

AsimRudra Hotel

1. At what time can we check into our room?

You can check in from **2:00 PM** onwards. If you arrive earlier, feel free to relax in our lobby or leave your bags with us.

2. What is the checkout time?

Checkout is by **11:00 AM**. If you need a little extra time, let us know—we'll do our best to accommodate you!

3. Can I keep my room after the standard checkout time?

We understand that plans can change! Late checkouts are available based on availability. If you'd like to extend your stay beyond **11:00 AM**, please check with the front desk. Additional charges may apply, typically **\$20 per extra hour**.

4. Is there Wi-Fi in every room?

Yes! We offer **free high-speed Wi-Fi** in all rooms and throughout the hotel so you can stay connected.

5. Is breakfast included in our stay? If so, at what time is it served?

Absolutely! A **delicious breakfast is included** and is served from **7:00 AM to 10:00 AM** in our restaurant.

6. Is there a restaurant on location?

Yes, we have an **in-house restaurant** serving a variety of cuisines. Whether you're in the mood for a quick bite or a full meal, we've got you covered.

7. Do your rooms include a workspace?

Yes! Each room has a **desk and chair**, perfect for catching up on work or planning your next adventure.

8. Is there an elevator in the hotel?

Yes, we have **elevators** to make it easy for you to reach your room, no matter which floor you're on.

9. Where can we park our vehicle?

We offer **free on-site parking** for all our guests. No need to worry about finding a spot!

10. What is included in our rooms?

Our rooms are designed for **comfort** and include:

- Cozy bed
- Private bathroom
- TV
- Air conditioning
- Free Wi-Fi
- Workspace (desk & chair)
- Complimentary toiletries

11. Can we bring our pets?

Unfortunately, we **don't allow pets** at the moment. We love animals, but we need to ensure a comfortable stay for all our guests.

12. Can I request an additional bed for a third person in a double occupancy room? How much will it cost?

Yes! We can provide an **extra bed for \$25 per night**, subject to availability. Just let us know in advance!

13. Why do you need my credit card information?

Your credit card helps us **secure your booking**. We'll only charge it in case of a **late cancellation or no-show**.

14. How do I get to the hotel?

We're located in the **heart of the city!**

- **By Air:** The nearest airport is **XYZ International Airport**, about **30 minutes away** by taxi or shuttle.
- **By Train:** The **Main City Railway Station** is just **10 minutes from the hotel**.
- **Public Transport:** Public buses and taxis are also available for easy transportation.

You can find detailed directions on our website or ask our front desk for assistance!

15. Do you offer business rates?

Yes, we do! If you're traveling for work, reach out to our sales team for **special corporate rates**. Plus, enjoy perks like:

- Free high-speed Wi-Fi
- Access to our business center
- Discounted meeting room rentals

16. What are your cancellation policies?

You can **cancel for free** if you do so at least **24 hours before check-in**. If you cancel late or don't show up, we'll have to charge for **one night's stay**.

17. Can you recommend nearby restaurants?

Of course! Our **front desk team** would be happy to suggest some great places to eat based on what you're craving. We can also provide **menus** and even help **make reservations** if needed!

18. Are there rooms with wheelchair access?

Yes, we have **accessible rooms** designed for guests with disabilities, including **wheelchair-friendly spaces** and adapted bathrooms.

19. I own an electric car. Where can I charge it?

No worries! We have **EV charging stations** available in our parking area.

20. Can I smoke in the establishment?

Our hotel is **100% smoke-free indoors**, and we do not have smoking rooms. However, we have **designated smoking areas outside** for guests who wish to smoke.

21. Do you have a credit card authorization form?

Yes, we can provide one **upon request**. Just let us know if you need it.

22. Do you have discounts for the Fleurimont hospital patients or visitors?

Yes, we offer **special discounted rates** for patients and visitors of **Fleurimont Hospital**. Please **contact us for details**—we'd be happy to help!