



USABILITY REPORT

Hypermedia Applications

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Abstract

Inspection

Metrics

Heuristics

Dario's Evaluation

Scores

Outlined below are the evaluations provided by Dario Crippa for the Nielsen and MILE heuristics carefully selected by the group to analyze the website.

Code	Description	Score
H1	Visibility of system status	3
H2	Match between system and the real world	5
H3	User control and freedom	2
H4	Consistency and standards	5
H5	Error prevention	4
H6	Recognition rather than recall	5
H7	Flexibility and efficiency of use	3
H8	Aesthetic and minimalist design	3
H9	Help users recognize, diagnose and recover from errors	n.a
H10	Help and documentation	4

Table 1

Nielsen's heuristics scores

Group	Code	Description	Score
Navigation	M1	Interaction consistency	2
	M2	Group navigation	4
	M3	Navigation support	4
	M4	User control	3
	M5	Error prevention	4
Content	M6	Information overload	3
Presentation	M7	Text layout	5
	M8	Interaction placeholder semiotics	4
	M9	Interaction placeholder consistency	4
	M10	Spatial allocation	3
	M11	Consistency of the page structure	4
	M12	Coherence in page layout	5

Table 2

MILE heuristics scores

Observations

1 Evaluator : Yan

1.1 Nielsen's heuristics scores

Table 3

Usability Heuristics and Grades

Heuristic	Description	Grade
H1	Visibility of system status	A
H2	Match between system and the real world	B
H3	User control and freedom	A
H4	Consistency and standards	B
H5	Error prevention	A
H6	Recognition rather than recall	A
H7	Flexibility and efficiency of use	B
H8	Aesthetic and minimalist design	A
H9	Help users recognize, diagnose and recover from errors	A
H10	Help and documentation	B

1.2 Mile's heuristics scores

Table 4

Navigation, Content, and Presentation with Grades

Category	Metric	Description	Grade
Navigation	M1	Interaction consistency	A
	M2	Group Navigation	B
	M3	Structural Navigation	C
	M4	Semantic Navigation	A
	M5	Landmarks	B
Content	M6	Information overload	A
Presentation	M7	Text layout	A
	M8	Interaction placeholders-semiotics	B
	M9	Interaction placeholders-consistency	C
	M10	Spatial allocation	A
	M11	Consistency of Page Structure	B

Conclusions

User Testing

Results