# Touch Screen Network Connectivity

PRS Channel from HQRS

Terminal Server at Divisional Office

Configured as PRS Port and terminated at COM 1 Port at DTES Server

Configured as NTES Port and terminated at COM 2 Port at DTES Server

DTES Server at Divisional Office

CAT Cable

Lan Extender

Switch

Touch Screen

2 wire Telephone cable

Touch Screen

Lan Extender

Router

Channels to Various Stations
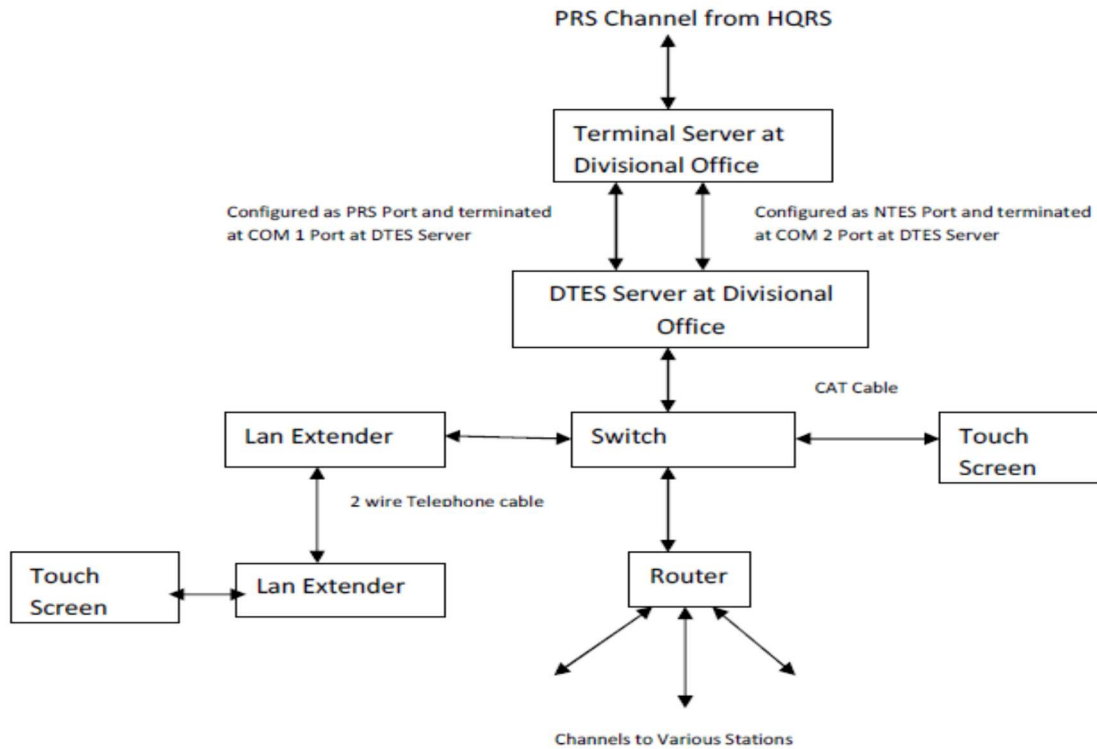
At Divisional office, Terminal server is provided for extending PRS terminal for EQ section. Two ports configured for DTES setup from Terminal Server. One port is configured as PRS port for accessing PNR Status, Reservation Availability and Time table.  Other port is configured as NTES port for accessing Spot Your Train facility.  The configuration of Terminal Server been done by PRS Console at HQ. The output of terminal server is terminated at DTES Server COM1 and COM 2 port.

 The DTES server having Touch screen application, the required data can be obtained from Terminal server.  The local tourist information is loaded in DTES server. The touch screen clients are extended to various locations by using router configuration.

If any failure in touch screen connectivity, first access tourist information, if tourist information available in your touch screen , it indicates that the network connectivity up to Divisional Office is normal.  If PNR status is working, Spot your train not working means that NTES port cannot obtain data from network.  Ask PRS console staff to reset and re-create the port.