

Customer validation

Email ID, Password

Authentication

Customer

Management

Database

EMPLOYEE

Login Page

Valid

Customer

Customer Added Successfully and Customer number generated

Invalid Details

Add Customer details

New Customer

Access Denied

Login

Customer

Validation

Authentication

Customer

Management



Database

EMPLOYEE

Login Page

Invalid Details

Valid details

Add customer details

Enter Customer Number

Customer Updated Successfully

Access Denied

Email ID, Password

Invalid Credentials

Login

Enter PAN number , Aadhar number and other details

Customer Created

C

Check if valid details are entered

No

Apply for new customer

Enter customer Name , mobile number

Generate customer ID and number

Yes



Enter details

for account creation

Valid

Customer

Account Created Successfully and Account number generated

Invalid Details

Add Customer

New Customer

Access Denied

Invalid Customer Details

Existing Customer

Login

Account

Management

Database

EMPLOYEE

Login Page

Invalid Details

Modify Account Type

Change Branch

Manage

Account

Enter Details

Access Denied

Email ID, Password

Invalid Credentials

Login

Account Updated Successfully

Enter new name, mobile , email ID or address which needs to be updated

No

No

Yes

Check if customer exists

Customer details updated

Enter customer number

Yes

Check if valid details are entered

Apply for customer details updation