Astghik Ayvazyan

RA,Yerevan, astgh1990@gmail.com, (+374) 91774710

EXPERIENCE

TestingArt LLC, RA,Yerevan —QA Engineer

MAY 2021 - PRESENT

Work closely with the team to define Acceptance Criteria for newly implemented features.

Design, implement and run confirmation tests for new futures.

Design and Implement regression test suite.

Provide proper reports for testing activities.

Converse Bank, RA, Yerevan — Customer Success Specialist

NOVEMBER 2016 - APRIL 2021

Being the first point of contact for customers seeking technical assistance.

Qualifying and documenting the problems raised by customers.

Greet and assist customers with inquiries and provide issue resolution.

Execute a variety of customer transactions in accordance with applicable policies and procedures.

Market LLC Branch, RA, Yerevan — Brand-manager

DECEMBER 2012 - JANUARY 2016

Pricing Policy, Analysis of price-lists, Contextual Advertising.

Participation in the company's strategic project.

EDUCATION

Armenian State University of Economy — Master's

September 2007 - June 2013
International Economic Relations

Armenian Code Academy

February 2018 - May 2019
Software Testing Fundamentals

Armenian Code Academy

December 2020 - February 2021
Programing Fundamentals (Python)

SKILLS

Python, HTML, CSS,

Agile Methodologies

Test Analyze and Design

Version Control

Tools and Technologies

TestRail, Postman,

Git, DevTools, Jira

LANGUAGES

Armenian, English, Russian