IT WORK REPORT

We had a 27-minute interview with Vu Dinh Phong, an iOS developer at FPT softwares, talk about his IT life and career. Throughout many questions, lots of IT aspects have been revealed and we can summarise the information below:

Basic Information:

He read the degree in IT for 4 years at MDIS - a Singapore University. He has been working at FPT software as an iOS developer for 2 years to learn about the professional ways of working in a project.

An iOS developer role is to build iPhone/iPad application for companies through Swift programming language.

He participated in many projects related to Aviation industry, e-commercial application for Viettel and a French company

Phong is a funny, smart and hard-working guy

He is aiming for the technical leader position, he did mentioned the company manager but it is not easy to achieve that position.

Different people/roles who interacted with him:

Boss(bullet): This person manages a few hundred of people but does not always appear at the company.

Project manager: This is considered as a team leader as well. He/She sit with the team being seen everday when the company has issues that mostly related to projects.

Technical leader: This person lead all the development/technical team to support the project and the company

Test leader: Take responsibility in testing new softwares and finding bugs/glitches

Colleagues: People who work with the person

Other IT pros at another companies: Phong have met those people who work in the IT

industry for 5 to 10 years, they are much more experienced and he took those chances to learn from them through collaborations. They guide the less-experience individual to resolve or manage all problems.

Relationship with the client, investor:

Most of the customers are very friendly and kind. They are open and will support whatever the developers need such as supporting iPhone iPad for products operation.

Relationship with co-workers:

Sometimes, co-worker seems to be unsupportive in many situation and might make us mad and crazy. Phong said that his co-worker blocked a bug for him and he had to chase that bug himself. After all, they are all fine together when problems solved, they put aside and go out for a meal as a chilling reward.

 "It's not really a problem for me"- he said. But we can not gurantee that everyone will act friendly and helpful toward us.

3. Where do the IT professionals spend most of their time?

No matter what happen, they spend the majority of their time in front of the computer, with their hands on the keyboard, they are researching what they need to do and keeping track of the project's progress, such as its feature, design, and loop. They must also understand what they must do in order to create the best possible version of those. They must upload it online to a management control server once they have finished making it so that they do not lose it.

4. What aspect of their position is most challenging?

According to what I learned during my interview with Vu Dinh Phong, the most difficult things for him to work with are those he has never worked with before. A new technology, for example, is also considered a new thing. If he has never used it before, he will have to start from the beginning. Depending on the difficulty of the project, he may be able to apply this new technology after spending some time researching it on the internet.

Sometimes his team encounters a huge problem that necessarily involves the assistance of the technical leader. After a few days, if not weeks, of deliberation, they arrive at a solution and decide what to do with the problem.