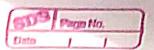


	Data L.
	Assignment no 1
	The different section of the section
N.	Name = Atharvo Milind Deshmukh
	PRNNO: 2124 UCEM 1035
1}	Define a problem statement and give a brief
	Executive Summary Snapshot
	D Problem
	D'Executive Summary Snapshot
	D Project description
	D Project scope
	D Process
	solve a second to the little and the second to the second
*	Sample Business Requirement Document Template.
	- construction
D	Problem:
	Flourishing couriers put. Itd. is experiencing various
	hvo blems which are directly affecting their pussiness
	profit and image and overall customer experience. Due
	to the Following reasone they are unable to
	gain new customers and unable to get hold of
	their old customers also due to which they
	are having their revenues in negative. The main
	reasons are higher operational costs, lack of
	digitalization and poor customer satisfaction.
	,
D	Executive Summary Snapshot:
	- As per the customers feed back or data many customers
	tace various problems.
	- so taking all the problems into consideration we
	J



need to make a software and a ghis courier tracking app to digitalize the business.

* Here are some problem faced by customers: 1) Proper billing.
(ustomers are unable to get a proper computer generated bill with all important info. 2) Ghs tracking for business and customer.

The business owner and customers are unable to track their trucks and packages to get a estimate of the delivery. 3) Expenses and fuel management Due to lack of digitalization the business owner is unable to track their expenses. D Project description: The aim of the project is to resolve all the issue of owner and customers. Objective: To make a website and a application to resolve the problem. 1) Real time ghe tracking application

Application of this will result in perfect in real

live tracking so that customers can get an estimate of the do livery date.



2) Expenses tracking can control the expenses and monitor each and every expense. 3> Proper billing services Proper billing services for the owner so that he can keep track of the order and for customers so that they can get all important information they want as delivery extimated date, order no, tracking no. D Project Scope:-1) Digitalization of the whole courier services. 2) Accurate delivery date estimation system. 3) Proper billing with all important information 4) Improving customer experience. 5) Providing real time a pe tracking. D Process 1) Design 2) Development 3) Texting & Walidation 4) Deployment & Launch

* The total quotation of the following program is lolakhs.