

Computer Service Catalog

Desktop Support - \$70/hr

What is this service?

This covers all technical support services relating to desktop, laptop and mobile computing devices.

What is included?

- General desktop and end-user device support from computer technicians
- Setup and configuration of Desktop Computers
- Anti-Virus. And IT security assistance
- Use of loaner computer **(while primary computer rebuild is in progress. WHILE SUPPLIES ARE AVAILABLE)**

What should you expect?

Professional and timely support for services mentioned. This is considered subscription based services. **(All non-subscribed service calls for Desktop Support will be \$100/hr)**