

PRESTASHOP Module

DROPSHIPPING – AUTOMATIC EMAILS TO CARRIERS-SUPPLIERS



INSTALLATION AND CONFIGURATION GUIDE

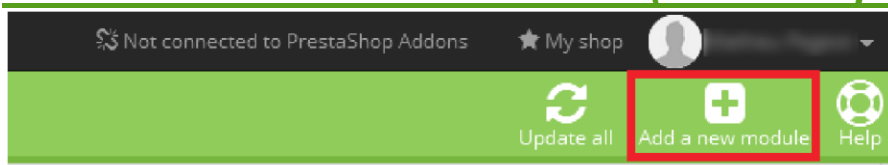
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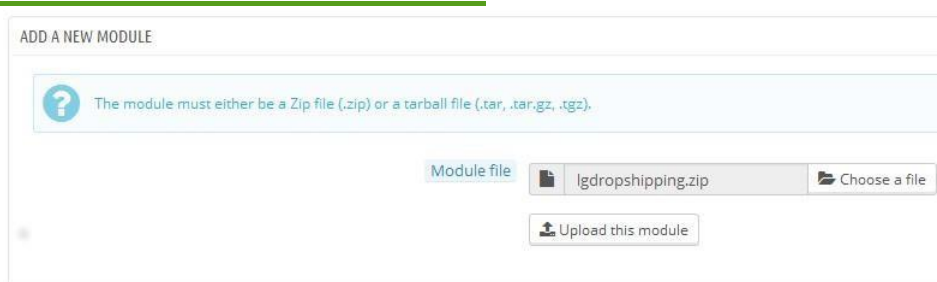
INSTALLATION

1.Go to the menu Modules → Modules of your PrestaShop

2.Click on Add a new module (on the top right corner)



3.Click on Choose a file



4.Select the lgdropshipping.zip file

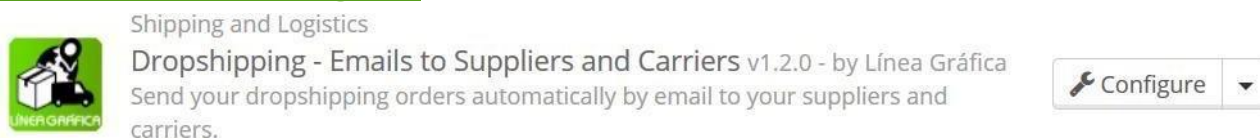
5.Click on Upload this module

6.Find the Dropshipping - Emails to Suppliers and Carriers

7.Click on Install



8.Click on Configure




 **If you get an error during the installation, [please read the section 1 of our FAQ.](#)**


RECEIVE COPIES OF THE EMAILS

You can choose to receive a copy of every email in order to be sure that the emails have been correctly sent

For that, you just need to add your email address in the field “Your email address” at the bottom of the page.

RECEIVE COPIES OF THE EMAILS 


Your email address:


Save


You will receive copies of the emails sent to carriers AND suppliers.

If you don't receive emails, please check the email configuration of your store

by going to “Advanced parameters” → “Email” → “Test your email configuration” → “Send a test email to” at the bottom of the page.

 TEST YOUR EMAIL CONFIGURATION


Send a test email to


Send an email test

If you don't receive the test email, please get in touch with your hosting.

SEND DROPSHIPPING EMAILS

Choose the order status for which you want to send emails to the suppliers and carriers

SEND DROPSHIPPING EMAILS 

Send supplier emails when the order status changes to:

☐

Awaiting cheque payment

☒

Payment accepted

☒

Preparation in progress

☐

Shipped

☐

Delivered

☐

Canceled

Send carrier emails when the order status changes to:

☐

Awaiting cheque payment

☐

Payment accepted

☐

Preparation in progress

☒

Shipped

☒

Delivered

☐

Canceled

When the order status changes and is the same as above, the module will automatically send the emails to the corresponding suppliers and carriers.




IMPORTANT: the emails will be automatically sent when changing the status of your orders

To change the status of an order, just go to the menu “Orders”
→ **“Orders”**

ORDER ZZLFRQGBE #18


STATUS 2

DOCUMENTS 1



Payment accepted

2015-01-16 19:56:20



Awaiting bank wire payment

2014-11-21 20:32:14

Preparation in progress

UPDATE STATUS

CONFIGURATION OF SUPPLIERS



The module automatically displays the list of suppliers that exist on your store. To update this list, go to the menu “Catalog” → “Suppliers” .

For each supplier:

1. Assign a name to the variable {SUPPLIER NAME}

Variable {SUPPLIER_NAME}:

This name will be re-used automatically in the subject and body of the emails via the variable {SUPPLIER_NAME}.

2. Add the email address to which you want to send the dropshipping email

Email 1 (required):

3. Add a second email address (optional) to which the dropshipping email will also be sent

Email 2 (optional):

4. Choose to attach the invoice and/or delivery slip to the email in PDF format

Attachments : ☒  Invoice ☒  Delivery slip



The invoices and delivery slips are automatically generated by PrestaShop, they are the ones available on your “Orders” page.



If you have an order with several suppliers, all the products of the different suppliers will appear in the same invoice and delivery slip (1 invoice and 1 delivery slip for each order).

5. Choose the subject of the email

Email subject :

Dropshipping Notification - Preparation in Progress - Order {ORDER_REF}

6. Choose the content of the email

Email content :

Dear {SUPPLIER_NAME},

Please prepare the order #{ORDER_REF} of {CUSTOMER_NAME} that contains the following items: {PRODUCTS} The package will be sent with the delivery method {CARRIER_NAME} to the following address: {CUSTOMER_ADDRESS}

Best regards,

You can use the following variables for dynamic content:

The variables with the sign * can be used in the subject of the email

{CARRIER_NAME}	* Carrier contact name
{CUSTOMER_ADDRESS}	Delivery address (name, street, zip code, city, region, country)
{CUSTOMER_EMAIL}	Customer email address
{CUSTOMER_NAME}	* Customer name
{CUSTOMER_PHONE}	Customer phone number(s)
{INVOICE_NUMBER}	* Invoice number
{ORDER_DATE}	* Order date
{ORDER_ID}	* Order ID
{ORDER_INFO}	Note written by the customer during the order process
{ORDER_REF}	* Order reference
{PRODUCTS}	Products (quantity, name, attributes, reference, link)
{SUPPLIER_ADDRESS}	Supplier address (name, street, zip code, city, region, country)
{SUPPLIER_NAME}	* Supplier contact name
{SUPPLIER_PHONE}	Supplier phone number(s)



It's important to keep the {and} signs around the variables for them to work




The variables {...} will be automatically substituted by the data of the corresponding order.




You can put the variables where you want in the subject and body of the email. You don't need to use all variables, only those that you need.

ASSIGN CARRIERS TO SUPPLIERS

It allows you to assign a carrier to each supplier in order to send the orders to the right carriers.

ASSIGN CARRIERS TO SUPPLIERS 

SUPPLIERS		CARRIERS
Fashion Supplier	↔	<div>DHL</div>
Tendance Supplier	↔	<div>Royal Mail</div>


Save

 *The module will automatically displays the list of suppliers and carriers that exist on your store. To update this list, go respectively to the menu “Catalog” → “Suppliers” and “Shipping” → “Carriers”.*

If one of your orders contains for example:

- products that belong to the Fashion supplier***
- products that belong to the Tendance supplier***

And that:

- the Fashion products are assigned to the DHL carrier***
- the Tendance products are assigned to the Royal Mail carrier***

The module will send:

- an email only for the Fashion products to the DHL carrier***
- an email only for Tendance products to the Royal Mail carrier***

CONFIGURATION OF CARRIERS



The module automatically displays the list of suppliers that exist on your store. To update this list, go to the menu “ Shipping” → “ Carriers” .

For each carrier:

1. Assign a name to the variable {CARRIER_NAME}

Variable {CARRIER_NAME}:

This name will be re-used automatically in the subject and body of the emails via the variable {CARRIER_NAME}.

2. Add the email address to which you want to send the dropshipping email

Email 1 (required) :

3. Add a second email address (optional) to which the dropshipping email will also be sent

Email 2 (optional) :

4. Choose to attach the invoice and/or delivery slip to the email in PDF format

Attachments : ☐ Invoice ☒ Delivery slip



The invoices and delivery slips are automatically generated by PrestaShop, they are the ones available on your “ Orders” page.



If you have an order with several suppliers, all the products of the different suppliers will appear in the same invoice and delivery slip (1 invoice and 1 delivery slip for each order).

5. Choose the subject of the email

Email subject :

Dropshipping Notification - Package Pick-Up - Order {ORDER_REF}

6. Choose the content of the email

Email content :

Dear {CARRIER_NAME},

Please pick up the order #{ORDER_REF} in the company {SUPPLIER_NAME} located at the following address: {SUPPLIER_ADDRESS} Please send the package to the following address: {CUSTOMER_ADDRESS}

Best regards,

You can use the following variables for dynamic content:

The variables with the sign * can be used in the subject of the email

{CARRIER_NAME}	* Carrier contact name
{CUSTOMER_ADDRESS}	Delivery address (name, street, zip code, city, region, country)
{CUSTOMER_EMAIL}	Customer email address
{CUSTOMER_NAME}	* Customer name
{CUSTOMER_PHONE}	Customer phone number(s)
{INVOICE_NUMBER}	* Invoice number
{ORDER_DATE}	* Order date
{ORDER_ID}	* Order ID
{ORDER_INFO}	Note written by the customer during the order process
{ORDER_REF}	* Order reference
{PRODUCTS}	Products (quantity, name, attributes, reference, link)
{SUPPLIER_ADDRESS}	Supplier address (name, street, zip code, city, region, country)
{SUPPLIER_NAME}	* Supplier contact name
{SUPPLIER_PHONE}	Supplier phone number(s)



It's important to keep the { and } signs around the variables for them to work



The variables {...} will be automatically substituted by the data of the corresponding order.



You can put the variables where you want in the subject and body of the email. You don't need to use all variables, only those that you need.

FAQ – COMMON ERRORS

All the common errors about this module have been reported below and we explain to you in details how to solve them.

Please read the section that corresponds to your problem BEFORE getting in touch with us, you will probably find the answer to your problem in it.

I) I don't manage to install the module..... 11

II) The emails are not sent 12

If the problem you are having is not listed, then please get in touch with us.

I) I don't manage to install the module

*When installing the module, you may encounter this error message: File too large(limit of ***** bytes)*

Reason of the error: The problem comes from the value of your 'upload_max_filesize' variable that is not large enough compared to the module size.

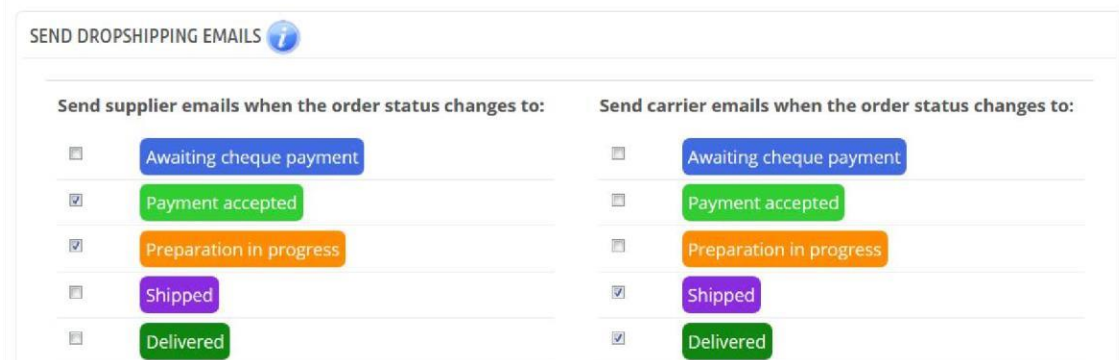
To solve the problem, you can either:

- Go to your FTP and increase the value of your 'upload_max_filesize' variable in the file "/config/config.inc.php" or in the file "php.ini"
`ini_set('upload_max_filesize', '100M');`*
- Or install the module directly from your FTP, you just need to unzip the module zip file and copy/paste the folder "lgdropshipping" inside the folder "modules" of your FTP (the module will appear in your back-office as soon as the module folder is added into the "modules" folder).*

II) The emails are not sent

2.1. Make sure that you use the module correctly

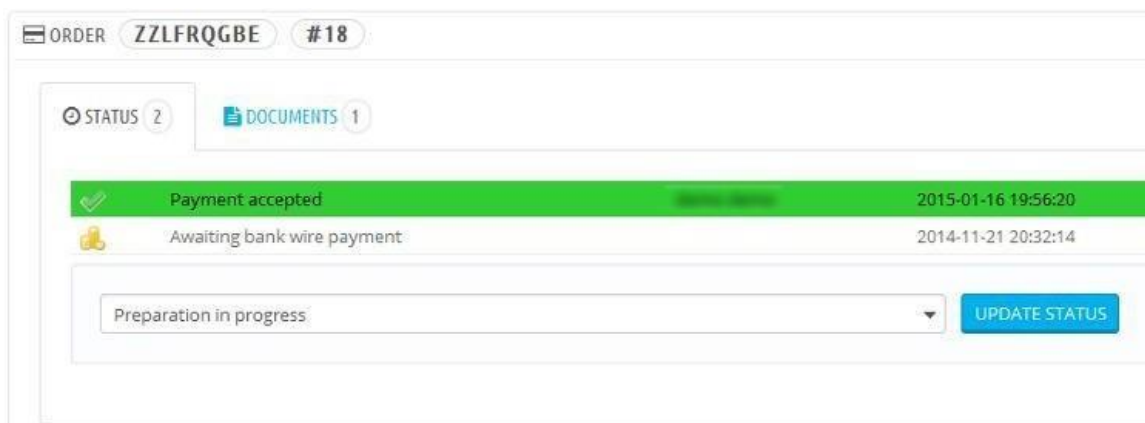
2.1.1. You have to set the status inside the module and click on “Save”



SEND DROPSHIPPING EMAILS ⓘ

Send supplier emails when the order status changes to:	Send carrier emails when the order status changes to:
<input type="checkbox"/> Awaiting cheque payment	<input type="checkbox"/> Awaiting cheque payment
<input checked="" type="checkbox"/> Payment accepted	<input type="checkbox"/> Payment accepted
<input checked="" type="checkbox"/> Preparation in progress	<input type="checkbox"/> Preparation in progress
<input type="checkbox"/> Shipped	<input checked="" type="checkbox"/> Shipped
<input type="checkbox"/> Delivered	<input checked="" type="checkbox"/> Delivered

2.1.2. Then go to the menu “Orders” → “Orders”, edit an order and add the same status you set in the module



ORDER ZZLFRQGBE #18

STATUS 2 DOCUMENTS 1

✓ Payment accepted	2015-01-16 19:56:20
👉 Awaiting bank wire payment	2014-11-21 20:32:14

Preparation in progress UPDATE STATUS

2.2. Check your email configuration

2.2.1. Go to the menu “Advanced parameters” → “Email”

2.2.2. Test your email configuration



⚙️ TEST YOUR EMAIL CONFIGURATION

Send a test email to

Send an email test

2.2.3. If you don't receive the test email, please check your email configuration

2.3. Make sure that an email template exists for your language

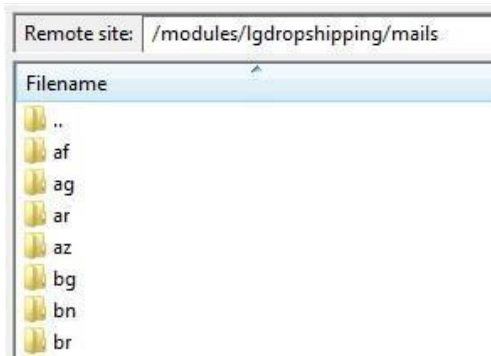
2.3.1. Go to the menu “Localization” → “Languages”

2.3.2. Find the ISO code of the language currently used on your backoffice



LANGUAGES 4							
	ID ▼▲	Flag	Name ▼▲	ISO code ▼▲	Language code ▼▲	Date format ▼▲	Date format (full) ▼▲
	--		--				
	1		Spanish	es	es-es	d/m/Y	d/m/Y H:i:s
	4		French	fr	fr-fr	d-m-y	d/m/Y H:i:s
	5		English	en	en-us	Y-m-d	Y-m-d H:i:s
	6		Italiano	it	it-it	d-m-Y	d-m-Y H:i:s

2.3.3. Go to your FTP, enter the folders “modules” → “lqdropshipping” → “emails” (/modules/lqdropshipping/emails/) and make sure that a folder exists for your ISO code



3.4. If the folder of your language doesn't exist, please copy one of them and rename it with your current ISO code

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	<input type="radio"/> ★ ★ ★ ★ ★
Quality of the documentation	<input type="radio"/> ★ ★ ★ ★ ★
Ease of installation	<input type="radio"/> ★ ★ ★ ★ ★
Comment and improvement :	
<div></div>	
<div>Apply</div>	

CONTACT US

***A problem? A question? We are here to help you,
Please use PrestaShop form to get in touch with us.***

***[https://addons.prestashop.com/en/write-to-developer?
id_product=17943](https://addons.prestashop.com/en/write-to-developer?id_product=17943)***

If you have issues with the module, please provide us with:

- an access to your back-office (url, email password) with sufficient permissions to configure the module***
- an access to your FTP (server, username and password)***

Contact a community member

Email *	Your PrestaShop version	Attachment
<input type="text" value="email@domain.com"/>	<input type="text" value="Choose a version"/>	<input type="text"/>
Topic *		Module
<input type="text"/>		<input type="text" value="Dropshipping – Automatic Emails to St"/>
Your message *		
<input type="text"/>		

PrestaShop SA may read the content of your message

SEND

OUR OTHER MODULES



COOKIES



REDIRECTS



SITEMAPS



SORT PRODUCTS



FREE SHIPPING



EASY DESIGN



DROPSHIPPING



VERIFIED REVIEWS



CREDIT NOTES



MOVE PRODUCTS



TOTAL EKOMI



REGENERATOR



ACCESS ORDERS



MOVING TEXT



BANNER ADS



QUESTIONS FAQ

Visit our store