

5. Performance Testing

Objective:

To verify the performance, accuracy, and functionality of the Educational Organisation application built on ServiceNow.

Test Scenarios:

Test Case	Description	Expected Result	Status
TC1	Create a new student record	Record saved successfully	✓ Passed
TC2	Submit admission form	Notification triggered to admin	✓ Passed
TC3	Edit teacher information	Record updated correctly	✓ Passed
TC4	Verify auto-numbering	Unique ID generated for each entry	✓ Passed
TC5	Check role permissions	Restricted access for non-admin users	✓ Passed

Tools Used:

- ServiceNow Instance Testing Environment
- Flow Designer Debug Logs
- Client Script Validation Console