

Cover Letter

Respected Hiring Manager,

I am writing to express my strong interest in the Support Tekniker position available at Telia. I have attached an updated resume along with this cover letter for your consideration. You will find that my skill set, experience, and qualifications meet your requirements detailed in the advertised job description. I have a Master's degree in Wireless Communication from Lund University and have spent the last six plus years providing excellent client support and conducting routine maintenance support at Embassy of India and NetConnect.

In my role as an IT Support Technician, I was required to configure and maintain accurate, comprehensive reports of all Telephony and IT-related systems including Telephony server , telephony related components , office 365, windows , Linus, Mac OS, firewall , identifying and resolving hardware and software problems and providing on-site and off-site end-user training.

In my four years at Netconnect , I was able to build on my innate skills to perform my duties effectively. I am a resourceful individual with excellent problem-solving skills. My interpersonal skills enabled me to build positive working relationships with the team I worked with and internal and external clients.

I also have hands-on experience in Robotic process automation Development tools, Digital Marketing.

I am confident that my diverse range of skills and experience will be an asset at Telia.

I hope you find my application holds substantial proof to invite me for an interview. I look forward to meeting with you. Thank you for your time.

Sincerely

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