



Plan ▾

| My bookings

| Hotels

| Car hire



Daniele ▾

| Help ▾

Ryanair DAC

Ryanair UK

Malta Air

Our regulations

1 Our liability for passengers and their baggage

The information in this regulation summarises the liability rules which all community air carriers (airlines that are based in the EU, EEA or Switzerland) must follow under EU I and regulations, and the Montreal Convention 1999.

1.1 Compensation in the case of death or injury

There are no financial limits to the compensation we may have to pay for the death of or injury to a passenger. We must pay claims for compensation of up to 128,821 SDR. We can dispute claims for compensation of 128,821 SDR or more if we can prove that we were not negligent or otherwise at fault.

1.2 Advance payments

If a passenger is killed or injured, we must make an advance payment to cover immediate financial needs of the person entitled to compensation. We must make the payment within 15 days from the date the person who is legally entitled to compensation is confirmed. An advance payment resulting from a passenger's death must be at least 16,00 SDR.

1.3 Passenger delays

In the case of passenger delays, we are liable for loss, damage, death or personal injury unless:

- we took all reasonable measures to avoid the loss, damage, death or personal injury; or
- it was impossible for us to take the measures necessary to avoid the loss, damage, death or personal injury.

Our liability for passenger delay is limited to 4,694 SDR.

1.4 Baggage delays

In the case of baggage delays, we are liable unless:

- we took all reasonable measures to avoid the delay; or
- it was impossible for us to take the measures necessary to avoid the delay.

The liability for baggage delay is limited to 1,519 SDR.

1.5 Loss of or damage to baggage

We are liable, up to a limit of 1,519 SDR, for the destruction of, loss of or damage to baggage. In the case of checked-in luggage, we are liable even if we were not at fault, unless the luggage was faulty or unsuitable. In the case of carry-on baggage, we will only be liable if we were at fault.

1.6

When you report delayed, lost or damaged baggage at the airport, this is not a claim for compensation. You must [make a claim direct to us](#) within the time limits shown below which are set by the Montreal Convention 1999.

- You must report damaged baggage at the airport straight away and make your claim to us within seven days from then.
- You must report lost baggage at the airport straight away and make your claim direct to us within 21 days from the date the baggage was placed at your disposal.

1.7 Higher limits for baggage

Under the Montreal Convention 1999, our liability for lost, damaged or delayed baggage is limited to 1,519 SDR (approximately €1800) for each piece of luggage. You can increase our liability for checked-in luggage at the ticket desk by making a special declaration of interest in delivery at destination before checking in your baggage and paying a fee of €50/£50 (or the equivalent in your local currency), plus VAT for domestic flights. You must pay the fee for each passenger per one-way flight. This fee raises our limit of

liability for checked-in luggage to 2,262 SDR (approximately €2600).

1.8 Liability of different carriers

If the air carrier you flew with is not the same as the air carrier shown on your ticket, you can claim compensation from either airline.

1.9

You must make any claim within two years from the date the plane arrived at the relevant airport, or the date the plane should have arrived at the airport.

1.10 Basis for the information above

The rules above are based on the Montreal Convention 1999.

2 Travel documents – photo ID

Each passenger must carry photo ID which meets our requirements and the requirements of the relevant immigration authority and other authorities. You must pay any amount we are charged as a result of a passenger in your party not carrying the necessary photo ID.

2.1 Photo ID needed for travelling abroad

2.1.1 Photo ID accepted

- A valid signed passport (Note: all non-EU passport holders, travelling into a Schengen member country* are obliged to ensure that their passport is valid for at least 3 months from the date of their departure from the Schengen member country. This requirement does not apply to holders of a Schengen issued residence permit or long term visas).
- For travel outside the EEA (European Economic Area), the passport must be valid for the period of the intended stay except for the below countries:

For travel to Jordan, the passport must be valid for at least six months beyond the period of intended stay (for holders of Italian passport, three months beyond the period of intended stay);

For travel to Turkey, the passport must be valid for at least 150 days from the arrival date;

For travel to Montenegro, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Bosnia and Herzegovina, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Egypt, the passport must be valid for at least six months from the arrival date;

For travel to Albania, the passport must be valid for at least 3 months from the arrival date.

- UK passport holders travelling into a Schengen*/EU member country (excluding Ireland) as of 1st January 2021 must make sure that their passport:

is valid for at least three months from the date they will leave the Schengen member country unless the person has a Schengen-issued residence permit or long-term visa.

was issued within the previous 10 years upon the date of arrival unless the person holds a Schengen-issued residence permit or long-term visa, in which case no specific passport validity requirements apply.

- From 1st October 2021, nationals of the EEA/EU or Switzerland travelling to the UK must be in possession of a valid passport, as National ID cards issued by the EEA/EU and Switzerland are no longer acceptable to enter the UK (unless you hold a form of residence status in the UK). For more information, please visit the UK Government official website via the link below: <https://www.gov.uk/guidance/passport-rules-for-travel-to-europe>

Ryanair requires all passengers travelling into the UK to have a valid (i.e. in date) passport for their arrival and departure dates to and from the UK (the UK Authorities do not require a minimum of 3 months passport validity), so as long as the passenger's passport is in date for both the arrival date into the UK, and the later departure date from the UK it will be accepted as valid for travel on Ryanair flights into the UK.

UK Electronic Travel Authorisation (ETA)

Effective from 2 April 2025, travel requirements to the UK are changing, including the introduction of an Electronic Travel Authorisation (ETA), which is a digital permission to travel. If you are a national of a country that does not require a visa to visit the UK, including EU nationals, and you are travelling to the UK for a short stay of up to six months, you may need an ETA. If you do not hold a UK visa or use a Biometric Residence Permit (BRP) or Biometric Residence Card (BRC), you may be required to obtain an ETA. British and Irish nationals do not require an ETA. Please ensure you meet the entry requirements to the UK, or you may not be able to travel.

For more details and to apply for your ETA, please visit the official [UK government website](#).

- A valid National Identity Card issued by the government of a EU or EEA country, or Switzerland**.

The following countries accept national identity cards issued by the Government of an EEA Country:

- Bosnia and Herzegovina, Serbia, and Montenegro;
 - Albania, if ID card issued by Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Greece, Germany, Hungary, Ireland, Italy, Malta, Netherlands, Liechtenstein, Lithuania, Luxembourg, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden;
 - Egypt, if ID card issued by Belgium, France, Germany, Italy, Portugal;
 - Turkey, if ID card issued by Belgium, Bulgaria, France, Germany, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Netherlands, Poland, Portugal, Spain, Switzerland;
 - Georgia (except ID cards issued by Denmark and Norway)
- An Irish Passport Card (only for Irish citizens travelling within the EU, the EEA, Albania, Bosnia, Montenegro and the UK).
 - A valid Greek National Police identity card (only for travelling within the EU).
 - A valid UN Refugee Convention Travel Document – (issued under Article 28(1) of the 1951 UN Convention, by a Government in place of a valid passport).
 - A valid Convention Travel Document – (issued under Article 27 of the 1954 UN Convention for Stateless Persons, by a contracting state in place of a valid passport).
 - A valid collective passport issued by an EU/EEA country.

The country of destination may also require a valid VISA in addition to a valid photo ID. Please check VISA requirements with the local embassy or consulate.

Israel Electronic Travel Authorisation (ETA-IL) Requirement

Effective from January 2025, visitors from visa-exempt countries must obtain an Electronic Travel Authorisation (ETA-IL) to enter Israel. An approved ETA-IL allows you to travel to Israel and stay for up to 90 days per visit. Applications can be submitted at any time prior to travel, but it is recommended to apply at least 72 hours before booking flight tickets, hotel rooms, or other travel-related expenses. The ETA-IL is generally valid for multiple trips over a period of up to two years from the date of approval or until your passport expires, whichever comes first. If you are a citizen of an eligible country that does not require a B/2 visa for Israel, you must complete an ETA-IL form.

For more details and to apply for your ETA-IL, please visit the official [Israel Population and Immigration Authority website](#).

2.1.2 Special requirements for minors under the age of 18

Any children included in the parent's passport must have their own visa (if required) and must be travelling with the adult named in the visa.

Some countries' immigration departments may require additional documentation for children aged below 18 years, who are travelling abroad and unaccompanied. Please, check with the Consulate or Embassy of the country they are planning to visit and/or via the [IATA Travel Centre](#), requirements and the extra documentation that minors may need.

Some non-exhaustive examples of accepted documents are as follows:

- A valid 'Kinderreisepass': travel document issued to children under 16 by the German Government.
- French residents under the age of 18 who are travelling without a parent or guardian must show a completed AST (*Autorisation de sortie du territoire*), and the document specified in the AST.
- Italian citizens under the age of 14 who are travelling with the new-style ID card 'Carta d'identità' and with one or both parents can travel on EU and Schengen* flights without any other documents if the parent's or guardian's name is mentioned in the ID card. Otherwise, the parent or legal guardian must carry the child's birth certificate or family status certificate. If the child under 14 is travelling with the new-style ID card, with a person who is not their parent or legal guardian, the child must have a "dichiarazione di accompagnamento" signed by both parents or the legal guardian and stamped by the passport authority.
- Portuguese residents under 18 who are flying between Portugal and a non-Schengen member state*, and are not with a parent or legal guardian, need a travel authorisation. This must be signed by both parents or a legal guardian. If the parents or legal guardian live in Portugal, the signatures (or signature) must be notarised (signed by a person who has legally certified parental responsibility and to confirm that the signatures are authentic). If the parents or legal guardian do not live in Portugal, the signatures (or signature) must be confirmed as authentic by a Portuguese embassy or consulate in the country where they live. This travel authorisation is also needed when minors are accompanied by someone who is not a parent or legal guardian. In this case the travel authorisation must also clearly show the name of the person. Foreign minors under 18 years and travelling alone may be refused entry if they do not have anyone in Portugal taking responsibility for their stay.
- Spanish resident children under the age of 18 who are travelling without their parents/legal guardians must have a form (collected from their local police station or other appointed Spanish authority) of written authorisation to travel from their parents. This form will need to be presented at the passport control. In the case of foreign minors residing in Spain, their legal representatives must complete appropriate documentation in accordance with their national legislation before the competent consular authorities.

DOMESTIC FLIGHT - TRAVEL DOCUMENTS ACCEPTED:

2.2 Domestic flights - photo ID accepted

Country	Adults	Minors
France	Aged 18 or over <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table 	Aged under 13 <ul style="list-style-type: none"> • No photo ID is needed if travelling with an adult Aged 13 to 18

	<ul style="list-style-type: none"> Any valid driving licence with a photo Valid residence permit Carte Vitale with photo 	<ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Valid residence permit Carte Vitale with photo
Greece	<p>Aged 12 or over</p> <ul style="list-style-type: none"> National identity card (valid or expired) issued by one of the countries listed below this table Greek Police ID card Valid passport Any valid driving licence with a photo An official document with a photo which has the relevant authority's stamp on all or part of it 	<p>Aged under 12</p> <ul style="list-style-type: none"> National identity card (valid or expired) issued by one of the countries listed below this table Valid passport Confirmation of identity from a Citizen Service Centre or the police
Italy	<p>Aged 15 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Any valid driving licence with a photo Nautical licence Pension card or book Heating installation licence Firearm licence ID card or badge with a photo, issued and stamped by the Italian Government Identity card issued to civil servants and soldiers AT or BT card 	<p>Italian citizens aged under 15</p> <ul style="list-style-type: none"> Birth or citizen certificate with a photo confirmed as true by the police Valid passport Valid national identity card issued by one of the countries listed below this table <p>EU citizens and Schengen citizens (see the list below this table) aged under</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table
Spain	<p>Spanish citizens aged 15 or over</p> <ul style="list-style-type: none"> Passport (valid or expired) National identity card (valid or expired) Valid Spanish driving licence <p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra, aged 15 or over</p> <ul style="list-style-type: none"> Passport (valid or expired) National identity card (valid or expired) Valid Spanish residence permit Valid residence permit issued by a Schengen country or Andorra Valid Spanish driving licence <p>Third country citizens (see the list below this table) aged 15 or over</p> <ul style="list-style-type: none"> Valid passport or travel document Valid Spanish residence permit Valid residence permit issued by a Schengen country (see the list below this table) Valid Spanish driving licence 	<p>Spanish citizens aged under 15</p> <ul style="list-style-type: none"> No photo ID is needed <p>Spanish citizens aged 16, 17 or 18 travelling without an adult aged 18 or over</p> <ul style="list-style-type: none"> Valid passport or national identity card issued by one of the countries listed below this table <p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra aged under 15</p> <ul style="list-style-type: none"> Passport (valid or expired) National identity card (valid or expired) issued by one of the countries listed below this table Valid Spanish residence permit Valid residence permit issued by a Schengen country (see the list below this table) <p>Third country citizens (see the list below this table) aged under 15</p> <ul style="list-style-type: none"> Valid passport or travel document Valid Spanish residence permit Valid residence permit issued by a Schengen country (see the list below this table)
UK	<p>Aged 16 or over</p> <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking 	<p>Aged under 16 and travelling with an adult aged 18 or over</p> <ul style="list-style-type: none"> No photo ID is needed
Poland	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Any valid driving licence with a photo Valid Polish Digital ID - mDowod (in the mObywatel app) 	<p>Aged under 18</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table School ID Valid Polish Digital ID - mDowod (in the mObywatel app) - aged 13 or over
Portugal	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table 	<p>Aged under 18</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table

	<ul style="list-style-type: none"> Valid Portugal Digital ID Any valid driving licence with a photo 	this table
Germany	Aged 18 or over <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking 	Aged under 18 <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking
Romania	Aged 18 or over <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking 	Aged under 14 and travelling with an adult aged 18 or over <ul style="list-style-type: none"> Birth certificate Between 14-18 years of age: ID card
Ireland	Aged 18 or over <ul style="list-style-type: none"> Valid passport Valid national identity card Any type of photo ID 	Aged under 18 <ul style="list-style-type: none"> Any photo ID Birth Certificate

National identity card issuing countries

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Netherlands, Malta, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland

Schengen countries

Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland

Third countries

Any countries outside of the EU/EEA - (incl. UK as of 1st January 2021)

3 Baggage allowances

3.1

Each passenger can take one small item of carry-on baggage (up to 40cm x 20cm x 25cm) on the plane with them. Our small bag sizers measure 42cm x 20cm x 30cm.

There is no carry-on baggage allowance for children under two who do not have their own seat reserved and will travel on an adult's knee. However, the adult can carry a baby weighing up to 5kg as well as their own carry-on baggage.

3.2 Priority & 2 Cabin Bags and 10kg Check-in Bag

Passengers who have booked Priority & 2 Cabin Bags (including those with a Regular or Flexi Plus ticket, and those who purchased a Plus ticket prior to 11 December 2019) take a small carry-on bag (up to 40cm x 20cm x 25cm) and a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane with them, unless we have good reason to place the large item of baggage in the hold. In this case, take any valuables out of the baggage.

You can choose and pay for Priority & 2 Cabin Bags when you make your booking, or through our app up to 45 minutes before the scheduled departure time.

The current fee for Priority & 2 Cabin Bags is given in our [table of fees](#).

If you book a 10kg Check-in Bag, you can take your small carry-on bag on the plane with you, but you must check the large item of baggage in at the bag-drop desk before you go through security. The terms and regulations relating to checked-in luggage will then apply to that item of baggage.

The current fee for 10kg Check-in Bag is given in our [table of fees](#).

After you have made your booking, you can add 10kg Check-in Bag to your reservation through the 'Manage my bookings' section of our website up to two hours before the scheduled departure time, or through our app up to 40 minutes before the scheduled departure time.

Non priority customers who have not added a bag to their booking can still purchase a 10kg Check-in Bag at the airport bag drop desk or at the boarding gate for € / £35.99 - £ 60.00. In this case, take any valuables out of the baggage.

If your carry-on baggage is too large it will not be allowed through the boarding gate. In this case it will be placed in the plane's hold and you will have to pay a fee of € / £70.00 (plus VAT on domestic flights).

If you are not sure whether your carry-on baggage is too big, check at the bag-drop desk before you go through security.

3.3 Checked-in baggage allowance

Each passenger can check in up to three items of luggage, each weighing up to 20kg, if you:

- choose a checked-in baggage allowance of 20kg for each item of luggage to be checked in; and
- pay the 20kg check-in bag fee for each item of checked-in luggage;

when you make your booking.

The fee has to be paid for each one-way flight (outbound and return).

After you have made your booking, you can add checked-in luggage to your reservation, through the [My Bookings](#) section of our website, up to two hours before the flight's scheduled departure time.

The fees for checked-in luggage are higher through our call centre or at the airport, at peak travel periods such as Christmas, Easter and the summer, and on certain routes. The fees you have to pay are the ones that apply at the time.

The current fee for a 20kg baggage allowance is given in our [table of fees](#).

3.4 General rules on checked-in luggage

You can share any checked-in baggage allowance you have paid for with baggage being checked in, at the same time, by other passengers included in your booking.

If an item of baggage weighs more than your checked-in baggage allowance, you will have to pay an excess-baggage fee. This is currently €12/£12 (or the equivalent in the local currency) for each kilogram over the allowance.

At airports with self-service kiosks, you must have paid any fees for checked-in baggage and excess baggage, and handed over your checked-in luggage at a bag-drop desk, at least

40 minutes before the scheduled departure time for your flight.

3.5 Express Bag Drop

If you purchase checked luggage with a standard fare or as part of a fare bundle, you may avail of Express Bag Drop for a fee of €5 (see [Table of Fees](#)). Express Bag Drop will allow you to skip the queue at the standard bag drop desk and drop your bag at the Flexi Plus desk instead.

Express Bag Drop must be purchased for all check-in bags on the booking. You may not purchase it for selected check-in bags.

It is available on selected routes only and may be purchased on the website during booking flow.

Express Bag Drop is not available to bookings with Erasmus discount.

Express Bag Drop is not available to bookings with connecting flights.

Express Bag Drop is not available on Spanish subsidised tickets.

3.6 Pushchairs, etc

You can check in one fully collapsible pushchair (including double pushchairs), travel system or baby sling per child, plus one car seat, booster seat or travel cot, free of charge. You can book online to check in other items of equipment for babies and toddlers (with a maximum weight of 20kg per item). The fee for this is €15/£15 per item for each one-way flight (outbound and return).

3.8

For health and safety reasons, items weighing more than 32kg or with dimensions of more than 81cmx119cmx119cm cannot be taken on the plane or carried in the hold. The weight limit does not apply to mobility equipment.

We are not liable for any loss of or damage to items as a result of any flaw or fault in, or the poor condition of, the baggage. We will also have no liability for fragile items, perishable items or items that are packed in an unsuitable way.

You must keep to [article 8](#) of these terms, which relate to baggage.

4 Babies, children and family bookings

4.1 Unaccompanied children

We do not carry unaccompanied children under 16. We cannot provide an escort or special facilities.

If you want a child passenger to travel with an adult (aged 18 or over) who is already booked on a flight, you must make a new reservation for the child (as if they were an adult) and then link it to the existing reservation. You can only link reservations by contacting us on live chat or [calling the call centre](#). You cannot link bookings at the airport. [Click here](#) for further details on how to contact us.

You can link bookings up to four hours before the scheduled departure time. Linking the bookings is free if the existing booking was made less than 24 hours beforehand. After four hours you would need to pay a booking fee (€30/£ 30).

Children you made a separate reservation for cannot check in online and must check in at the airport desk while you (or another adult travelling on the linked booking) are present. If you do not follow the above procedure for linking bookings, the child will not be able to get on the plane.

4.2 Babies

We do not carry babies less than eight days old. For safety reasons, babies (aged 8 days to 23 months):

- must sit on an adult's lap using an infant seat belt provided by the cabin crew; or
- can travel in their own seat in an approved forward-facing car seat or using an [Amsafe CARES child restraint](#) (if they are 12 months or older).

To book a seat for the baby, phone a call centre or have a live chat with an agent online. A full fare has to be paid for a seat for a baby. [Click here](#) for further details on how to contact us.

The infant fee for each baby travelling on an adult's lap is €25/£25 (or the equivalent in the local currency) for each one-way flight.

There must be at least one adult for each baby in your booking.

For each baby in your booking, you can take a baby bag weighing up to 5kg (as well as your own carry-on baggage) on the plane.

4.3 Reserved seats for family bookings

If your booking includes a child (or children) aged over 23 months but under 12, you must pay to reserve a seat. The child (or children) in the booking will get a free reserved seat with you.

A maximum of four children for every one adult on the booking will get a free reserved seat. No other adults or teenagers in the booking need to reserve a seat, but they can choose to if they want to be sure of sitting with the children.

The price for reserving your seat in rows 18 to 33 starts at €6/£6. If you reserve a seat in a different row, you will be charged the difference in price for your seat. Children will be charged the full price of these seats.

If, due to high demand, seats in rows 18 to 33 are not available for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 11 to 15 for the difference in price, or try different travel dates. The child's reserved seat will still be free.

If there are not enough seats in rows 11 to 15 for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 6 to 10 for the difference in price.

If, on the flight you want, there are not enough seats available for everyone in your booking to sit together, you can choose a different flight.

5 Regular, Plus, Family Plus and Flexi Plus tickets

5.1 Regular

Regular fares are only available when you make your booking online and may not be purchased through call centres / airports. Also, you cannot upgrade to Plus or Flexi Plus at a later stage.

All Regular fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our General Terms and Conditions of Carriage apply.

The following services are included in Regular fares:

- A reserved standard seat
- Priority & 2 Cabin Bags

Regular fares are not available to bookings with Erasmus discount.

5.2 Plus

From 11th of December Plus fares are available on all flights and must be paid for all passengers and flights in your booking.

Plus fares are only available when you make your booking. Also, you cannot upgrade to Flexi Plus at a later stage.

All Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Plus fares.

- One small bag
- One 20kg item of checked-in luggage
- A reserved standard seat
- Free check-in at the airport. Free airport check-in will only be available for those passengers who have booked Flexi Plus via the official Ryanair website or App. Booking

made through online travel agents are expressly excluded from this service.

Plus fares are not available to bookings with Erasmus discount.

Plus fares will not be available to bookings with connecting flights.

5.3 Family Plus

Family Plus fares are available on all flights for bookings of up to six passengers with at least one child or teen.

All Family Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Family Plus fares:

- One 20kg item of checked-in luggage
- A reserved standard seat for €4 for all adults and teens on the booking who are not required to reserve a seat
- One 10kg check-in bag for any passenger on the booking

Family Plus fares are not available on Spanish subsidised routes.

5.4 Flexi Plus

Flexi Plus services are available on all flights and must be chosen for all passengers and flights in a booking. You can only buy these fares at the time you make your booking.

All Flexi Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Flexi Plus fares:

- Free check-in at the airport. Free airport check-in will only be available for those passengers who have booked Flexi Plus via the official Ryanair website or App. Bookings made through online travel agents are expressly excluded from this service.
- Any reserved seat
- Priority & 2 Cabin Bags
- Flexibility on changes to tickets
- Fast-track security service at the following airports

London Stansted, Brussels Charleroi, Milan Bergamo, Barcelona, Malaga, Birmingham, Manchester, East Midlands, Glasgow, Edinburgh, Frankfurt Hahn, Hamburg, Stuttgart, Eindhoven, Brussels (Zaventem), Stockholm (Skavsta), Budapest, Warsaw Modlin, Liverpool John Lennon, London Gatwick, Rome Ciampino, Rome Fiumicino, Cologne/Bonn, Athens.

Flexi Plus -

Changing your booked flight or route

With a Flexi Plus fare, you can change your booked flight before or on the day of travel, without paying the Flight Change Fee, to a flight on the same or different route as your original flight (if a seat is available), but you must pay the fare difference. If you are changing to a later flight, you can make the change up to one hour before the departure time of the original flight. If you are changing to an earlier flight, you can make the change:

- up to 1 hour before the new flight if you make the change through a [contact centre](#).
- Up to 2.5 hours before the original or new flight if you make changes [online](#).

If you have already checked in online for the original flight, you will need to contact us to uncheck that flight before you can make the change. With a Flexi Plus ticket you can check in at the airport free of charge.

You can change the route of all flights in a booking online through My bookings section. However, once you have taken the outbound flight, you can only change the route of the return flight through a [call centre](#). You can only change the route between the same departure country and destination country.

When you change a flight, the services included in Flexi Plus are transferred to the new flight (if those services are available for that flight). If a service cannot be transferred, you will not get a refund of any part of the Flexi Plus fare.

Flexi Plus – name changes

[Regulation 13](#) still applies to name changes, and you will need to pay the appropriate [fee](#).

6 Passengers with disabilities or reduced mobility

6.1 (Notice under EC regulation 1107/2006: Carriage of Disabled Persons and Persons with Reduced Mobility)

For passengers travelling with guide dogs or assistance dogs

•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and

- a separate safety briefing from cabin crew.

•Assistance type PETC

Passenger who is travelling with a guide dog or assistance dog but does not need help through the airport.

For passengers with limited or no mobility in the cabin

•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

Passenger with cognitive or non-visible disability requiring assistance.

•Assistance type DPNA

Passengers booking the DPNA assistance type code should contact our [Special Assistance team](#) to provide details on the type and level of assistance required.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from the cabin crew.

6.2 Seating restrictions for certain categories of passenger

In line with regulatory requirements (CAT.OP.MPA.155), cabin crew must make sure that access to emergency equipment, and escape routes, must not be obstructed. This may mean that you may not be allowed to sit on, or may be moved from, certain seats.

For safety reasons, if you need a type of special assistance listed in 6.3 below, you must have a seat next to a window (unless someone you are travelling with is in the window seat or the number of passengers on the plane allows for an empty seat between you and the window).

If you have limited mobility in the cabin, are on oxygen because of a medical condition, or will be using an Amsafe restraint, Crelling harness, GoTo seat, Burnett Body Support Meru chair, you and one person you are travelling with can be allocated suitable seats, free of charge, if you call or email the [Special Assistance Team](#). You cannot be allocated a seat for free next to an emergency exit or in a priority or extra-legroom seat.

If you arrange a suitable seat through the [Special Assistance Team](#), you will be taken to your seat after the other passengers have boarded the plane.

The minimum distance between our seat rows, measured from the back of one seat to the back of the seat in front, is 73.66cm (29 inches). The minimum seat width between armrests is 39.37cm (15.5 inches). The minimum size of our plane doors is 76.2cm x 165.1cm (30 x 65 inches). If the size of our seats or plane doors are unsuitable as they do not meet your needs, we will not let you board the plane. If you need [special assistance at the airport](#) you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our [Special Assistance Line](#). By this time the assistance you need may not be available, but the staff at the airport's special-assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee unless they have priority boarding or 10kg Check-in bag on their boarding pass.

6.3 Types of assistance needed

For passengers travelling with guide dogs or assistance dogs

•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from cabin crew.

•Assistance type PETC

Passenger who is travelling with a guide dog or assistance dog but does not need help through the airport.

For passengers with limited or no mobility in the cabin

•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

For passengers with learning disabilities

•Assistance type DPNA

Self-reliant passenger ([see regulation 7.1](#)) with a learning disability who:

- can understand and respond to safety instructions; and
- needs help through the airport (departure and arrival) to the boarding gate.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from the cabin crew.

6.4 Reserving special assistance at the airport

If you need [special assistance at the airport](#) you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our [Special Assistance Line](#). By this time the assistance you need may not be available, but the staff at the airport's special assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee unless they have priority boarding or 10kg Check-in bag on their boarding pass.

6.5 Travelling with mobility aids or medical equipment

If you have reduced mobility you can take two pieces of mobility equipment, plus medical equipment you need for the duration of your stay, on the plane free of charge.

If you want to have medical equipment in your checked-in luggage, you must contact our [Special Assistance Line](#) to get a 'checked baggage waiver' letter to show staff at the bag-drop desk.

If you want to take medical equipment on the plane as carry-on baggage, you must contact our [Special Assistance Line](#) to get a 'cabin baggage waiver' letter to show staff at boarding gate.

6.6 Aisle wheelchairs and toilets

We have aisle wheelchairs available on all our planes and our crew are trained in using them to help passengers with reduced mobility get to and from the toilet door.

There are three toilets on our planes – two at the back of the plane and one at the front – and they all have a grab rail.

7 Passengers who need to be accompanied by an adult

If you are not self-reliant (see below), you must travel with a non disabled adult aged 18 and over who could provide any help you need with the tasks listed in 7.1.

7.1 Guidelines on being self-reliant

The information below on being self-reliant is set out by the UK Department for Transport – Access to Air Travel for Disabled People: Code of Practice (July 2008) and in the European Commission's guidelines on applying EC regulation 1107/2006 (2012). Each passenger must be self reliant by reference to all of the categories below. If not, then he/she must travel with a non disabled accompanying adult aged 18 and over who is capable of providing the assistance required. Otherwise, the passenger will be denied boarding.

To be self-reliant, you must be able to:

- fasten/unfasten your seatbelts when instructed to do so by crew
- fit the lifejacket unaided when instructed to do so by crew;
- put an oxygen mask on unaided when the crew says to do so; and
- understand the safety briefing and any advice and instructions the crew could give in an emergency situation.

You must also travel with an adult if you need help with any of the following areas to travel with a personal assistant. Failure to do so will lead to denied of boarding or relevant services if we believe that the passengers' carriage may pose a risk to crew or aircraft safety.

- feeding; (passengers must be able to feed themselves unaided);
- using the toilet; (passengers must be able to use the toilet facilities unaided); or
- taking medication or performing medical procedures (passengers must be capable of administering their own medicines and medical procedures).

If you are travelling with an accompanying adult because you have a disability or reduced mobility, we will do our best to make sure you sit together.

An adult can only accompany one passenger with a disability or reduced mobility and must pay the correct adult fare.

8 Guide dogs and assistance dogs

8.1 Travelling with a guide dog or assistance dog

You can take a guide dog or assistance dog on any of our flights within the EU or EEA.

You cannot take a guide dog or assistance dog on any of our flights to and from Morocco or Israel.

We can carry up to four guide dogs or assistance dogs in a flight (one dog per passenger). The dog, along with containers and food, travel free of charge.

If you are not sure whether your guide dog or assistance dog can travel with you, contact the destination airport before you travel.

General guidelines

- The dog must be trained to perform the tasks you need them for.
- Throughout the journey, the dog must wear a jacket or harness that identifies it as a guide dog or assistance dog.
- The dog must sit on the floor at your feet.
- You must tell us that you will be travelling with a guide dog or assistance dog beforehand, and preferably when you make your booking. After you have made your booking you can tell us about the dog through the 'My bookings' section on our website or by phoning our [Special Assistance Line](#).
- The dog must wear a suitable harness (provided by you) attached to your seatbelt during take-off, landing and turbulence. There may be other suitable equipment with alternative attachment points.
- Emotional support or therapy dogs that are not recognised as assistance dogs by the above organisations are not permitted to travel on any flights operated by an airline in the Ryanair Group (Ryanair DAC, Ryanair Sun (Buzz), Ryanair UK, Laudamotion and Malta Air).

8.2 Documents needed

Except for on domestic flights, your guide dog or assistance dog must have:

- an up-to-date EU pet passport showing that the dog meets the vaccination and treatment requirements of the country you are travelling to; or
- if you live in a country that does not issue pet passports, an official animal health certificate from a vet to show that the dog meets the conditions of the Pet Travel Scheme plus any necessary medical documents.

You must also have evidence that the guide dog or assistance dog is a full member of:

- the International Guide Dog Federation;
- Assistance Dogs UK; or
- Assistance Dogs International (ADI).

We are not liable for any guide dog or assistance dog that does not have the correct document needed.

9 Electric wheelchairs and mobility scooters

If you will be travelling with an electric wheelchair or mobility scooter, at least 48 hours before your flight you must tell us the make, model and weight of the wheelchair or scooter and its height when it is collapsed. You must bring the operating instructions for the wheelchair or scooter to the airport.

General conditions

- The wheelchair's or scooter's battery must be a dry/gel battery or a lithium-ion battery. (There is no restriction to the Watt-hour (Wh)). The battery must be disconnected and the exposed terminals must be protected from short-circuiting.
- The wheelchair's or scooter's key must be removed, or it must be deactivated using the joystick, an isolation switch or button, or another isolation mechanism (such as Anderson Connector or Airsafe plug).
- When the wheelchair or scooter is collapsed it must not be more than 81cms high, 119cms wide and 119cms deep.
- Wheelchairs and mobility scooters cannot be in the plane's cabin. We have aisle wheelchairs available on all our planes and our crew are trained in using them to help passengers with reduced mobility get to and from the toilet door.
- You should get travel insurance to cover your mobility aids as our liability relating to them is limited under the Montreal Convention 1999.

10 Oxygen for medical use

For safety reasons, passengers cannot bring their own oxygen on board. If you will need to use oxygen for medical purposes during the flight, you must request it from us, free of charge, when you make your booking. If you do not request it when you make your booking, you must request it at least three days before you travel by contacting your local [help centre](#) or emailing our [Special Assistance Team](#). In this case, you will need to pay [a fee](#) for the oxygen.

Under safety regulations we can only provide oxygen for one passenger on a flight.

If we agree to provide oxygen for you, you must carry a letter from your doctor, written in English, confirming that:

- you are fit to travel;
- you do not need a continuous supply of oxygen for more than 250 minutes at a flow rate of 2 litres per minute; and
- the oxygen we provide is suitable for you.

You cannot take the flight without this letter.

11 Infectious diseases and skin conditions

All airlines can refuse to carry passengers with medical conditions that may get worse, or have serious consequences, during the flight. More information on this is given in the [World Health Organization's fitness to fly information](#).

If we have reason to believe that you could be suffering from an infectious disease or skin condition, or you have a visible skin condition, you may have to show a medical certificate or doctor's letter to confirm that you are fit to fly.

If you have any of the following conditions, you must have a medical certificate confirming that you are fit to fly.

- Rubella (At least four days must have passed since the rash appeared)
- Measles (At least seven days must have passed since the rash appeared)
- Mumps (The swelling must have gone down, which usually takes seven days but can take up to 14 days)
- Chicken pox (At least seven days must have passed since the last spot appeared)

In order to slow down transmission of the COVID-19 virus, passengers may be required to undergo and pass temperature checks at the airport and wear a mandatory face mask at the airport and on-board. Some countries require passengers to wear surgical face masks at the airport and on-board the aircraft. Children under 6 do not need to wear a face mask. It is each passenger's responsibility to check local requirements before travelling. Passengers who suffer from a medical condition that prevents them from wearing a mask are exempted from the face mask obligation on provision of a medical certificate attesting their condition. If you fail to comply with these requirements, you may not be allowed to travel.

12 Pregnant passengers and new mothers

12.1 Pregnant women

If you are 28 weeks (or more) pregnant, you must have a '[fit to fly](#)' letter from your midwife or doctor. This letter should be dated no more than two weeks before your booked flight and shown to staff at either the bag-drop desk or the boarding gate. If you do not have this letter, we can refuse to carry you.

You cannot travel after the 36th week of your pregnancy, or the 32nd week if you are having twins, triplets or so on.

12.2 New mothers

You can fly from 48 hours after giving birth, as long as there were no complications or surgery. If you had a Caesarean section, or you needed surgery, you cannot fly for at least 7 days and will need a fit to fly letter from your doctor.

13 Flight changes and name changes

13.1 Flight change – date or time

You can change flight dates and times (if seats are available) up to 2.5 hours of the scheduled departure time of the original flight or new flight (whichever is earlier). To make a change, go to the 'My bookings' section of our website or contact a [reservation centre](#). (It is cheaper to make the change through our website.) If you do not want to make the change for all the passengers in your booking, you cannot make the change on our website. You will have to contact a reservation centre.

You cannot make a change on our website in the following circumstances

- If a Spanish resident subsidy has been applied
- If a Spanish large family subsidy has been applied
- If you wish to change a domestic flight with another domestic flight within the same country of the original flight

For the above changes, please contact our reservation centre.

13.2 Flight change – route

You can change the flight route you booked (if seats are available) up to two hours before the scheduled departure time of the original or new flight, whichever is earlier. To make a change, go to the 'My bookings' section of our website or contact a [reservation centre](#). (It is cheaper to make the change through our website.) If you do not want to make the change for all the passengers in your booking, you cannot make the change on our website. You will have to contact a reservation centre.

You have the option to fly to or from different airports of your initial routes on your booking, providing the departure and/or arrival airports are located in the same two countries.

See an example below:

- Original Flights - Dublin -> Stansted / Stansted -> Dublin
- Change to – Dublin -> Stansted / Manchester -> Dublin

You cannot change a domestic flight to an international flight or vice versa due to VAT related issues.

13.3 Cost of flight changes

Flight-change fees are charged per person for each one-way flight (outbound and return) and change according to the season. See our [table of fees](#) for details.

As well as the flight-change fees, you must also pay any difference between the original fare and any fees for optional services (such as check-in bags) paid at the time of booking and the fare/fee available when you make the change. If the fare/fee of the new flight is lower, we will not refund the difference.

If you are travelling with children and the seats you chose in your original booking are not available on the new flight, you will be charged the price difference if the new seats reserve are more expensive. (If the price of the new seats is lower, we will not refund the difference.)

13.4 Name change

You can change names on the booking up to 24 hours before the scheduled departure time online through the 'My bookings' section of our website or up to 2 hours before the scheduled departure time by calling a [reservation centre](#) or at the airport ticket desk. Name changes must be made to all the flights in your booking.

Name-change fees are charged per passenger/per booking, please see our [table of fees](#) for details.

13.5 Correcting mistakes

You can swap your first name and last name within 48 hours after making your booking. You can correct spelling mistakes of up to 3 characters per name free of charge through the My Booking section up to 48 hours before scheduled departure. Corrections can be made only once per passengers on a booking. We will not charge you for these corrections, as long as we reasonably believe you are correcting a mistake and not trying to change the booking to someone else.

If you are changing your flight date, time or need to reverse your flight route of your flights within 24 hours of making your booking, we will not charge the flight-change fee shown in our [table of fees](#), but you will have to pay any price difference between the original fare and the fare for the new flight (If the fare of the new flight is lower, we will not refund the difference.)

14 Priority

You can get Priority boarding from €6/£6 to €36/£36 per passenger on each one-way flight (outbound and return). Priority boarding allows you to board the plane first. It also allows you to take a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane, unless we have good reason to put the large item of baggage in the hold. In this case, take any valuables out of the baggage.

Boarding starts 30 minutes before the flight departs.

15 Reserved seating

You can reserve your choice of seat, for a [fee](#), when you make your booking or in the 'Manage my bookings' section up to two hours before scheduled departure.

There are three types of seat available for you to reserve.

- Extra-legroom seats in – rows 1, 2 (seats D,E and F), 16 and 17
- Front seats – rows 2 (seats A,B and C), 3, 4 and 5
- Standard seats – rows 6 to 15 and 18 to 33

We will not refund fees for reserved seats unless clause 4.2, 10.2, 10.3 or 10.4 of the general terms and conditions applies.

Note: Customers who change flight dates/routes may not be able to transfer their reserved seat to the new date/flight but will be allocated a new seat of the same type, subject to availability.

15.1 Online check-in

You can check-in online between 60 days and two hours before your booked flight, if you have reserved a seat.

If you do not want to reserve a seat, you will be allocated a random seat free of charge and can check-in online between 48 hours and 2 hours before each flight if you booked before 28 January 2021, and between 24 hours and 2 hours before each flight if you booked as of 28 January 2021.

15.2 Seat restrictions

We can change your allocated seats at any time, even if you had reserved it, if we need to do this for operational, safety or security reasons.

To sit in row 1, 16 or 17 (where there are emergency exits), you must:

- be 16 or older;
- be willing and able to help in an emergency;
- not be travelling with a child under two;

- not need a seat-belt extender;
- not have booked an extra seat (for comfort or an item); and
- not need any kind of special assistance.

For safety reasons, no more than two children under two can be seated in any row (one on either side of the centre aisle).

16 ATOL information

Flights booked direct from an airline are not ATOL protected. If you pay by credit card you may have some financial protection. Check with your credit-card provider for details.

Your Trip

[Online check-in](#)
[Travel Updates](#)

Useful Info

[Help Centre](#)
[Inflight shopping receipts](#)
[View booking history](#)

Corporate

[Advertise with us](#)
[Careers](#)
[Corporate website](#)
[Media Centre](#)
[Investor Relations](#)
[Registered address](#)
[Charities](#)
[Environment](#)

Cheap flights

[Flights to Alicante](#)
[Flights to Paris](#)
[Flights to Edinburgh](#)
[Flights to Malta](#)
[Flights to Ireland](#)
[Flights to Portugal](#)
[Flights to Spain](#)
[Flights to Gran Canaria](#)
[Flights to Lanzarote](#)
[Flights to Ibiza](#)
[Flights to Fuerteventura](#)
[Flights to Tenerife](#)

Connect with us



Download now



A card payment processing fee may be applied to your booking. This fee will be reflected in the total price once the card number has been entered.

[Terms of Use](#)

[General terms & conditions of carriage](#)

[Privacy policy](#)

[Cookies](#)

 2025 © Ryanair DAC. All

Ryanair DAC

Ryanair UK

Malta Air

Our regulations

1 Our liability for passengers and their baggage

The information in this regulation summarises the liability rules which all community air carriers (airlines that are based in the EU, EEA or Switzerland) must follow under EU law and regulations, and the Montreal Convention 1999.

1.1 Compensation in the case of death or injury

There are no financial limits to the compensation we may have to pay for the death of or injury to a passenger. We must pay claims for compensation of up to 128,821 SDR. We can dispute claims for compensation of 128,821 SDR or more if we can prove that we were not negligent or otherwise at fault.

1.2 Advance payments

If a passenger is killed or injured, we must make an advance payment to cover immediate financial needs of the person entitled to compensation. We must make the payment within 15 days from the date the person who is legally entitled to compensation is confirmed. An advance payment resulting from a passenger's death must be at least 16,000 SDR.

1.3 Passenger delays

In the case of passenger delays, we are liable for loss, damage, death or personal injury unless:

- we took all reasonable measures to avoid the loss, damage, death or personal injury; or
- it was impossible for us to take the measures necessary to avoid the loss, damage, death or personal injury.

Our liability for passenger delay is limited to 4,694 SDR.

1.4 Baggage delays

In the case of baggage delays, we are liable unless:

- we took all reasonable measures to avoid the delay; or
- it was impossible for us to take the measures necessary to avoid the delay.

The liability for baggage delay is limited to 1,519 SDR.

1.5 Loss of or damage to baggage

We are liable, up to a limit of 1,519 SDR, for the destruction of, loss of or damage to baggage. In the case of checked-in luggage, we are liable even if we were not at fault, unless the luggage was faulty or unsuitable. In the case of carry-on baggage, we will only be liable if we were at fault.

1.6

When you report delayed, lost or damaged baggage at the airport, this is not a claim for compensation. You must make a claim direct to us within the time limits shown below which are set by the Montreal Convention 1999.

- You must report damaged baggage at the airport straight away and make your claim to us within seven days from then.
- You must report lost baggage at the airport straight away and make your claim direct to us within 21 days from the date the baggage was placed at your disposal.

1.7 Higher limits for baggage

Under the Montreal Convention 1999, our liability for lost, damaged or delayed baggage is limited to 1,519 SDR (approximately €1800) for each piece of luggage. You can increase our liability for checked-in luggage at the ticket desk by making a special declaration of interest in delivery at destination before checking in your baggage and paying a fee of €50/£50 (or the equivalent in your local currency), plus VAT for domestic flights. You must pay the fee for each passenger per one-way flight. This fee raises our limit of liability for checked-in luggage to 2,262 SDR (approximately €2600).

1.8 Liability of different carriers

If the air carrier you flew with is not the same as the air carrier shown on your ticket, you can claim compensation from either airline.

1.9

You must make any claim within two years from the date the plane arrived at the relevant airport, or the date the plane should have arrived at the airport.

1.10 Basis for the information above

The rules above are based on the Montreal Convention 1999.

2 Travel documents – photo ID

Each passenger must carry photo ID which meets our requirements and the requirements of the relevant immigration authority and other authorities. You must pay any amount we are charged as a result of a passenger in your party not carrying the necessary photo ID.

2.1 Photo ID needed for travelling abroad

2.1.1 Photo ID accepted

- A valid signed passport (Note: all non-EU passport holders, travelling into a Schengen member country* are obliged to ensure that their passport is valid for at least 3 months from the date of their departure from the Schengen member country. This requirement does not apply to holders of a Schengen issued residence permit or long-term visas).
- For travel outside the EEA (European Economic Area), the passport must be valid for the period of the intended stay except for the below countries:

For travel to Jordan, the passport must be valid for at least six months beyond the period of intended stay (for holders of Italian passport, three months beyond the period of intended stay);

For travel to Turkey, the passport must be valid for at least 150 days from the arrival date;

For travel to Montenegro, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Bosnia and Herzegovina, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Egypt, the passport must be valid for at least six months from the arrival date;

For travel to Albania, the passport must be valid for at least 3 months from the arrival date.

- UK passport holders travelling into a Schengen*/EU member country (excluding Ireland) as of 1st January 2021 must make sure that their passport:

is valid for at least three months from the date they will leave the Schengen member country unless the person has a Schengen-issued residence permit or long-term visa.

was issued within the previous 10 years upon the date of arrival unless the person holds a Schengen-issued residence permit or long-term visa, in which case no specific passport validity requirements apply.

- From 1st October 2021, nationals of the EEA/EU or Switzerland travelling to the UK must be in possession of a valid passport, as National ID cards issued by the EEA/EU and Switzerland are no longer acceptable to enter the UK (unless you hold a form of residence status in the UK). For more information, please visit the UK Government official website via the link below: <https://www.gov.uk/guidance/passport-rules-for-travel-to-europe>

Ryanair requires all passengers travelling into the UK to have a valid (i.e. in date) passport for their arrival and departure dates to and from the UK (the UK Authorities do not require a minimum of 3 months passport validity), so as long as the passenger's passport is in date for both the arrival date into the UK, and the later departure date from the UK it will be accepted as valid for travel on Ryanair flights into the UK.

UK Electronic Travel Authorisation (ETA)

Effective from 2 April 2025, travel requirements to the UK are changing, including the introduction of an Electronic Travel Authorisation (ETA), which is a digital permission to travel. If you are a national of a country that does not require a visa to visit the UK, including EU nationals, and you are travelling to the UK for a short stay of up to six months, you may need an ETA. If you do not hold a UK visa or use a Biometric Residence Permit (BRP) or Biometric Residence Card (BRC), you may be required to obtain an ETA. British and Irish nationals do not require an ETA. Please ensure you meet the entry requirements to the UK, or you may not be able to travel.

For more details and to apply for your ETA, please visit the official [UK government website](#).

- A valid National Identity Card issued by the government of a EU or EEA country, or Switzerland**.

The following countries accept national identity cards issued by the Government of an EEA Country:

- Bosnia and Herzegovina, Serbia, and Montenegro;
- Albania, if ID card issued by Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Greece, Germany, Hungary, Ireland, Italy, Malta, Netherlands, Latvia, Liechtenstein, Lithuania, Luxembourg, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden;
- Egypt, if ID card issued by Belgium, France, Germany, Italy, Portugal;
- Turkey, if ID card issued by Belgium, Bulgaria, France, Germany, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Netherlands, Poland, Portugal, Spain, Switzerland;
- Georgia (except ID cards issued by Denmark and Norway)

- An Irish Passport Card (only for Irish citizens travelling within the EU, the EEA, Albania, Bosnia, Montenegro and the UK).
- A valid Greek National Police identity card (only for travelling within the EU).
- A valid UN Refugee Convention Travel Document – (issued under Article 28(1) of the 1951 UN Convention, by a Government in place of a valid passport).
- A valid Convention Travel Document – (issued under Article 27 of the 1954 UN Convention for Stateless Persons, by a contracting state in place of a valid passport).
- A valid collective passport issued by an EU/EEA country.

The country of destination may also require a valid VISA in addition to a valid photo ID. Please check VISA requirements with the local embassy or consulate.

Israel Electronic Travel Authorisation (ETA-IL) Requirement

Effective from January 2025, visitors from visa-exempt countries must obtain an Electronic Travel Authorisation (ETA-IL) to enter Israel. An approved ETA-IL allows you to travel to Israel and stay for up to 90 days per visit. Applications can be submitted at any time prior to travel, but it is recommended to apply at least 72 hours before booking flight tickets, hotel rooms, or other travel-related expenses. The ETA-IL is generally valid for multiple trips over a period of up to two years from the date of approval or until your passport expires, whichever comes first. If you are a citizen of an eligible country that does not require a B/2 visa for Israel, you must complete an ETA-IL form.

For more details and to apply for your ETA-IL, please visit the official [Israel Population and Immigration Authority website](#).

2.1.2 Special requirements for minors under the age of 18

Any children included in the parent's passport must have their own visa (if required) and must be travelling with the adult named in the visa.

Some countries' immigration departments may require additional documentation for children aged below 18 years, who are travelling abroad and unaccompanied. Please, check with the Consulate or Embassy of the country they are planning to visit and/or via the [IATA Travel Centre](#), requirements and the extra documentation that minors may need.

Some non-exhaustive examples of accepted documents are as follows:

- A valid '*Kinderreisepass*': travel document issued to children under 16 by the German Government.
- French residents under the age of 18 who are travelling without a parent or guardian must show a completed AST (*Autorisation de sortie du territoire*), and the document specified in the AST.
- Italian citizens under the age of 14 who are travelling with the new-style ID card '*Carta d'identità*' and with one or both parents can travel on EU and Schengen* flights with any other documents if the parent's or guardian's name is mentioned in the ID card. Otherwise, the parent or legal guardian must carry the child's birth certificate or family status certificate. If the child under 14 is travelling with the new-style ID card, with a person who is not their parent or legal guardian, the child must have a "*dichiarazione di accompagnamento*" signed by both parents or the legal guardian and stamped by the passport authority.
- Portuguese residents under 18 who are flying between Portugal and a non-Schengen member state*, and are not with a parent or legal guardian, need a travel authorisation. This must be signed by both parents or a legal guardian. If the parents or legal guardian live in Portugal, the signatures (or signature) must be notarised (signed by a person who has legally certified parental responsibility and to confirm that the signatures are authentic). If the parents or legal guardian do not live in Portugal, the signatures (or signature) must be confirmed as authentic by a Portuguese embassy or consulate in the country where they live. This travel authorisation is also needed when minors are accompanied by someone who is not a parent or legal guardian. In this case the travel authorisation must also clearly show the name of the person. Foreign minors under 18 years and travelling alone may be refused entry if they do not have anyone in Portugal taking responsibility for their stay.
- Spanish resident children under the age of 18 who are travelling without their parents/legal guardians must have a form (collected from their local police station or other appointed Spanish authority) of written authorisation to travel from their parents. This form will need to be presented at the passport control. In the case of foreign minors residing in Spain, their legal representatives must complete appropriate documentation in accordance with their national legislation before the competent consular authorities.

DOMESTIC FLIGHT - TRAVEL DOCUMENTS ACCEPTED:

2.2 Domestic flights - photo ID accepted

Country	Adults	Minors
France	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Any valid driving licence with a photo Valid residence permit Carte Vitale with photo 	<p>Aged under 13</p> <ul style="list-style-type: none"> No photo ID is needed if travelling with an adult <p>Aged 13 to 18</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Valid residence permit Carte Vitale with photo
Greece	<p>Aged 12 or over</p> <ul style="list-style-type: none"> National identity card (valid or expired) issued by one of the countries listed below this table Greek Police ID card Valid passport Any valid driving licence with a photo An official document with a photo which has the relevant authority's stamp on all or part of it 	<p>Aged under 12</p> <ul style="list-style-type: none"> National identity card (valid or expired) issued by one of the countries listed below this table Valid passport Confirmation of identity from a Citizen Service Centre or the police
Italy	<p>Aged 15 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Any valid driving licence with a photo Nautical licence Pension card or book Heating installation licence Firearm licence ID card or badge with a photo, issued and stamped by the Italian Government Identity card issued to civil servants and soldiers AT or BT card 	<p>Italian citizens aged under 15</p> <ul style="list-style-type: none"> Birth or citizen certificate with a photo confirmed as true by the police Valid passport Valid national identity card issued by one of the countries listed below this table <p>EU citizens and Schengen citizens (see the list below this table) aged under 15</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table
Spain	<p>Spanish citizens aged 15 or over</p> <ul style="list-style-type: none"> Passport (valid or expired) National identity card (valid or expired) Valid Spanish driving licence <p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra, aged 15 or over</p>	<p>Spanish citizens aged under 15</p> <ul style="list-style-type: none"> No photo ID is needed <p>Spanish citizens aged 16, 17 or 18 travelling without an adult aged 18 or over</p> <ul style="list-style-type: none"> Valid passport or national identity card issued by one of the countries listed below this table

	<ul style="list-style-type: none"> • Passport (valid or expired) • National identity card (valid or expired) • Valid Spanish residence permit • Valid residence permit issued by a Schengen country or Andorra • Valid Spanish driving licence <p>Third country citizens (see the list below this table) aged 15 or over</p> <ul style="list-style-type: none"> • Valid passport or travel document • Valid Spanish residence permit • Valid residence permit issued by a Schengen country (see the list below this table) • Valid Spanish driving licence 	<p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra aged under 15</p> <ul style="list-style-type: none"> • Passport (valid or expired) • National identity card (valid or expired) issued by one of the countries listed below this table • Valid Spanish residence permit • Valid residence permit issued by a Schengen country (see the list below this table) <p>Third country citizens (see the list below this table) aged under 15</p> <ul style="list-style-type: none"> • Valid passport or travel document • Valid Spanish residence permit • Valid residence permit issued by a Schengen country (see the list below this table)
UK	<p>Aged 16 or over</p> <ul style="list-style-type: none"> • Any photo ID which matches the passenger's name in the booking 	<p>Aged under 16 and travelling with an adult aged 18 or over</p> <ul style="list-style-type: none"> • No photo ID is needed
Poland	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table • Any valid driving licence with a photo • Valid Polish Digital ID - mDowod (in the mObywatel app) 	<p>Aged under 18</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table • School ID • Valid Polish Digital ID - mDowod (in the mObywatel app) - aged 13 or over
Portugal	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table • Valid Portugal Digital ID • Any valid driving licence with a photo 	<p>Aged under 18</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table
Germany	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Any photo ID which matches the passenger's name in the booking 	<p>Aged under 18</p> <ul style="list-style-type: none"> • Any photo ID which matches the passenger's name in the booking
Romania	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Any photo ID which matches the passenger's name in the booking 	<p>Aged under 14 and travelling with an adult aged 18 or over</p> <ul style="list-style-type: none"> • Birth certificate • Between 14-18 years of age: ID card
Ireland	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card • Any type of photo ID 	<p>Aged under 18</p> <ul style="list-style-type: none"> • Any photo ID • Birth Certificate

National identity card issuing countries

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Netherlands, Malta, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland

Schengen countries

Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland

Third countries

Any countries outside of the EU/EEA - (incl. UK as of 1st January 2021)

3 Baggage allowances

3.1

Each passenger can take one small item of carry-on baggage (up to 40cm x 20cm x 25cm) on the plane with them. Our small bag sizes measure 42cm x 20cm x 30cm.

There is no carry-on baggage allowance for children under two who do not have their own seat reserved and will travel on an adult's knee. However, the adult can carry a baby weighing up to 5kg as well as their own carry-on baggage.

3.2 Priority & 2 Cabin Bags and 10kg Check-in Bag

Passengers who have booked Priority & 2 Cabin Bags (including those with a Regular or Flexi Plus ticket, and those who purchased a Plus ticket prior to 11 December 2019) take a small carry-on bag (up to 40cm x 20cm x 25cm) and a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane with them, unless we have good reason to place the large item of baggage in the hold. In this case, take any valuables out of the baggage.

You can choose and pay for Priority & 2 Cabin Bags when you make your booking, or through our app up to 45 minutes before the scheduled departure time.

The current fee for Priority & 2 Cabin Bags is given in our [table of fees](#).

If you book a 10kg Check-in Bag, you can take your small carry-on bag on the plane with you, but you must check the large item of baggage in at the bag-drop desk before you go through security. The terms and regulations relating to checked-in luggage will then apply to that item of baggage.

The current fee for 10kg Check-in Bag is given in our [table of fees](#).

After you have made your booking, you can add 10kg Check-in Bag to your reservation through the 'Manage my bookings' section of our website up to two hours before the scheduled departure time, or through the our app up to 40 minutes before the scheduled departure time.

Non priority customers who have not added a bag to their booking can still purchase a 10kg Check-in Bag at the airport bag drop desk or at the boarding gate for € / £35.99 - £ 60.00 In this case, take any valuables out of the baggage.

If your carry-on baggage is too large it will not be allowed through the boarding gate. In this case it will be placed in the plane's hold and you will have to pay a fee of € / £70.00 (plus VAT on domestic flights).

If you are not sure whether your carry-on baggage is too big, check at the bag-drop desk before you go through security.

3.3 Checked-in baggage allowance

Each passenger can check in up to three items of luggage, each weighing up to 20kg, if you:

- choose a checked-in baggage allowance of 20kg for each item of luggage to be checked in; and
- pay the 20kg check-in bag fee for each item of checked-in luggage;

when you make your booking.

The fee has to be paid for each one-way flight (outbound and return).

After you have made your booking, you can add checked-in luggage to your reservation, through the [My Bookings](#) section of our website, up to two hours before the flight's scheduled departure time.

The fees for checked-in luggage are higher through our call centre or at the airport, at peak travel periods such as Christmas, Easter and the summer, and on certain routes. The fees you have to pay are the ones that apply at the time.

The current fee for a 20kg baggage allowance is given in our [table of fees](#).

3.4 General rules on checked-in luggage

You can share any checked-in baggage allowance you have paid for with baggage being checked in, at the same time, by other passengers included in your booking.

If an item of baggage weighs more than your checked-in baggage allowance, you will have to pay an excess-baggage fee. This is currently €12/£12 (or the equivalent in the local currency) for each kilogram over the allowance.

At airports with self-service kiosks, you must have paid any fees for checked-in baggage and excess baggage, and handed over your checked-in luggage at a bag-drop desk, at least

40 minutes before the scheduled departure time for your flight.

3.5 Express Bag Drop

If you purchase checked luggage with a standard fare or as part of a fare bundle, you may avail of Express Bag Drop for a fee of €5 (see [Table of Fees](#)). Express Bag Drop will allow you to skip the queue at the standard bag drop desk and drop your bag at the Flexi Plus desk instead.

Express Bag Drop must be purchased for all check-in bags on the booking. You may not purchase it for selected check-in bags.

It is available on selected routes only and may be purchased on the website during booking flow.

Express Bag Drop is not available to bookings with Erasmus discount.

Express Bag Drop is not available to bookings with connecting flights.

Express Bag Drop is not available on Spanish subsidised tickets.

3.6 Pushchairs, etc

You can check in one fully collapsible pushchair (including double pushchairs), travel system or baby sling per child, plus one car seat, booster seat or travel cot, free of charge. You can book online to check in other items of equipment for babies and toddlers (with a maximum weight of 20kg per item). The fee for this is €15/£15 per item for each one-way flight (outbound and return).

3.8

For health and safety reasons, items weighing more than 32kg or with dimensions of more than 81cmx119cmx119cms cannot be taken on the plane or carried in the hold. The weight limit does not apply to mobility equipment.

We are not liable for any loss of or damage to items as a result of any flaw or fault in, or the poor condition of, the baggage. We will also have no liability for fragile items, perishable items or items that are packed in an unsuitable way.

You must keep to [article 8](#) of these terms, which relate to baggage.

4 Babies, children and family bookings

4.1 Unaccompanied children

We do not carry unaccompanied children under 16. We cannot provide an escort or special facilities.

If you want a child passenger to travel with an adult (aged 18 or over) who is already booked on a flight, you must make a new reservation for the child (as if they were an adult) and then link it to the existing reservation. You can only link reservations by contacting us on live chat or [calling the call centre](#). You cannot link bookings at the airport. [Click here](#) for further details on how to contact us.

You can link bookings up to four hours before the scheduled departure time. Linking the bookings is free if the existing booking was made less than 24 hours beforehand. After four hours you would need to pay a booking fee (€30/£30).

Children you made a separate reservation for cannot check in online and must check in at the airport desk while you (or another adult travelling on the linked booking) are present.

If you do not follow the above procedure for linking bookings, the child will not be able to get on the plane.

4.2 Babies

We do not carry babies less than eight days old. For safety reasons, babies (aged 8 days to 23 months):

- must sit on an adult's lap using an infant seat belt provided by the cabin crew; or
- can travel in their own seat in an approved forward-facing car seat or using an [Amsafe CARES child restraint](#) (if they are 12 months or older).

To book a seat for the baby, phone a call centre or have a live chat with an agent online. A full fare has to be paid for a seat for a baby. [Click here](#) for further details on how to contact us.

The infant fee for each baby travelling on an adult's lap is €25/£25 (or the equivalent in the local currency) for each one-way flight.

There must be at least one adult for each baby in your booking.

For each baby in your booking, you can take a baby bag weighing up to 5kg (as well as your own carry-on baggage) on the plane.

4.3 Reserved seats for family bookings

If your booking includes a child (or children) aged over 23 months but under 12, you must pay to reserve a seat. The child (or children) in the booking will get a free reserved seat with you.

A maximum of four children for every one adult on the booking will get a free reserved seat. No other adults or teenagers in the booking need to reserve a seat, but they can choose to if they want to be sure of sitting with the children.

The price for reserving your seat in rows 18 to 33 starts at €6/£6. If you reserve a seat in a different row, you will be charged the difference in price for your seat. Children will be charged the full price of these seats.

If, due to high demand, seats in rows 18 to 33 are not available for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 11 to 15 for the difference in price, or try different travel dates. The child's reserved seat will still be free.

If there are not enough seats in rows 11 to 15 for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 6 to 10 for the difference in price.

If, on the flight you want, there are not enough seats available for everyone in your booking to sit together, you can choose a different flight.

5 Regular, Plus, Family Plus and Flexi Plus tickets

5.1 Regular

Regular fares are only available when you make your booking online and may not be purchased through call centres / airports. Also, you cannot upgrade to Plus or Flexi Plus later stage.

All Regular fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our General Terms and Conditions of Carriage apply.

The following services are included in Regular fares:

- A reserved standard seat
- Priority & 2 Cabin Bags

Regular fares are not available to bookings with Erasmus discount.

5.2 Plus

From 11th of December Plus fares are available on all flights and must be paid for all passengers and flights in your booking.

Plus fares are only available when you make your booking. Also, you cannot upgrade to Flexi Plus at a later stage.

All Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Plus fares.

- One small bag
- One 20kg item of checked-in luggage
- A reserved standard seat
- Free check-in at the airport. Free airport check-in will only be available for those passengers who have booked Flexi Plus via the official Ryanair website or App. Bookings made through online travel agents are expressly excluded from this service.

Plus fares are not available to bookings with Erasmus discount.

Plus fares will not be available to bookings with connecting flights.

5.3 Family Plus

Family Plus fares are available on all flights for bookings of up to six passengers with at least one child or teen.

All Family Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Family Plus fares:

- One 20kg item of checked-in luggage
- A reserved standard seat for €4 for all adults and teens on the booking who are not required to reserve a seat
- One 10kg check-in bag for any passenger on the booking

Family Plus fares are not available on Spanish subsidised routes.

5.4 Flexi Plus

Flexi Plus services are available on all flights and must be chosen for all passengers and flights in a booking. You can only buy these fares at the time you make your booking.

All Flexi Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Flexi Plus fares:

- Free check-in at the airport. Free airport check-in will only be available for those passengers who have booked Flexi Plus via the official Ryanair website or App. Bookings made through online travel agents are expressly excluded from this service.
- Any reserved seat
- Priority & 2 Cabin Bags
- Flexibility on changes to tickets
- Fast-track security service at the following airports

London Stansted, Brussels Charleroi, Milan Bergamo, Barcelona, Malaga, Birmingham, Manchester, East Midlands, Glasgow, Edinburgh, Frankfurt Hahn, Hamburg, Stuttgart, Eindhoven, Brussels (Zaventum), Stockholm (Skavsta), Budapest, Warsaw Modlin, Liverpool John Lennon, London Gatwick, Rome Ciampino, Rome Fiumicino, Cologne/Bonn Athens.

Flexi Plus -

Changing your booked flight or route

With a Flexi Plus fare, you can change your booked flight before or on the day of travel, without paying the Flight Change Fee, to a flight on the same or different route as your original flight (if a seat is available), but you must pay the fare difference. If you are changing to a later flight, you can make the change up to one hour before the departure time of the original flight. If you are changing to an earlier flight, you can make the change:

- up to 1 hour before the new flight if you make the change through a [contact centre](#).
- Up to 2.5 hours before the original or new flight if you make changes [online](#).

If you have already checked in online for the original flight, you will need to contact us to uncheck that flight before you can make the change. With a Flexi Plus ticket you can check in at the airport free of charge.

You can change the route of all flights in a booking online through My bookings section. However, once you have taken the outbound flight, you can only change the route of the return flight through a [call centre](#). You can only change the route between the same departure country and destination country.

When you change a flight, the services included in Flexi Plus are transferred to the new flight (if those services are available for that flight). If a service cannot be transferred, you will not get a refund of any part of the Flexi Plus fare.

Flexi Plus – name changes

[Regulation 13](#) still applies to name changes, and you will need to pay the appropriate [fee](#).

6 Passengers with disabilities or reduced mobility

6.1 (Notice under EC regulation 1107/2006: Carriage of Disabled Persons and Persons with Reduced Mobility)

For passengers travelling with guide dogs or assistance dogs

•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from cabin crew.

•Assistance type PETC

Passenger who is travelling with a guide dog or assistance dog but does not need help through the airport.

For passengers with limited or no mobility in the cabin

•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

Passenger with cognitive or non-visible disability requiring assistance.

•Assistance type DPNA

Passengers booking the DPNA assistance type code should contact our [Special Assistance team](#) to provide details on the type and level of assistance required.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from the cabin crew.

6.2 Seating restrictions for certain categories of passenger

In line with regulatory requirements (CAT.OP.MPA.155), cabin crew must make sure that access to emergency equipment, and escape routes, must not be obstructed. This may mean that you may not be allowed to sit on, or may be moved from, certain seats.

For safety reasons, if you need a type of special assistance listed in 6.3 below, you must have a seat next to a window (unless someone you are travelling with is in the window seat or the number of passengers on the plane allows for an empty seat between you and the window).

If you have limited mobility in the cabin, are on oxygen because of a medical condition, or will be using an Amsafe restraint, Crelling harness, GoTo seat, Burnett Body Support Meru chair, you and one person you are travelling with can be allocated suitable seats, free of charge, if you call or email the [Special Assistance Team](#). You cannot be allocated a seat for free next to an emergency exit or in a priority or extra-legroom seat.

If you arrange a suitable seat through the [Special Assistance Team](#), you will be taken to your seat after the other passengers have boarded the plane.

The minimum distance between our seat rows, measured from the back of one seat to the back of the seat in front, is 73.66cm (29 inches). The minimum seat width between armrests is 39.37cm (15.5 inches). The minimum size of our plane doors is 76.2cm x 165.1cm (30 x 65 inches). If the size of our seats or plane doors are unsuitable as they do not meet your needs, we will not let you board the plane. If you need [special assistance at the airport](#) you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our [Special Assistance Line](#). By this time the assistance you need may not be available, but the staff at the airport's special-assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee unless they have priority boarding or 10kg Check-in bag on their boarding pass.

6.3 Types of assistance needed

For passengers travelling with guide dogs or assistance dogs

•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from cabin crew.

•Assistance type PETC

Passenger who is travelling with a guide dog or assistance dog but does not need help through the airport.

For passengers with limited or no mobility in the cabin

•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

For passengers with learning disabilities

•Assistance type DPNA

Self-reliant passenger ([see regulation 7.1](#)) with a learning disability who:

- can understand and respond to safety instructions; and
- needs help through the airport (departure and arrival) to the boarding gate.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from the cabin crew.

6.4 Reserving special assistance at the airport

If you need [special assistance at the airport](#) you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our [Special Assistance Line](#). By this time the assistance you need may not be available, but the staff at the airport's special assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee unless they have priority boarding or 10kg Check-in bag on their boarding pass.

6.5 Travelling with mobility aids or medical equipment

If you have reduced mobility you can take two pieces of mobility equipment, plus medical equipment you need for the duration of your stay, on the plane free of charge.

If you want to have medical equipment in your checked-in luggage, you must contact our [Special Assistance Line](#) to get a 'checked baggage waiver' letter to show staff at the bag-drop desk.

If you want to take medical equipment on the plane as carry-on baggage, you must contact our [Special Assistance Line](#) to get a 'cabin baggage waiver' letter to show staff at boarding gate.

6.6 Aisle wheelchairs and toilets

We have aisle wheelchairs available on all our planes and our crew are trained in using them to help passengers with reduced mobility get to and from the toilet door.

There are three toilets on our planes – two at the back of the plane and one at the front – and they all have a grab rail.

7 Passengers who need to be accompanied by an adult

If you are not self-reliant (see below), you must travel with a non disabled adult aged 18 and over who could provide any help you need with the tasks listed in 7.1.

7.1 Guidelines on being self-reliant

The information below on being self-reliant is set out by the UK Department for Transport – Access to Air Travel for Disabled People: Code of Practice (July 2008) and in the European Commission's guidelines on applying EC regulation 1107/2006 (2012). Each passenger must be self reliant by reference to all of the categories below. If not, then he/she must travel with a non disabled accompanying adult aged 18 and over who is capable of providing the assistance required. Otherwise, the passenger will be denied boarding.

To be self-reliant, you must be able to:

- fasten/unfasten your seatbelts when instructed to do so by crew
- fit the lifejacket unaided when instructed to do so by crew;
- put an oxygen mask on unaided when the crew says to do so; and
- understand the safety briefing and any advice and instructions the crew could give in an emergency situation.

You must also travel with an adult if you need help with any of the following areas to travel with a personal assistant. Failure to do so will lead to denied of boarding or relevant services if we believe that the passengers' carriage may pose a risk to crew or aircraft safety.

- feeding; (passengers must be able to feed themselves unaided);
- using the toilet; (passengers must be able to use the toilet facilities unaided); or
- taking medication or performing medical procedures (passengers must be capable of administering their own medicines and medical procedures).

If you are travelling with an accompanying adult because you have a disability or reduced mobility, we will do our best to make sure you sit together.

An adult can only accompany one passenger with a disability or reduced mobility and must pay the correct adult fare.

8 Guide dogs and assistance dogs

8.1 Travelling with a guide dog or assistance dog

You can take a guide dog or assistance dog on any of our flights within the EU or EEA.

You cannot take a guide dog or assistance dog on any of our flights to and from Morocco or Israel.

We can carry up to four guide dogs or assistance dogs in a flight (one dog per passenger). The dog, along with containers and food, travel free of charge.

If you are not sure whether your guide dog or assistance dog can travel with you, contact the destination airport before you travel.

General guidelines

- The dog must be trained to perform the tasks you need them for.
- Throughout the journey, the dog must wear a jacket or harness that identifies it as a guide dog or assistance dog.
- The dog must sit on the floor at your feet.
- You must tell us that you will be travelling with a guide dog or assistance dog beforehand, and preferably when you make your booking. After you have made your book you can tell us about the dog through the 'My bookings' section on our website or by phoning our [Special Assistance Line](#).
- The dog must wear a suitable harness (provided by you) attached to your seatbelt during take-off, landing and turbulence. There may be other suitable equipment with alternative attachment points.
- Emotional support or therapy dogs that are not recognised as assistance dogs by the above organisations are not permitted to travel on any flights operated by an airline in the Ryanair Group (Ryanair DAC, Ryanair Sun (Buzz), Ryanair UK, Laudamotion and Malta Air).

8.2 Documents needed

Except for on domestic flights, your guide dog or assistance dog must have:

- an up-to-date EU pet passport showing that the dog meets the vaccination and treatment requirements of the country you are travelling to; or
- if you live in a country that does not issue pet passports, an official animal health certificate from a vet to show that the dog meets the conditions of the Pet Travel Scheme plus any necessary medical documents.

You must also have evidence that the guide dog or assistance dog is a full member of:

- the International Guide Dog Federation;
- Assistance Dogs UK; or
- Assistance Dogs International (ADI).

We are not liable for any guide dog or assistance dog that does not have the correct document needed.

9 Electric wheelchairs and mobility scooters

If you will be travelling with an electric wheelchair or mobility scooter, at least 48 hours before your flight you must tell us the make, model and weight of the wheelchair or scooter and its height when it is collapsed. You must bring the operating instructions for the wheelchair or scooter to the airport.

General conditions

- The wheelchair's or scooter's battery must be a dry/gel battery or a lithium-ion battery. (There is no restriction to the Watt-hour (Wh)). The battery must be disconnected and the exposed terminals must be protected from short-circuiting.
- The wheelchair's or scooter's key must be removed, or it must be deactivated using the joystick, an isolation switch or button, or another isolation mechanism (such as an Anderson Connector or Airsafe plug).
- When the wheelchair or scooter is collapsed it must not be more than 81cms high, 119cms wide and 119cms deep.
- Wheelchairs and mobility scooters cannot be in the plane's cabin. We have aisle wheelchairs available on all our planes and our crew are trained in using them to help passengers with reduced mobility get to and from the toilet door.
- You should get travel insurance to cover your mobility aids as our liability relating to them is limited under the Montreal Convention 1999.

10 Oxygen for medical use

For safety reasons, passengers cannot bring their own oxygen on board. If you will need to use oxygen for medical purposes during the flight, you must request it from us, free of charge, when you make your booking. If you do not request it when you make your booking, you must request it at least three days before you travel by contacting your local [help centre](#) or emailing our [Special Assistance](#) Team. In this case, you will need to pay a [fee](#) for the oxygen.

Under safety regulations we can only provide oxygen for one passenger on a flight.

If we agree to provide oxygen for you, you must carry a letter from your doctor, written in English, confirming that:

- you are fit to travel;
- you do not need a continuous supply of oxygen for more than 250 minutes at a flow rate of 2 litres per minute; and
- the oxygen we provide is suitable for you.

You cannot take the flight without this letter.

11 Infectious diseases and skin conditions

All airlines can refuse to carry passengers with medical conditions that may get worse, or have serious consequences, during the flight. More information on this is given in the [World Health Organization's fitness to fly information](#).

If we have reason to believe that you could be suffering from an infectious disease or skin condition, or you have a visible skin condition, you may have to show a medical certificate or doctor's letter to confirm that you are fit to fly.

If you have any of the following conditions, you must have a medical certificate confirming that you are fit to fly.

- Rubella (At least four days must have passed since the rash appeared)
- Measles (At least seven days must have passed since the rash appeared)
- Mumps (The swelling must have gone down, which usually takes seven days but can take up to 14 days)
- Chicken pox (At least seven days must have passed since the last spot appeared)

In order to slow down transmission of the COVID-19 virus, passengers may be required to undergo and pass temperature checks at the airport and wear a mandatory face mask at the airport and on-board. Some countries require passengers to wear surgical face masks at the airport and on-board the aircraft. Children under 6 do not need to wear a face mask. It is each passenger's responsibility to check local requirements before travelling. Passengers who suffer from a medical condition that prevents them from wearing a face mask are exempted from the face mask obligation on provision of a medical certificate attesting their condition. If you fail to comply with these requirements, you may not be allowed to travel.

12 Pregnant passengers and new mothers

12.1 Pregnant women

If you are 28 weeks (or more) pregnant, you must have a '[fit to fly](#)' letter from your midwife or doctor. This letter should be dated no more than two weeks before your booked flight and shown to staff at either the bag-drop desk or the boarding gate. If you do not have this letter, we can refuse to carry you.

You cannot travel after the 36th week of your pregnancy, or the 32nd week if you are having twins, triplets or so on.

12.2 New mothers

You can fly from 48 hours after giving birth, as long as there were no complications or surgery. If you had a Caesarean section, or you needed surgery, you cannot fly for at least 7 days and will need a fit to fly letter from your doctor.

13 Flight changes and name changes

13.1 Flight change – date or time

You can change flight dates and times (if seats are available) up to 2.5 hours of the scheduled departure time of the original flight or new flight (whichever is earlier). To make a change, go to the 'My bookings' section of our website or contact a [reservation centre](#). (It is cheaper to make the change through our website.) If you do not want to make the change for all the passengers in your booking, you cannot make the change on our website. You will have to contact a reservation centre.

You cannot make a change on our website in the following circumstances:

- If a Spanish resident subsidy has been applied
- If a Spanish large family subsidy has been applied
- If you wish to change a domestic flight with another domestic flight within the same country of the original flight

For the above changes, please contact our reservation centre.

13.2 Flight change – route

You can change the flight route you booked (if seats are available) up to two hours before the scheduled departure time of the original or new flight, whichever is earlier. To make a change, go to the 'My bookings' section of our website or contact a [reservation centre](#). (It is cheaper to make the change through our website.) If you do not want to make the change for all the passengers in your booking, you cannot make the change on our website. You will have to contact a reservation centre.

You have the option to fly to or from different airports of your initial routes on your booking, providing the departure and/or arrival airports are located in the same two countries.

See an example below:

- Original Flights - Dublin -> Stansted / Stansted -> Dublin
- Change to – Dublin -> Stansted / Manchester -> Dublin

You cannot change a domestic flight to an international flight or vice versa due to VAT related issues.

13.3 Cost of flight changes

Flight-change fees are charged per person for each one-way flight (outbound and return) and change according to the season. See our [table of fees](#) for details.

As well as the flight-change fees, you must also pay any difference between the original fare and any fees for optional services (such as check-in bags) paid at the time of booking and the fare/fee available when you make the change. If the fare/fee of the new flight is lower, we will not refund the difference.

If you are travelling with children and the seats you chose in your original booking are not available on the new flight, you will be charged the price difference if the new seats are more expensive. (If the price of the new seats is lower, we will not refund the difference.)

13.4 Name change

You can change names on the booking up to 24 hours before the scheduled departure time online through the 'My bookings' section of our website or up to 2 hours before the scheduled departure time by calling a [reservation centre](#) or at the airport ticket desk. Name changes must be made to all the flights in your booking.

Name-change fees are charged per passenger/per booking, please see our [table of fees](#) for details.

13.5 Correcting mistakes

You can swap your first name and last name within 48 hours after making your booking. You can correct spelling mistakes of up to 3 characters per name free of charge through the My Booking section up to 48 hours before scheduled departure. Corrections can be made only once per passenger on a booking. We will not charge you for these corrections, as long as we reasonably believe you are correcting a mistake and not trying to change the booking to someone else.

If you are changing your flight date, time or need to reverse your flight route of your flights within 24 hours of making your booking, we will not charge the flight-change fee shown in our [table of fees](#), but you will have to pay any price difference between the original fare and the fare for the new flight (If the fare of the new flight is lower, we will not refund the difference.)

14 Priority

You can get Priority boarding from €6/£6 to €36/£36 per passenger on each one-way flight (outbound and return). Priority boarding allows you to board the plane first. It also allows you to take a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane, unless we have good reason to put the large item of baggage in the hold. In this case, take any valuables out of the baggage.

Boarding starts 30 minutes before the flight departs.

15 Reserved seating

You can reserve your choice of seat, for a fee, when you make your booking or in the 'Manage my bookings' section up to two hours before scheduled departure.

There are three types of seat available for you to reserve.

- Extra-legroom seats in – rows 1, 2 (seats D,E and F), 16 and 17
- Front seats – rows 2 (seats A,B and C), 3, 4 and 5
- Standard seats – rows 6 to 15 and 18 to 33

We will not refund fees for reserved seats unless clause 4.2, 10.2, 10.3 or 10.4 of the general terms and conditions applies.

Note: Customers who change flight dates/routes may not be able to transfer their reserved seat to the new date/flight but will be allocated a new seat of the same type, subject to availability.

15.1 Online check-in

You can check-in online between 60 days and two hours before your booked flight, if you have reserved a seat.

If you do not want to reserve a seat, you will be allocated a random seat free of charge and can check-in online between 48 hours and 2 hours before each flight if you booked before 28 January 2021, and between 24 hours and 2 hours before each flight if you booked as of 28 January 2021.

15.2 Seat restrictions

We can change your allocated seats at any time, even if you had reserved it, if we need to do this for operational, safety or security reasons.

To sit in row 1, 16 or 17 (where there are emergency exits), you must:

- be 16 or older;
- be willing and able to help in an emergency;
- not be travelling with a child under two;
- not need a seat-belt extender;
- not have booked an extra seat (for comfort or an item); and
- not need any kind of special assistance.

For safety reasons, no more than two children under two can be seated in any row (one on either side of the centre aisle).

16 ATOL information

Flights booked direct from an airline are not ATOL protected. If you pay by credit card you may have some financial protection. Check with your credit-card provider for details.