Not Assigned	-
Benjamin Cook	Not Assigned	02-11-2023 18:00

Microsoft 365 Defender	Not Assigned	-
Microsoft 365 Defender	Not Assigned	01-11-2023 02:07
Thomas Walworth	31-10-2023 02:24	01-11-2023 02:17
Thomas Walworth	Not Assigned	02-11-2023 18:40
Microsoft 365 Defender	Not Assigned	-
Tony Schwaerzler	Not Assigned	-
Amar Patil (Ext)	Not Assigned	-
OpManager	01-11-2023 06:12	-
OpManager	01-11-2023 18:12	-
OpManager	02-11-2023 09:13	-
OpManager	30-10-2023 11:20	-
OpManager	Not Assigned	-
OpManager	Not Assigned	-
Amar Patil (Ext)	Not Assigned	-
David Gutlay	Not Assigned	-
Sumit Kumar	Not Assigned	-
Samuel Debela (EXT)	Not Assigned	02-11-2023 23:24

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Mariyappa Keshapur  
Mariyappa Keshapur  
Mariyappa Keshapur  
Saurabh Mokashi  
Saurabh Mokashi  
Saurabh Mokashi  
Amar Patil  
Pramod kumar  
Pramod kumar  
Pramod kumar  
Mariyappa Keshapur  
Pramod kumar  
Pramod kumar  
Pramod kumar  
Mariyappa Keshapur  
Mariyappa Keshapur  
Mariyappa Keshapur  
Pramod kumar  
Ujval Patil  
Prince Kumar Singh  
Mariyappa Keshapur  
Pramod kumar  
Not Assigned  
Mike Howell  
Mariyappa Keshapur  
Mariyappa Keshapur  
Mariyappa Keshapur  
Shawn Pearson  
Pramod kumar  
Bikash Pradhan  
Devaraj Sabbithi  
Devaraj Sabbithi  
Saurabh Mokashi  
Pramod kumar  
Vashistha Kumar  
Vashistha Kumar  
Mariyappa Keshapur  
Pulkit Sharma  
Nidhi Solanki  
Mariyappa Keshapur

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barbara.bolognesi@quickparts.com  
Not Assigned  
Not Assigned  
Not Assigned  
sandy.hicks@quickparts.com  
nourry.isabelle@quickparts.com  
Not Assigned  
Not Assigned  
Not Assigned  
defender-noreply@microsoft.com

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Shawn Pearson  
Mariyappa Keshapur  
Devaraj Sabbithi  
Devaraj Sabbithi  
Montu Satelu  
Devaraj Sabbithi  
Montu Satelu  
Saleem Patel  
Mariyappa Keshapur  
Saleem Patel  
Pramod kumar  
Montu Satelu  
Vashistha Kumar  
Pramod kumar  
Nidhi Solanki  
Montu Satelu  
Devaraj Sabbithi  
Mike Howell  
Bikash Pradhan  
Saurabh Mokashi  
Saurabh Mokashi  
Saurabh Mokashi  
Saleem Patel  
Saleem Patel  
Shawn Pearson  
Pramod kumar  
Ajay Tiwari  
Saleem Patel  
Saleem Patel  
Saleem Patel  
Mike Howell  
Pramod kumar  
Pramod kumar  
Devaraj Sabbithi  
Pramod kumar  
Saurabh Mokashi  
Saleem Patel  
Pulkit Sharma  
Anurag Vashistha  
Pulkit Sharma  
Pramod kumar  
Shawn Pearson  
Anurag Vashistha  
Prince Kumar Singh  
Prince Kumar Singh  
Saurabh Mokashi



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Mike Howell

Mariyappa Keshapur

Pramod kumar

Vashistha Kumar

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Ujval Patil

Prince Kumar Singh

Shawn Pearson

Pramod kumar

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Service Category	Time Elapsed	VIP User	Request Mode	Item
Not Assigned	00:00:00	FALSE	Web Form	Active Directory
Not Assigned	00:18:59	FALSE	Web Form	Troubleshoot
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Member Added
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Member Remove
Not Assigned	00:00:00	FALSE	E-Mail	Member Remove
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	90:00:00	FALSE	E-Mail	HubSpot
Not Assigned	00:25:10	FALSE	E-Mail	Box
Not Assigned	00:00:00	FALSE	E-Mail	HubSpot
Not Assigned	00:11:15	FALSE	E-Mail	Box
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:20:03	FALSE	E-Mail	Active Directory
Not Assigned	00:00:00	FALSE	E-Mail	Troubleshoot
Not Assigned	00:00:00	FALSE	E-Mail	HubSpot
Not Assigned	00:10:49	FALSE	E-Mail	Azure Others
Not Assigned	00:15:45	FALSE	E-Mail	New Group Created
Not Assigned	00:24:10	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Power BI
Not Assigned	00:00:00	FALSE	E-Mail	CPU utilization
Not Assigned	01:31:26	FALSE	E-Mail	CPU utilization
Not Assigned	00:26:24	FALSE	E-Mail	Security Alert
Not Assigned	01:36:12	FALSE	E-Mail	Granted
Not Assigned	00:00:00	FALSE	E-Mail	XMBM
Not Assigned	08:59:16	FALSE	E-Mail	XMBM
Not Assigned	00:27:45	FALSE	E-Mail	Security Alert
Not Assigned	00:47:12	FALSE	E-Mail	Safe
Not Assigned	00:42:30	FALSE	E-Mail	Safe
Not Assigned	00:27:42	FALSE	E-Mail	Troubleshoot
Not Assigned	00:00:00	FALSE	E-Mail	Teams on Phone
Not Assigned	04:05:23	FALSE	E-Mail	Quarantined
Not Assigned	00:00:00	FALSE	E-Mail	Box
Not Assigned	00:00:00	FALSE	E-Mail	Troubleshoot
Not Assigned	00:06:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	02:02:36	FALSE	E-Mail	System Issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Sign-In
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	01:42:24	FALSE	E-Mail	Other
Not Assigned	00:00:00	FALSE	E-Mail	Access Provided
Not Assigned	00:02:37	FALSE	E-Mail	Security Alert

Not Assigned	00:00:00	FALSE	E-Mail	Application Patches
Not Assigned	00:02:12	FALSE	E-Mail	Hardware Request
Not Assigned	00:14:11	FALSE	E-Mail	Sign-In
Not Assigned	00:38:23	FALSE	E-Mail	Email
Not Assigned	01:36:35	FALSE	E-Mail	Troubleshoot
Not Assigned	02:32:06	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:27:14	FALSE	E-Mail	HubSpot
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:20:03	FALSE	E-Mail	Install
Not Assigned	00:00:00	FALSE	Web Form	Spam
Email, Calendar, and Microsoft 365	00:00:00	FALSE	Web Form	OneDrive
VOIP or Telephone	01:20:54	FALSE	Web Form	System Issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Archive
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Not Assigned	02:03:41	FALSE	E-Mail	DLP Rule
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Not Assigned	38:41:44	FALSE	E-Mail	XMBM
Not Assigned	03:23:29	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	System Issue
Not Assigned	00:00:00	FALSE	E-Mail	Docking Station
Not Assigned	00:05:13	FALSE	E-Mail	Power BI
Not Assigned	01:02:34	FALSE	E-Mail	Troubleshoot
Not Assigned	00:00:00	FALSE	E-Mail	Spam
Not Assigned	00:00:00	FALSE	E-Mail	Other
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	VPN not working
Not Assigned	01:32:10	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:11:56	FALSE	E-Mail	Access Request
Not Assigned	02:24:28	FALSE	E-Mail	Software request
Not Assigned	00:00:00	FALSE	E-Mail	Magics
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:24:28	FALSE	E-Mail	Streamics
Not Assigned	01:25:47	FALSE	OpManager	Multiple Alerts
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:00:00	FALSE	OpManager	Meraki radio down
Others	00:28:11	FALSE	E-Mail	Access
Hardware	04:48:48	TRUE	Web Form	Hardware Request
Not Assigned	01:09:41	FALSE	OpManager	Meraki camera down
Not Assigned	00:00:00	FALSE	E-Mail	Fales Alert
Not Assigned	00:00:00	FALSE	E-Mail	MX down
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert

Not Assigned	01:53:13	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	02:06:28	FALSE	E-Mail	Troubleshoot
Not Assigned	00:00:00	FALSE	E-Mail	VPN not working
Not Assigned	00:00:00	FALSE	E-Mail	VPN not working
Not Assigned	00:04:56	FALSE	E-Mail	Deletion
Not Assigned	00:05:49	FALSE	E-Mail	Creation
Not Assigned	02:57:34	FALSE	E-Mail	Security Alert
Not Assigned	01:46:44	FALSE	E-Mail	Box
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:35:48	FALSE	E-Mail	Hard drive issues
Not Assigned	00:41:47	FALSE	E-Mail	System Shutdown
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	02:21:27	FALSE	Web Form	Safe
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	System Shutdown
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Quarantined
Not Assigned	00:00:00	FALSE	E-Mail	System Shutdown
Not Assigned	00:32:33	FALSE	E-Mail	Resizing
Not Assigned	00:32:14	FALSE	E-Mail	Risky User
Not Assigned	00:00:00	FALSE	E-Mail	System Shutdown
Not Assigned	00:00:00	FALSE	E-Mail	Teams
Not Assigned	00:21:24	FALSE	E-Mail	Version update
Not Assigned	00:26:06	FALSE	E-Mail	Safe
Not Assigned	00:00:00	FALSE	E-Mail	Box
Not Assigned	00:00:00	FALSE	E-Mail	Network printer
Not Assigned	00:11:56	FALSE	E-Mail	System Shutdown
Not Assigned	01:15:08	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	01:08:37	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	01:33:47	FALSE	E-Mail	XMBM
Not Assigned	01:08:48	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Teams
Not Assigned	09:08:32	FALSE	E-Mail	Onboarding Form
Not Assigned	02:03:51	FALSE	E-Mail	System Issue
Not Assigned	00:37:13	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Teams
Not Assigned	00:16:42	FALSE	E-Mail	Log 360 Alert issue

Not Assigned	00:00:00	FALSE	E-Mail	Access Request
Not Assigned	01:34:20	FALSE	E-Mail	Moldflow
Not Assigned	00:00:00	FALSE	E-Mail	User Behavior
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Wifi not connecting
Not Assigned	00:22:10	FALSE	E-Mail	Others
Not Assigned	09:00:00	FALSE	E-Mail	Other
Not Assigned	09:00:00	FALSE	E-Mail	Other
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	System Issue
Not Assigned	00:37:05	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	OpManager	Multiple Alerts
Not Assigned	00:00:00	FALSE	E-Mail	Switch down
Not Assigned	00:00:00	FALSE	E-Mail	Meraki camera down
Not Assigned	00:00:00	FALSE	E-Mail	Fales Alert
Not Assigned	00:00:20	FALSE	Phone Call	Software request
User On-Boarding/Off-Boarding	00:35:33	FALSE	E-Mail	Access Request
Not Assigned	00:08:06	FALSE	E-Mail	Switch down
Not Assigned	00:00:00	FALSE	E-Mail	Site Down
Not Assigned	00:00:00	FALSE	Web Form	Outlook
Not Assigned	00:41:33	FALSE	OpManager	Service down
Not Assigned	00:38:13	FALSE	OpManager	Service down
Not Assigned	00:02:57	FALSE	E-Mail	CPU utilization
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	10:38:22	FALSE	Web Form	qSoft
Not Assigned	00:40:39	FALSE	E-Mail	Safe
Not Assigned	00:25:43	FALSE	E-Mail	Box
Not Assigned	00:25:37	FALSE	E-Mail	System Shutdown
Not Assigned	01:31:55	FALSE	E-Mail	Software request
Not Assigned	01:04:11	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:18:48	FALSE	E-Mail	Security Alert
Not Assigned	00:16:27	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Install
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Risky User
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Risky User
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:18:20	FALSE	E-Mail	CO / AM
Not Assigned	72:58:20	FALSE	E-Mail	Hardware Request
Not Assigned	00:36:13	FALSE	E-Mail	System Shutdown

Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Network slowness
Not Assigned	01:28:22	FALSE	E-Mail	Adobe
Not Assigned	00:13:36	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Application Access Request	00:00:00	FALSE	Phone Call	Other
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	02:31:28	FALSE	OpManager	Switch down
Not Assigned	01:27:06	FALSE	E-Mail	Site Down
Not Assigned	00:25:22	FALSE	Web Form	Troubleshoot
Not Assigned	00:11:58	FALSE	E-Mail	Meraki radio down
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	18:00:00	FALSE	Web Form	Network slowness
Not Assigned	00:12:33	FALSE	E-Mail	MS Office 365
Not Assigned	00:10:40	FALSE	E-Mail	Bitlocker key
Not Assigned	00:11:50	FALSE	E-Mail	XMBM
Not Assigned	02:07:01	FALSE	E-Mail	System Issue
Not Assigned	07:25:05	FALSE	E-Mail	XMBM
Not Assigned	00:02:22	FALSE	E-Mail	System Issue
Not Assigned	00:01:15	FALSE	E-Mail	Worldship
Not Assigned	00:00:00	FALSE	E-Mail	Access Request
Not Assigned	00:37:03	FALSE	E-Mail	MS Office 365
Not Assigned	00:17:07	FALSE	E-Mail	Install
Not Assigned	07:27:05	FALSE	E-Mail	Others
Not Assigned	00:57:48	FALSE	E-Mail	Network slowness
Not Assigned	00:00:00	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Magics
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Login
Not Assigned	09:22:10	FALSE	E-Mail	Brio Others
Not Assigned	09:00:00	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:05:18	FALSE	E-Mail	Switch down
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:00:00	FALSE	E-Mail	Fales Alert
Not Assigned	00:34:07	FALSE	E-Mail	CPU utilization
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization

Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Others	00:20:08	FALSE	Web Form	Others
Not Assigned	00:00:00	FALSE	Web Form	Others
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:11:24	FALSE	E-Mail	New Enrollment
Not Assigned	05:01:31	FALSE	E-Mail	Email Forwarding
Not Assigned	04:57:41	FALSE	E-Mail	Security Alert
Not Assigned	00:50:13	FALSE	E-Mail	Keycreator
Not Assigned	07:18:53	FALSE	E-Mail	Hardware Request
Not Assigned	00:08:45	FALSE	E-Mail	Revoked
Not Assigned	02:02:44	FALSE	E-Mail	Sign-In
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:22:07	FALSE	E-Mail	Other
Not Assigned	00:00:00	FALSE	E-Mail	Keycreator
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	01:08:12	FALSE	E-Mail	Access
Not Assigned	00:00:00	FALSE	E-Mail	Quarantined
Not Assigned	01:09:02	FALSE	E-Mail	New Enrollment
Not Assigned	00:44:54	FALSE	E-Mail	Security Alert
Not Assigned	09:00:00	FALSE	E-Mail	Active Directory
Not Assigned	00:00:00	FALSE	E-Mail	Other
Not Assigned	00:35:52	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Wifi not connecting
Not Assigned	02:28:51	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	09:00:00	FALSE	E-Mail	XMBM
Not Assigned	01:45:26	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Hardware Request
Not Assigned	00:00:00	FALSE	OpManager	Site Down
Not Assigned	00:00:00	FALSE	E-Mail	Switch down
Application Access Request	00:07:56	FALSE	Web Form	Software request
User On-Boarding/Off-Boarding	00:00:00	FALSE	Web Form	Access Request
Not Assigned	00:00:00	FALSE	Web Form	Other
Not Assigned	00:12:14	FALSE	Web Form	Access
User On-Boarding/Off-Boarding	01:35:38	FALSE	Web Form	Access
User On-Boarding/Off-Boarding	00:00:00	FALSE	Web Form	Azure Others
Not Assigned	01:36:41	FALSE	OpManager	Meraki radio down
Not Assigned	00:00:00	FALSE	OpManager	Service down
Not Assigned	00:00:00	FALSE	OpManager	Multiple Alerts
Not Assigned	00:00:00	FALSE	OpManager	Service down
Not Assigned	00:02:02	FALSE	Web Form	New VPN deployment
Not Assigned	00:08:02	FALSE	E-Mail	VPN not working
Not Assigned	00:34:46	FALSE	E-Mail	Power BI
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue

Not Assigned	00:13:13	FALSE	E-Mail	Security Alert
Not Assigned	00:21:43	FALSE	E-Mail	Install
Not Assigned	01:17:17	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:05:28	FALSE	E-Mail	Security Alert
Not Assigned	00:08:02	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Hardware Request
Not Assigned	04:13:11	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:11:28	FALSE	E-Mail	XMBM
Not Assigned	50:03:34	FALSE	E-Mail	XMBM
Not Assigned	01:22:07	FALSE	E-Mail	Install
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	02:10:23	FALSE	E-Mail	Internet Issue
Not Assigned	00:16:08	FALSE	E-Mail	Remove user
Not Assigned	00:13:59	FALSE	E-Mail	Magics
Not Assigned	00:00:00	FALSE	E-Mail	Unlock
Not Assigned	00:20:36	FALSE	E-Mail	Shared Mailbox
Not Assigned	01:12:41	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Unlock
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Power BI
Not Assigned	00:10:36	FALSE	E-Mail	Active Directory
Not Assigned	00:38:16	FALSE	E-Mail	MFA
Not Assigned	00:00:00	FALSE	E-Mail	System Issue
Not Assigned	05:15:41	FALSE	E-Mail	Released
Not Assigned	05:53:17	FALSE	E-Mail	Network printer
Not Assigned	00:00:00	FALSE	E-Mail	Add new inbox
Not Assigned	02:41:12	FALSE	E-Mail	Drive issues
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:32:06	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:34:12	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Automatic Backup
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:09:41	FALSE	E-Mail	Meraki camera down
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	00:00:00	FALSE	E-Mail	Alerts
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue

Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	01:34:59	FALSE	E-Mail	Switch
Not Assigned	00:00:00	FALSE	Web Form	Others
Not Assigned	00:00:00	FALSE	E-Mail	Background
Not Assigned	00:00:00	FALSE	E-Mail	External Email Allow
Not Assigned	00:00:00	FALSE	E-Mail	Drive
Not Assigned	00:00:00	FALSE	E-Mail	Magics
Not Assigned	00:00:00	FALSE	E-Mail	Email Forwarding
Not Assigned	00:30:34	FALSE	E-Mail	Magics
Not Assigned	00:25:44	FALSE	E-Mail	Granted
Not Assigned	00:23:25	FALSE	E-Mail	Revoked
Not Assigned	00:28:21	FALSE	E-Mail	Security Alert
Not Assigned	00:07:12	FALSE	E-Mail	Box
Not Assigned	01:11:10	FALSE	E-Mail	Quarantined
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	01:34:30	FALSE	E-Mail	Teams on Phone
Not Assigned	00:08:57	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Server
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
User On-Boarding/Off-Boarding	00:00:00	FALSE	E-Mail	Access Request
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:25:34	FALSE	OpManager	Meraki radio down
Not Assigned	00:08:34	FALSE	OpManager	Server Down
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:15:37	FALSE	Web Form	Software request
Not Assigned	00:07:46	FALSE	Web Form	Software request
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Unlock
Not Assigned	00:12:16	FALSE	E-Mail	Unlock
Not Assigned	00:34:52	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:24:25	FALSE	E-Mail	Safe
Not Assigned	00:59:26	FALSE	E-Mail	Software request
Not Assigned	01:42:25	FALSE	E-Mail	System Shutdown
Not Assigned	00:32:08	FALSE	E-Mail	Sign-In
Not Assigned	00:00:00	FALSE	E-Mail	Released
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:50:58	FALSE	E-Mail	Access Request
Not Assigned	01:59:24	FALSE	E-Mail	Whitelisting
Not Assigned	01:24:06	FALSE	E-Mail	Global Admin
Not Assigned	02:04:13	FALSE	E-Mail	Active Directory
Not Assigned	00:50:01	FALSE	E-Mail	Safe
Not Assigned	00:15:25	FALSE	E-Mail	Released
Not Assigned	00:41:56	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:37:06	FALSE	E-Mail	Others
Not Assigned	00:25:56	FALSE	E-Mail	Security Alert



Not Assigned	01:21:12	FALSE	E-Mail	Others
Not Assigned	00:17:44	FALSE	E-Mail	HubSpot
Not Assigned	00:23:39	FALSE	OpManager	Multiple Alerts
Not Assigned	00:00:00	FALSE	OpManager	Switch down
Not Assigned	00:00:00	FALSE	OpManager	Meraki radio down
Not Assigned	00:19:15	FALSE	OpManager	Server Down
Not Assigned	02:03:11	FALSE	E-Mail	XMBM
Not Assigned	00:14:49	FALSE	E-Mail	Creation
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Software request
Not Assigned	00:00:00	FALSE	E-Mail	Drive
Not Assigned	00:00:00	FALSE	E-Mail	Email Forwarding
Not Assigned	02:32:28	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	Web Form	XMBM
Not Assigned	01:19:35	FALSE	E-Mail	System Shutdown
Not Assigned	00:00:00	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	New Enrollment
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:11:27	FALSE	E-Mail	Streamics
Not Assigned	00:00:00	FALSE	E-Mail	Azure Others
Not Assigned	00:21:50	FALSE	E-Mail	Drive
Not Assigned	00:00:00	FALSE	E-Mail	Spam
Not Assigned	02:18:15	FALSE	E-Mail	Email Forwarding
Not Assigned	03:11:30	FALSE	E-Mail	Software request
Not Assigned	00:00:00	FALSE	E-Mail	Member Added
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Creation
Not Assigned	00:00:00	FALSE	E-Mail	Automatic Backup
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Automatic Backup
Not Assigned	00:00:00	FALSE	E-Mail	Log 360 Alert issue
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	System Shutdown Alert
Not Assigned	00:00:00	FALSE	E-Mail	Install
Not Assigned	00:00:00	FALSE	E-Mail	User Creation
Not Assigned	00:00:00	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	Spam
Not Assigned	00:00:00	FALSE	E-Mail	Access
Not Assigned	00:00:00	FALSE	E-Mail	Network printer
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
Not Assigned	00:00:00	FALSE	E-Mail	System Shutdown
Not Assigned	03:29:41	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Anomaly
Not Assigned	00:00:00	FALSE	E-Mail	Magics

Not Assigned	00:00:00	FALSE	E-Mail	Whitelisting
Not Assigned	00:00:00	FALSE	E-Mail	Active Directory
Not Assigned	00:07:35	FALSE	E-Mail	Others
Not Assigned	00:00:00	FALSE	E-Mail	XMBM
Not Assigned	00:00:00	FALSE	E-Mail	Security Alert
User On-Boarding/Off-Boarding	00:00:00	FALSE	Web Form	Access
User On-Boarding/Off-Boarding	00:00:00	FALSE	Web Form	Access Request
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	00:00:00	FALSE	OpManager	CPU utilization
Not Assigned	00:00:00	FALSE	OpManager	Fales Alert
Not Assigned	00:00:00	FALSE	OpManager	Meraki camera down
Not Assigned	00:00:00	FALSE	OpManager	Fales Alert
Not Assigned	00:00:00	FALSE	OpManager	Switch down
User On-Boarding/Off-Boarding	00:00:00	FALSE	Web Form	Access Request
Hardware	00:00:00	FALSE	Web Form	System Issue
Others	00:00:00	FALSE	Web Form	Others
Not Assigned	00:00:00	FALSE	Phone Call	Install

Site

Pune, India

High Wycombe

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

JouÃ© l'AbbÃ©

DEU-MOERF-Moerfelden

QuickParts-USA

QuickParts-USA

QuickParts-USA

Pune, India

ITA-PINERO-Pinerolo

DEU-MOERF-Moerfelden

QuickParts-USA

QuickParts-USA

QuickParts-USA

ITA-PINERO-Pinerolo

QuickParts-USA

QuickParts-USA

QuickParts-USA

Pune, India

Clinton Twp

Clinton Twp

QuickParts-USA

QuickParts-USA

QuickParts-USA

High Wycombe

Lawrenceburg

ITA-PINERO-Pinerolo

Lawrenceburg

Lawrenceburg

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

QuickParts-USA

Lawrenceburg

QuickParts-USA

QuickParts-USA

QuickParts-USA  
ITA-PINERO-Pinerolo  
USA Remote  
USA Remote  
USA Remote  
QuickParts-USA  
USA Remote  
QuickParts-USA  
ITA-PINERO-Pinerolo  
High Wycombe  
QuickParts-USA  
Lawrenceburg  
QuickParts-USA  
QuickParts-USA  
QuickParts-USA  
QuickParts-USA  
Clinton Twp  
USA Remote  
Clinton Twp  
QuickParts-USA  
QuickParts-USA  
QuickParts-USA  
QuickParts-USA  
JouÃ© l'AbbÃ©  
JouÃ© l'AbbÃ©  
ITA-PINERO-Pinerolo  
DEU-MOERF-Moerfelden  
QuickParts-USA  
High Wycombe  
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