1.Ideation Phase

Project Title:

Educational Organisation Using ServiceNow

Domain:

ServiceNow System Administration / Automation

Problem Statement:

Educational institutions often struggle with managing administrative and academic processes efficiently. Manual handling of student data, admission requests, staff information, and support issues can lead to delays, data inconsistency, and communication gaps.

Proposed Solution:

To overcome these challenges, the project aims to build an Educational Management System using ServiceNow. This system automates routine academic and administrative workflows, manages student and teacher information, tracks admissions, and provides tools for monitoring student progress efficiently.

Objectives:

- Automate administrative workflows within an educational institution.
- Streamline admission and record management processes.
- Reduce manual efforts through ServiceNow low-code tools.
- Ensure transparency and real-time tracking of student-related activities.

Outcome:

A centralized, digital, and efficient platform that simplifies management and enhances collaboration across educational departments.