

**PANDA MALL**

**Functional Specifications and Methodology**

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# Introduction

During the COVID-19 pandemic online apparel shopping stores, in Pakistan, have grown exponentially in number. One major challenge for customers is that at any given time there are hundreds of stores to buy from, which makes shopping a tedious task. With advancement in machine learning and data science, an obvious solution is a recommendation system which assist the buyers in decision similar to how Netflix [2] provides a recommendation system for its subscribers to choose the best movies.

The goal of this project is to develop an automated system that can scrape and collect data on clothing products, then optimize and analyze it using Artificial Intelligence and Data Science to make recommendations based on user preferences and purchase history.

Our primary focus will be on gathering data by registration or automatic scraping, processing the data, and displaying the recommendations in a user-friendly online interface.

We will also keep track of each user's previous purchases in order to improve over time.

## Purpose of this Document

This document's goal is to provide a comprehensive overview of the project. The paper will serve as a guide for the development team in terms of what should be executed. This would also clarify all of the project's functional and non-functional requirements. The document would contain a thorough description of the use cases as well as the system architecture. In addition, some insight into how the system would look in its final form. The database specifies what information must be stored in order to operate the system. This article also includes information on the hardware and software requirements.

## Intended Audience

The intended audience of Panda Mall are the clothing brand owners and online shoppers of clothing products. The aim is to facilitate both shoppers and brands to get the experience of a shopping mall online.

## Definitions, Acronyms, and Abbreviations

Panda Mall: Name of the product

Product: A fashion product for sale from a specific brand

Store: A seller registered on Panda Mall to sell products

Filters: A parameter to narrow down choices of products

# General Description

## User Characteristics

The End Users are classified into two groups namely the Administrator and Vendor/Store owners. The General Users will be publicly everyone. The Administrator will approve/reject products and can edit the products as well. The Store owner will register themselves to our website first. Then they will be able to add, update, view and remove products. The General Users can register themselves by creating a new account. They can buy products on the profile-based recommendations and also by using specific filters provided. They can also maintain their profile and manage brands in their favorites section.

## Domain Overview

Panda Mall aims to ease the tedious task of web surfing and scrolling social media pages just to find the right product for purchase. Studies [1] show that this problem of “choice-overload” can be “detrimental” and lead to indecision, unsatisfactory experience.

Panda Mall website will be Artificially Intelligent (AI) based which uses a content-based Recommendation System (RS) model to filter out a manageable few best option to buy from, for a customer, based on their preferences, purchase history and feedback. Data about brands and products will be obtained from:

1. Websites of brands directly.
2. Registration at Panda Mall.

The results obtained from the model will be presented in a simplified web interface along with all the necessary information for customers to make a buying decision with ease

# 

# Functionality

## Functional Requirements

### Functional requirements for Users

* System will allow user to login by authenticating user login credentials.
* System will allow user to create a new account by providing required information.
* System will allow user to reset password via email.
* System will allow user to logout.
* System will allow user to edit profile.
* System will display clothing products based on user’s profile.
* System will allow user to filter out products based on Type.
* System will allow user to filter out products based on Sizes.
* System will allow user to filter out products based on Colors.
* System will allow user to filter out products based on Waists.
* System will allow user to filter out products based on Price Range.
* System will allow user to filter out products based on Discount factor.
* System will allow user to filter out products based on Brands.
* System will allow user to view selected product details.
* System will allow user to buy product by redirecting to respected page.
* System will allow user to add products to favorites.
* System will allow user to give feedback on the product bought.

### Functional requirements for Administrators

* Administrators can approve/reject products.
* Administrators can update products.
* Administrators can view products.

### Functional requirements for Stores

* Stores can add products.
* Stores can update products.
* Stores can view products.
* Stores can remove products.

## Non-Functional Requirements

### Availability

System will be available for the users for at-least 160 hours a week.

### Usability

System will have an intuitive design.

* Our system interface will be easy to learn and user interactive. A rookie will require at-most 5 seconds to learn the interface.

### Reliability

System will show the result of the desired filter within 3 seconds.

### Scalability

System will ensure there will be no significant performance degrade for at-most 100 users.

### Data Integrity

System will ensure user’s personal data is not tempered by unauthorized source.

### Performance

* All data views are paginated to allow limited and required information to prevent long load times.

## Assumptions

* Users should have basic knowledge of using computer and web browsers.
* Reliable internet connection should be available for the user.

# System Architecture

Following is the diagram representing the system architecture of our project:

Level 1:

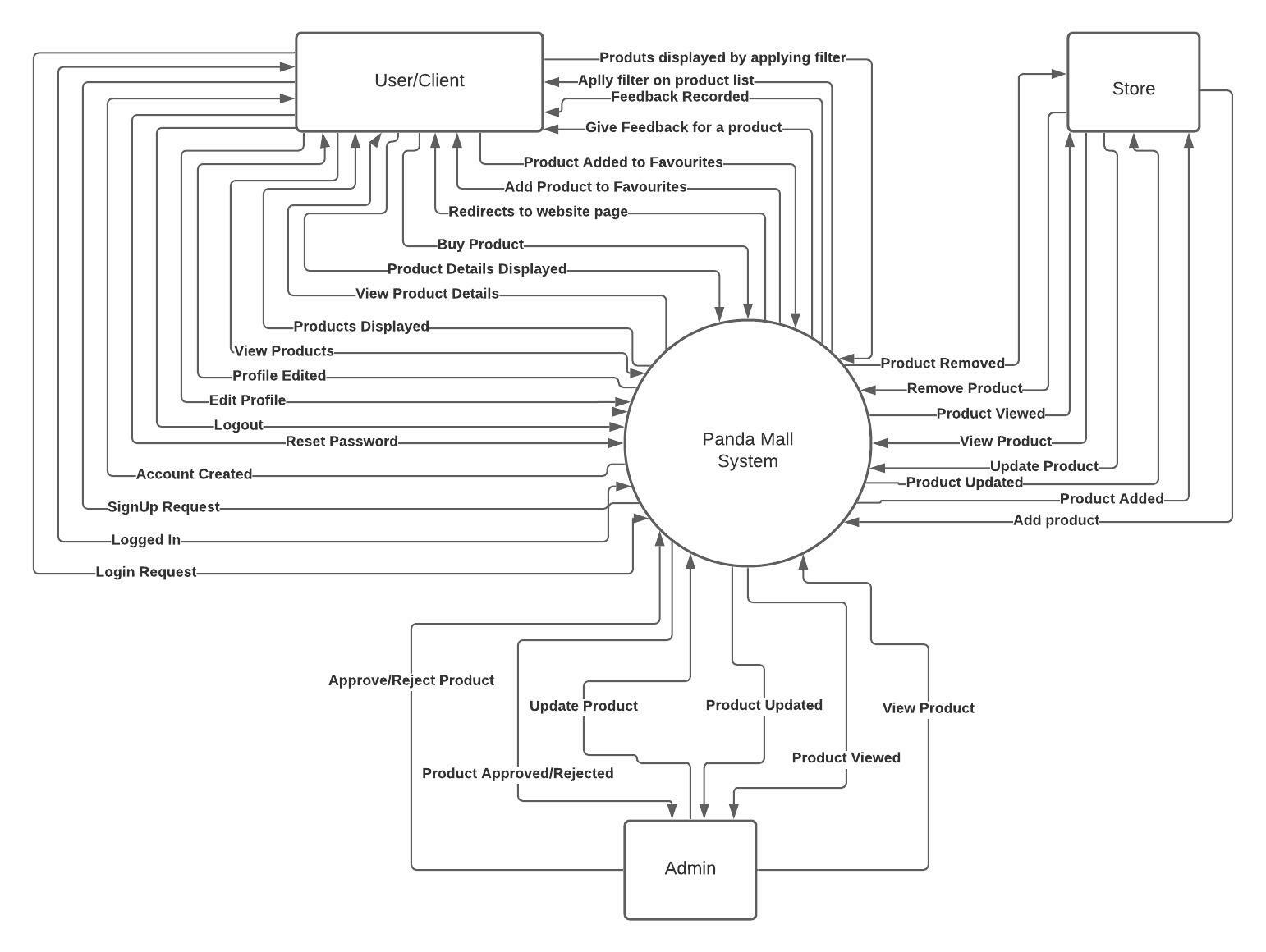


Figure : Level 1 System Architecture

*This is the level 1 diagram of system architecture*

Level 2:

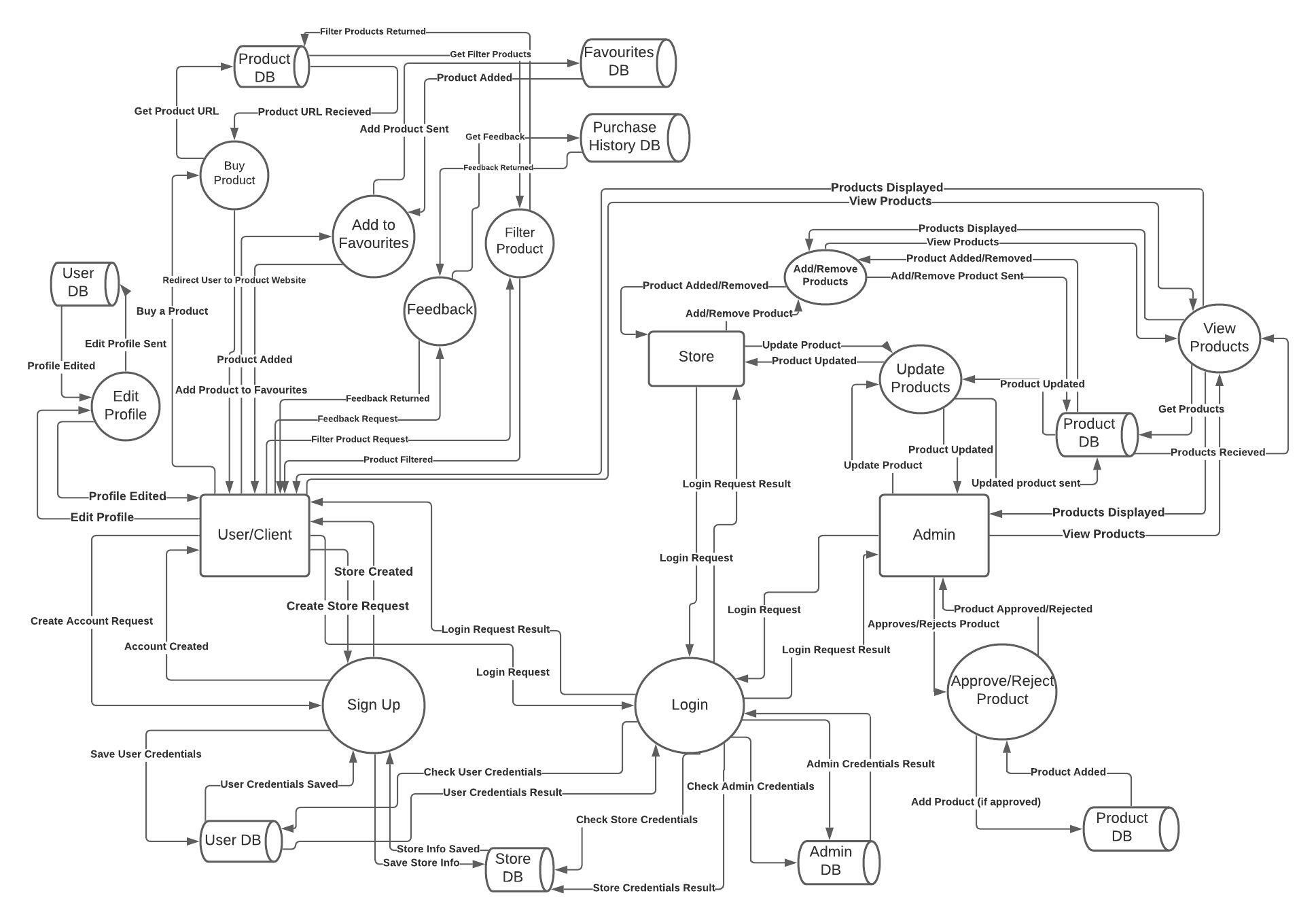


Figure : Level 2 System Architecture

*This is the level 2 diagram of system architecture*

# Use Cases

## Login Account

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Login Account | | |
| **Actors** | | Client, Admin, Store Owner | | |
| **Summary** | | User will be able to login into account. | | |
| **Pre-Conditions** | | User should be registered in the system.  User should not already be logged in. | | |
| **Post-Conditions** | | User shall be logged in successfully. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User opens the login page. | | 2 | System displays Login page asking for username and password. |
| 3 | User enters valid login credentials and press login button. | | 4 | System verifies the user credentials, establishes session and redirects the user to the home page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 3 | User enters invalid login credentials and presses the login button. | | 4-A | System prompts the error message: *Incorrect username or password entered.* |

## Create Account

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Create Account | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to create a new account by providing the required information. | | |
| **Pre-Conditions** | | User clicked on Sign-up button from the login page. | | |
| **Post-Conditions** | | User’s account shall be created successfully. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the Sign-up button from the Login page. | | 2 | System displays Sign-up page asking for required information. |
| 3 | User enters valid information and presses submit button. | | 4 | System verifies the information, creates a new account and redirects the user to the login page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 3 | User enters invalid information and presses submit button. | | 4-A | System prompts the error message: *Incorrect/Missing required information* |

## Reset Password

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Reset Password | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to reset his/her account password. | | |
| **Pre-Conditions** | | User should have an existing account.  User clicked on “Forget Password?” button from Login page. | | |
| **Post-Conditions** | | User shall receive reset password request on his/her email. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Forget Password?” button from the Login page. | | 2 | System displays a prompt asking for user’s username. |
| 3 | User enters username and presses submit button. | | 4 | System verifies the username, sends an email to the respective user account and redirects the user to the login page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 3 | User enters invalid username and presses submit button. | | 4-A | System prompts the error message: *Username not found* |

## Logout

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Logout | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to logout his/her account. | | |
| **Pre-Conditions** | | User should have logged in.  User clicked on “Logout” button from Home page. | | |
| **Post-Conditions** | | User shall be logged out. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Logout?” button from the home page. | | 2 | System will logout the user and redirect the user to Login page. |
| **No Alternative Flow** | | | | |

## Edit Profile

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Edit Profile | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to edit his/her profile. | | |
| **Pre-Conditions** | | User should have logged in.  User clicked on “Edit Profile” button from Home page. | | |
| **Post-Conditions** | | User’s profile shall be updated. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Edit Profile” button from the Home page. | | 2 | System displays a new page containing user’s current information. |
| 3 | User edits his/her profile by providing valid information and presses update button. | | 4 | System validates the information, updates his/her profile and redirects the user to the Home page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 3 | User enters invalid profile information and presses update button. | | 4-A | System prompts the error message: *Information provided is incorrect.* |

## View Product Details

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | View Product Details | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to view the details of the selected product. | | |
| **Pre-Conditions** | | User should have logged in.  User should have clicked on a “Details” button. | | |
| **Post-Conditions** | | Users shall be to see the product details. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Details” button from the Home page. | | 2 | System displays a pop-up containing product details. |
| **No Alternative Flow** | | | | |

## Buy Product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Buy a Product | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to buy a product from the respected brand’s website. | | |
| **Pre-Conditions** | | User must be logged in.  User must have clicked on “Detail” button for the selected product. | | |
| **Post-Conditions** | | System will redirect user to the respective brand website. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Buy” button located in the product details. | | 2 | System redirects the user to the respected link of the product. |
| **No Alternative Flow** | | | | |

## Add to Favorites

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Add to favorites | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to add a product to his/her favorites list. | | |
| **Pre-Conditions** | | User must be logged in.  Selected product should not be in the favorites list | | |
| **Post-Conditions** | | System will update the favorites list by adding a product. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Favorites” icon from the selected product. | | 2 | System adds the product to his/her favorites list. |
| **No Alternative Flow** | | | | |

## Remove from favorites

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Remove from favorites | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to remove a product from his/her favorites list. | | |
| **Pre-Conditions** | | User must be logged in.  Selected product should be in the favorites list | | |
| **Post-Conditions** | | System will update the favorites list by removing a product. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Favorites” icon from the selected product. | | 2 | System will remove the product from his/her favorites list. |
| **No Alternative Flow** | | | | |

## View favorites list

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | View favorites list | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to view favorites list. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User shall be able to view his/her favorites list. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “View favorites” button from the home page. | | 2 | System redirects the user to the new page containing a list of user’s favorite items. If there are no products in the favorites list then an empty list will be displayed. |
| **No Alternative Flow** | | | | |

## Filter Product by Type

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by type | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product type. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Type” filter from the dropdown menu. | | 4 | System displays a pop-up of types for clothing products e.g. (Men’s T-Shirts, Men’s Polo Shirts, Men’s Trousers). |
| 5 | User selects a type from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Filter Product by Size

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by size | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product sizes. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Size” filter from the dropdown menu. | | 4 | System displays a pop-up of sizes for clothing products e.g. (Small, Large). |
| 5 | User selects a size from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Filter Product by Color

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by color | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product color. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Color” filter from the dropdown menu. | | 4 | System displays a pop-up of colors for clothing products e.g. (Red, Green). |
| 5 | User selects a color from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Filter Product by Waist

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by waist | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product waist. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Waist” filter from the dropdown menu. | | 4 | System displays a pop-up of waists for clothing products e.g. (30-inch, 32-inch). |
| 5 | User selects a waist from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Filter Product by Price Range

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by price range. | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product price range. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Price” filter from the dropdown menu. | | 4 | System displays a pop-up of price range for clothing products e.g. (Rs. 1200-1800, Rs. 750-1000). |
| 5 | User selects a price range from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Filter Product by Discount Factor

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Filter product by discount factor | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to filter out products based on product discount factor. | | |
| **Pre-Conditions** | | User must be logged in. | | |
| **Post-Conditions** | | User will be able to view filtered product list. | | |
| **Special Requirements** | | Reliability (filtering takes less than 3 seconds). | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on the “Filter” button from the home page. | | 2 | System displays a dropdown menu containing different types of filters. |
| 3 | User selects the “Discounted” filter from the dropdown menu. | | 4 | System displays a pop-up of Discount range for clothing products e.g. (20% - 30% off). |
| 5 | User selects a Discount range from the pop-up window. | | 6 | System reloads the home page and displays the products based on the user’s filtering criteria. |
| **No Alternative Flow** | | | | |

## Approve Products

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Approve product | | |
| **Actors** | | Admin | | |
| **Summary** | | Admin will be able to see the details of a product and approve it to be published on the website | | |
| **Pre-Conditions** | | Admin should be logged in the system and also on products list view page in the manage products section | | |
| **Post-Conditions** | | Product is approved or rejected. | | |
| **Special Requirements** | | There should be an approval request pending. | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | Admin click on a store in manage products section. | | 2 | Redirect the admin to a page showing all products of the store. Pending approval ordered on top. |
| 3 | Click on a particular product | | 4 | Display all the attributes of the product. |
| 5 | Admin click on approve button at the bottom | | 6 | System will approve the product and publish on the website and notify the store. |
| 7 | Admin click exit button. | | 8 | Display list of products. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 5 | Admin click on reject button alongside the approve button. | | 6-A | System will not publish the product on the website and notify the store. |

## Suspend Product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Suspend product | | |
| **Actors** | | Admin | | |
| **Summary** | | Admin will be able to view and terminate a published product. | | |
| **Pre-Conditions** | | Admin should be logged in the system and also on products list view page in the manage products section. | | |
| **Post-Conditions** | | System will immediately suspend the product from the website. | | |
| **Special Requirements** | | Product must already be published | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | Admin click on a store in manage products section. | | 2 | Redirect the admin to a page showing all products of the store. Pending approval ordered on top. |
| 3 | Click on a particular product | | 4 | Display all the attributes of the product. |
| 5 | Click on “terminate” button at the bottom. | | 6 | System suspends the product and exit product view page. |
| **No Alternative Flow** | | | | |

## View Product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | View products | | |
| **Actors** | | Admin | | |
| **Summary** | | Admin will be able to see the attribute of a product | | |
| **Pre-Conditions** | | Admin should be logged in the system and also on manage products section. | | |
| **Post-Conditions** | | System will display the attributes and values of the product. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | Admin click on store entry in the table ordered based on approval requests. | | 2 | System will display the list of products sold by the store. |
| 3 | Admin click on a particular product from the table. | | 4 | System will display the attributes and values of the product. |
| **No Alternative Flow** | | | | |

## View home page

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | View home page | | |
| **Actors** | | Stores | | |
| **Summary** | | User will be able to see all the products of their store. | | |
| **Pre-Conditions** | | User should be logged in. | | |
| **Post-Conditions** | | User successfully view all of their products | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
|  | **Actor Action** | | **System Response** | |
| 1 | Store user logins successfully | | 2 | System loads the home page with a list view of all products |
| **Alternative Flow** | | | | |
| 1 | User clicks on the home from the navigation bar. | | 2-A | System loads the home page with a list view of all products |

## Add product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Add product | | |
| **Actors** | | Stores | | |
| **Summary** | | User will be able to add products to their stores. | | |
| **Pre-Conditions** | | User should be on logged in. | | |
| **Post-Conditions** | | User added product to store successfully. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User clicks on Add product. | | 2 | Create new product page is displayed, showing product detail, product description, product category, gallery and attachments needed to be filled. |
| 3 | User enters the details and press add button. | | 4 | System checks the necessary fields needed to be filled and create that product and set “pending approval” for the product.  System prompts the success message: *Product sent for approval.* Redirects the user back to home page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 3 | User miss important fields and press save. | | 4-A | System highlighted the required fields in red and prompts the error message:  *Please fill required fields!* |

## Delete a product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Delete a product | | |
| **Actors** | | Store | | |
| **Summary** | | User will be able to delete a product from store. | | |
| **Pre-Conditions** | | User should be on logged in. | | |
| **Post-Conditions** | | User deleted a product successfully. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User select a product(s) from the home page. | | 2 | System records the selections. |
| 3 | User clicks on the delete button. | | 4 | System pops a small window with a warning. |
| 5 | User selects, “I’m sure” button. | | 6 | System deletes the selected products and prompts the successful message: *Products removed Successfully*. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 5 | User clicks “No” button. | | 6-A | System returns to the home page. |

## Update product

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Update product | | |
| **Actors** | | Store | | |
| **Summary** | | User will be able to update the attribute values of a product from store like price or availability. | | |
| **Pre-Conditions** | | User should be on logged in. | | |
| **Post-Conditions** | | User updated a product attribute value successfully. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User select a product from the home page. | | 2 | System records the selection. |
| 3 | User clicks on the update button. | | 4 | System displays an editable product form with values pre-filled. |
| 5 | User enters the details and press update button. | | 6 | System checks the necessary fields needed to be filled and create that product and set “pending approval” for the product.  System prompts the success message: *Product sent for approval.* Redirects the user back to home page. |
| **Alternative Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 5 | User miss important fields and press save. | | 6-A | System highlighted the required fields in red and prompts the error message:  *Please fill required fields!* |
| 5 | User clicks ‘cancel’ | | 6-A | Redirects the user back to home page. |

## Give Feedback

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | | Give feedback | | |
| **Actors** | | Client | | |
| **Summary** | | User will be able to give feedback on products bought. | | |
| **Pre-Conditions** | | User should be logged in.  User should have bought the product.  User should be on the product details page. | | |
| **Post-Conditions** | | User’s feedback will be stored. | | |
| **Special Requirements** | | None | | |
| **Basic Flow** | | | | |
| **Actor Action** | | | **System Response** | |
| 1 | User will give feedback for the bought product by using star ratings. | | 2 | System will store user’s feedback in the database. |
| **No Alternative Flow** | | | | |

# Graphical User Interfaces

## Admin panel

This GUI shows login page for an admin.

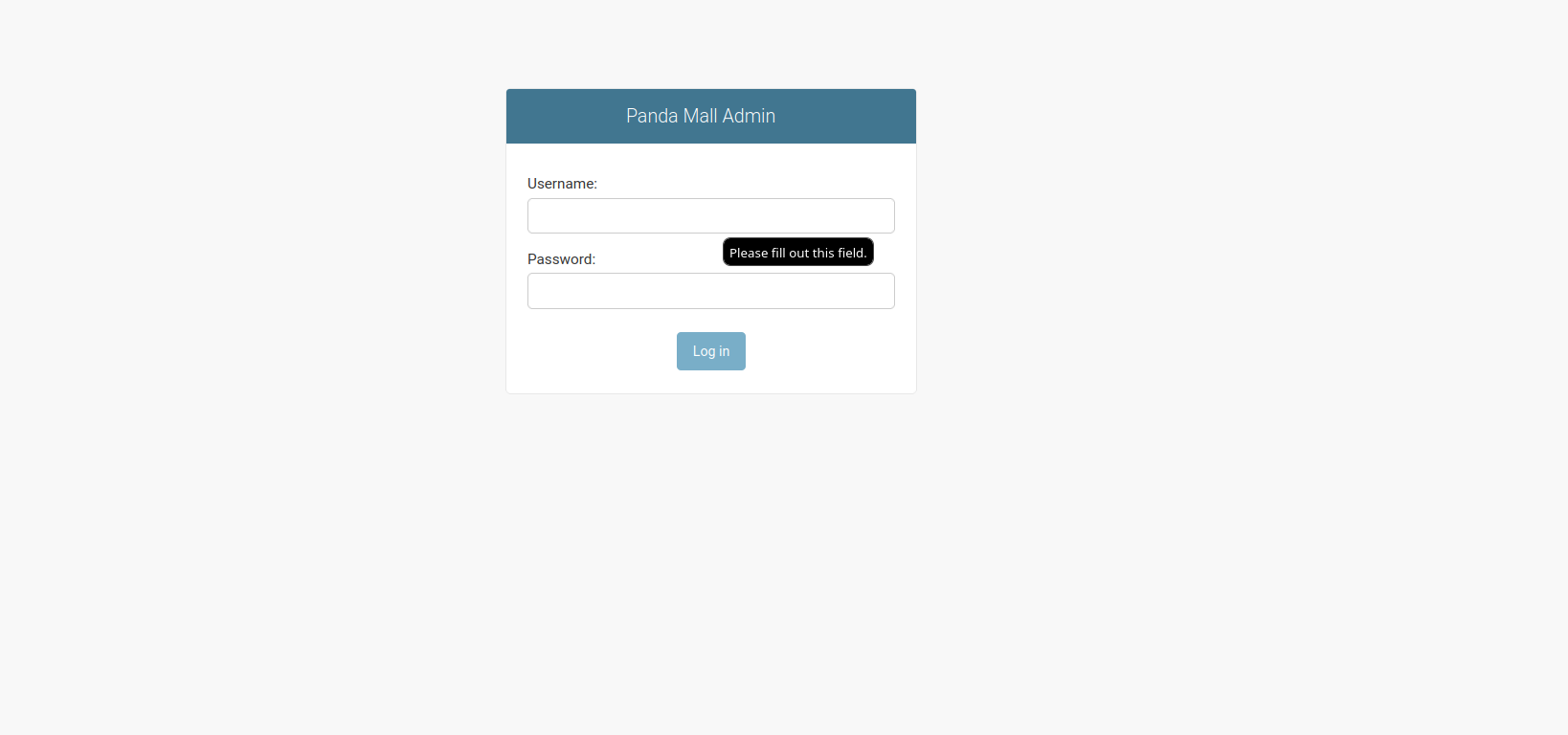


Figure : Login Screen

Admin panel login screen.

This GUI shows the “Manage Products” section of the admin panel.

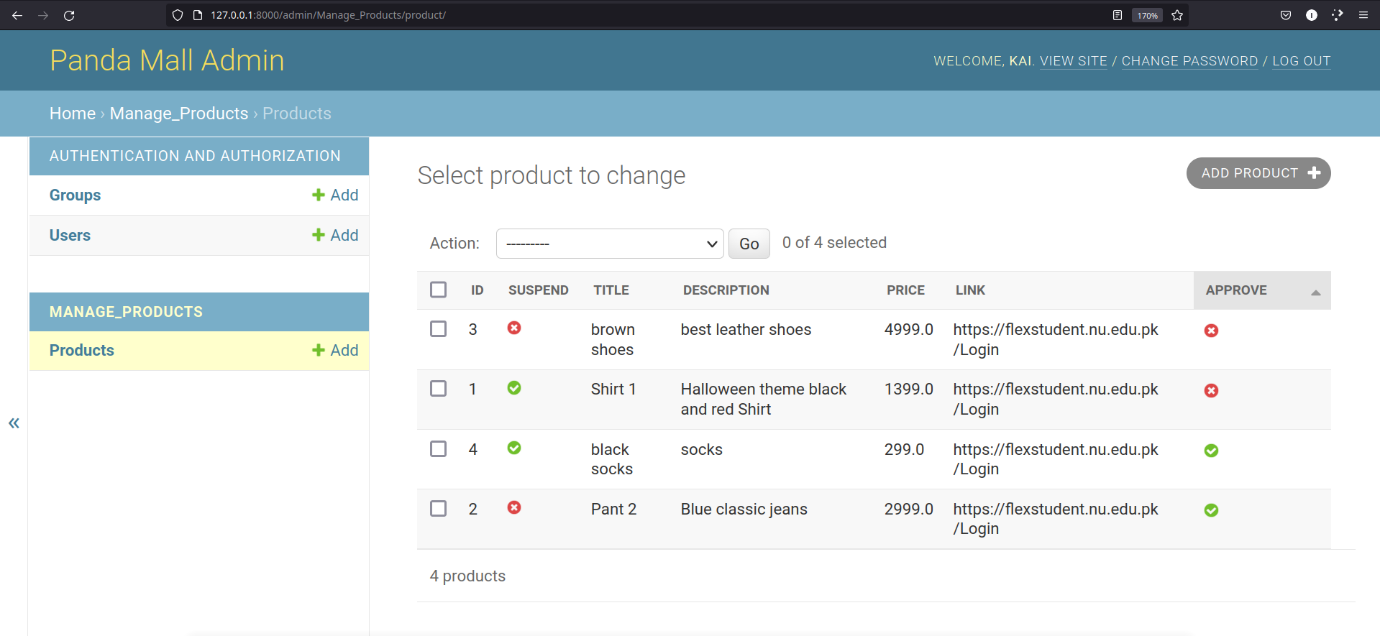


Figure : Manage Products

Manage Products Section

This GUI shows the edit page where an admin can approve, reject or suspend a product.

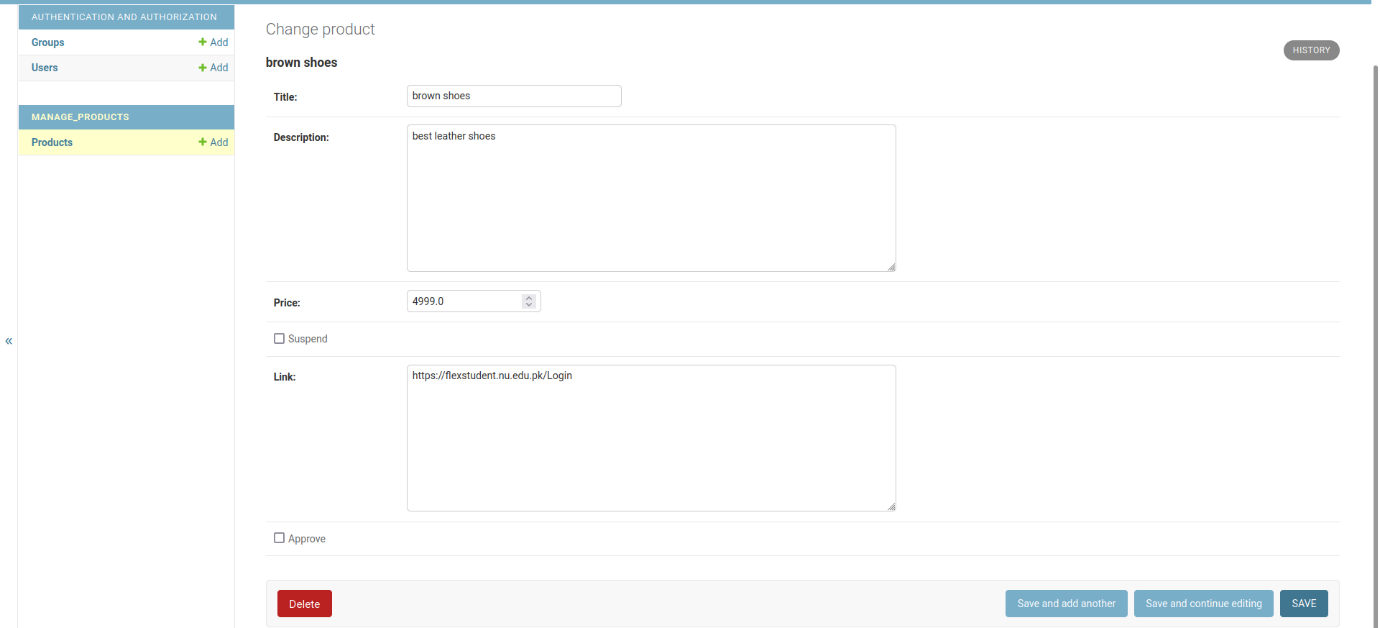


Figure : Update product page

Update product page at admin panel

## Store GUI

This GUI shows the home page of a store.

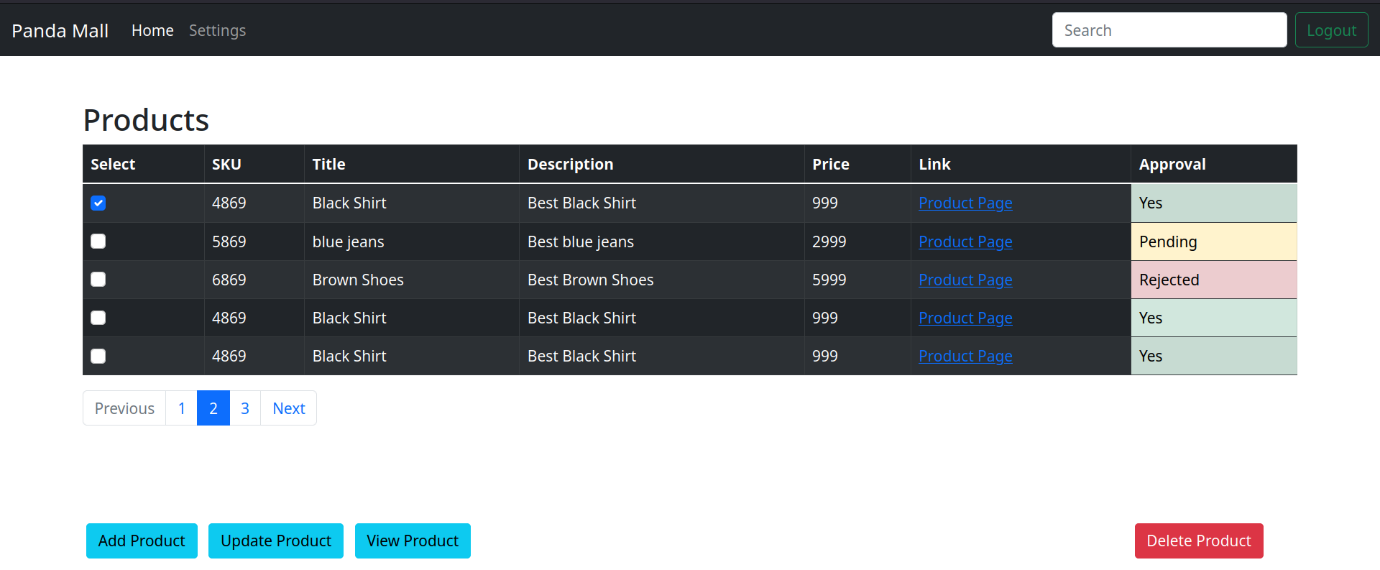


Figure : Store home page

Store home page

This GUI shows the delete pop up window before a product is deleted.

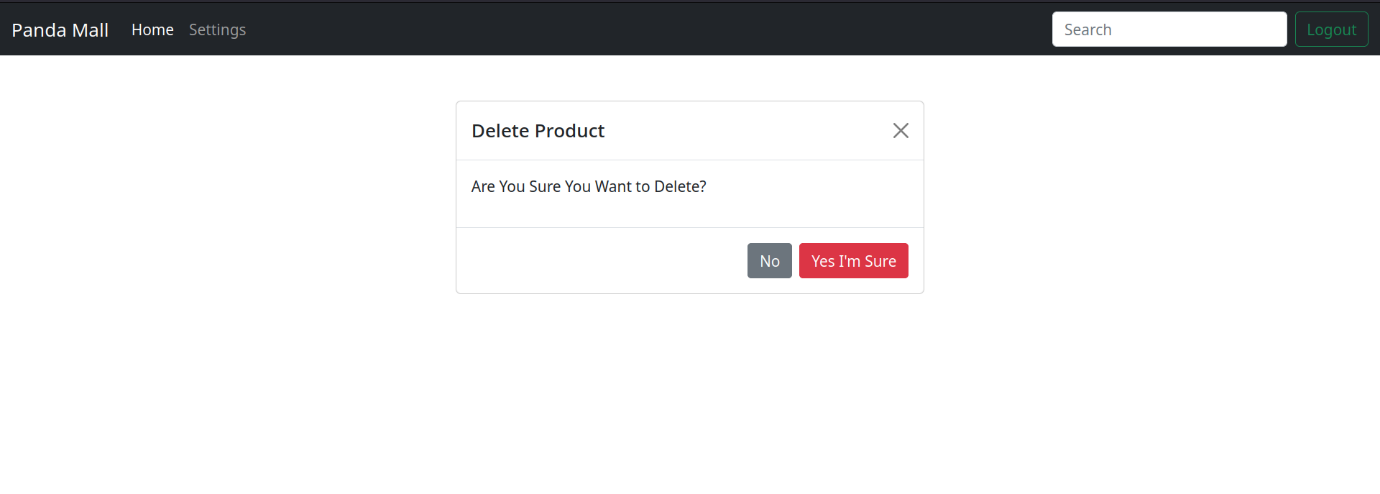


Figure : Pop up window

Pop up window when delete button clicked

This GUI shows the details of a product and allows to edit the product. This GUI is same for add products and update as the latter has prefilled values.

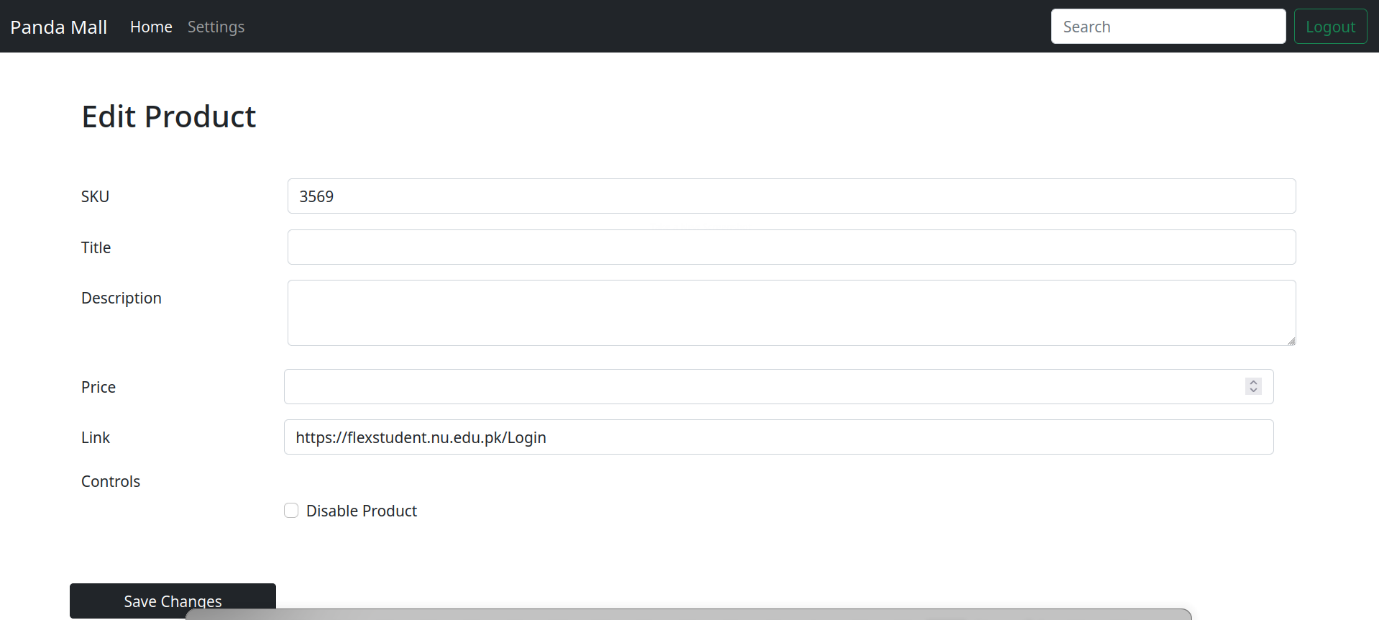


Figure : Edit product

Edit product page for store type user

## Login GUI

This GUI shows the login page of our website.

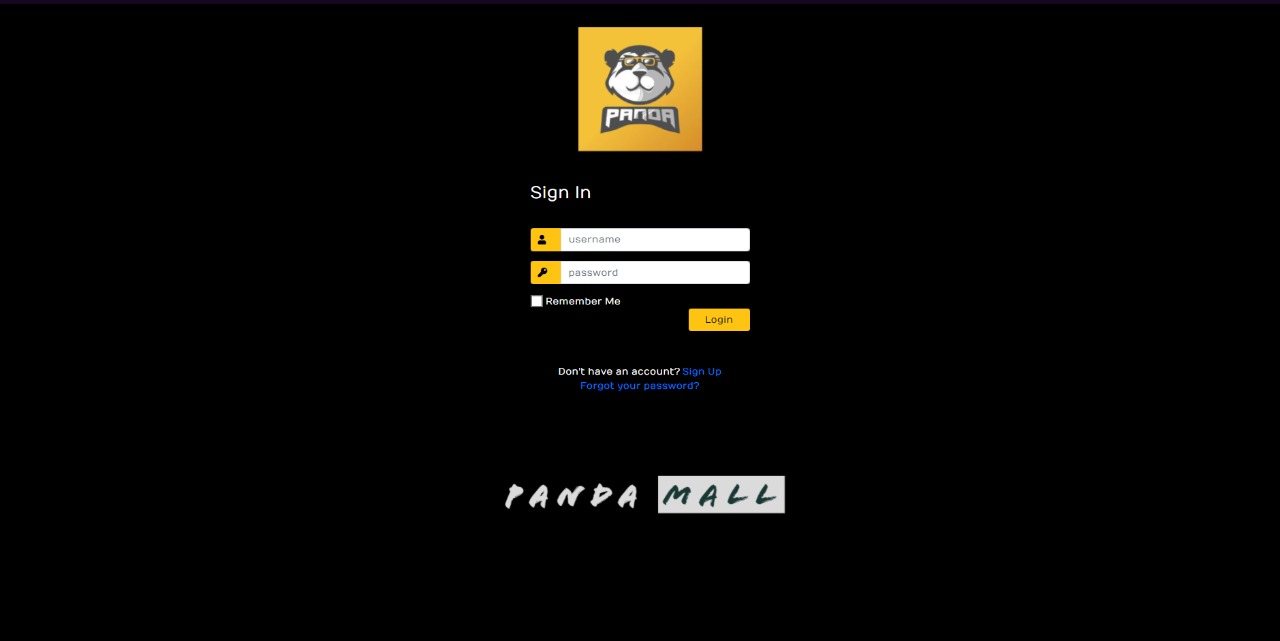


Figure : Login page

Website’s login page

## Sign Up GUI

This GUI shows the Sign-Up page of our website.

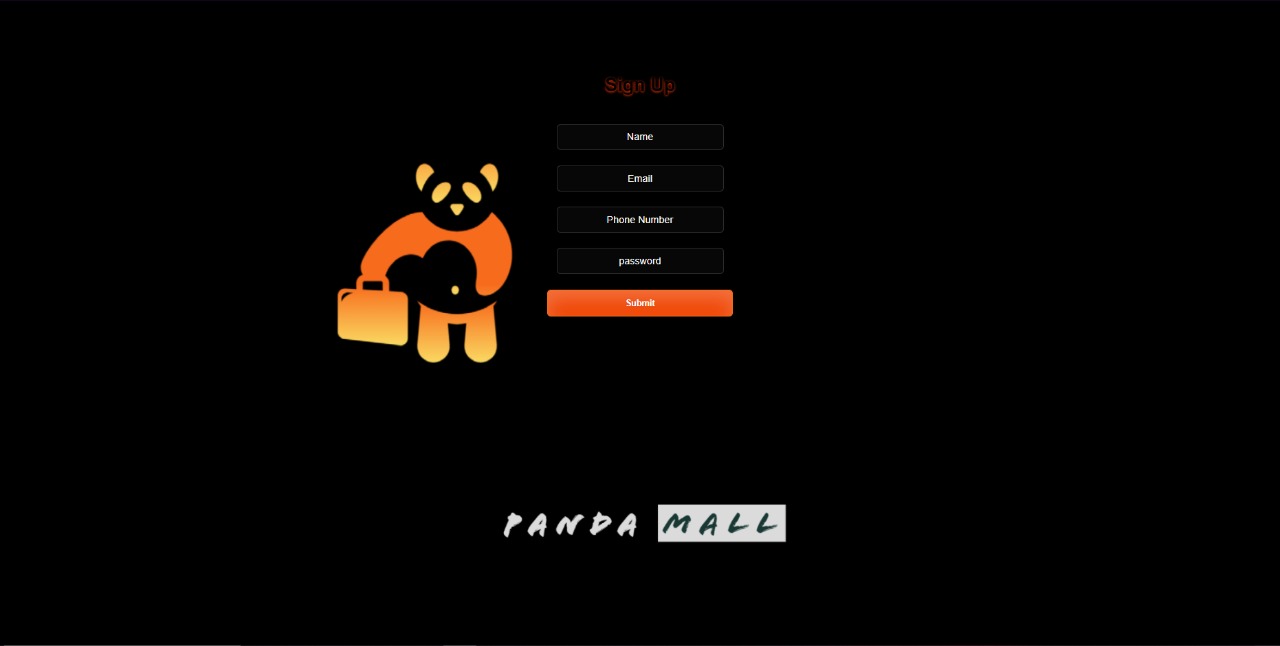


Figure : Sign Up page

Website’s sign-up page

## User/Client Pages GUI

This GUI shows the favourites page of our website. All of user’s favourites products are placed on this page.

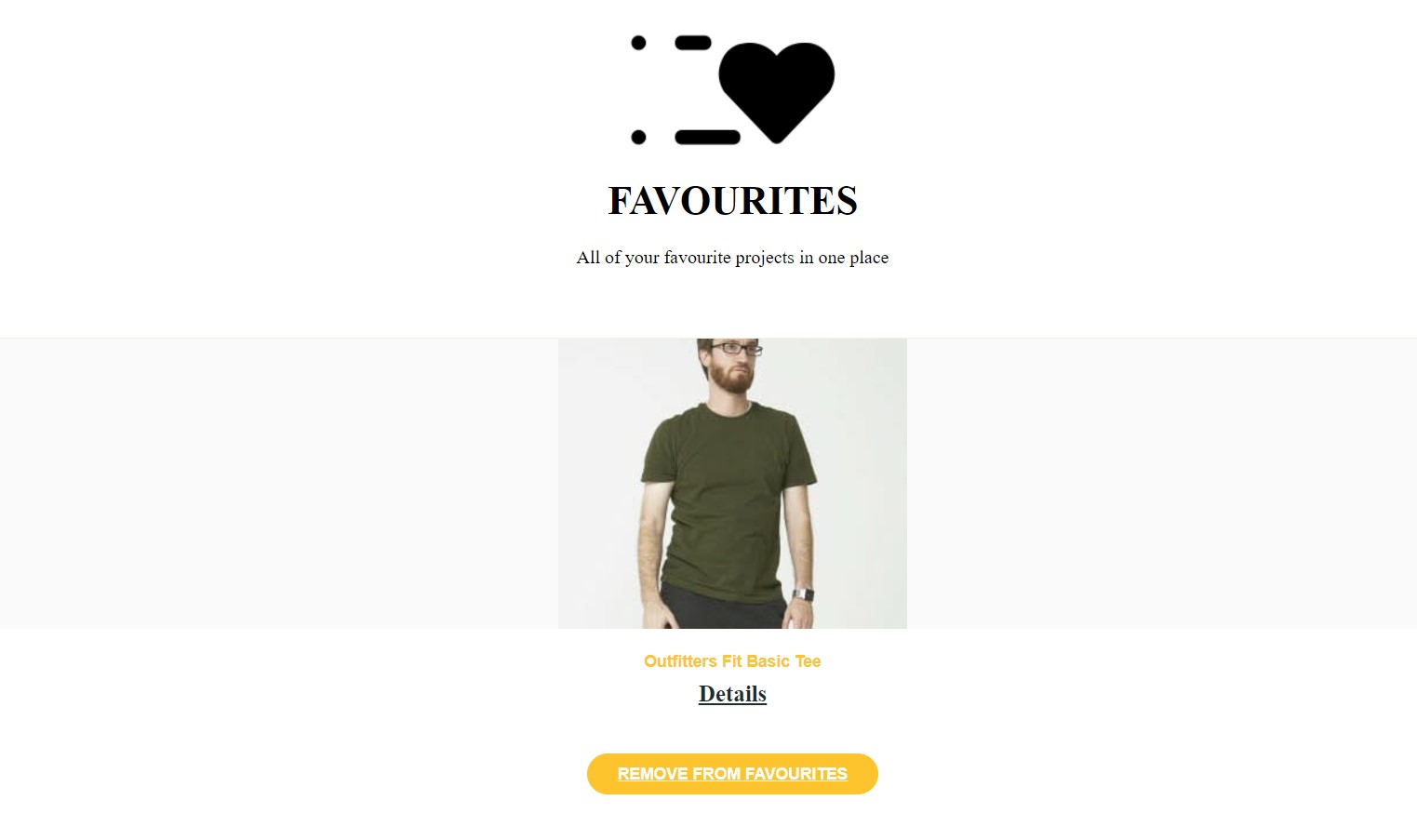


Figure : Favorite’s page

Website’s favourites page

This GUI shows the product details pop up window of our website. From this page we can buy a product along with viewing its details. Moreover, we can give feedback of a product that we have bought.



Figure : Product Details page

Products Detail page

This GUI shows the Home page for the user where user can see products to buy from. User can add product to favorite’s list, can see the details of the product. Also, user can use filters to filter out specific product. User can also search a specific product and also can see his profile.

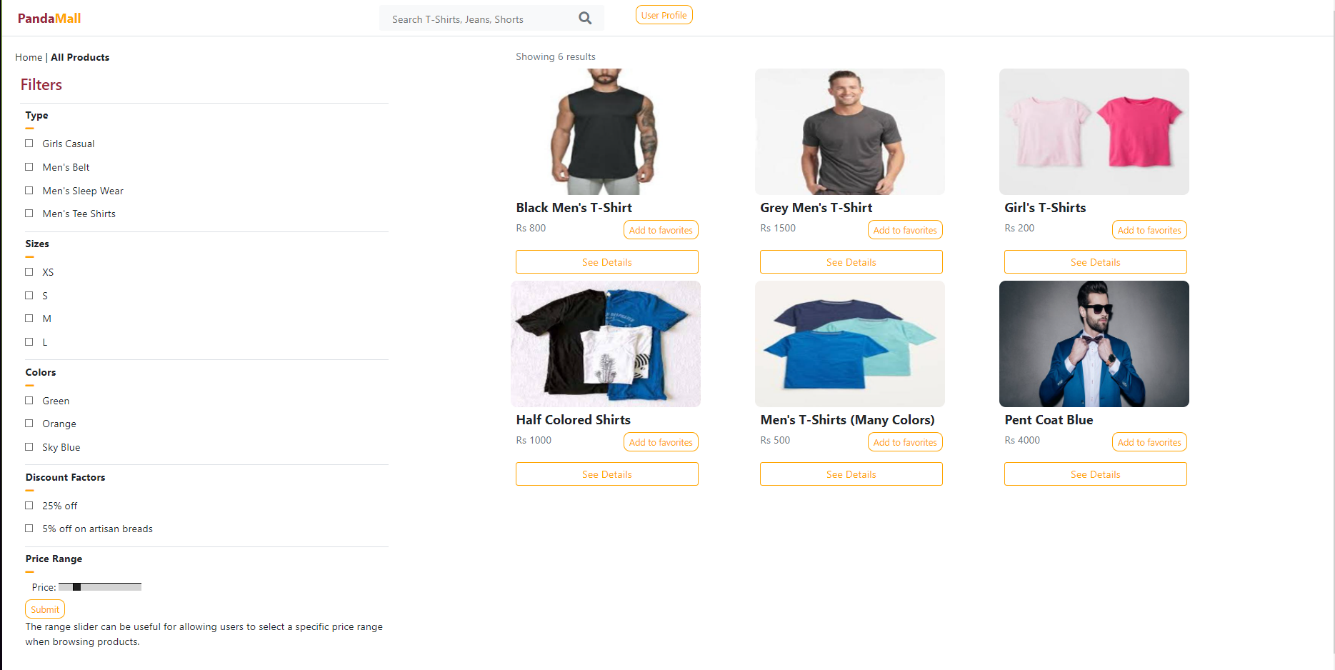


Figure : Home Page

Home page containing products

This GUI shows the User’s profile where he can see his information. User can access feedback page and favorite’s page from here as well. Also user can sign out from here as well.

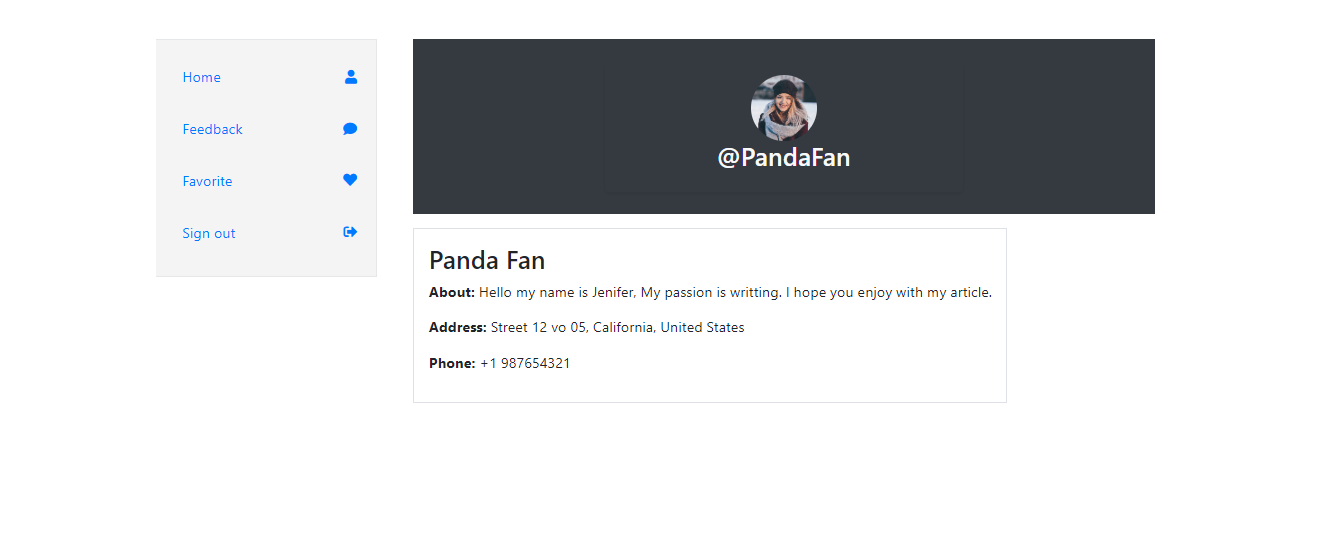


Figure : Profile page

Profile containing user information

# Database Design

## ER Diagram

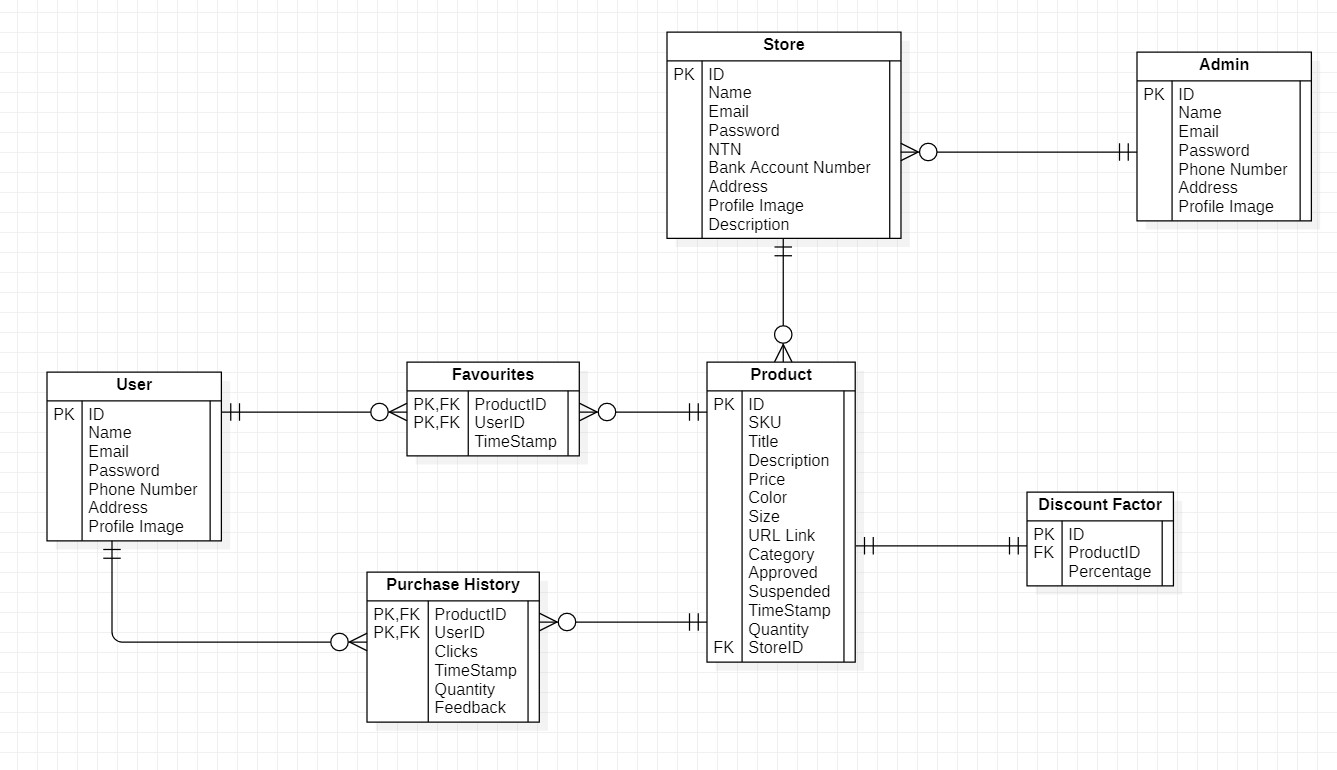


Figure : ER Diagram

This shows the ER Diagram of our system database

## Data Dictionary

### User

Table : User Data Dictionary

This is the data dictionary of user.

|  |  |  |
| --- | --- | --- |
| **Fields** | **Data Types** | **Example** |
| ID | Long | 1992 |
| Name | String | Ben White |
| Email | String | [benwhite@gmail.com](mailto:benwhite@gmail.com) |
| Password | String | ArsenalFC |
| Phone Number | String | 0321-xxxxxxx |
| Address | String | 852-B Milaad St, Block B Faisal Town, Lahore, Punjab 54770 |
| Profile Image | String | myWebsite.com/proiflepic.jpg |

### Favourite

Table : Favourites Data Dictionary

This is the *data* dictionary of favourites.

|  |  |  |
| --- | --- | --- |
| **Fields** | **Data Types** | **Examples** |
| ProductID  (FK from ID of Product table) | Long | 221 |
| UserID  (FK from ID of Product table) | Long | 1919 |
| TimeStamp | datetime | 2016-12-21 00:00:00.000 |

### Product

Table : Product Data Dictionary

This is the data dictionary of Product.

|  |  |  |
| --- | --- | --- |
| **Fields** | **Data Types** | **Examples** |
| ID | Long | 23 |
| SKU | String | K91919 |
| Title | String | Shorts |
| Description | String | Any description |
| Price | Float | 99.99 |
| Color | String | Red |
| Size | String | [Medium](https://somename.com/) |
| URL | String | My-website.com/product=10 |
| Category | String | Men |
| Approved | Boolean | True |
| Suspended | Boolean | False |
| TimeStamp | DateTime | 2016-12-21 00:00:00.000 |
| Quantity | Int | 10 |
| StoreID (FK) | Long | 101 |

### Purchase History

Table : Purchase History Data Dictionary

This is the data dictionary of Purchase History.

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Types** | **Examples** |
| ProductID (PK, FK) | Long | 23 |
| UserID (PK, FK) | Long | 12 |
| Clicks | Int | 20 |
| TimeStamp | DateTime | 2016-12-21 00:00:00.000 |
| Quantity | Int | 15 |
| Feedback | String | Great Product |

### Store

Table : Store Data Dictionary

This is the data dictionary of Store.

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Types** | **Examples** |
| ID | Long | 7 |
| Name | String | Tayyab |
| Email | String | [tayyab@gmail.com](mailto:tayyab@gmail.com) |
| Password | String | Qwerty1234 |
| NTN | String | 231242134-9 |
| Bank Account Number | String | HQM21HJ819 |
| Address | String | 134 A Muslim Town |
| Profile Image | String | myWebsite.com/proiflepic.jpg |
| Description | String | Detailed Info |

### Admin

Table : Admin Data Dictionary

This is the data dictionary of Admin.

|  |  |  |
| --- | --- | --- |
| **Fields** | **Data Types** | **Examples** |
| ID | Long | 23 |
| Name | String | Tayyab |
| Email | String | [tayyab@gmail.com](mailto:tayyab@gmail.com) |
| Password | String | Tayyabqwerty |
| Phone Number | String | 03401913211 |
| Profile Image | String | myWebsite.com/proiflepic.jpg |

### Discount Factor

Table : Discount Factor Data Dictionary

This is the data dictionary of Discount.

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Types** | **Examples** |
| ID | Long | 3 |
| ProductID (FK) | Long | 29 |
| Percentage | Float | 70.1 |

# 

# Risk Analysis

A recommendation system using filtering algorithm can be exposed to several problems with some risks attached to them.

* Overflow of client requests on the server side can result in server being unable to handle the client load. As result client will face delays in his/her requests.
* Server could crash due to a network or software issue which will result in clients not getting a response from server.
* Server can be at the end of a natural disaster that can result in server’s hardware fault.
* There could be an internet disconnectivity issue where the server is located that can result in server not responding to client requests.
* There could be DDoS (Distributed Denial of Service) attack at server side that can again result in server not responding to client requests.
* Our website can be a victim of “Name Jacking” that can result in our client traffic being diverted from our server.
* “SQL Injection” can also be a possible threat to our database as it can result in our valuable information being stolen from our database.

# System Requirements

## Hardware Requirements

* A IOT device that supports a browser.
* Internet connection should have at least 1Mbps.
* A web server to host our website.

## Software Requirements

* Web browser in the system.

# References

1. Reutskaja, E., Lindner, A., Nagel, R. et al. “Choice overload reduces neural signatures of choice set value in dorsal striatum and anterior cingulate cortex.” *Nature Human Behavior,* vol 2, no. 925–935, Oct, 2018. [Online serial]. Available: <https://doi.org/10.1038/s41562-018-0440-2>[Accessed Sept. 30, 2021]
2. David Chong, “Deep Dive into Netflix’s Recommender System”, *towardsdatascience.com*, Apr. 30, 2020. [Online]. Available: <https://towardsdatascience.com/deep-dive-into-netflixs-recommender-system-341806ae3b48> [Accessed Nov. 2, 2021].