

# XML file code

```
<?xml version="1.0" encoding="UTF-8"?>
<unload unload_date="2025-09-03 14:05:03"><sys_remote_update_set
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display_value="Global">global</application><application_name>Global</application_name><
application_scope>global</application_scope><application_version/><collisions/><commit_dat
e/><deleted/><description/><inserted/><name>Laptop
Request</name><origin_sys_id/><parent
display_value=""/><release_date/><remote_base_update_set
display_value=""/><remote_parent_id/><remote_sys_id>9d68732483772210485854b6feaad361
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sys_class_name><sys_created_by>admin</sys_created_by><sys_created_on>2025-09-03
14:05:02</sys_created_on><sys_id>a061450983332210485854b6feaad372</sys_id><sys_mod
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display_value=""/><updated/></sys_remote_update_set><sys_update_xml
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display_value="Hardware">d258b953c611227a0146101fb1be7c31</category><checked_out/><
cost>0</cost><custom cart/><delivery plan
display_value="DEFAULT">523da512c611228900811a37c97c2014</delivery plan><delivery
plan script/><delivery time>1970-01-03
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/fulfillment_automation_level><group/><hide sp>>false</hide sp><icon/><ignore_price>>false</
ignore_price><image/><location/><make item non conversational>>false</make item non co
nversational><mandatory attachment>>false</mandatory attachment><meta/><mobile hide pri
ce>>false</mobile hide price><mobile picture/><mobile picture type>use_desktop_picture</m
obile picture type><model/><name>Laptop
Request</name><no attachment v2>false</no attachment v2><no cart>false</no cart><no c
art v2>false</no cart v2><no delivery time v2>false</no delivery time v2><no order>fals
e</no order><no order now>false</no order now><no proceed checkout>false</no proceed
checkout><no quantity>false</no quantity><no quantity v2>false</no quantity v2><no sa
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display_value="System
Administrator">6816f79cc0a8016401c5a33be04be441</owner><picture/><preview>JavaScript:
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a7fc4183332210485854b6feaad33b&sysparm_preview=true",
```

"summary");</preview><price>0</price><published ref/><recurring frequency/><recurring price>0</recurring price><request method/><roles/><sc catalogs>e0d08b13c3330100c8b837659bba8fb4</sc catalogs><sc ic item staging/><sc ic version/><sc template/><short description> Use this item to request a new laptop</short description><show variable help on load>false</show variable help on load><start closed>false</start closed><state/><sys class name>sc cat item</sys class name><sys created by>admin</sys created by><sys created on>2025-09-03 13:26:02</sys created on><sys id>a5a7fc4183332210485854b6feaad33b</sys id><sys mod count>0</sys mod count><sys name>Laptop Request</sys name><sys package display value="Global" source="global">global</sys package><sys policy/><sys scope display value="Global">global</sys scope><sys update name>sc cat item a5a7fc4183332210485854b6feaad33b</sys update name><sys updated by>admin</sys updated by><sys updated on>2025-09-03 13:26:02</sys updated on><taxonomy topic/><template/><template manager roles/><type>item</type><use sc layout>true</use sc layout><vendor/><version/><visible bundle>true</visible bundle><visible guide>true</visible guide><visible standalone>true</visible standalone><workflow/></sc cat item><sys translated text action="delete multiple" query="documentkey=a5a7fc4183332210485854b6feaad33b"/><fx\_price action="delete\_multiple" query="id=a5a7fc4183332210485854b6feaad33b"/><fx\_price action="INSERT OR UPDATE"><amount>0</amount><currency display value="USD">USD</currency><field>price</field><id>a5a7fc4183332210485854b6feaad33b</id><parent/><reference amount>0</reference amount><reference currency display value="USD">USD</reference currency><sys created by>admin</sys created by><sys created on>2025-09-03 13:26:02</sys created on><sys id>a178bc8183332210485854b6feaad360</sys id><sys mod count>0</sys mod count><sys updated by>admin</sys updated by><sys updated on>2025-09-03 13:26:02</sys updated on><table>sc cat item</table><type>calculated</type></fx\_price><fx\_price action="INSERT OR UPDATE"><amount>0</amount><currency display value="USD">USD</currency><field>recurring\_price</field><id>a5a7fc4183332210485854b6feaad33b</id><parent/><reference amount>0</reference amount><reference currency display value="USD">USD</reference currency><sys created by>admin</sys created by><sys created on>2025-09-03 13:26:02</sys created on><sys id>2d78bc8183332210485854b6feaad361</sys id><sys mod count>0</sys mod count><sys updated by>admin</sys updated by><sys updated on>2025-09-03 13:26:02</sys updated on><table>sc cat item</table><type>calculated</type></fx\_price></record\_update></payload><payload\_hash>-550426660</payload\_hash><remote\_update\_set display\_value="Laptop Request">a061450983332210485854b6feaad372</remote\_update\_set><replace\_on\_upgrade>false</replace\_on\_upgrade><sys\_created\_by>admin</sys\_created\_by><sys\_created\_on>2025-09-03 14:05:02</sys\_created\_on><sys\_id>3061450983332210485854b6feaad375</sys\_id><sys\_mod

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help\_tag>More  
information</help\_tag><help\_text/><hidden>false</hidden><include\_none>false</include\_non  
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p\_table/><lookup\_unique>false</lookup\_unique><lookup\_value/><macro/><macroponent/><m  
andatory>false</mandatory><map\_to\_field>false</map\_to\_field><mask\_use\_confirmation>fals  
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p\_model</name><not\_available\_conversation>false</not\_available\_conversation><order>100<  
/order><post\_insert\_script/><price\_if\_checked>0</price\_if\_checked><pricing\_implications>fal  
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Model</question\_text><read\_only>false</read\_only><read\_roles/><read\_script/><rec\_lookup\_  
price/><rec\_price\_if\_checked>0</rec\_price\_if\_checked><record/><record\_producer\_table/><re  
ference/><reference\_qual/><reference\_qual\_condition/><rich\_text/><roles\_to\_use\_also\_request  
\_for/><save\_script><![CDATA[/\*\* This script is executed before the Record is generated \*  
`current` - GlideRecord produced by Record Producer \* Don't use `current.update()` or  
`current.insert()` as the record is generated by Record Producer \* Don't use  
`current.setValue('sys\_class\_name', 'xxx')` as this will trigger reparent flow and can cause data  
loss \* Avoid `current.setAbortAction()` and generate a separate record \* Use `producer.var1` to  
access variables  
\*/]]></save\_script><scale\_max>5</scale\_max><scale\_min>0</scale\_min><show\_help>false</  
show\_help><show\_help\_on\_load>false</show\_help\_on\_load><sp\_widget/><summary\_macro/  
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Workspace">c8ab76825371201032b7ddeeff7b1280</application><category>customer</category><comments/><name>sn\_cmdb\_ws\_ms\_class\_metadata\_ce9f62555bd50110693e7da52d81c7bd</name><payload><![CDATA[

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source="sn\_cmdb\_ws">c8ab76825371201032b7ddeeff7b1280</sys\_package><sys\_policy/><sys\_scope display\_value="CMDB

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Accessories</target\_name><type>Variable</type><update\_domain>global</update\_domain><update\_guid>8b8dff68b977221063591cbc2fa89c7a</update\_guid><update\_guid\_history>8b8dff68b977221063591cbc2fa89c7a:1431915091</update\_guid\_history><update\_set

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display\_value="Hardware">d258b953c611227a0146101fb1be7c31</sc\_category><sys\_class\_name>sc\_cat\_item\_category</sys\_class\_name><sys\_created\_by>admin</sys\_created\_by><sys\_created\_on>2025-09-03

13:26:03</sys\_created\_on><sys\_id>e978bc8183332210485854b6feaad384</sys\_id><sys\_mod\_count>0</sys\_mod\_count><sys\_name>Hardware.Laptop Request</sys\_name><sys\_package display\_value="Global" source="global">global</sys\_package><sys\_policy/><sys\_scope display\_value="Global">global</sys\_scope><sys\_update\_name>sc\_cat\_item\_category\_e978bc8183332210485854b6feaad384</sys\_update\_name><sys\_updated\_by>admin</sys\_updated\_by><sys\_updated\_on>2025-09-03

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\*\* This script is executed before the Record is generated \* `current` - GlideRecord produced by  
Record Producer \* Don't use `current.update()` or `current.insert()` as the record is generated by  
Record Producer \* Don't use `current.setValue('sys\_class\_name', 'xxx')` as this will trigger  
reparent flow and can cause data loss \* Avoid `current.setAbortAction()` and generate a separate  
record \* Use `producer.var1` to access variables  
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`current.setValue('sys\_class\_name', 'xxx')` as this will trigger reparent flow and can cause data  
loss \* Avoid `current.setAbortAction()` and generate a separate record \* Use `producer.var1` to  
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