Patients Emergency Room Visit Report

AM   PM

Total Patient Visits
9,216
50.04% Administrative Appointment   **49.96%** None Administrative Appointment

Avg. Satisfaction
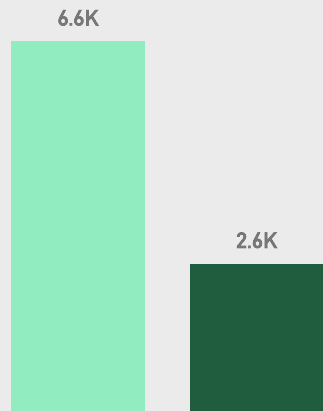5.47

Service Not Rated
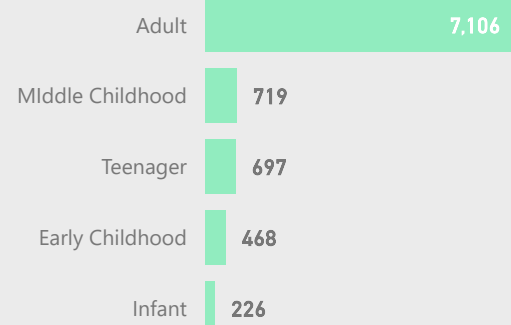75.10%

Avg. Wait Time
35.26

Referred Patients **41.41%**   Walk-In-Patients **58.59%**

Total Patients by department_referral

Department	Value
None	5,400
General Practice	1,840
Orthopedics	995
Physiotherapy	276
Cardiology	248
Neurology	193
Gastroenterology	178
Renal	86

Patients by Week type
6.6K
2.6K

Total Patients by Age Group

Age Group	Total Patients
Adult	7,106
MIddle Childhood	719
Teenager	697
Early Childhood	468
Infant	226

Total Patients Visits
2019   2020

Total Patients Visits
1,000
500
431 (Feb)
1024 (Aug)
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

GENDER
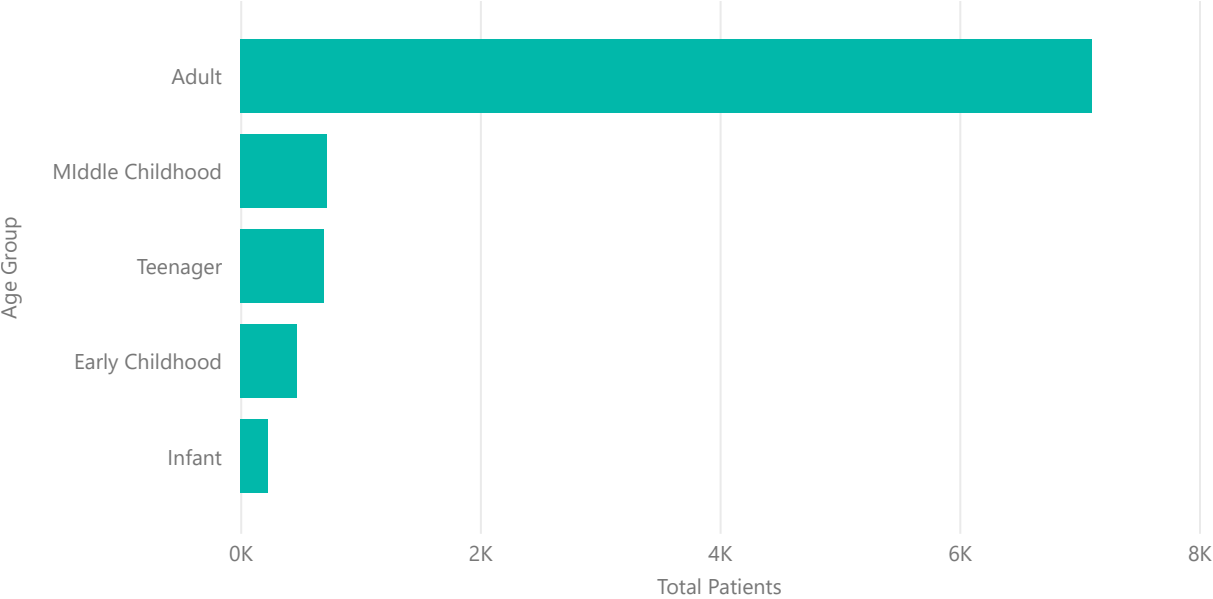**48.7%**
Female **51.1%**
UNK **0.3%**

The darkest Green on the scale denotes LOW wait time on the Age-Group

SELECT   Avg. Satisfaction

patient_race	0-10	11-20	21-30	31-40	41-50	51-60	61--70	70+
White								
Two or More Races								
Pacific Islander								
Native American/Alaska Native								
Declined to Identify								
Asian								
African American								

Total Patients by Age Group

% Female Visit by Age Buckets

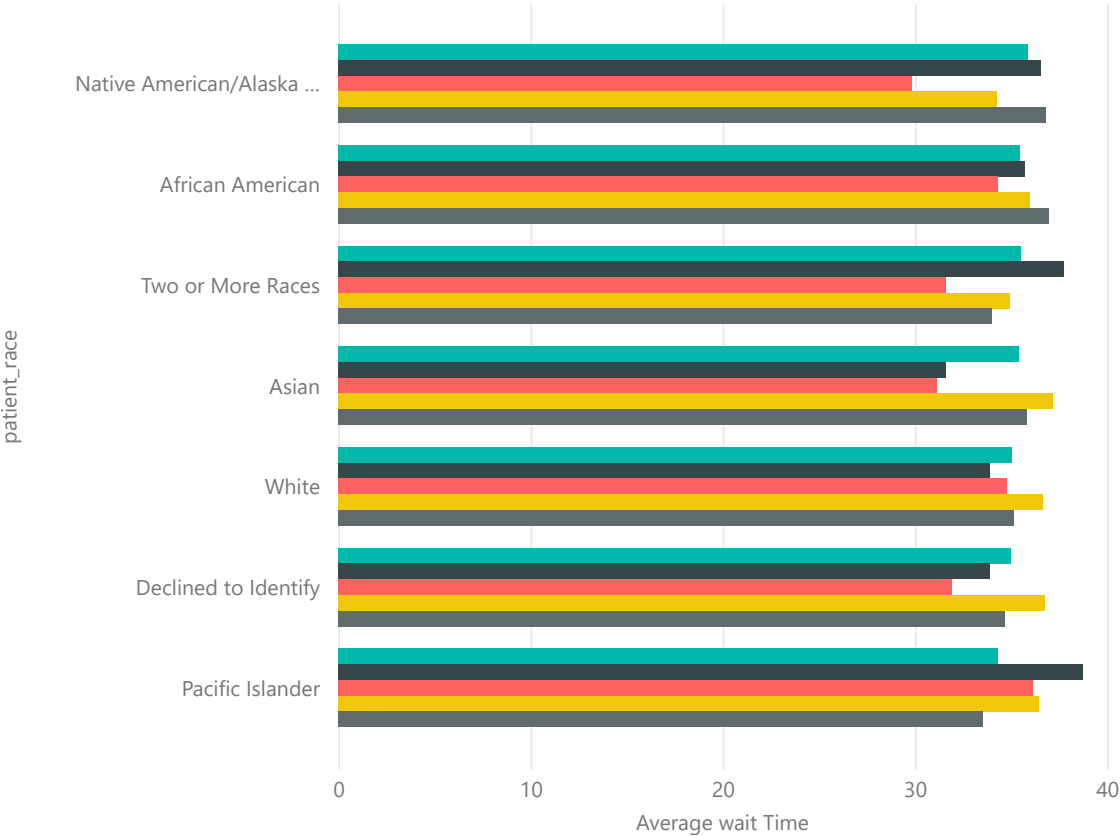| Age Bucket	% Female
41-50	50.5%
0-10	50.2%
70+	50.0%
61--70	48.9%
21-30	48.1%
51-60	47.7%
31-40	47.5%
11-20	46.8%
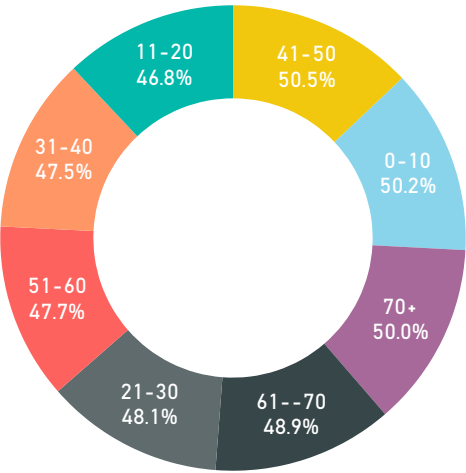
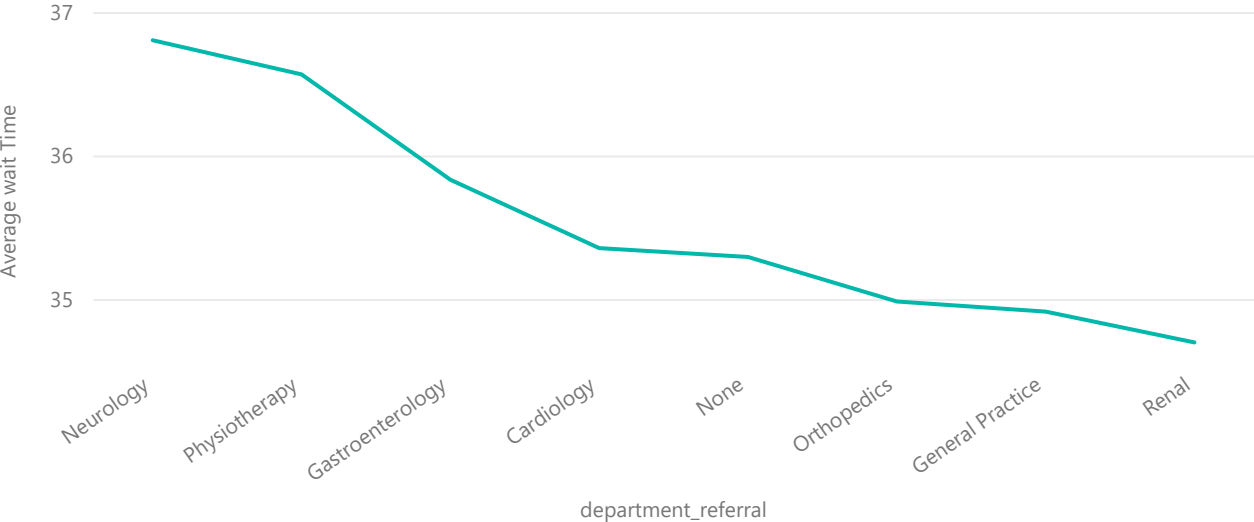## Average Satisfaction Score by patient_waittime
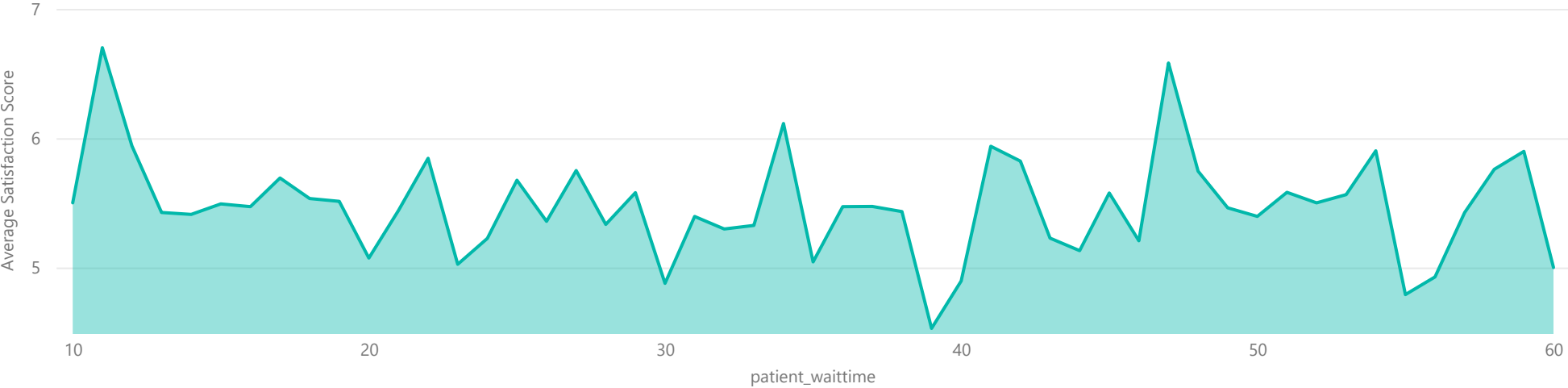
Analysis on Patient Wait Time

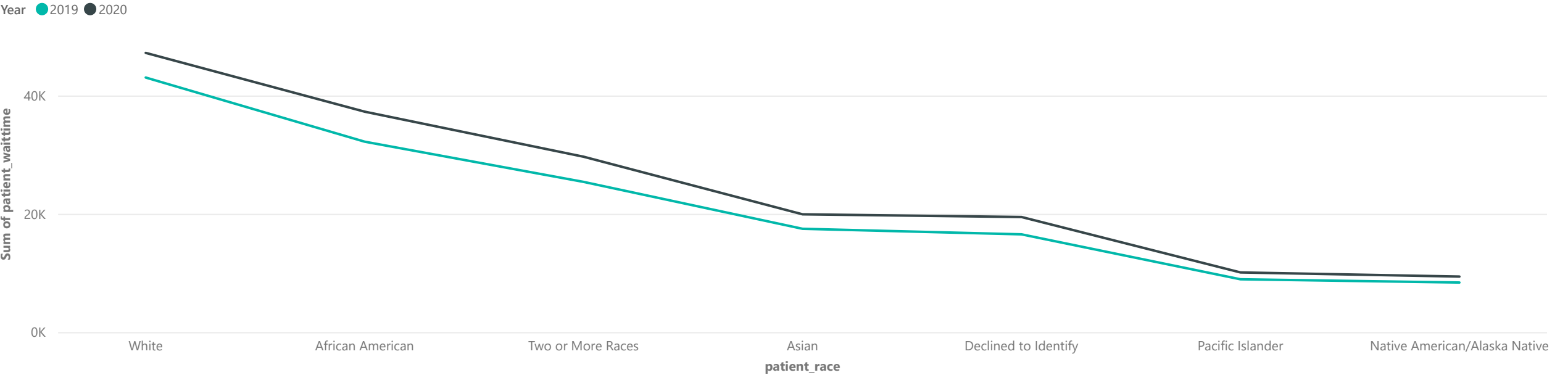## Average wait Time by patient_race and Age Group

Age Group ⬤ Adult ⬤ Early Childhood ⬤ Infant ⬤ MIddle Childhood ⬤ Teenager

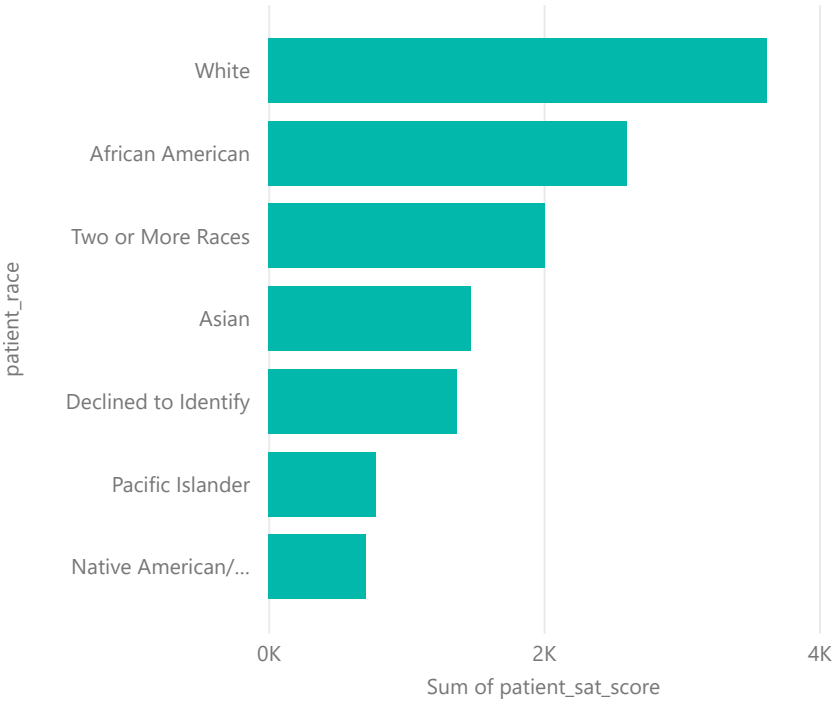## Average wait Time by department_referral

Sum of patient_waittime by patient_race and Year

Year ● 2019 ● 2020

Satisfaction count During Before noon & Afternoon

department_referral	AM	PM	Total
None	3487	3646	**7133**
General Practice	1274	1272	**2546**
Orthopedics	575	834	**1409**
Physiotherapy	256	158	**414**
Cardiology	146	219	**365**
Gastroenterology	177	136	**313**
Neurology	162	118	**280**
Renal	50	55	**105**
Total	**6127**	**6438**	**12565**

Sum of patient_sat_score by patient_race

Ask a question about your data
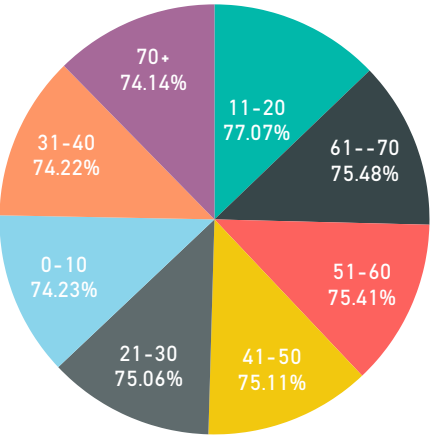
Try one of these to get started

top age groups by average wait time

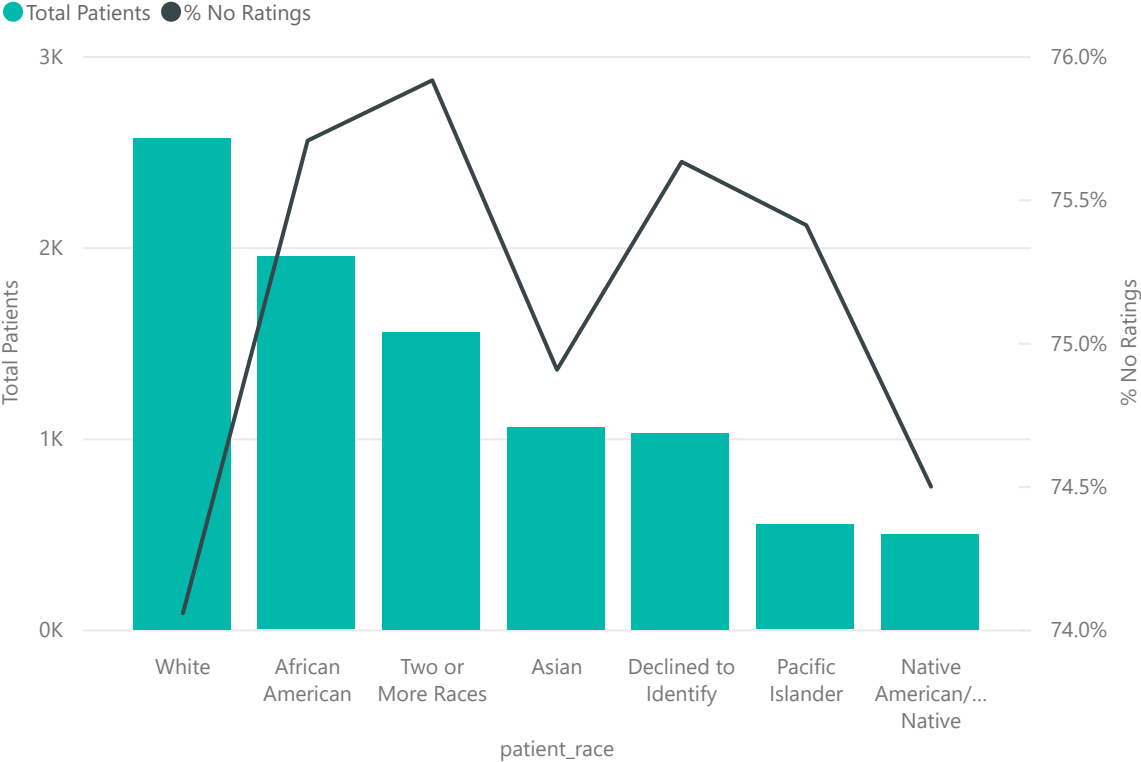top department referrals by average wait time

top department referrals by average satisfaction score

top age buckets by % unknown

% No Ratings by Age Buckets

11-20 77.07%
61--70 75.48%
51-60 75.41%
41-50 75.11%
21-30 75.06%
0-10 74.23%
31-40 74.22%
70+ 74.14%

Total Patients and % No Ratings by patient_race

● Total Patients ● % No Ratings

Referred Patients and Walk-in Patients by patient_gender

● % Referred Patients ● % Un Referred Patients