

# Removal of content from websites

Offending content can be removed from websites on copyright grounds. This is usually managed through a digital millennium copyright act (DMCA) request.

## Chegg

- **Takedown request form:** A copyright takedown request can be submitted via: <https://www.chegg.com/copyright/takedown-request>
- **Takedown request email:** Chegg will also respond to takedown requests through [copyrightagent@chegg.com](mailto:copyrightagent@chegg.com). See template email below.
- **Honor code investigation:** If requested by a university executive, Chegg will provide user account detail of material on Chegg. This includes the name/email/IP of the accounts who uploaded and access material. <https://www.chegg.com/honorcode/investigation-request>

## CourseHero

- CourseHero will respond to takedown requests email to [dmca@coursehero.com](mailto:dmca@coursehero.com). See template email below.

## Template DMCA email

*At QUT, we have had success with the following email.*

**Subject:** DMCA Copyright Infringement: Material to be removed

**Body:**

Dear agent,

I have identified content on your platform which **infringe on my copyright and that of the Queensland University of Technology**.

**As part of this request, I confirm the following:**

- I have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
- The information in this email letter is accurate, and under penalty of perjury, that I am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

**Nature of copyright infringement:** Assessment material

**Copyright holder:** Queensland University of Technology

**To rectify this issue:**

Remove the offending items from your platform.

Respond via reply email once the above steps have been completed.

In addition, we request you provide information on any solutions uploaded to your platform, as this helps support the academic integrity of our university.

**Offending links:**

<List offending links here>

Sincerely,  
<Name>