

#AP-FY24Assigned

P1 - Scale Growth / Cloud Modernisation

#AKS

#ContainerApps

#MSFabric

----- CSM Notes -----

10-Oct-23 (AP): Microsoft Fabric Implementation checkin. Analytics implementation via Microsoft Fabric and SQL pipelines.

01-Aug-23 (AP): Monthly Check in. Customer working on Open AI initiatives. Not ready to catch-up till next month.

04-Jul-23 (AP): Monthly Cadence call. Discussion about Container Apps deployment (currently in staging), Open AI demo sessions are ongoing (#AOAI) and provided plan for added data source, discussed about AWS to Azure migration path, Datawarehouse support plan

07-Jun-23 (AP): Monthly Cadence call. Container Apps progress, which is almost build complete and getting ready for testing. Discussion about SQL security baselining and backup options (SQL immutable backup support), Open AI interest and demo setup. Multi region hosting of services later.

01-May-23 (AP) - New Architecture Planning and Monthly Cadence. Review of Container Apps hosting with Azure Redis Cache Architecture design. Pilot start for Container Apps. On-Prem/AWS to Azure workloads planning started.

19-Apr-23 (AP) - Architecture Review Call. Review of overall architecture. Interested to move from AKS to Container Apps, providing assistance in high-level design. Interested in IaaS too

18-Apr-23 (AP) - Monthly Cadence call. Security Discussion, customer's client had a ransomware attack so tried to enable more secure SQL setup. DDoS IP protection

interest, Defender for Cloud enabled. Sentinel may be for future. SQL logins are a concern. Recommended more use of Azure Key Vault for SQL logins store.

21-Mar-23 (AP) - Customer is an internal IT hosting provider for RLB business. The CCS team creates/manages solutions that are used by the wider RLB business and Sites. RLB are quantity surveyors (cost modeling) for large and complex projects. Major hosting around Virtual desktops (about 800 across 15 instances - mayn't be this tenancy and Web Application hosting (Angular, .Net core and Kubernetes)

----- SDS Notes -----

8Feb2023 - Derek - the technical DM brief through the background of the company company under new ownership including RLB but solely hosting in Azure for CCS. Future project: changes in hosting to different country - power bi embedded- moving services from AWS to azure. workload full - cloud. 7 in a team for cloud services. Agreed for CSM program. - KP

31stJan2023 - Sope to Derek and fixed discovery call on 2nd February 12pm Au time

27Jan2023 - Follow up email sent to Gaurang.Patel@ross.rlb.com | derek.campbell@ross.rlb.com

19Jan2023 - Follow up email sent to Gaurang.Patel@ross.rlb.com | derek.campbell@ross.rlb.com -KP

13Jan2023 - Follow up email sent to Gaurang.Patel@ross.rlb.com | derek.campbell@ross.rlb.com -KP

9Jan2023 *Outreach - Follow up email sent to Gaurang.Patel@ross.rlb.com & derek.campbell@ross.rlb.com - KP

6Jan2023 *Outreach 3 - +61 419322944 -No Answer

5Jan2023 *Outreach 2 - Follow up email sent to Gaurang.Patel@ross.rlb.com |
derek.campbell@ross.rlb.com -KP

27Dec2022 - Introduction email sent - KP