

Using of ThinClient/Dumb Terminal

1. Switch on the Thin Client/Dumb Terminal
2. Allow to boot up the system for 2 Minutes
3. Press "Alt-F2", The connection manager list will be displayed.(Only for Thin client)
4. Select MASFE1 and enter
5. The PRS screen will be displayed.
6. Enter , Username : Enquiry
7. Enter, Password : enquiry
8. Enter Location Code : cbe
9. The enquiry menu will be displayed
10. Press the number of required menu and use it.
11. Press "0" (zero) to exit from enquiry menu

To check network connectivity

From the PRS Screen

1. Enter , Username : cbecom
2. Enter, Password : cbecom
3. Enter Location Code :cbe
4. The menu will be displayed
5. Press 3 for IP to telnet option.
6. Enter Station code: ptj
7. Enter username : nms (if password asks type nms123)
8. It will enter into ptj router : PTJ_R>
9. Type "sh int des" – to display the interface status
10. Type " sh int <interface code>" – to display the interface status full particulars
11. Type "exit"to return to status menu
12. Press "0" (zero) to exit from status menu

Trouble Shooting:

- 1) If thin client/Dumb Terminal not connected to PRS, Check Local Connectivity. If OK, then Inform PRS Console/MAS (Ph.20259) to reset the port.
- 2) In Network interface status shows Status – down, Line Protocol – Down, which indicates the channel failure. Check Modem connectivity.
- 3) Don't interchange Dumb Terminal ports connected in Terminal Server.
- 4) Don't reset/switch off any of the PRS network device without PRS/MAS instruction.