

# OpsHub Accessibility Conformance Report

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## WCAG Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** OpsHub Integration Manager

**Report Date:** July 2025

**Product Description:** OpsHub Integration Manager (OIM) is an enterprise-grade integration and migration solution that supports synchronization and migration of data across various ALM, PLM, CRM, and DevOps systems.

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**Notes:** This report addresses conformance with WCAG 2.1 Level A and Level AA only.

**Evaluation Methods Used:** Evaluation was conducted using a combination of manual testing, automated testing along with assistive technology usage, and accessibility evaluation tools on supported web browsers.

## Applicable Standards/Guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0 Level A	No
Web Content Accessibility Guidelines 2.0 Level AA	No
Web Content Accessibility Guidelines 2.0 Level AAA	No
Web Content Accessibility Guidelines 2.1 Level A	Yes
Web Content Accessibility Guidelines 2.1 Level AA	Yes
Web Content Accessibility Guidelines 2.1 Level AAA	No

## Terms

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.1 Level AAA.

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All images/icons have text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	No standalone audio/video content.
1.2.2 Captions (Prerecorded)	Supports	Captions provided for website videos.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	No prerecorded media in product.
1.3.1 Info and Relationships	Supports	Structure conveyed programmatically.
1.3.2 Meaningful Sequence	Supports	Reading orders are logical.
1.3.3 Sensory Characteristics	Supports	Instructions not reliant on shape, size, or color
1.4.1 Use of Color	Supports	Color is not the sole means of conveying information.
2.1.1 Keyboard	Supports	All functionality operable via keyboard.
2.1.2 No Keyboard Trap	Supports	Focus can be moved in/out with keyboard.
2.2.1 Timing Adjustable	Supports	No time limits, or they can be adjusted.
2.2.2 Pause, Stop, Hide	Not Applicable	No moving, blinking, scrolling, or auto-updating content.
2.3.1 Three Flashes or Below Threshold	Supports	No flashing/animated content in product.
2.4.1 Bypass Blocks	Supports	Navigation is small and consistent across pages. It does not hinder access to main content.
2.4.2 Page Titled	Supports	Pages have descriptive titles.
2.4.3 Focus Order	Supports	Navigation order is logical.

2.4.4 Link Purpose (In Context)	Supports	Links have clear purpose.
2.5.1 Pointer Gestures	Not Applicable	No complex gestures (swipe, pinch, multi-finger).
2.5.2 Pointer Cancellation	Supports	Critical actions (e.g., delete) include confirmations; no irreversible single-pointer actions.
2.5.3 Label in Name	Supports	Visible labels match or are included in programmatic names for controls.
2.5.4 Motion Actuation	Not Applicable	The product does not rely on device motion (shake, tilt, gestures).
3.3.1 Error Identification	Supports	Errors are clearly identified with text.
3.3.2 Labels or Instructions	Supports	Labels and instructions are provided where input is required.
4.1.1 Parsing	Supports	Code validates without parsing errors.

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	No live media used.
1.2.5 Audio Description (Prerecorded)	Not Applicable	No pre-recorded audio content.
1.3.4 Orientation	Supports	Content works in both portrait and landscape orientation.
1.3.5 Identify Input Purpose	Supports	Input fields support autocompletes where applicable
1.4.3 Contrast (Minimum)	Supports	Text contrast ratio meets or exceeds 4.5:1.
1.4.4 Resize text	Supports	Text can be resized up to 200% without loss of content or functionality.
1.4.5 Images of Text	Supports	Images of text are not used except for logos.
1.4.10 Reflow (2.1 only)	Supports	Page content reflows appropriately on small screens.
1.4.11 Non-text Contrast (2.1 only)	Supports	UI component contrast ratio meets required thresholds.

1.4.12 Text Spacing (2.1 only)	Supports	No loss of content or functionality when user-adjustable spacing is used.
1.4.13 Content on Hover or Focus (2.1 only)	Supports	Content appearing on hover/focus is dismissible and persistent as needed.
2.4.5 Multiple Ways	Supports	Multiple navigation methods are provided to reach a page.
2.4.6 Headings and Labels	Supports	Headings and labels are meaningful and descriptive.
2.4.7 Focus Visible	Supports	Focus indicators are visible on all interactive components.
3.1.2 Language of Parts	Support with Exceptions	The default language of the UI is English. Some dynamic content from integrated systems may include text in other languages. These parts are not always language tagged.
3.2.3 Consistent Navigation	Supports	Navigation order and menus are consistent across pages.
3.2.4 Consistent Identification	Supports	Components are used and labelled consistently.
3.3.3 Error Suggestion	Supports	Error messages include suggestions to correct input.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	Confirmations provided for critical actions and data review.
4.1.3 Status Messages (2.1 only)	Supports	Status updates are conveyed to assistive technologies.

### Table 3: Success Criteria, Level AAA

This level is **not evaluated**, as OpsHub Integration Manager is certified for WCAG 2.1 Level A and AA only.

### Legal Disclaimer (OpsHub)

The information in this document is provided “as-is” and is based on the evaluation performed as of the report date. Accessibility conformance may vary based on deployment configurations and usage scenarios.