
Malcolm Abdullah

Aspiring Web Developer & Designer

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Objective

Hi, I'm Malcolm Abdullah, an aspiring Web Developer and Designer graduating in March 2025 from Bellevue University with a strong foundation in building dynamic, user-friendly web applications. I specialize in:

- **Front-End Development:** HTML, CSS, JavaScript, Angular w/ TypeScript
- **Back-End Integration:** Python, MongoDB, JSON

I'm passionate about creating intuitive, responsive designs and am excited to begin my career in web development. Let's connect and bring innovative ideas to life!

Work Experience

Voice & Video Engineer

Spectrum | 2021 – Present

- Design, implement, and troubleshoot voice and video communication systems.
- Collaborate cross-functionally with engineers and customers to resolve technical issues and enhance product performance.
- Provide ongoing technical support and training to team members to optimize workflows and improve customer experiences.

Customer Service Representative, Tier 1

Charter Communications | 2021

- Delivered technical assistance for internet services, ensuring customer satisfaction through effective troubleshooting and support.
- Communicated with internal teams to streamline issue resolution processes.
- Promoted company brand by providing a positive customer experience, resolving issues swiftly and empathetically.

Lead Line Cook

Wildwood Pub and Grill | June 2014 – July 2018

- Managed kitchen operations and ensured high-quality food service in a fast-paced environment.
- Designed and updated menus, incorporating customer feedback to boost sales.
- Implemented new safety procedures in accordance with food safety regulations, improving kitchen efficiency and compliance.
- Provided leadership and mentorship to kitchen staff, fostering teamwork and improving performance.

Fertilization Technician/Crew Leader

Dowco Enterprise Inc | March 2017 – January 2018

- Supervised and coordinated day-to-day operations on job sites, ensuring timely project completion and customer satisfaction.
 - Evaluated the performance of team members, providing guidance for career advancement.
 - Managed scheduling, coordination, and logistical aspects of field operations.
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Education

Bachelor of Science in Web Development

Bellevue University | Expected March 2025

Bachelor of Science in Audio Engineering

Full Sail University | 2021

Some College in Psychology

Missouri Baptist University | August 2013 – January 2014

High School Diploma

Marquette Senior High School, Chesterfield, MO | 2013

Skills

- **Web Development:** HTML, CSS, JavaScript, Angular w/ TypeScript, Python, MongoDB, JSON
 - **Technical Support:** Troubleshooting, Customer Service, Problem Resolution
 - **Software:** Microsoft Office Suite, Excel, Word
 - **Time Management:** Ability to prioritize tasks and meet deadlines in fast-paced environments
 - **Team Leadership:** Supervising, Employee Evaluation, Training, Mentorship
 - **Communication:** Presentation Skills, Empathy, Collaboration
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Projects & Portfolio

Link to GitHub: <https://github.com/AstralMac>
