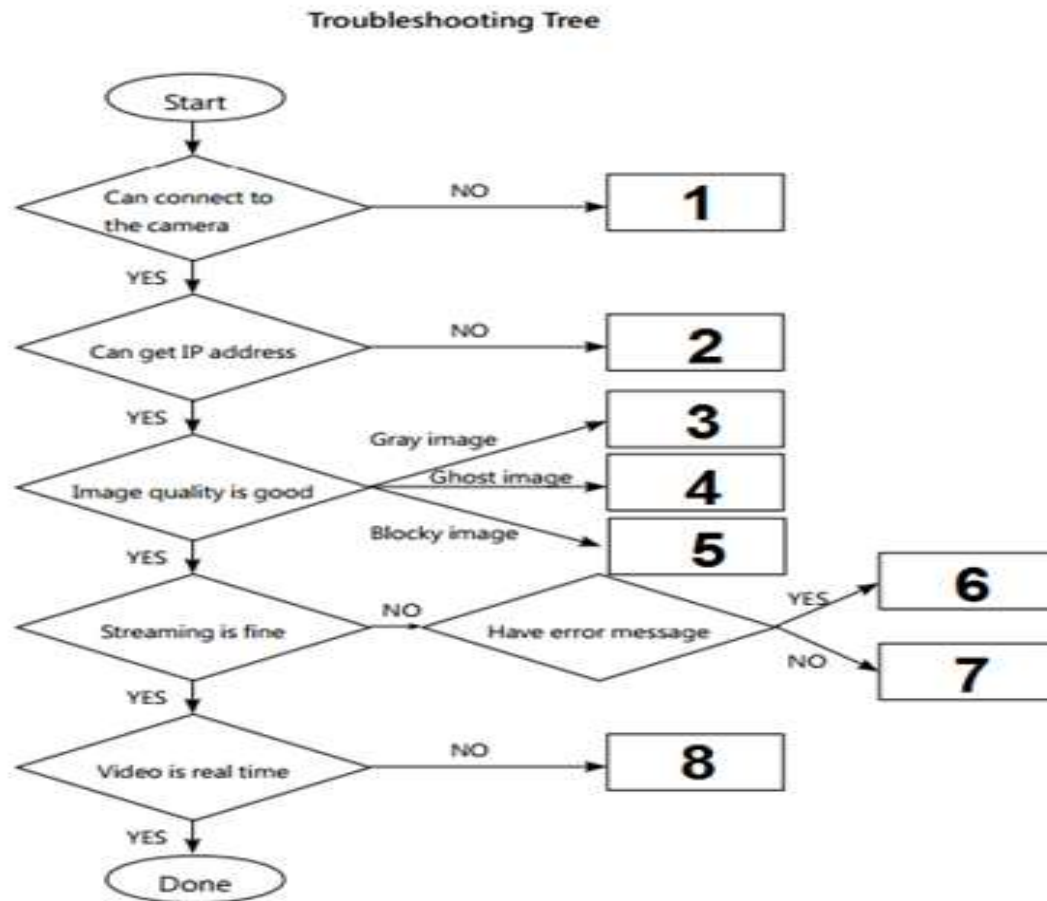


ISS Camera - Troubleshooting



1. The connection between IP camera and router cannot be established. – Check Ethernet cable/IP address setting
2. The IP camera's IP address is repeatedly displayed as "DHCP mode". – Set Static IP address to the cam.
3. Continuously seeing gray image.- Network Congestion.
4. Having ghost image. – Insufficient network bandwidth.
5. The image is very blocky. – Set video resolution to lower one.
6. & 7. A warning message saying "Your video quality is too high for your internet bandwidth" popped up. – Insufficient network bandwidth
8. The video is not real-time. Check video buffer setting.