Nangloi
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Aditya Suhag

SKILLS

Docker, Kubernetes, Jenkins, Ansible, Github, Scripting, Google Stackdriver, CI/CD, Production Support, Technical Support, Design, Process Enhancement, Process Automation, Data Cleaning, Data Correction, Data Migration, Leadership.

EXPERIENCE

Nestaway Technologies Pvt Ltd, Bangalore — *DevOps Engineer-I*

April 2018 - PRESENT

- Architecture and Designed the Payment Default System for the company through which company gained profit of 2 crores in the first month when it went live for the users.
- Configured S3 buckets to store ALB logs directly.
- Disaster Management Recovery system for S3.
- Built Secure Bucket Policies for all the S3 buckets & enabled monitoring for S3 ACL's.
- Configured ALB's (which includes setting up Auto Scaling, Security groups and VPC connections) for all public facing domains.
- VPC for peer to peer sharing, public and private submits.
- Managed domains in Route53.
- Managed certificates using certificate manager.
- Used KMS for storing the secrets securely.
- Created CDN policies for all the Frontend Portion of the Website.
- Deployed the dockerized rails app on kubernetes cluster using shells for managed EC2 Instances using Kops.
- Automate systems and application configuration by writing modules for configuration management tools.
- Perform the troubleshooting of system and application level issues.
- Responsible for weekly Deployments.
- Mentoring new joiners by answering technical questions, escalating issues and teaching detailed process development.

Nestaway Technologies Pvt Ltd, Bangalore — *Prod. Support Engineer*

April 2017 - March 2018

- Responsible for new Pilot project's Implementation.
- Trained with senior system engineers to enhance my technical skills as a Production Support Engineer and learned internal process for escalating cases and approving or denying handovers to specific verticals.
- Ensure all the system issues are properly logged.
- Reviewing old automation scripts and makes them work as per the current system flow.

- Developed code for the updates to fix reported defects.
- Assist in support hours of operation and off-hour production emergencies

Nestaway Technologies Pvt Ltd, Bangalore —*Tech. Support Engineer*

April 2016 - March 2017

- Worked on CRM's like Freshdesk and Salesforce.
- Taking ownership of customer issues reported and seeing problems through to resolution.
- Worked closely with the Customer support team and other teams to identify and troubleshoot customer problems.

Nestaway Technologies Pvt Ltd, NCR Region — *Sr. Associate*

September 2015 - March 2016

- Create reports, analyze and interpret retail data, like revenues, expenses and competition.
- Address operational issues and concerns in a timely fashion
- Handling Supply Chain for the NCR region.

SOPRA INDIA PVT. LTD, Noida — *Trainee*

January 2015 - April 2015

Project Description: The project deals with all the aspects of subscriber management starting from subscriber enrolment, processing order, delivery tracking and complaint resolution. The particulars of the first time subscriber are processed and entered into the database and a unique Subscriber ID is generated through automated system. The subscriber according to the type of subscription chosen receives his copy timely. Apart from this, the specifics of the subscriber are tracked thoroughly and any kind of complaint or query is handled methodically and instant solutions are provided thereby satisfying the customers and proving to an effective and efficient system.

EDUCATION

P.D.M College of Engineering, Bahadurgarh — *B.Tech(CSE)*

July 2011 - July 2015, Bahadurgarh

Computer Science Engineering - CGPA - 6.5/10

Sports Captain, CSE Dept. - Growing up with a deep passion for most outdoor sports activities, while playing multiple sports as an amateur, have excelled in Cricket, Volleyball.

AWARDS

Earned a title of "Cloud Master" by securing 75.1 marks out of 100 in the test conducted by Google Cloud.

Rated best performer for FY 2017-2018.