#### **Define Problem / Problem Understanding**

In this milestone, you are expected to get started with understanding the problem.

## **Social Or Business Impact**

**Social Impact:** - Personal loans can stimulate economic growth by providing individuals with the funds they need to make major purchases, start businesses, or invest in their education.

**Business Model/Impact:** - Personal loan providers may charge fees for services such as loan origination, processing, and late payments. Advertising the brand awareness and marketing to reach out to potential borrowers to generate revenue.

# **Business Requirments**

The business requirements for a machine learning model to predict personal loan approval include the ability to accurately predict loan approval based on applicant information, Minimise the number of false positives (approved loans that default) and false negatives (rejected loans that would have been successful). Provide an explanation for the model's decision, to comply with regulations and improve transparency.

### **Literature Survey**

As the data is increasing daily due to digitization in the banking sector, people want to apply for loans through the internet. Machine Learning (ML), as a typical method for information

investigation, has gotten more consideration increasingly. Individuals of various businesses are utilising ML calculations to take care of the issues dependent on their industry information. Banks are facing a significant problem in the approval of the loan. Daily there are so many applications that are challenging to manage by the bank employees, and also the chances of some mistakes are high. Most banks earn profit from the loan, but it is risky to choose deserving customers from the number of applications. There are various algorithms that have been used with varying levels of success. Logistic regression, decision tree, random forest, and neural networks have all been used and have been able to accurately predict loan defaults. Commonly used features in these studies include credit score, income, and employment history, sometimes also other features like age, occupation, and education level.

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