

## 5. Performance Testing

### Objective:

To verify the performance, accuracy, and functionality of the Educational Organisation application built on ServiceNow.

### Test Scenarios:

Test Case	Description	Expected Result	Status
TC1	Create a new student record	Record saved successfully	<input checked="" type="checkbox"/> Passed
TC2	Submit admission form	Notification triggered to admin	<input checked="" type="checkbox"/> Passed
TC3	Edit teacher information	Record updated correctly	<input checked="" type="checkbox"/> Passed
TC4	Verify auto-numbering	Unique ID generated for each entry	<input checked="" type="checkbox"/> Passed
TC5	Check role permissions	Restricted access for non-admin users	<input checked="" type="checkbox"/> Passed

### Tools Used:

- ServiceNow Instance Testing Environment
- Flow Designer Debug Logs
- Client Script Validation Console