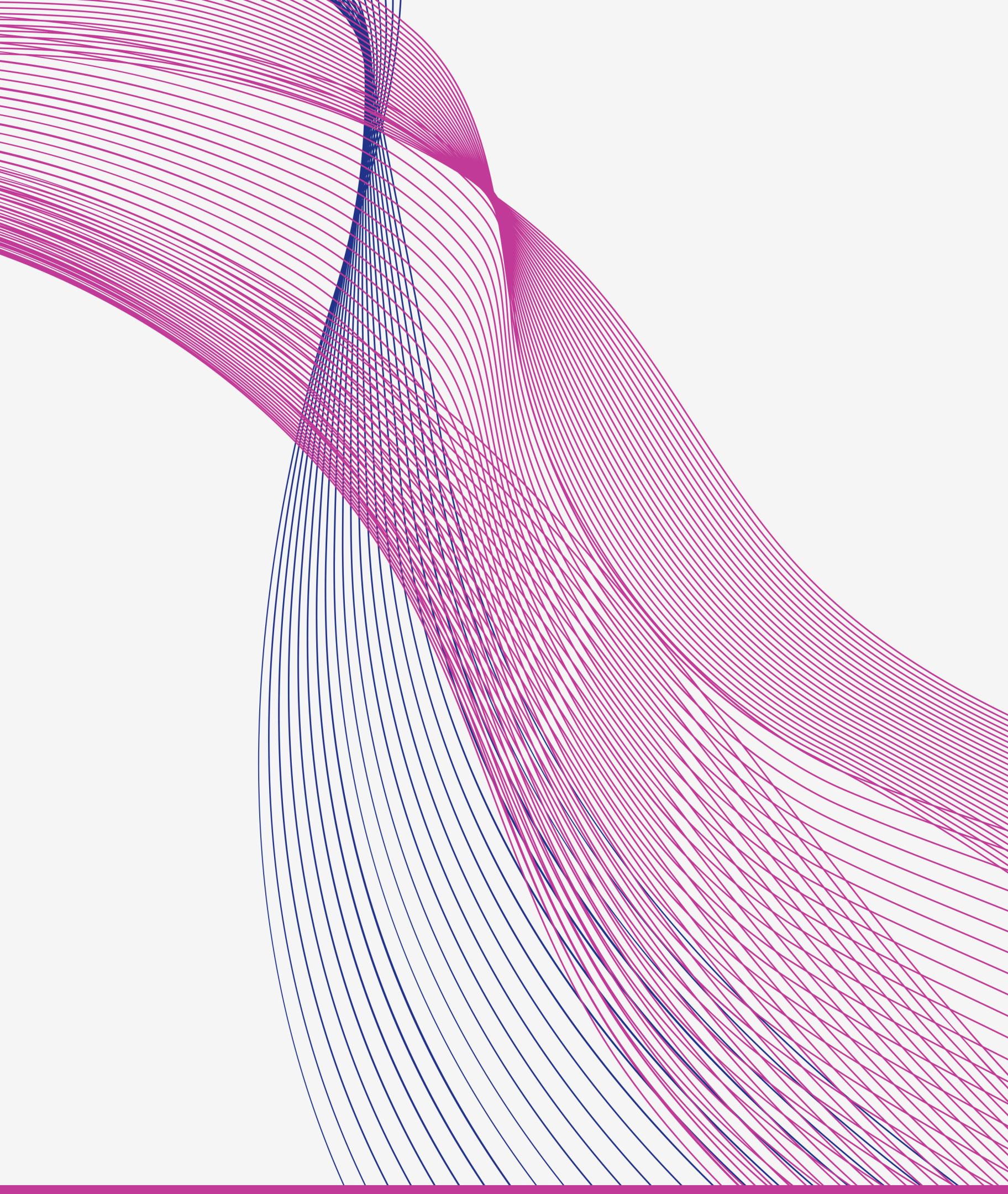


TEAM CODEBUILDERS



PROBLEM STATEMENT

01 Developing a Police Feedback System



INTRODUCTION

Developing a police feedback system makes a easier way of interaction on police services when compared to manual feedback. It enables continuous improvement in policing operations through real-time feedback.

Mission

Our mission is to establish an accessible, transparent, and accountable platform that actively involves residents in providing feedback on police interactions. By fostering continuous improvement, building trust, and promoting positive community-police relationships, the system aims to create safer neighborhoods.

FEATURES

01

Online Feedback Portal

Record detailed comments
for a holistic view.

02

Auto Chatbot

Engage users with questions,
compile answers in real-time.

03

Social Media-Like Platform

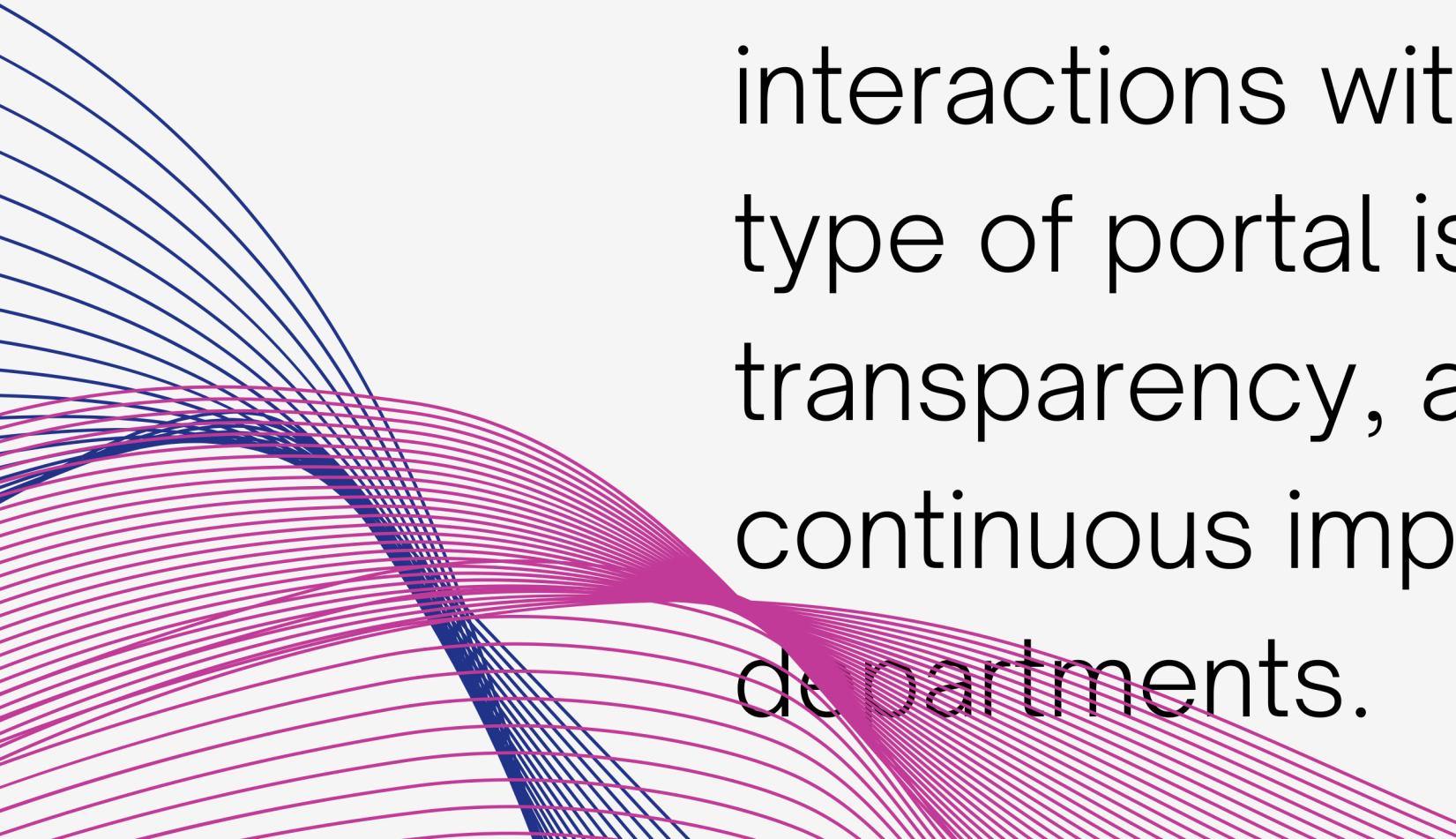
Allow users to share
experiences, tagging specific
places for easy categorization.

04

Bulk SMS Tool

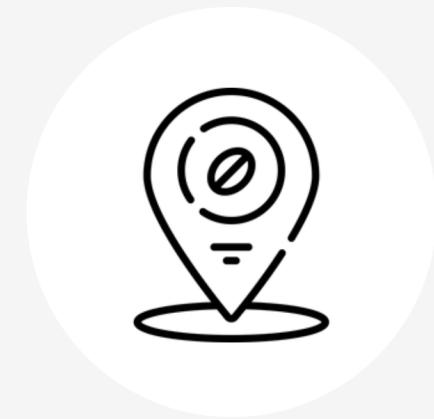
Gather quick comments on
experiences (Happy/Not
Happy).

Online Feedback Portal



A Digital platform designed to collect, manage, and analyze feedback from the community regarding interactions with law enforcement. This type of portal is essential for promoting transparency, accountability, and continuous improvement within police departments.

ONLINE FEEDBACK PORTAL



GeoTagging: It fetches the user's current location and place name using the OpenCage Geocoding API.



Date and Time: Users can mention the date and time of the incident when they have faced the issue.



File Upload: There is an input field in for file upload which is used as an evidence.

Auto chatbot



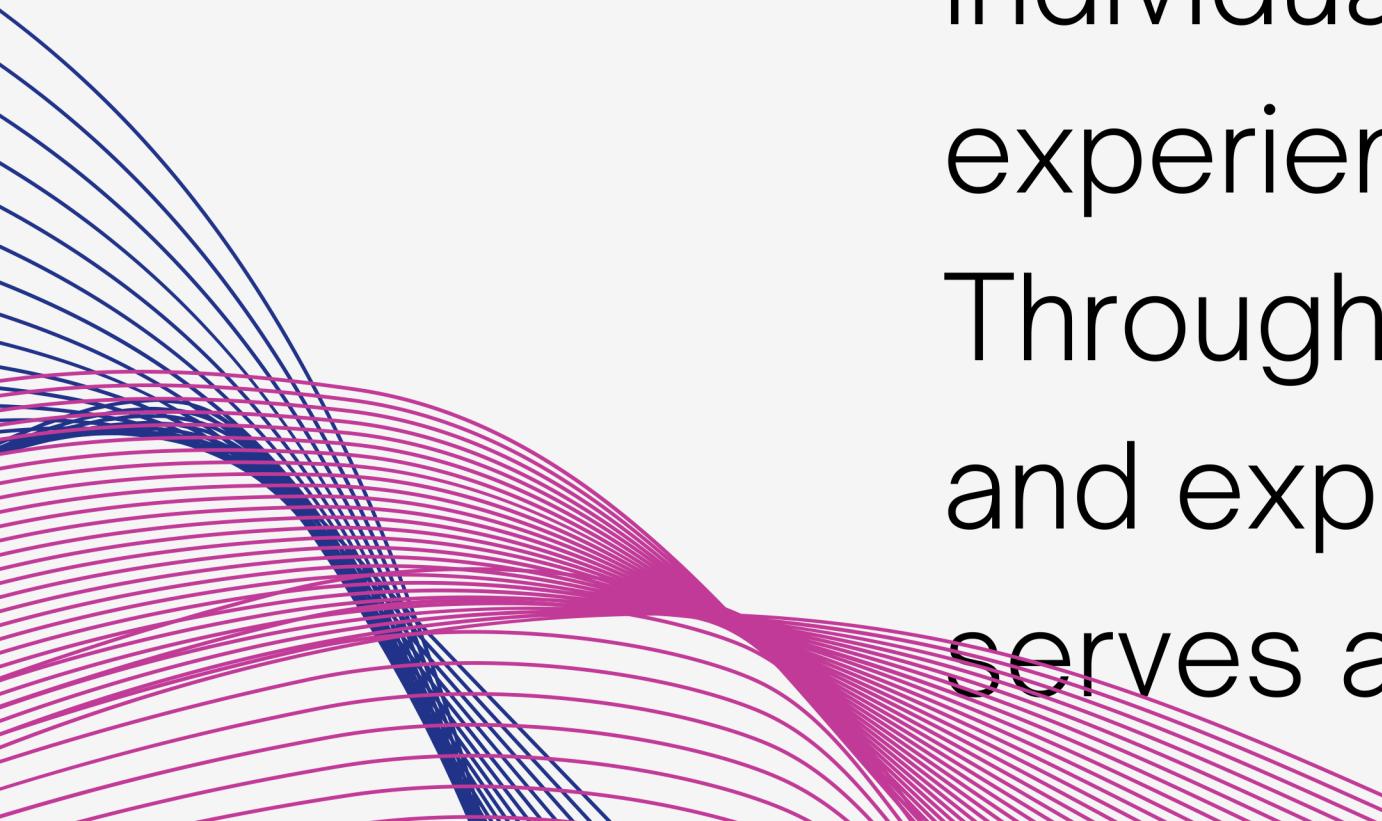
It enhances user engagement, ensures timely responses, and facilitates continuous improvement in law enforcement practices by gathering valuable insights from the community. The autochatbot also contributes to transparency, accountability, and better communication between the police and the public.

SOCIAL MEDIA-LIKE PLATFORM

Enabling users to share experiences, tagging specific places for easy categorization.

Enhance community engagement by allowing individuals to connect over shared experiences tied to particular locations.

Through intuitive tagging, users can navigate and explore a diverse array of posts. This serves as a dynamic hub for connecting.



SOCIAL MEDIA-LIKE PLATFORM



Post updates, photos, and thoughts on our user-friendly website.



Users can tag the location when they post the feedback evidence



Users can add caption to the feedback, either it can be positive or negative

Bulk SMS TOOL

Admin can send bulk sms in the form of email to all users who have logged in to ask about their satisfaction on the service. Bulk email sending feature for seamless communication. Effortlessly reach your audience with personalized messages, scheduled for optimal delivery.