Akhilesh Pandey

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Bangalore

DevOps principal consultant, advisor, mentor, Specialist / expert in DevOps assessments for enterprises that desire a practical roadmap to guide their DevOps transformation. Skilled with DevOps leadership, culture, Design for DevOps, Continuous Integration (CI), Continuous Delivery and Deployment (CD), DevOps Cloud Native and container infrastructures, automation, orchestration, Continuous Monitoring (CM), and DevSecOps. Skilled with the application of DevOps continuous delivery best practices to enterprise, wireless, mobile, product manufacturers, and IOT applications.

12 years of expertise in setting up highly Infrastructure at scale. Leveraging technologies like Kubernetes & ISTIO For Docker & Jenkins for Continuous Delivery & CI. Mentoring & Leadership skills to build highly successful Team & Problem management that involves exposure and insight into Configuration Management, Provisioning & Cloud Services.

Skills

Hardware OS	**Windows 95/98/NT/2000/XP, Linux, Mac OS**
Bug Tracking Tool	Bugzilla and Jira
Cloud Computing	AWS
Test Automation Tool	Web Driver, Junit
Build Tool	Maven,Ant
Hosting Servers	Git-Hub, Bit-Bucket
Version Control Tools	SVN (Subversion), GIT,Chef
Containerization Tool & Orchestration System	Docker & ECS
Monitoring and Alerting Tool	Zabbix , New Relic , Loggly & Sumo Logic
Databases	MySQL Server and Oracle, RDS
Domain Knowledge	Retail, Telecom, HRMS and Real Estate
Script	Shell Script and Expect, Python
Application/Web Server	JBoss, Tomcat, Apache, Nginx
CI Tool	Jenkins

Experience

APR-18 – Till Date

Lead Site Reliability Engineer / [ZestMoney]

Expertise in Continuous Integration and Continuous Deployment. Configuration management with CHEF and Ansible, infrastructure automation with Terraform, cloud services in AWS. Familiar with logging and monitoring technologies such as Nagios, Zabbix, OMD and Newrelic, bug tracking with JIRA, Incident Management with ServiceNow, Source code management with GitHub and scripting with bash & python.

- Responsible for **release management and Product deployment**
- Managing and maintaining **AWS** Cloud infrastructure
- Product deployment through automated script using **Chef**
- Experience in **Jenkins and AWS code deployment**
- Monitored team activities to achieve the excellence in work
- Guided team members to fulfill their responsibilities
- L2/L3 Support Role
- Customer Service, Team Management, project Management, On-board New User
- Problem Solve and Troubleshoot
- Identifying and Evaluate Technology Solutions
- Work with Cross-Functional teams
- **Providing application support**, investigating and resolving production issues escalated to L2 team.
- Guiding and leading the team in production issues
- Provide input and contribute in Production Management related audits.
- **End to end responsibility for the onboarding of new client** applications onto the platform.
- Practical exposure on **Automate** the QA/Testing process using **Shell Scripts.**
- **Automated the Client report** using **python script.**
- Implemented **automated monitoring scripts** for Product and Cloud Servers • Product deployment through automated script using **Vagrant.**
- Drive knowledge management across the supported applications and ensure full risk and control compliance
- Work with **Release Management and Transition Management** on application configurations changes
- Regular review of issues and identifying proactive improvements to systems, automate and enhance system/support capabilities
- Expertise in project management skills by handling all meetings, data analysis, documentation and business reports.
- Extensive collaborative experience with Engineering, Product, Predictive Analytics & experience in setting up Product Support ground up for enterprise technical products & Cloud Based SaaS products

- Excellent communication, technical, analytical, leadership & time management skills with an ability to prioritize, coordinate & consolidate tasks under pressure; resilient with a high level of personal integrity & energy experience.

Altisource Business Solutions from Aug 15 - Apr 18

Betsol Software India Pvt. Ltd. from Aug 13 – Mar 15

Tech Mahindra from Apr 12 – Aug 13

TCS from Feb 10 – Apr 12

Rampgreen from Apr 09 – Jan 10

Bennett Technologies from Feb 08 – Feb 09

BNK InfoTech Pvt. Ltd from June 05 – Jan 08

Education

[JUN 2005]

Score : 75 %

[B.Tech/Computer Science & Engineering] / [ABES Eng. College/UPTU, Lucknow]

Achievements & Awards

- AWS SYS OPS training attended on Amazon Internet Services
- AWS Solution training attended on Amazon Internet Services
- Awarded two times for finding critical defects within the time line.
- **Event coordinator** for the annual event of our college and TCS as well.
- Have constantly been **amongst the Top Performers** in the Portfolio throughout.

Bangalore   **Akhilesh Pandey**