

The objective is to group customers with similar purchasing behaviors and demographics for targeted marketing and business decision-making.

Clustering Approach

- Numerical values were standardized using StandardScaler.
- K-Means was chosen due to its efficiency and scalability for large datasets.
- **Elbow Method** was used to determine the optimal number of clusters.

Results

- The optimal number of clusters was determined to be **5**.
- The DB Index value for the clustering model was **1.3292**
- **Cluster:**
 - **Cluster 0:** Low-spending, infrequent customers (potential churn risk).
 - **Cluster 1:** High-spending, frequent customers (loyal customers).
 - **Cluster 2:** Medium to High Spenders (Very high growth potential).
 - **Cluster 3:** Medium spenders with moderate frequency (moderate growth potential).

