

Rahul Ashok Jadhav

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OBJECTIVE - To strive for the growth of an organization and self through consistent learning and endeavor towards implementation of new techniques or processes.

Experience Summary: Total Experience: 6.5 years

Sr-no	Company	Year	Duration	Process
1	SLK global Solution	April 2014 To Feb 2017	2.9 years	Merchant Disputes & Issuer Dispute
2	Salebuild	Oct 2017 To Nov 2018	1.1year	Research Analyst (Lead generation)
3	Flexisales Marketing Pvt.Ltd.	Feb 2019 To Aug 2022	3.6 years	Sr Research Analyst(CDQA & Lead generation)
4	8 miles solutions	Nov 2022 To April 2023	5 months	CDQA &Lead Generation
4	Metapercept Technology Services LLP	April 2023 To sept 20323	5 months	CDQA &Lead Generation

EDUCATIONAL DETAILS

Bachelor of computer Application (Year 2012)

Significant

(1) Organization : SLK global Solution.

Team Size : 114 agents handle

Duration : April 2014 To Jan 2017

Process : Capone, Merchant Disputes & Issuer Dispute

Started Working in SLK global Solution as a Sr Team Member from 2014 for Capone Bank. The process was Verification for documents after some month I was moved to Merchant dispute Process in this process there was a dispute from the Merchants there I worked for 1 Years from August 2016 I was shifted to Issuer Dispute the Process was Same But little bit different.

(2) Organization : Salebuild.(ZDSB)

Team Size : 260 agents

Duration : Oct 2017 To Nov 2018

Process : Lead generation process (IT Cloud)

Salebuild I am working in Day Data process Supporting 30 Agents From Jan 2018 till Nov 2018 it a process of Lead generation (IT Cloud) day data team contact IT People working in US,Canada, Australia & New Zealand try to sell IT Cloud Handling the Team with a soft & proper manner.

(3) Organization: Flexisales marketing Pvt. Ltd

Team Size : 310 agents

Duration : Feb 2019 To Aug 2022

Process : B2B Sr Research Analyst,CDQA, Lead generation

Responsibilities handled during transition:

Co-ordinate with the team members, manager and clients.

Undergone process training and certified by clients.

Achievements

Have successfully maintain my quality score (90% and above)

Have received several appreciations from manager & Client too

Consistently achieving 90% & above on the quality front.

Roles and responsibilities:

Always supporting & sometimes handling the Team In Absents of Managers in Flexisales

(4) Organization: 8 miles Solutions

Duration: 5 months

Process: B2B Sr Research Analyst, CDQA, Lead generation (**yellow. Ai**)

(5) Metapercept Technology Services LLP

DO Research Throw Various Portal (CDQA) Generate leads for
technical writing course, web development, API documentation
various campaigns

STRENGTHS:

- 1 Can work in a group and also individually.
- 2 Maintaining good public relations and always environment friendly.
- 3 Hardworking with discipline and very optimistic mind.
- 4 Good interpersonal, quick learner and easily adaptable to multi environment.

I hereby declare that the above stated information is correct to the best of my knowledge.

Rahul Jadhav.