



VITEL GLOBAL

COMMUNICATIONS

The Ultimate Business Cloud Voice & Data Services





Vitel Global is **Now**
HIPPA Compliant

HIPAA Seal of Compliance Certificate

Vitel Global Communications

By utilizing Compliancy Group's Achieve, Illustrate, Maintain (AIM) methodology, this organization has completed the implementation of its HIPAA compliance program and has been presented the HIPAA Seal of Compliance as means of verification.

February 1, 2023 - February 1, 2024

Compliancy Group

Authorized By



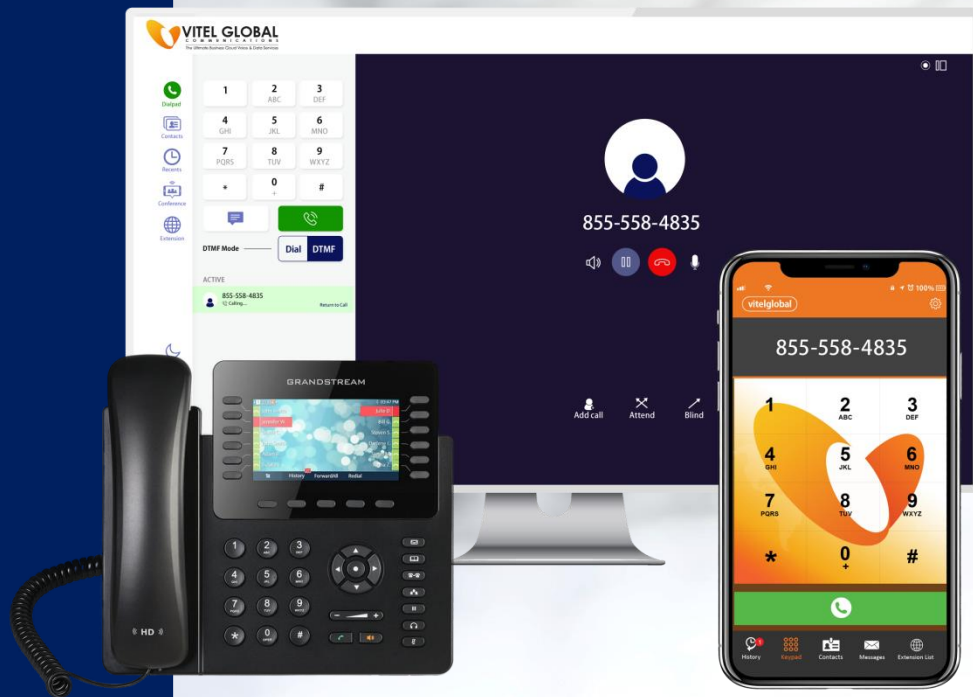
Marc Haskelson

President & CEO

Call. Chat. Conference.

UNINTERRUPTED!

- Mobile Workforce
- Video Conferencing
- Conferencing Capabilities
- Team Collaboration
- API Integration via Vitel Connect
- Business SMS
- 60+ UCaaS Features



Introducing Video Conferencing

- Multi- Users
- Screen Sharing
- Group Chat
- Add Participants
- Grid Mode
- Work on any device browser
- Mobile Browser Compatibility



Call Monitoring On-the Go!

- Track Live Calls
- Advance Call Reports
- Time based Call Reports
- Peak Time Analysis
- Schedule CDRs
- Call Recording
- Call Barging
- Call Whispering



Collaboration Tools

- Modern Conferencing
- Video Collaboration
- Team Screen Sharing
- Internal Texting
- Interactive Communication
- Presenter Mode
- Group Chat



New Feature

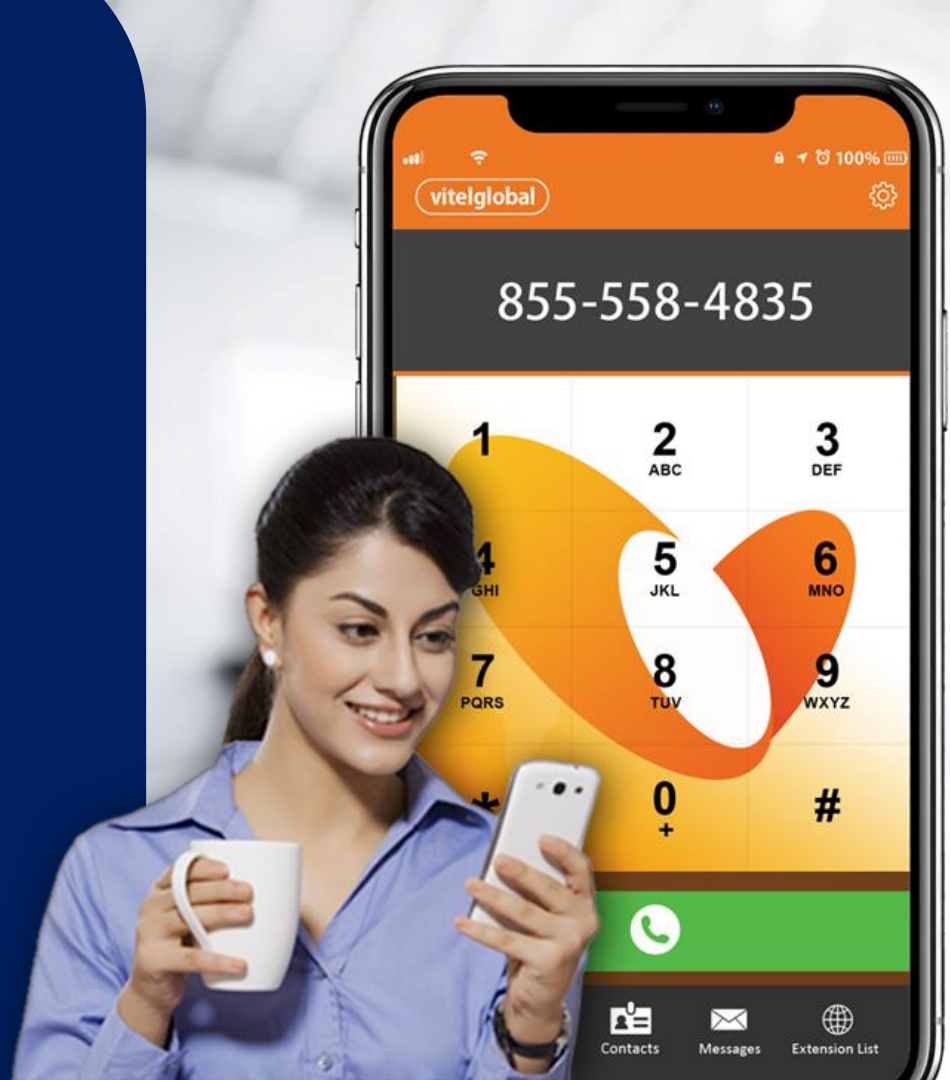
Vitel Team Collaboration

- Create Teams/ Groups
- Share media files
- Emoji's & Icons
- Group Chat
- Share live location



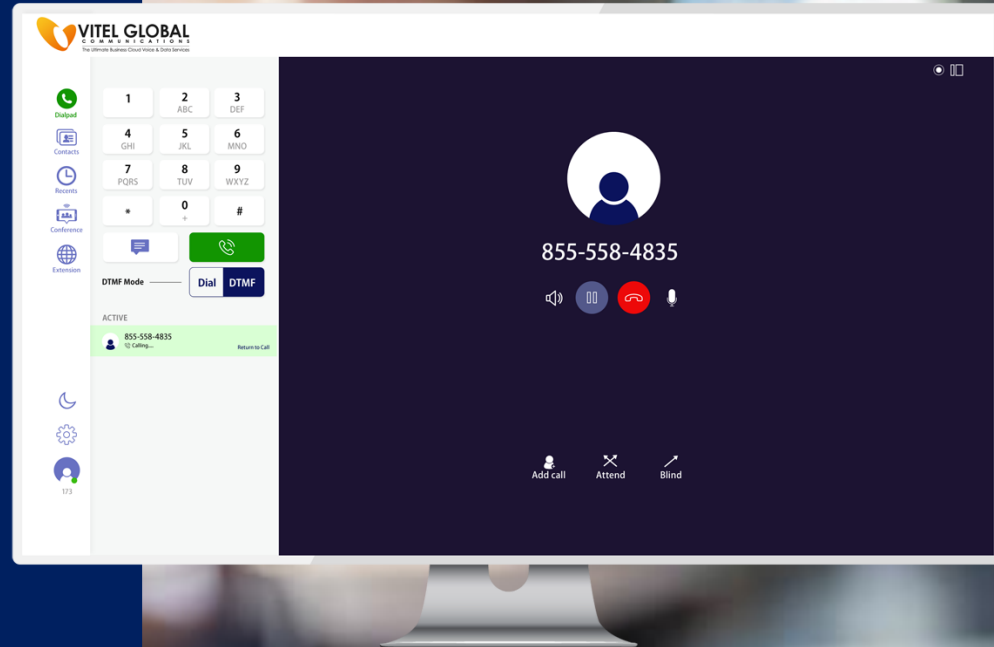
Mobile App

- Advance Call Controls
- Internal/ External SMS
- Group Chat
- Extension On- Call Status
- Contact Sync
- Add Contacts
- Advance Settings
- Auto-Dial API
- Wi-Fi/ Cellular



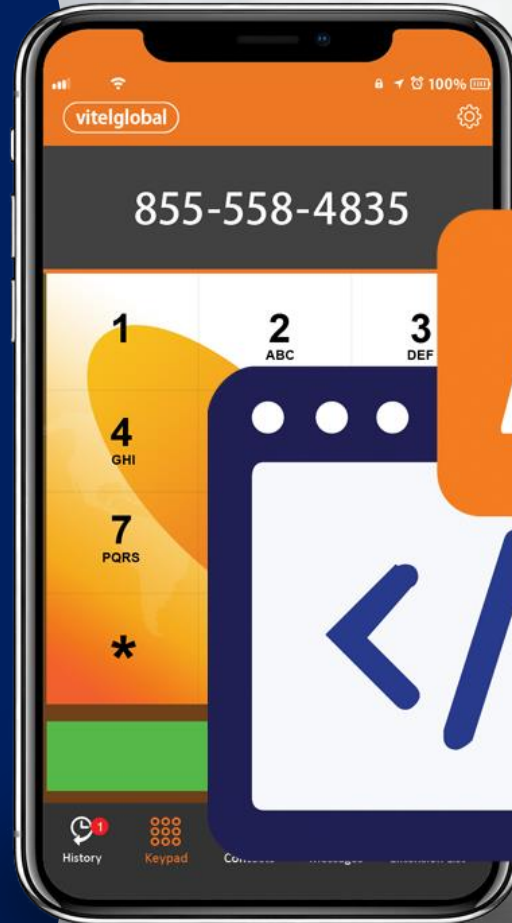
Desktop App

- Advance Call Controls
- Internal/ External SMS
- Screen Sharing
- Video Conferencing
- Group Chat
- Extension On- Call Status
- Auto-Dial API
- Directory



Vitel Connect

- Transform Communication
- Connect Business Critical Apps
- Automatic Call Logging
- One Click Dialing
- Contact Center APIs



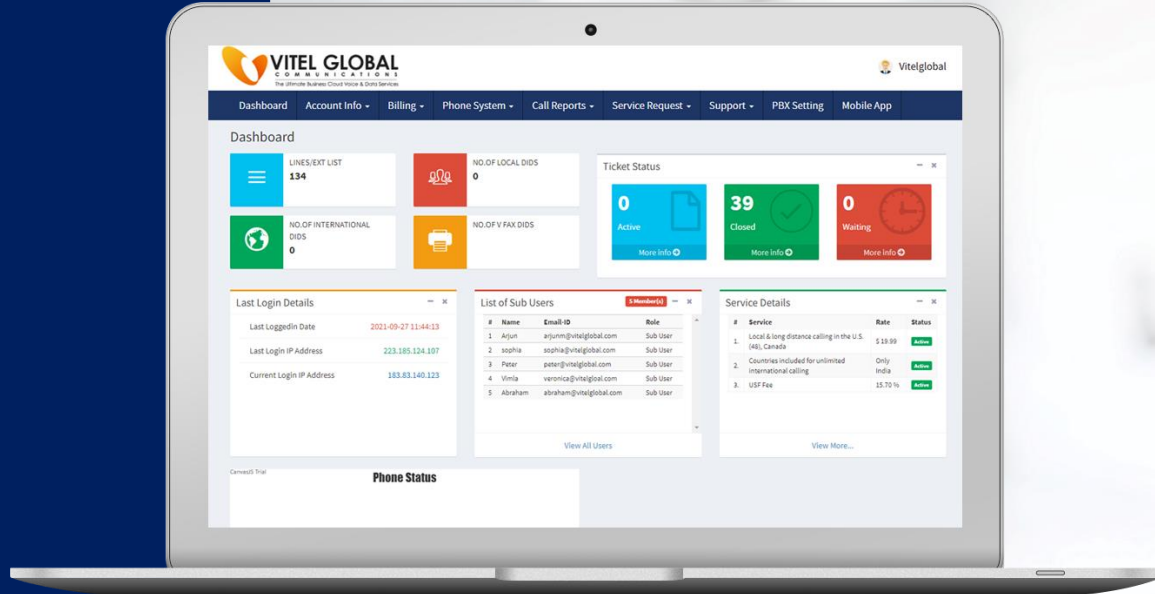
Vitel Connect Partners



Many More...

Introducing vOS

- Access and Monitor Globally
- Schedule Call Reports
- Advance CDR's
- Call Recordings
- Call Monitoring
- Extension Settings
- Add/ Delete Extensions
- FOP Panel
- IVR Management System
- Conference Bridging
- Order DIDs



Supreme Customer Support

- 24/7 Customer Support
- Post Sales Implementation Team
- Chat, Email & Phone Support
- 100+ Certified VoIP Engineer's
- Less Turn Around Time
- Advanced Ticketing System



New Product

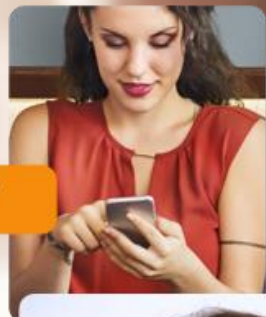
Vitel SMS

- One number for Voice & SMS
- Admin Portal
- User Dashboard
- Campaigns
- SMS Templates
- Group SMS
- SMS History
- Notification
- Media Sharing
- Reports
- Advance Settings

JN

Hello, i am john
how can i help you?

I'd like to check my
order details..



New

WhatsApp Business API Integration

- API Setup
- Two Way Messaging
- Message Templates
- Automated Responses
- Rich Media File Sharing
- Assign Chat
- Multi Agent Inbox
- Bulk Campaigns
- Integrate with any CRM or Application

Launching
Soon!



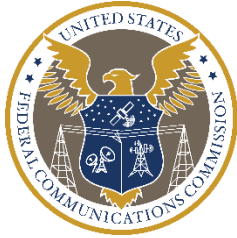
Corporate Social Responsibility



Our Presence



Authorized Business Phone Provider



Department of Telecommunications
Ministry of Communications
Government of India





Get Rolling!

+1-855-558-4835

sales@vitelglobal.in

www.vitelglobal.in

