Computer Service Catalog

System Administration - $100 per system

What is this service?

Implementation, administration, operations and maintenance of computer systems to support your facilities software and users. Operating systems supported include Windows, Linux as well as OSx, running on physical or virtual machines.

What is included?

- System provisioning and configuration
- System administration
- Database administration
- Performance monitoring and tuning
- System operations and data entry
- Security monitoring and remediation
- System and data assurance (backup and disaster recovery)

What should you expect?

Full implementation of systems to support facility needs. Professional services to ensure you are full running properly to continue business or personal assignments.

Provisioning Service Level Goals -

- Response to inquiries typically responded to within two (2) work days.