Inspections

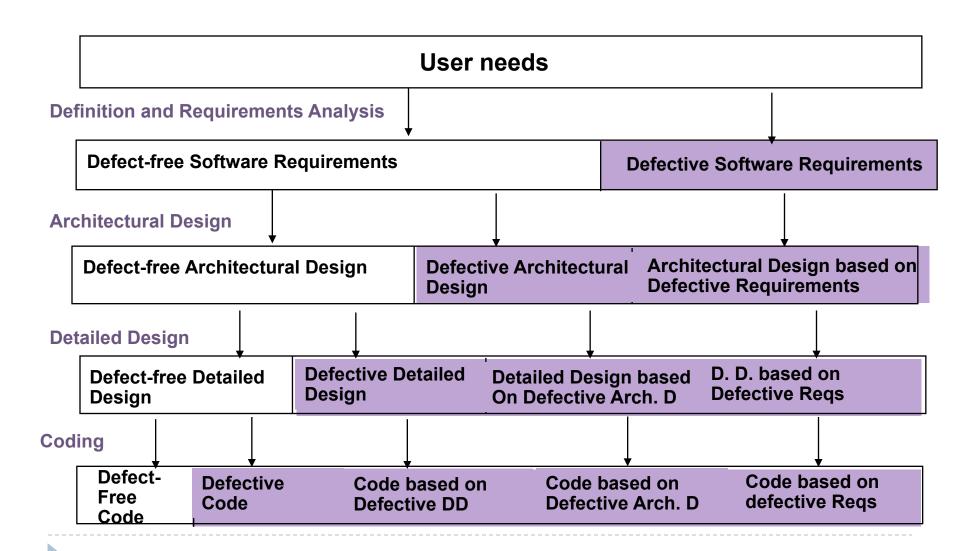
(Week 8)

#### Motivation

- Detecting errors late in the development cycle is expensive
  - E.g. A requirements defect that is found only at testing costs almost 100 times more to fix than if it had been found and fixed at requirements itself
  - Need to rework not only the requirements doc, but all other deliverables produced from it: change the design, change the code, rerun tests!
  - The earlier in the lifecycle we find problems, the cheaper they are to fix



### Error Introduction & Propagation

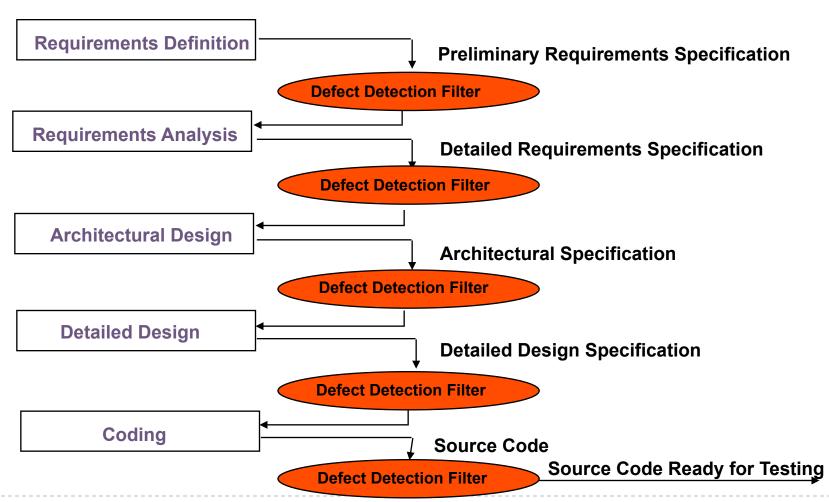


#### Motivation

- Multiple stages of defect removal
  - If we inspect each deliverable (requirements, design, code), and then do multiple stages of testing (unit tests, integration tests, system tests), then we get many chances to find defects
  - Like filtering multiple times: the result is much cleaner!



### Multiple Stages of Defect Removal



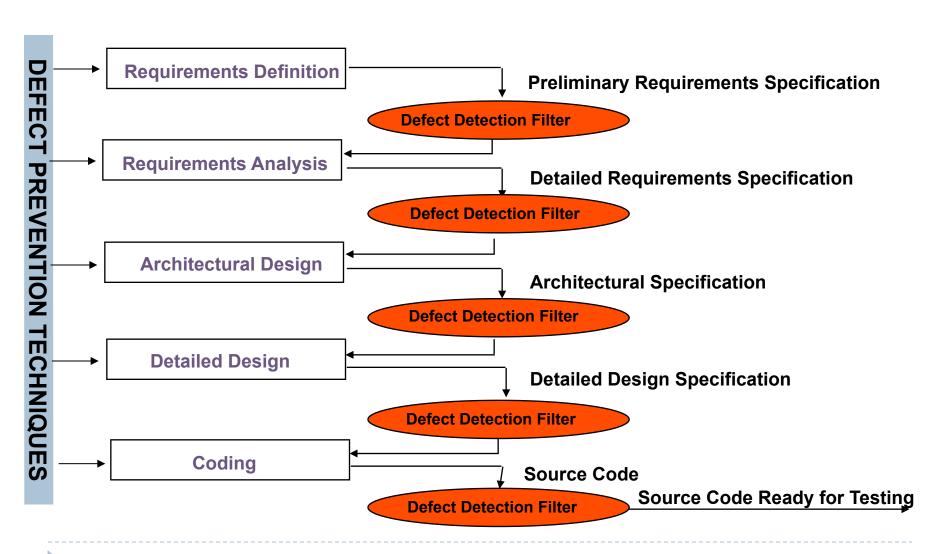


#### **Defect Prevention**

- In addition to removing defects through inspections, we can eliminate defects using
  - Checklists: common mistakes, concerns to address, activities to do
  - Templates: standard document formats that list the different aspects to be covered
    - Reduce work and avoid incompleteness
  - Tools and workflow automation
    - Avoid errors, inconsistencies and missing steps
    - Reduce effort too!



# Quality-Centered Development

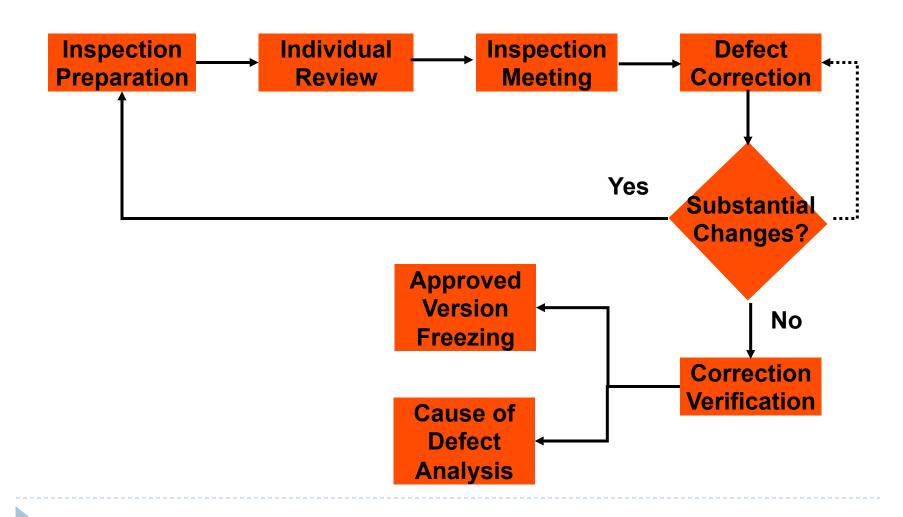


### Inspections

- A group of people review an artifact (code, documents) to find defects and identify opportunities for improvement
- Can be used for any document or code produced during the development
  - Preferably, all major development artifacts should be inspected
- Each reviewer spends several hours going through the artifact and finding problems and possible improvements
- Hold a review meeting to discuss the inputs from each reviewer and identify the problems that need fixing
- Fix problems, re-review if necessary



# Inspection Phases



### Formal inspection process

- Defined roles: Author, Reader, Moderator, Scribe, Inspectors
- Author distributes the artifact ahead of time, arranges time for meeting
- Reader interprets the code for the inspectors
  - If reader is different from author, reduces possibility of author propagating their own misunderstandings
- Inspectors prepare comments before meeting, provide their inputs and contribute to discussions during meeting
- Moderator keeps the discussions on track, also responsible for checking later that the problems found have been fixed
- Scribe ensures that problems found get recorded



# Inspection Meeting Preparation Process

- Author prepares the artifact to be inspected and makes it available to the moderator
  - Preferably at least 2 days prior to meeting
  - Give inspectors time to prepare
- Moderator obtains the inspection checklist and other support material
- Moderator distributes materials to all inspectors
- Inspectors inspect the artifact prior to coming to the meeting and make their own notes



# Inspection Meeting Process

- The meeting is called to order by the moderator
- The reader interprets for the team as he/she understands what is in the artifact being inspected
  - In code inspections, the reader paraphrases the code as opposed to reading it line by line
- Based on their own reviews, inspectors question, add value, and contribute to the meeting
- The scribe records all issues raised on the appropriate inspection report form
- The author answers questions when necessary



# Inspection Meeting Guidelines

- The objective of an inspection is not to correct defects but to set plausible course of action
- Author is there to clarify and to answer questions not to justify decisions he/she made
- Avoid personal attacks on the producer
- In code reviews avoid discussions of style, concentrate on important issues
- Inspection meetings must not last more than two hours



# Tracking Process

- The scribe collects the defect report forms from all inspectors and uses them to finish up the inspection report form
- Author develops a response for each defect found during the meeting
- Author corrects all defects
- Author submits the corrected product to the moderator
- Moderator makes sure all defects were satisfactorily corrected and, if warranted, calls for a second inspection
- Moderator approves the final version so it can be frozen



# Other benefits of Inspections

- ▶ Team members get familiar with the code
  - Backup if someone is unavailable
- More uniform design and coding practices across team
- Knowledge sharing
- Shared understanding & improved communication
  - Identify miscommunication and misperceptions
- More perspective on how everything comes together

