Department: Hosting Support
Full Name: thefast trick
Email: kdmlmsmlm@gmail.com
Your Question: my hosting file usage getting full what should i do? upgrade plan?
Operator: Yelyzaveta Derkach

23:38 **Your Question: my hosting file usage getting full what should i do? upgrade plan?**

23:38 **Please wait and one of our operators will be with you shortly.**

23:38 **You are now chatting with Yelyzaveta Derkach (Hosting CS) - Hosting Support**

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23:38 thefast trick: my hosting file usage getting full what should i do? upgrade plan?

23:39 Yelyzaveta Derkach: Hello! Thank you for contacting our Live Chat Support!

23:39 thefast trick: ok

23:39 Yelyzaveta Derkach: I will be happy to help you; however, I need to verify your hosting account ownership first.

Please provide me with the following information:

- main domain name;
- Namecheap account username;
- Namecheap Support PIN. You can find it via the link: https://ap.www.namecheap.com/settings/security

23:39 thefast trick: ok

23:40 thefast trick: thefastrick.com

23:40 thefast trick: thefasttrick

23:40 thefast trick: 7757

23:41 Yelyzaveta Derkach: Thank you for the provided details. Please allow me a couple of minutes to check them.

23:41 thefast trick: ok sure

23:45 thefast trick: hello?

23:46 Yelyzaveta Derkach: Just a moment, please. Still checking.

23:47 Yelyzaveta Derkach: The domain name is thefasttrick.com?

23:47 thefast trick: yes

23:48 Yelyzaveta Derkach: Thank you for the provided details! Your account ownership has been successfully verified.

23:48 thefast trick: ok

23:49 Yelyzaveta Derkach: You can check this guide to resolve the issue:
https://www.namecheap.com/support/knowledgebase/article.aspx/1128/103/ways-of-resolving-resource-overusage-issues/

23:49 thefast trick: please do let me what should i do as my file usage is 88% shall i upgrade plan if yes then how?

23:51 thefast trick: i didnt have technocal knowledge and my developer is on leave for next 2months

23:51 **thefast trick:** technical*

23:51 **thefast trick:** please do let me what should i do as my file usage is 88% shall i upgrade plan if yes then how?

23:54 **Yelyzaveta Derkach:** The guide I provided you with is very user-friendly. Have you checked it out?

23:54 **thefast trick:** yes

23:55 **thefast trick:** can u tell me how i can upgrade this pan s that i will get more fle usage

23:55 **thefast trick:** file usage

23:55 **thefast trick:** can u please tell me how can i upgrade this plan so that i can get more file usages

23:57 **Yelyzaveta Derkach:** just a moment, please.

23:57 **thefast trick:** ok

23:59 **Yelyzaveta Derkach:** Please, check this guide to proceed with hosting plan upgrade:

https://www.namecheap.com/support/knowledgebase/article.aspx/86/21/how-do-i-change-the-service-plan-for-my-hosting-package/

00:03 **thefast trick:** ok

00:03 **Yelyzaveta Derkach:** Is there anything else I can help you with?

00:04 **thefast trick:** can you tell me why my file usages have been to 88%

00:04 **thefast trick:** whatsa that reason for it

00:05 **Yelyzaveta Derkach:** This is your file usage:

00:05 **Yelyzaveta Derkach:** Top 20 folders (in megabytes):

00:05 **thefast trick:** which?

00:05 **Yelyzaveta Derkach:** MB 3376 /home/thefyozd/

00:05 **Yelyzaveta Derkach:** MB 1965 /home/thefyozd/public_html

00:05 **Yelyzaveta Derkach:** MB 1915 /home/thefyozd/public_html/wp-content

00:05 **Yelyzaveta Derkach:** MB 1401 /home/thefyozd/mail

00:05 **Yelyzaveta Derkach:** MB 1398 /home/thefyozd/mail/thefasttrick.com

00:05 **Yelyzaveta Derkach:** MB 1393 /home/thefyozd/mail/thefasttrick.com/info

00:06 **Yelyzaveta Derkach:** MB 1251 /home/thefyozd/public_html/wp-content/ai1wm-backups

00:06 **Yelyzaveta Derkach:** MB 1110 /home/thefyozd/mail/thefasttrick.com/info/new

00:06 **Yelyzaveta Derkach:** MB 448 /home/thefyozd/public_html/wp-content/uploads

00:06 **Yelyzaveta Derkach:**
MB 431 /home/thefyozd/public_html/wp-content/uploads/2021

00:06 **Yelyzaveta Derkach:**
MB 187 /home/thefyozd/public_html/wp-content/plugins

00:06 **Yelyzaveta Derkach:** MB 133 /home/thefyozd/public_html/wp-content/uploads/2021/02

00:06 **Yelyzaveta Derkach:** MB 132 /home/thefyozd/public_html/wp-content/uploads/2021/03

00:06 **Yelyzaveta Derkach:** MB 112 /home/thefyozd/public_html/wp-content/uploads/2021/01

00:06 **Yelyzaveta Derkach:** MB 56 /home/thefyozd/public_html/wp-content/uploads/2021/04

00:07 **Yelyzaveta Derkach:** MB 39 /home/thefyozd/public_html/wp-includes

00:07 **Yelyzaveta Derkach:**
MB 39 /home/thefyozd/public_html/wp-content/plugins/woocommerce

00:07 **Yelyzaveta Derkach:** MB 34 /home/thefyozd/public_html/wp-content/plugins/elementor

00:07 **Yelyzaveta Derkach:**

MB 29 /home/thefyozd/public_html/wp-content/themes

00:07 Yelyzaveta Derkach:

MB 27 /home/thefyozd/public_html/wp-content/plugins/indeed-affiliate-pro

00:07 thefast trick: ok

Helpdesk: https://support.namecheap.com/