Vijay Rathod

Product and Platform Engineering

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PROFESSIONAL SUMMARY

Experienced Software Engineer with a strong background in building scalable platforms using **Java, Spring Boot, Python, and PL/SQL**. Skilled in **Microservices, RESTful APIs, Selenium automation, and cloud-based solutions**. Proven expertise in **GenAI-driven automation**, system optimization, and incident management (L1/L2). Proficient in **Agile, CI/CD, performance testing**, and production support. Continuous learner with recent upskilling in **Power BI** and **ChatGPT**.

PROJECT DETAILS

Senior Software Engineer, *Tech Mahindra (SAP)*   05/2025 – Present
SAP Ariba Procurement-   Pune
- Utilized PTS (Problem Tracking System) to log, track, and analyze recurring issues, contributing to root cause analysis and long-term process improvements.
- Provided technical and functional support to global procurement teams and suppliers, resolving Ariba-related issues via ServiceNow ticketing system with an average SLA compliance of 98%.
- Created and maintained knowledge base articles and SOPs for Ariba troubleshooting and user training, reducing support queries by 30%

Product and Platform Engineer, *Altimetrik India (Client: PayPal)*   09/2021 – 04/2025
Pricing and Resilience (LiveOps) :   Bangalore
- Handled **L1,L2 and L3 production support**, incident management, and **root cause analysis** using **Datadog, Splunk, Kibana**, and **Datatrek**, minimizing downtime.
- Developed and deployed **Java-based applications** on **Tomcat**, leveraging **PL/SQL** for backend modeling and **REST APIs** for system integration.
- Automated workflows using **Python** and **GenAI**, enhancing productivity and efficiency.
- Configured **CI/CD pipelines** with **Azure DevOps**, and deployed applications on **Azure Cloud**, integrating services like **Functions**, **Key Vault**, and **App Service**.
- Ensured system reliability and performance through real-time monitoring and debugging.
- Utilized **Jira** and **Confluence** for task tracking and documentation.
- Collaborated with cross-functional teams to optimize **architecture**, improve **database performance**, and maintain detailed technical documentation.

EDUCATION :

Bachelor of Engineering, *GH Raisoni College Pune*   05/2021
Grade A (7.69)

HSC, *Mrs. K.S.K College Beed*   03/2015
Grade A (76.92%)

TECHNICAL PROFICIENCY

Languages
- Java
- Python
- PL/SQL

Databases
- Oracle
- MySQL
- MongoDB

Development Tools
- Eclipse IDE
- Git
- Jenkins
- Jira
- Confluence

Other
- REST APIs
- Microservices

Frameworks & Tools
- Spring Boot
- AWS
- Docker
- Kubernetes
- Azure

Monitoring Tool
- Datadog
- Splunk
- Kibana

Software Development
- Agile Methodologies
- CI/CD Pipelines
- API Development

Production Support & Incident Management

Soft Skills

- Problem-Solving
- Adaptability & Flexibility
- Communication & Team Collaboration
- Decision-Making
- Analytical Thinking
- Professionalism

TRAINING & DEVELOPMENT

Devops

Advance Git and Github

AWARD & CERTIFICATIONS

Star of the Month

Rise and Shine Award

Gem Award for outstanding performance

Data Structure and Backend with Java