

# Introduction to Computer Networks

#### Acknowledgements

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## Introduction

#### Goals

- get "feel" and terminology
- □ more depth, detail *later* in course
- approach:
  - use Internet as example



## Roadmap

- 1.1 What *is* the Internet?
- 1.2 Network edge
  - end systems, access networks, links
- 1.3 Network core
  - circuit switching, packet switching, network structure
- 1.4 Delay, loss and throughput in packet-switched networks
- 1.5 Protocol layers, service models
- 1.6 Networks under attack: security
- 1.7 History



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## ADICAL SATIS

#### What's the Internet: "nuts and bolts" view



PC



millions of connected computing devices:





smartphone







access points wired links fiber, copper, radio, satellite

transmission
rate = bandwidth



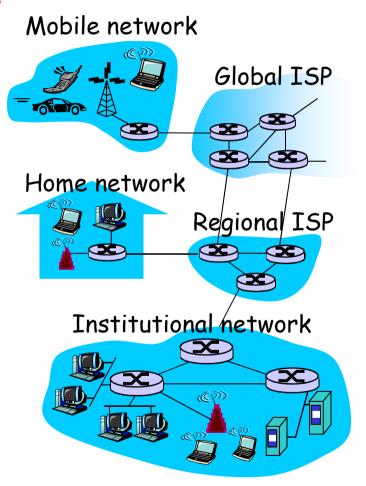
routers: forward packets (chunks of data)

## Mobile network Global ISP Home network Regional ISP Institutional network



#### What's the Internet: "nuts and bolts" view

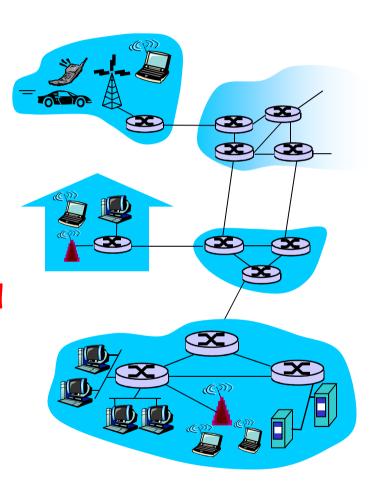
- □ Internet: "network of networks"
  - loosely hierarchical
  - public Internet versus private intranet
- Protocols control sending, receiving of msgs
  - e.g., TCP, IP, HTTP, Skype, Ethernet
- □ Internet standards
  - IETF: Internet Engineering Task Force
  - \* RFC: Request for comments
  - Other Standard Bodies (e.g. IEEE)





#### What's the Internet: a service view

- communication infrastructure enables distributed applications:
  - Web, email, VoIP, P2P file sharing, Internet radio, Internet TV, ecommerce, games, ...
  - Application Programming Interface (API)
- communication services provided to apps:
  - reliable data delivery from source to destination
  - "best effort" (unreliable) data delivery





## What's a protocol?

#### human protocols:

- □ "what's the time?"
- □ "I have a question"
- introductions
- ... specific msgs sent
- ... specific actions taken when msgs received, or other events

#### network protocols:

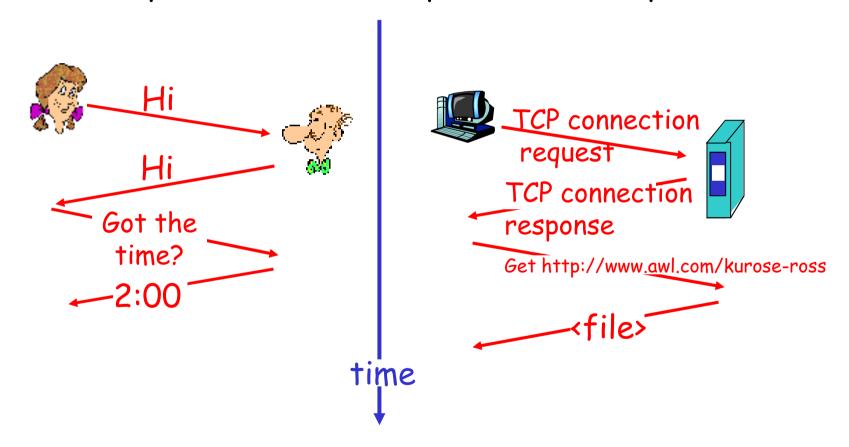
- machines rather than humans
- all communication activity in Internet governed by protocols

protocols define format, order of msgs sent and received among network entities, and actions taken on msg transmission, receipt



## What's a protocol?

a human protocol and a computer network protocol:



Q: Other human protocols?



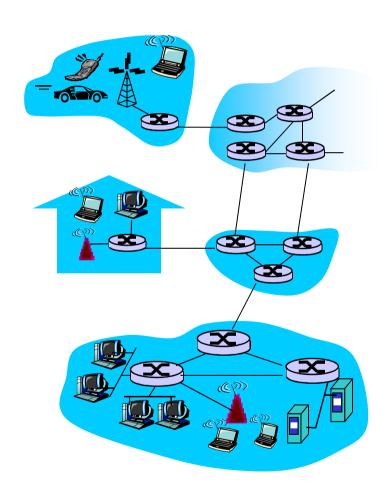
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#### A closer look at network structure:

- network edge: applications and hosts
- access networks,
   physical media:
   wired, wireless
   communication links
- □ network core:
  - interconnected routers
  - network of networks





## The network edge:

#### end systems (hosts):

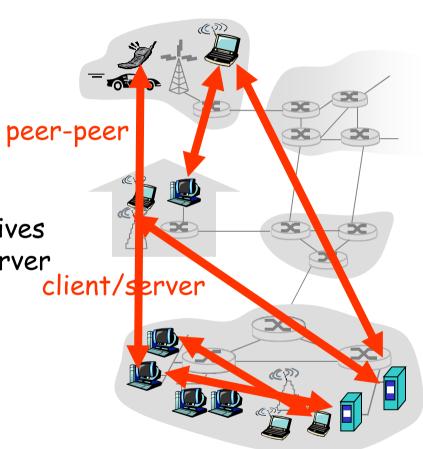
- run application programs
- . e.g. Web, email
- at "edge of network"

#### client/server model

- client host requests, receives service from always-on server
- e.g. Web browser/server;email client/server

#### peer-peer model:

- minimal (or no) use of dedicated servers
- e.g. Skype, BitTorrent



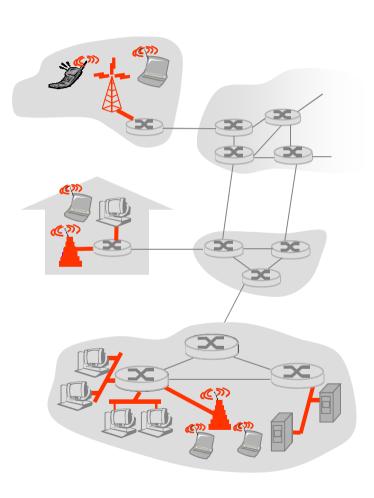


### Access networks and physical media

- Q: How to connect end systems to edge router?
- residential access nets
- institutional access networks (school, company)
- mobile access networks

#### Keep in mind:

- bandwidth (bits per second) of access network?
- shared or dedicated?





## Physical Media

- □ Twisted Pairs
- Coaxial Cable
- □ Fiber Optics
- □ Radio Links
  - \* Terrestrial microwave
  - \* WLAN (e.g., WiFi)
  - Wide-Area (e.g., Cellular)
  - \* Satellite



## Physical Media

- □ Bit
  - propagates between transmitter/rcvr pairs
- Physical link
  - \* what lies between transmitter & receiver
- Guided media:
  - \* signals propagate in solid media: copper, fiber, coax
- Unguided media:
  - \* signals propagate freely, e.g., radio



## Physical Media: twisted pairs

- □ Two insulated copper wires
  - \* UTP: Unshielded Twisted Pairs
    - · Category 3: traditional phone wires, 10 Mbps Ethernet
    - Category 5: 100Mbps Ethernet
  - \* STP: Shielded Twisted Pairs
  - ScTP: Screened Twisted Pairs
    - Screened STP
    - Screened UTP



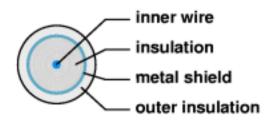




## Physical Media: coaxial cable

- two concentric copper conductors
- bidirectional
- □ baseband:
  - \* single channel on cable
  - legacy Ethernet
- □ broadband:
  - multiple channels on cable
  - Hybrid Fiber Cable (HFC)







## Physical Media: fiber optics

- glass fiber carrying light pulses
  - \* each pulse a bit
- high-speed operation:
  - high-speed point-to-point transmission (e.g., 10's-100's Gps)
- □ low error rate
  - repeaters spaced far apart;
  - \* immune to electromagnetic noise





## Physical Media: radio

- □ signal carried in electromagnetic spectrum
- □ no physical "wire"
- bidirectional
- propagation environment effects:
  - \* reflection
  - obstruction by objects
  - \* interference



## Physical Media: radio link types

- □ Terrestrial microwave
  - e.g. up to 45 Mbps channels
- LAN (e.g., Wifi)
  - 11Mbps, 54 Mbps, 108 Mbps, ... 600 Mbps, ...
- wide-area (e.g., cellular)
  - \* 3G/4G cellular: ~ Mbps
- □ satellite
  - Kbps to 45Mbps channel (or multiple smaller channels)
  - 270 msec end-end delay
  - geosynchronous versus low altitude

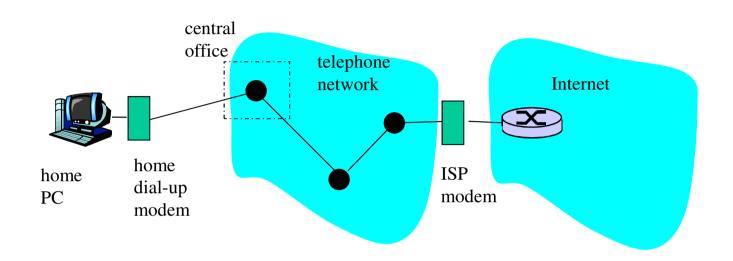


#### **Access Networks**

- Dial-up Modem
- □ Digital Subscriber Line (DSL)
- □ Cable Modem
- □ Fiber-To-The-Home (FTTH)
- □ Ethernet
- WiFi
- Wide-Area Wireless Access

## Dial-up Modem

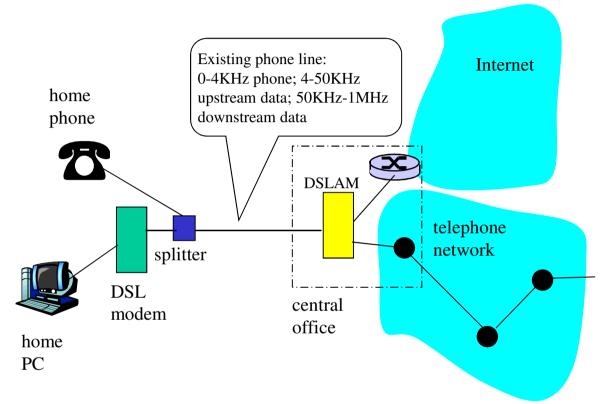




- Uses existing telephony infrastructure
  - \* Home is connected to central office
- up to 56Kbps direct access to router (often less)
- \* Can't surf and phone at same time: not "always on"

## Digital Subscriber Line (DSL)





- \* Also uses existing telephone infrastructure
- up to 1.8-2.5 Mbps upstream
- up to 12-24 Mbps downstream
- \* dedicated physical line to telephone central office

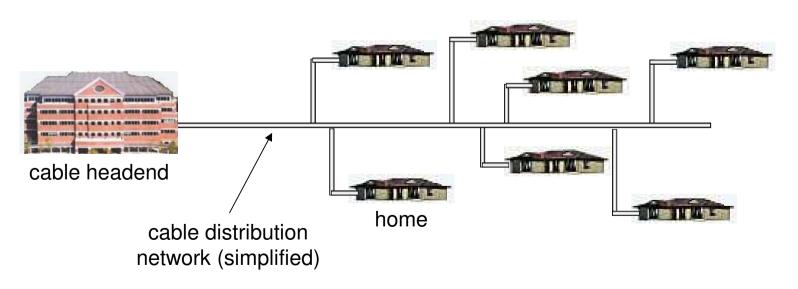


### Residential access: cable modems

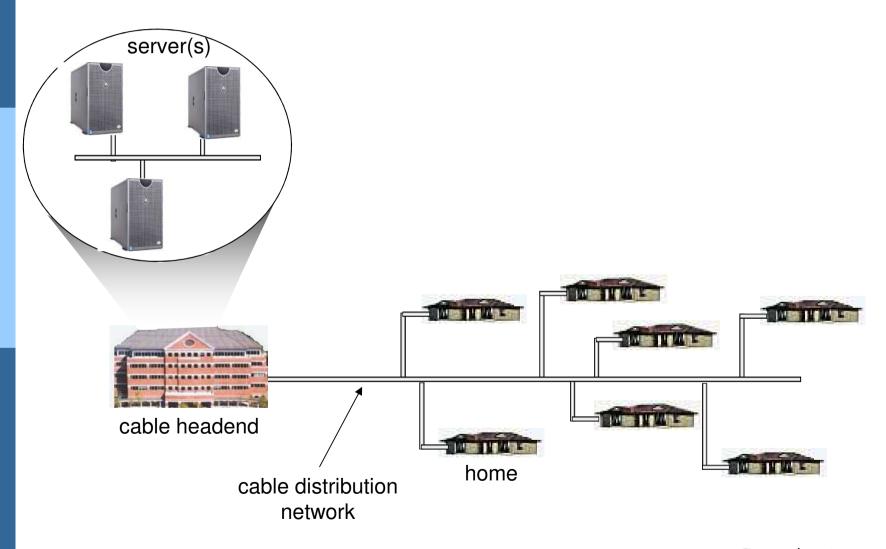
- □ Does not use telephone infrastructure
  - \* Instead uses cable TV infrastructure
- □ HFC: hybrid fiber coax
  - asymmetric: up to 42.8 Mbps downstream, up to 30.7 Mbps upstream
- network of cable and fiber attaches homes to ISP router
  - \* homes share access to router
  - unlike DSL, which has dedicated access



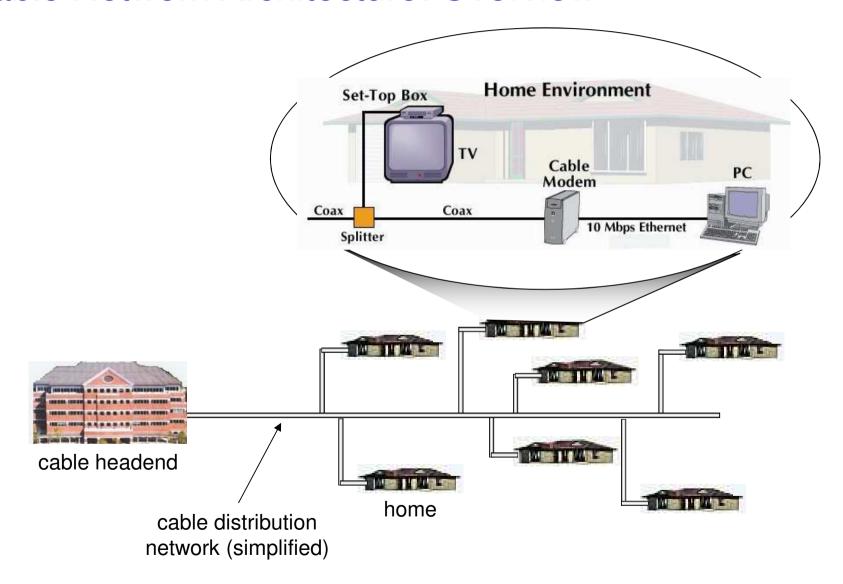
#### Typically 500 to 5,000 homes



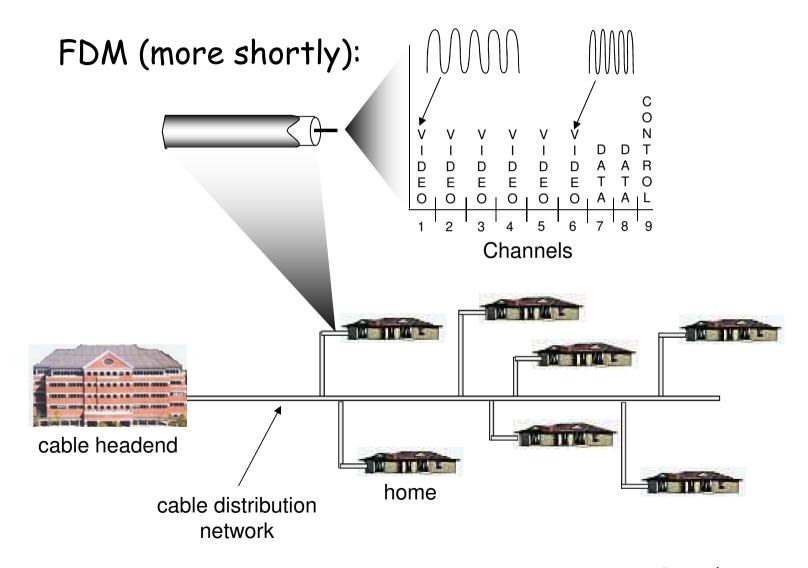






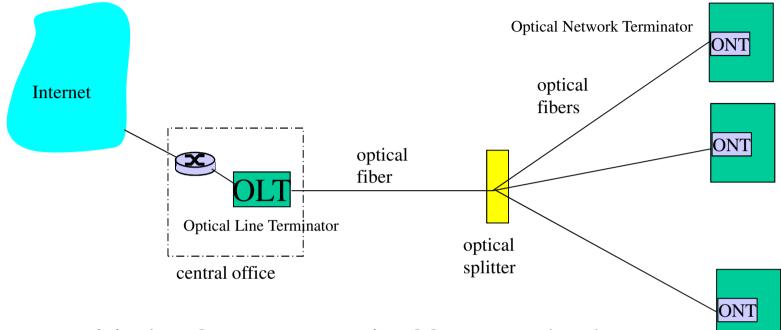






## Fiber to the Home

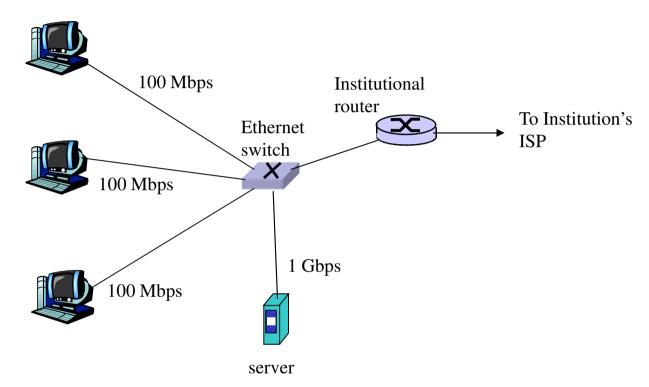




- Optical links from central office to the home
  - Much higher Internet rates (up to Gbps, typically 100s Mbps)
  - \* Fiber also carries television and phone services
- □ Two competing optical technologies:
  - Passive Optical network (PON)
  - Active Optical Network (PAN)
    - · Similar to switched Ethernet



## Ethernet Internet access



- □ Typically used in companies, universities, etc
- □ 10 Mbs, 100Mbps, 1Gbps, 10Gbps Ethernet
- □ Today, end systems typically connect into Ethernet switch



#### Wireless access networks

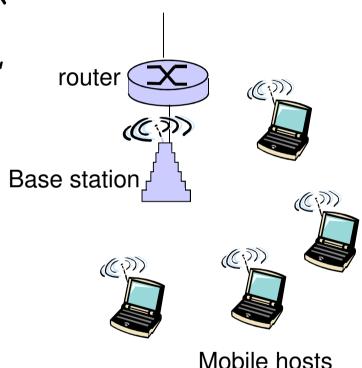
- shared wireless access network connects end system to router
  - via base station aka "access point"

#### wireless LANs (WiFi):

- \* 802.11b/g: 11/54/Mbps
- ♦ 802.11 a: up to 54 Mbps
- \* 802.11n: up to 600 Mbps
- ❖ 802.11ac: up to 3 Gbps

#### wider-area wireless access

- provided by telco operator
- ~Mbps over cellular system
  - · 3G: EVDO, HSDPA
  - 4G: LTE
  - 5G: to come





### **Access Networks**

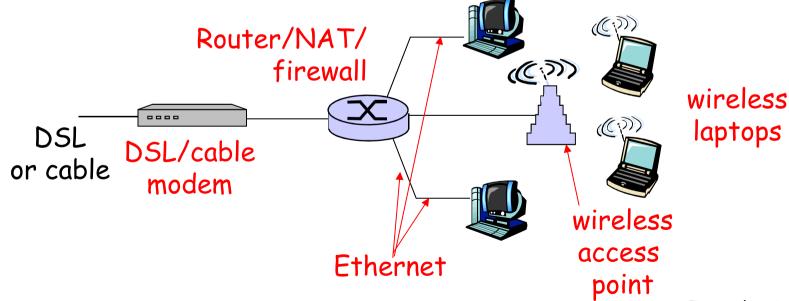
- Residential Access
  - Dial-up Modem
  - Digital Subscriber Line (DSL)
  - Cable Modem, Fiber-To-The-Home (FTTH)
  - Ethernet
  - WiFi
  - \* Cellular
- Univerity/Corporate Campuses
  - Ethernet
  - WiFi
- Mobile Access
  - WiFi hotspot
  - \* Cellular



#### Home networks

#### Typical home network components:

- □ DSL or cable modem
- router/firewall/NAT
- Ethernet
- wireless access point





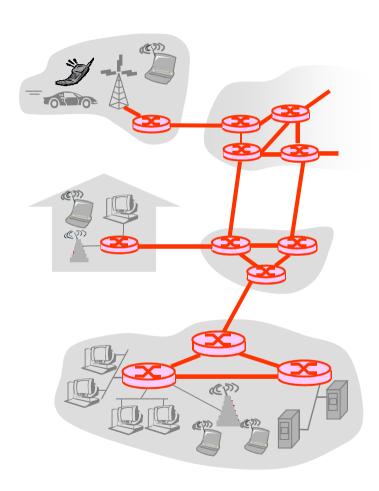
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## The Network Core

- mesh of interconnected routers
- <u>the</u> fundamental question: how is data transferred through net?
  - circuit switching: dedicated circuit per call: telephone net
  - packet-switching: data sent thru net in discrete "chunks"

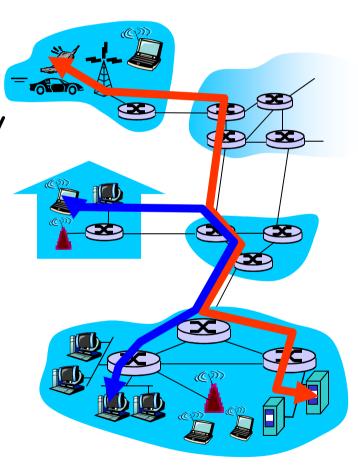




## Network Core: Circuit Switching

End-end resources reserved for "call"

- □ link bandwidth, switch capacity
- dedicated resources
  - no sharing
- circuit-like
  - guaranteed performance
- call setup required





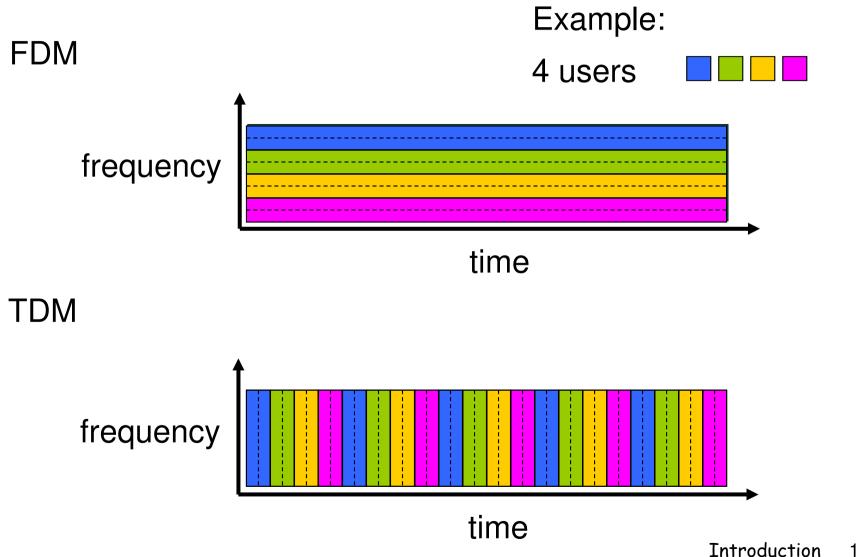
### Network Core: Circuit Switching

- network resources (e.g., bandwidth) divided into "pieces"
- pieces allocated to calls
- resource piece idle if not used by owning call (no sharing)

- dividing link bandwidth into "pieces"
  - frequency division
  - \* time division



## Circuit Switching: FDM and TDM





### Network Core: Packet Switching

# each end-end data stream divided into packets

- user A, B packets share network resources
- each packet uses full link bandwidth
- resources used as needed

Bandwidth division into "pieces"

Dedicated allocation

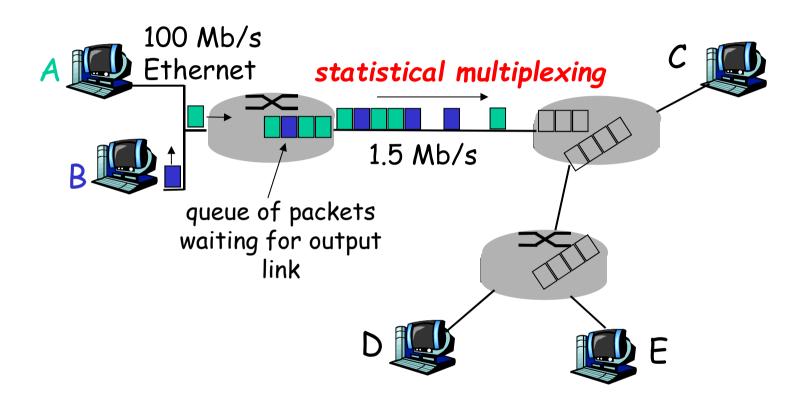
Resource reservation

#### resource contention:

- aggregate resource demand can exceed amount available
- congestion: packetsqueue, wait for link use
- store and forward: packets move one hop at a time
  - Node receives complete packet before forwarding



### Packet Switching: Statistical Multiplexing



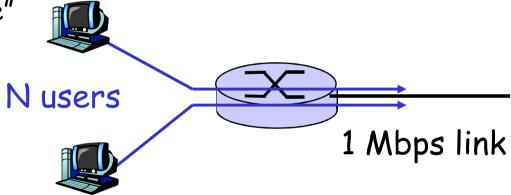
Sequence of A & B packets does not have fixed pattern, bandwidth shared on demand  $\rightarrow$  statistical multiplexing



### Packet switching versus circuit switching

#### Packet switching allows more users to use network!

- □ 1 Mb/s link
- each user:
  - 100 kb/s when "active"
  - \* active 10% of time
- circuit-switching:
  - 10 users
- packet switching:
  - with 35 users,
    probability > 10 active
    at same time is less
    than .0004





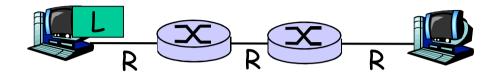
### Packet switching versus circuit switching

#### Is packet switching the winner?

- great for bursty data
  - \* resource sharing
  - \* simpler, no call setup
- excessive congestion: packet delay and loss
  - protocols needed for reliable data transfer, congestion control
- Q: How to provide circuit-like behavior?
  - bandwidth guarantees needed for audio/video apps
  - \* still an unsolved problem



### Packet-switching: store-and-forward



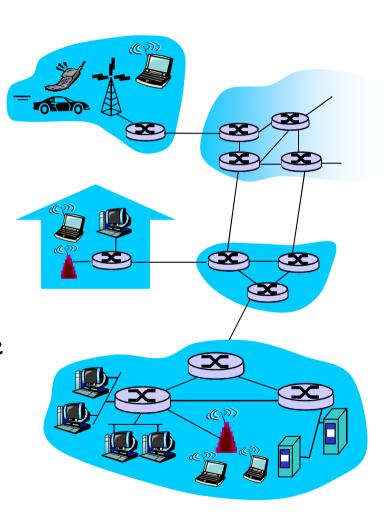
- Transmission delay
  - The sender takes L/R seconds to transmit (push out) packet of L bits on to link at R bps
- □ store and forward:
  - entire packet must arrive at router before it can be transmitted on next link
  - Store-and-forward delay (3L/R)
    - assuming zero propagation delay
  - Possible Queuing Delay (Output Buffer)
  - Possible Packet Loss



### Packet forwarding in packet-switched nets

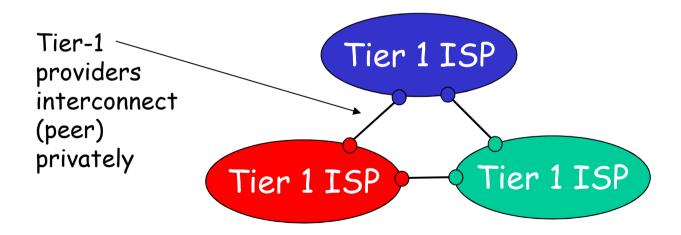
#### Reference: Internet

- □ Each packet (datagram) includes a dest address
- ☐ An intermediate router
  - \* Looks at the destination address
  - Uses it (or part of it) to index a forwarding table
  - \* And derives the output link to use
- How is forwarding table generated?
  - Routing protocols



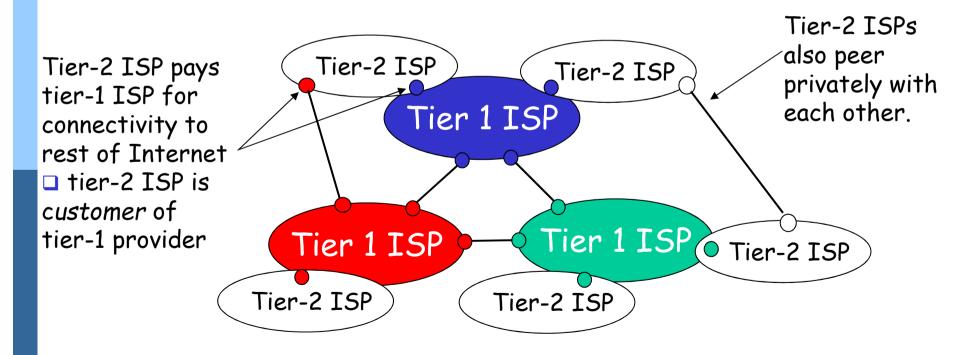


- roughly hierarchical
- □ at center: "tier-1" ISPs (Internet backbone)
  - national/international coverage
  - treat each other as equals



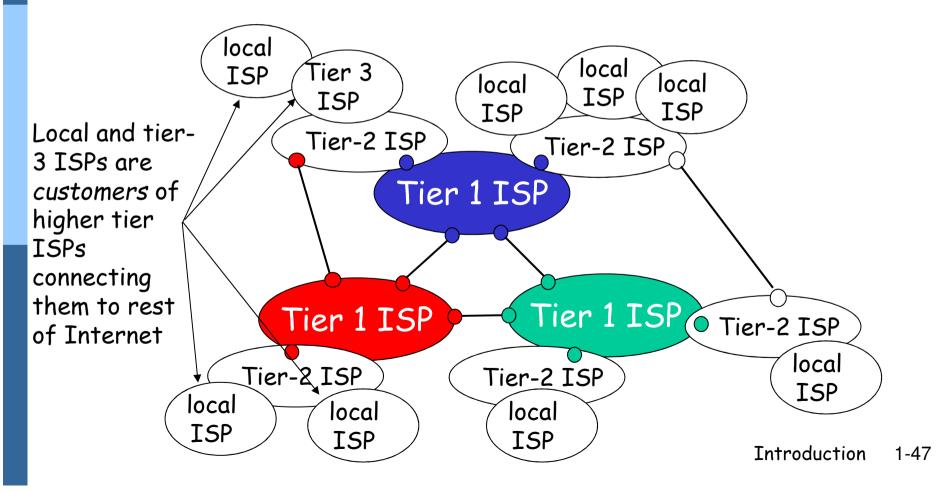


- □ "Tier-2" ISPs: smaller (often regional) ISPs
  - Connect to one or more tier-1 ISPs, possibly other tier-2 ISPs



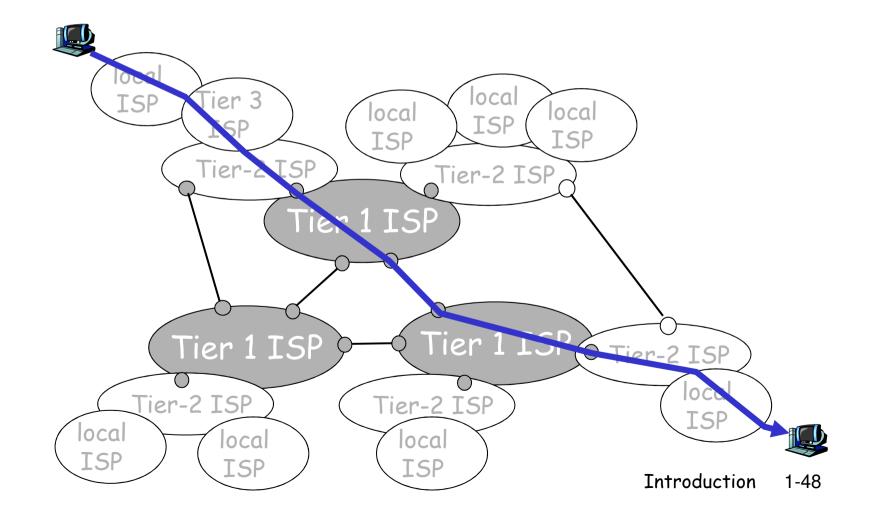


- □ "Tier-3" ISPs and local ISPs
  - last hop ("access") network (closest to end systems)





□ a packet passes through many networks!





#### "Real" Internet routes

Traceroute/tracert: from an host at UniTS to www.unipi.it

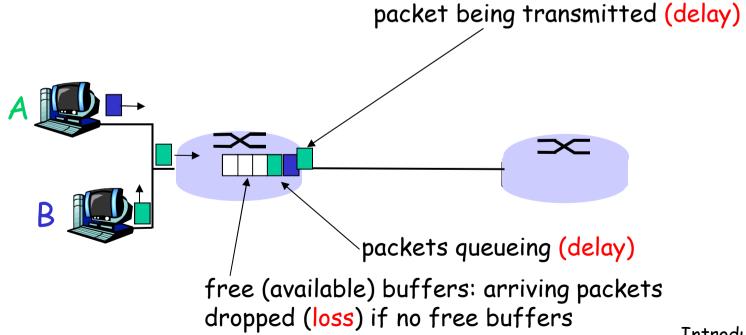
```
Microsoft Windows 2000 [Versione 5.00.2195]
(C) Copyright 1985-1999 Microsoft Corp.
C:\>tracert www.unipi.it
Rilevazione instradamento verso www.unipi.it [131.114.190.24]
su un massimo di 30 punti di passaggio:
                         <10 ms rt50.univ.trieste.it [140.105.50.254]
      <10 ms
               <10 ms
      <10 ms
               <10 ms
                         <10 ms 140.105.150.13
      <10 ms
               <10 ms
                         <10 ms utsgw48.univ.trieste.it [140.105.48.231]
                31 ms
62 ms
                        47 ms rc-units2.ts.garr.net [193.206.132.29]
47 ms mi-ts-2.garr.net [193.206.134.53]
       31 ms
       31 ms
                        47 ms bo-mi-2.garr.net [193.206.134.6]
       47 ms
               47 ms
               125 ms
                         125 ms pi-bo-1.garr.net [193.206.134.82]
      125 ms
               204 ms
                         281 ms unipi-rc.pi.garr.net [193.206.136.18]
                         250 ms eth03-gw.unipi.it [131.114.188.61]
      219 ms
               312 ms
      219 ms
               187 ms
                         204 ms 131.114.186.1
      250 ms
               266 ms
                         266 ms
                                 solaria.adm.unipi.it [131.114.190.24]
Rilevazione completata.
```



### How do loss and delay occur?

#### packets queue in router buffers

- packet arrival rate to link exceeds output link capacity
- packets queue, wait for turn





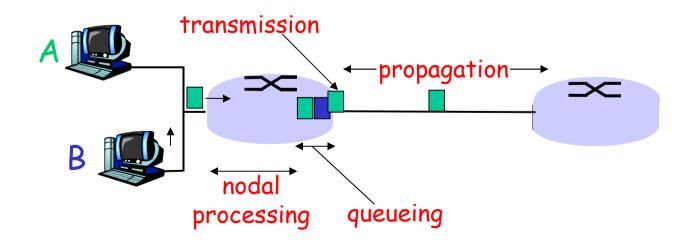
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## Four sources of packet delay

- □ 1. nodal processing:
  - check bit errors
  - determine output link
- 2. queueing
  - time waiting at output link for transmission
  - depends on congestion level of router

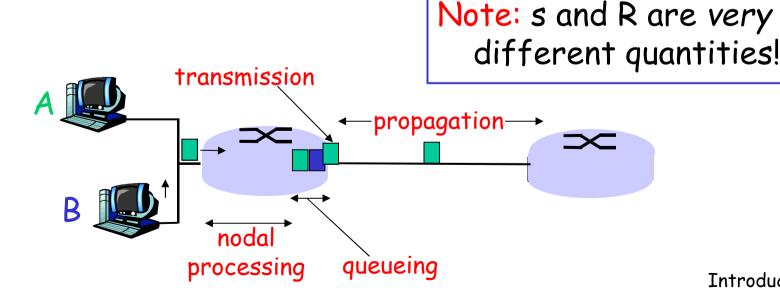




### Delay in packet-switched networks

- 3. Transmission delay:
- □ R=link bandwidth (bps)
- □ L=packet length (bits)
- time to send bits into link = L/R

- 4. Propagation delay:
- d = length of physical link
- $\square$  s = propagation speed in medium (~2x108 m/sec)
- propagation delay = d/s





## Total Nodal (Hop) Delay

$$d_{\text{nodal}} = d_{\text{proc}} + d_{\text{queue}} + d_{\text{trans}} + d_{\text{prop}}$$

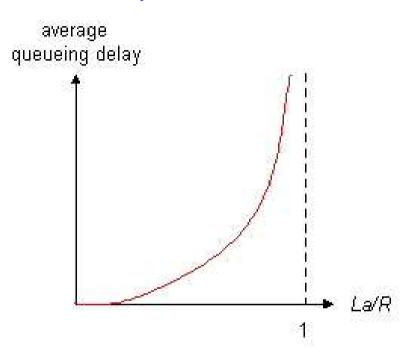
- $\Box$   $d_{proc}$  = processing delay
  - typically a few microsecs or less
- $\Box$  d<sub>queue</sub> = queuing delay
  - depends on congestion
- $\Box$   $d_{trans}$  = transmission delay
  - = L/R, significant for low-speed links
- $\Box$   $d_{prop}$  = propagation delay
  - \* a few microsecs to hundreds of msecs



### Queueing delay (revisited)

- R=link bandwidth (bps)
- L=packet length (bits)
- a=average packet arrival rate

traffic intensity = La/R

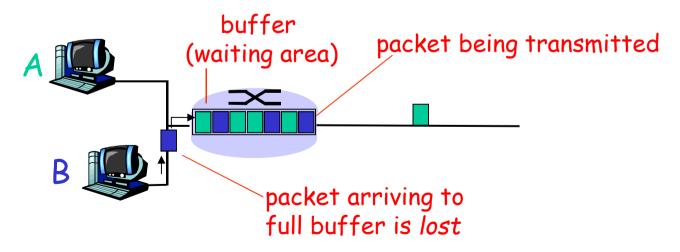


- □ La/R ~ 0: average queueing delay small
- □ La/R -> 1: delays become large
- □ La/R > 1: more "work" arriving than can be serviced, average delay infinite!



### Packet loss

- queue (aka buffer) preceding link in buffer has finite capacity
- packet arriving to full queue dropped (aka lost)
- □ lost packet may be retransmitted by previous node, by source end system, or not at all





### "Real" Internet delays and routes

#### Traceroute/tracert: to www.unipi.it

Three delay measurements from source to www.unipi.it

```
Microsoft Windows 2000 [Versione 5.00.2195]
(C) Copyright 1985-1999 Microsoft Corp.
C:\>tracert www.unioi.it
Rilevazione instradamento verso www.unipi.it [131.114.190.24]
su un massimo di 30 punti di passaggio:
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                   <10 ms
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                                         solaria.adm.unipi.it [131.114.190.24]
       250 ms
                   266 ms
                               266 ms
Rilevazione completata.
```



## **End-to-End Delay**

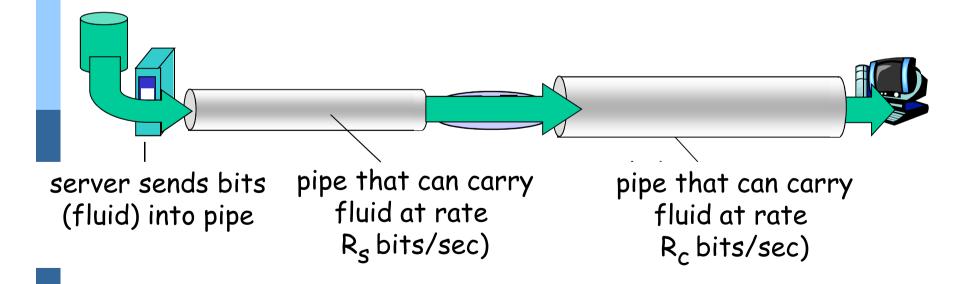
- □ N-1 Routers between sender and destination
  - Each packet has to be transmitted N times

$$d_{\text{e2e}} = N(d_{\text{proc}} + d_{\text{queue}} + d_{\text{trans}} + d_{\text{prop}})$$



## Throughput

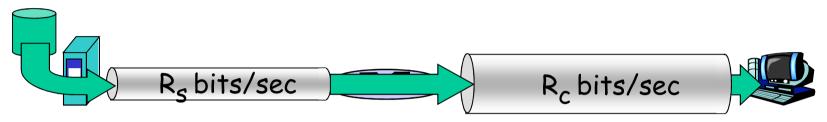
- throughput: rate (bits/time unit) at which bits transferred between sender/receiver
  - \* instantaneous: rate at given point in time
  - \* average: rate over longer period of time



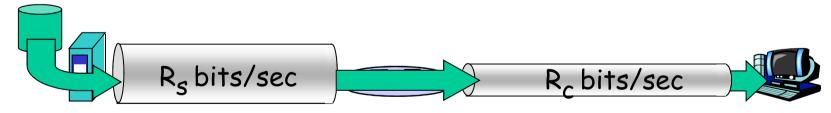


## Throughput (more)

 $\square R_s < R_c$  What is average end-end throughput?



 $\square R_s > R_c$  What is average end-end throughput?



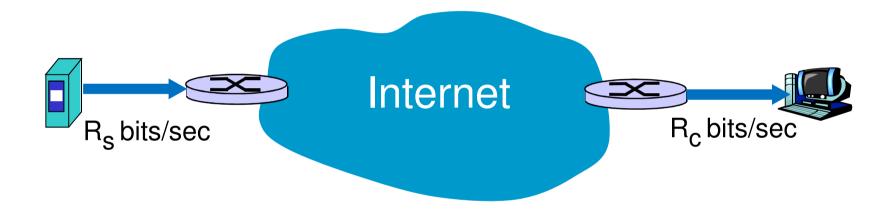
#### bottleneck link

link on end-end path that constrains end-end throughput



## Throughput (more)

□ A client downloads a file from a server

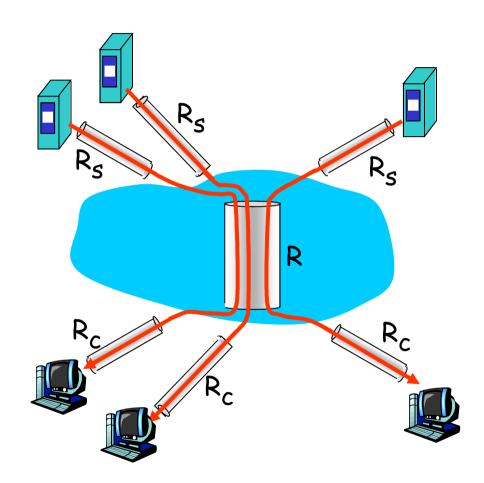


What is the average end-to-end throughput?  $min(R_c,R_s)$ 



### Throughput: Internet scenario

- □ per-connection end-to-end throughput:  $min(R_c,R_s,R/10)$
- $\square$  in practice:  $R_c$  or  $R_s$  is often bottleneck



10 connections (fairly) share backbone bottleneck link R bits/sec



### Roadmap

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- 1.5 Protocol layers, service models
- 1.6 Networks under attack: security
- 1.7 History



## Protocol "Layers"

#### Networks are complex!

- □ many "pieces":
  - \* hosts
  - \* routers
  - links of various media
  - \* applications
  - protocols
  - hardware, software

#### Question:

Is there any hope of organizing structure of network?

Or at least our discussion of networks?



### Organization of postal service

Officer A Officer B

Secretary A Secretary B

Logistics Services A Logistics services B

Courier Office Courier Office

Message routing Message routing

Message travel

□ a series of steps

## Organization of postal service



Layers: each layer implements a service

- via its own internal-layer actions
- \* Following a specific protocol
- \* relying on services provided by layer below



## Why layering?

#### Dealing with complex systems:

- explicit structure allows identification, relationship of complex system's pieces
  - \* layered reference model for discussion
- modularization eases maintenance, updating of system
  - \* change of implementation of layer's service transparent to rest of system
  - e.g., change in gate procedure doesn't affect rest of system
- □ layering considered harmful?



## Internet protocol stack

- application: supporting network applications
  - ♣ HTTP, FTP, SMTP
- transport: process-process data transfer
  - \* TCP, UDP
- network: routing of datagrams from source to destination
  - IP, routing protocols
- link: data transfer between neighboring network elements
  - PPP, Ethernet
- physical: bits "on the wire"

application

transport

network

link

physical



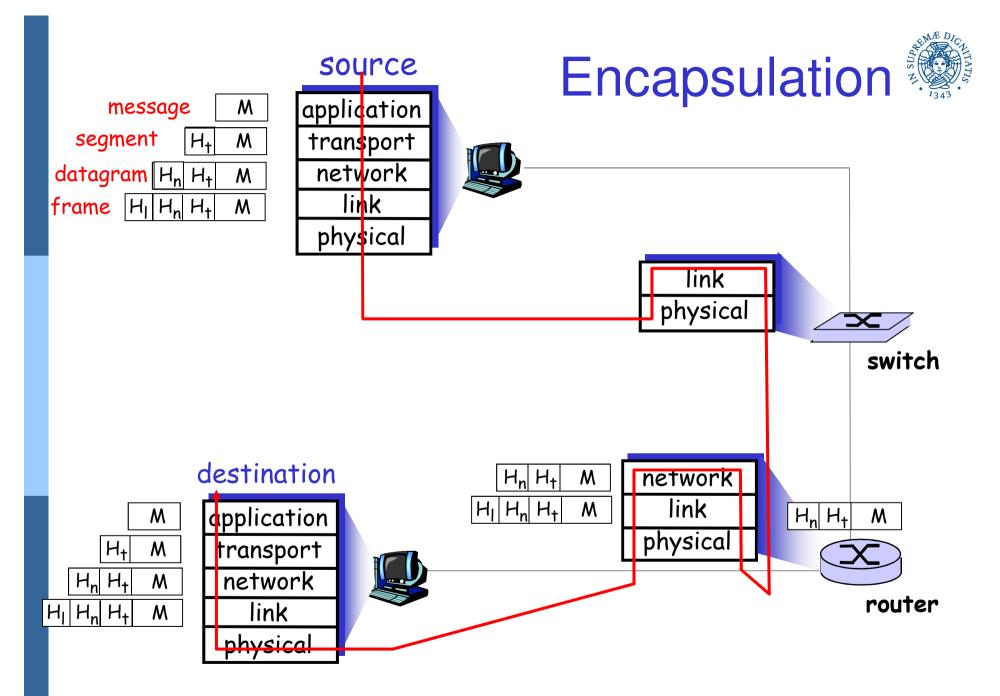
### ISO/OSI reference model

- presentation: allow applications to interpret meaning of data, e.g., encryption, compression, machinespecific conventions
- session: synchronization, checkpointing, recovery of data exchange
- □ Internet stack "missing" these layers!
  - \* these services, if needed, must be implemented in application
  - \* needed?

application
presentation
session
transport
network

physical

link





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## **Network Security**

- □ The field of network security is about:
  - \* how bad guys can attack computer networks
  - how we can defend networks against attacks
  - how to design architectures that are immune to attacks
- □ Internet not originally designed with (much) security in mind
  - \* original vision: "a group of mutually trusting users attached to a transparent network" ©
  - Security considerations in all layers!





- Malware can get in host from a virus, worm, or trojan horse.
- □ Spyware malware can record keystrokes, web sites visited, upload info to collection site.
- □ Infected host can be enrolled in a botnet, used for spam and DDoS attacks.
- Malware is often self-replicating: from an infected host, seeks entry into other hosts

# Bad guys can put malware into hosts via Internet



### Trojan horse

- Hidden part of some otherwise useful software
- Today often on a Web page (Active-X, plugin)

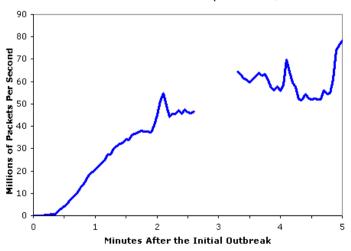
#### □ Virus

- infection by receiving object (e.g., e-mail attachment), actively executing
- self-replicating: propagate itself to other hosts, users

#### □ Worm:

- infection by passively receiving object that gets itself executed
- self-replicating: propagates to other hosts, users

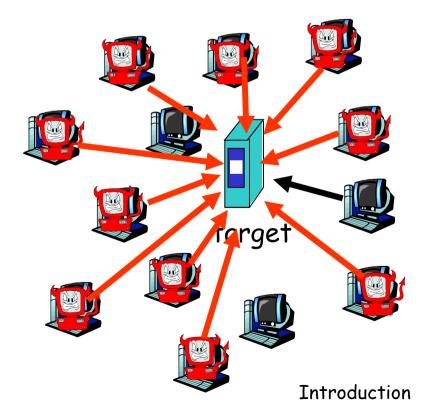
Sapphire Worm: aggregate scans/sec in first 5 minutes of outbreak (CAIDA, UWisc data)







- Denial of service (DoS): attackers make resources (server, bandwidth) unavailable to legitimate traffic by overwhelming resource with bogus traffic
- 1. select target
- break into hosts around the network (see botnet)
- send packets toward target from compromised hosts

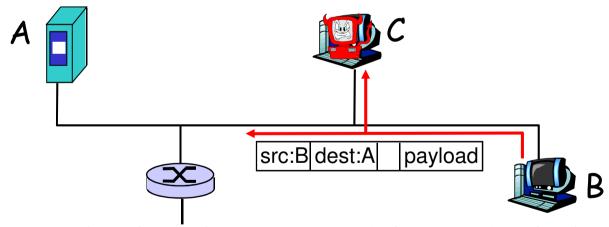




# The bad guys can sniff packets

### Packet sniffing:

- broadcast media (shared Ethernet, wireless)
- promiscuous network interface reads/records all packets (e.g., including passwords!) passing by

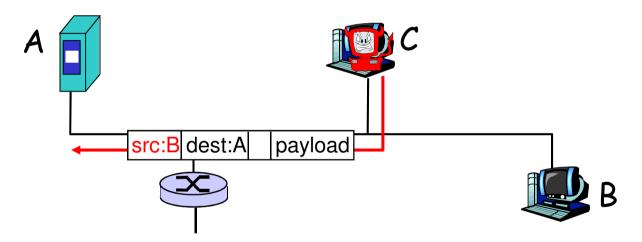


 Wireshark software used for end-of-chapter labs is a (free) packet-sniffer



# The bad guys can use false source addresses

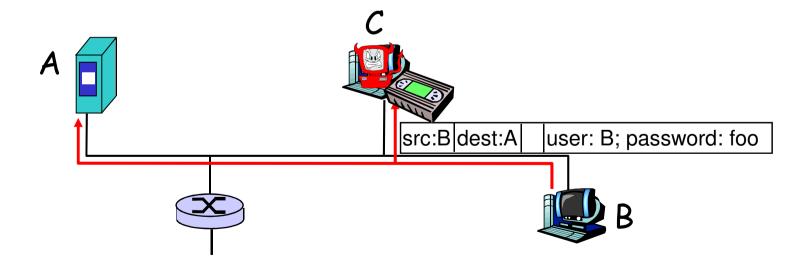
□ *IP* spoofing: send packet with false source address







- record-and-playback: sniff sensitive info (e.g., password), and use later
  - password holder is that user from system point of view





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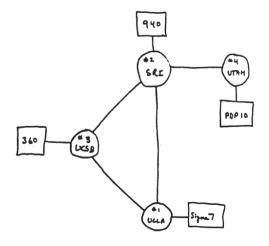


### 1961-1972: Early packet-switching principles

- 1961: Kleinrock queueing theory shows effectiveness of packetswitching
- 1964: Baran packetswitching in military nets
- 1967: ARPAnet conceived by Advanced Research Projects Agency
- □ 1969: first ARPAnet node operational

#### **1972**:

- ARPAnet public demonstration
- NCP (Network Control Protocol) first host-host protocol
- first e-mail program
- ARPAnet has 15 nodes





### 1972-1980: Internetworking, new and proprietary nets

- 1970: ALOHAnet satellite network in Hawaii
- □ 1974: Cerf and Kahn architecture for interconnecting networks
- □ 1976: Ethernet at Xerox PARC
- □ late70's: proprietary architectures: DECnet, SNA, XNA
- late 70's: switching fixed length packets (ATM precursor)
- □ 1979: ARPAnet has 200 nodes

# Cerf and Kahn's internetworking principles:

- minimalism, autonomy no internal changes required to interconnect networks
- best effort service model
- stateless routers
- decentralized control

define today's Internet architecture



### 1980-1990: new protocols, a proliferation of networks

- □ 1983: deployment of TCP/IP
- □ 1982: smtp e-mail protocol defined
- □ 1983: DNS defined for name-to-IP-address translation
- □ 1985: ftp protocol defined
- □ 1986: first Italian node connected to the Internet (Pisa)

- □ 1988: TCP congestion control
- new national networks:Csnet, BITnet,NSFnet, Minitel
- □ 100,000 hosts connected to confederation of networks

- □ First Italian node connected to the Internet
  - \* 30 Aprile 1986
  - \* Nodo CNUCE, Pisa



Consiglio Nazionale delle Ricerche Istituto CNUCE

Pisa 12/5/86

Prot. n. 1922

Prof. L. Rossi Bernardi Presidente del CNR

Prof. G. Biorci Presidente CGI

Ing. S. Trumpy
Direttore CNUCE

Oggetto: Collegamento del CNUCE ad ARPANET.

Dal 30 Aprile scorso, il sistema di calcolo dell'Istituto CNUCE è stato collegato alla rete di eleboratori USA denominata ARPANET (Advanced Research Projects Agency NETwork). Tale rete, sponsorizzata dal Dipartimento della Difesa USA, collega ormai parecchie migliaia di elaboratori eterogenei per dimensione e per costruttore, operanti presso i più prestigiosi Centri di Ricerca, Università ed Istituzioni Militari prevalentemente USA.

Dopo la Norvegia, la Gran Bretagna e la Germania Ovest, l'Italia è la quarta nazione europea dotata di accesso ad ARPANET tramite la sottorete via satellite SATNET (SATellite NETwork) (Allegato 1).

A livello italiano tale collegamento è il risultato di una cooperazione tra CNR, TELESPAZIO ed ITALCABLE; cooperazione sancita dalla stipula di un comune contratto triennale che scadrà nell'Agosto del 1987.

Voluta dalla CGI per attuare la politica del calcolo scientifico dell'Ente, ARPANET consente adesso all'utente scientifico italiano collegato al CNUCE di accedere ai servizi disponibili presso gli altri elaboratori della rete e viceversa.

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Cordiali Saluti

Luciano Lenzir

PS: Allego copia della bozza del comunicato stampa il cui contenuto deve essere concordato con TELESPAZIO ed ITALCABLE.



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#### 1990, 2000's: commercialization, the Web, new apps

- □ Early 1990's: ARPAnet decommissioned
- □ 1991: NSF lifts restrictions on commercial use of NSFnet (decommissioned, 1995)
- □ early 1990s: Web
  - hypertext [Bush 1945, Nelson 1960's]
  - \* HTML, HTTP: Berners-Lee
  - 1994: Mosaic, later Netscape
  - late 1990's: commercialization of the Web

#### Late 1990's - 2000's:

- more killer apps: instant messaging, P2P file sharing
- network security to forefront
- est. 50 million host, 100 million+ users
- backbone links running at Gbps



#### 2020:

- ☐ Few billions hosts
- Voice, Video over IP
- □ P2P applications:
  - BitTorrent (file sharing), Skype (VoIP), PPLive (video)
- Cloud Computing applications
  - YouTube, gaming, ...
- Social Networking
- Wireless, mobility
- □ The Internet of Things already a reality



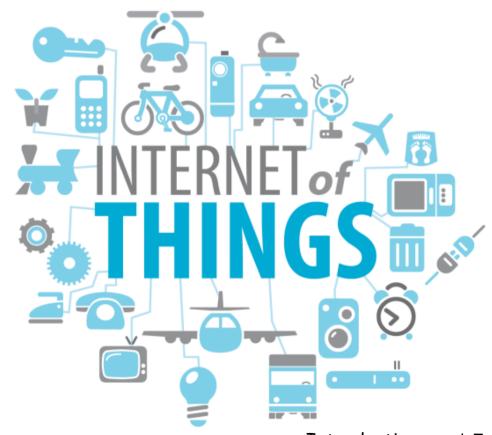
# Internet of Things

"The next logical step in the technological revolution connecting people anytime, anywhere is to connect inanimate objects. This is the vision underlying the **Internet of things: anytime, anywhere, by anyone and anything**"

(ITU, Nov. 2005)

More than 26 billions devices will be wirelessly connected to the Internet of Things by 2020

- computers and communication devices
- cars, robots, machine tools
- persons, animals, and plants
- garments, food, drugs, etc.





# Summary

#### Covered a "ton" of material!

- □ Internet overview
- what's a protocol?
- network edge, core, access network
  - packet-switching versus circuit-switching
  - Internet structure
- performance: loss, delay, throughput
- layering, service models
- security
- history

#### You now have:

- context, overview, "feel" of networking
- more depth, detail to follow!