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Summary:
- Skilled in software analysis for weaknesses, noncompliance, and errors on most consumer platforms in a development environment.
- Experienced at producing efficient documentation and collaborating with a team to find solutions.
- Over a decade of multidisciplinary experience in the software development field with a focus on web and mobile applications analysis.

Experience:

Search Rank Analyst - Facebook - Menlo Park(Remote), CA. 5/16 - 3/17
Work at home data analyst for the search team of facebook. Maintains expertise on human judgment guidelines and helps assure data quality through auditing, user feedback, and creation of gold standards. Works with the metrics teams and product teams to improve guidelines and identify edge cases and gray areas.
- Curated relevant links and other data for the Trending News topics.
- Audited human judging results for the Search team's machine learning algorithms.

Software Test Engineer - DirecTV - El Segundo, CA. 11/12 - 1/16
Tested and ran analytics with a team on internal test builds of DirecTV's iPad and Android Tablet/Phone companion apps that integrated heavily with content servers and several types of proprietary hardware devices.
- Diagnosed bugs/compliance issues in JIRA and managed reported issues from internal teams.
- Authored SPIRA/Qmetry QA test cases, ran detailed testing from design/requirement documents.
- Analysed event logs and packets and parsed relevant information to development.
- Ran inventory control/management of the various test device platforms e.g. ipads

IT/QA Support - Blue Panda Systems - Norwalk, CA. 4/11 - 6/12
Support technician and QA analyst for a startup that made web and tablet based medical application software for small medical practices.
- Set up testing environments and servers using virtual machines in Linux and Windows.
- Tested medical grade software under the 'rapid prototyping' development model.

QA Analyst II - Blizzard Entertainment - Irvine, CA. 10/05 - 1/11
Team lead for Tech QA: Working with production and development teams, I developed and implemented testing plans for a team of 4 on web/mobile and internal tools. Key aspects of my role were communication, documentation, problem solving, and project management. Projects were organized under the Waterfall and Agile Software Development cycles.
- Wrote automation scripts that would test our products overnight and log human readable results.
- Worked closely with developers as we deployed new technologies from online paypal payments to the mobile Authenticator for iPhone and Android.
- Developed and maintained a wiki system to document projects for the long term and wrote detailed documentation allowing new team members to quickly get up to speed.
- Initiated mobile testing for our websites, smartphone applications, and sms services.

Education:

Rising Stack Bootcamp: Node.js full stack development - Currently Enrolled

California Polytechnic University San Luis Obispo: Electrical Engineering, 116 credits

Skills:

code: HTML5/JS(+JQuery)/CSS3, SQL, Python, Java, Node.js, Lua

platform: Windows, Mac OS, Linux, iOS, Android

tools: Excel, WireShark, Charles, Powershell, Jira, Selenium, Eclipse, Xcode, VMWare, VNC