Appendix 2: Feedback from client

Feedback Notes

Question	Yes/No	Comments
Do you like the product ?	No	I did not like the product that it lacks in different functions and to manage this an admin is required. It's not fully automatic .
How much do you rate this product on a scale of 10 ?		6
Can you tell the weakness of the product ?	No	I already told you
Can you tell Strength of the product ?	Yes	It has various functions that impress me but they are not primary focus. For example adding avatar and my reservation function, those functions I really like in the product.
Which of this criteria are fulfilled in the product.		
The system will allow the user to sign up and login into the system.	Yes	I was able to login and sign up into the application
The system will verify the user via email	Yes	Yeah it does not allow me login until I verify my email I
The system will allow the user to search busses for chosen date and locations	Yes	Bus search is working very accurately in the website
The system will allow the user to reserve the bus by sending request to the admin The system will notify the user about their reservation via email.	Yes	-

The system will allow users to make payments for reservations.	No	It does not allow customers to make payments in the application.
The system will allow the user to view upcoming and past trips.	Yes	In my reservation section all the past trips and upcoming trips are viewable.
The web-application will be responsive working on all the resolutions.	Yes	The website is working absolutely fine on laptop and phone.
The system will allow admin to add buses, routes, and cites.	Yes	-
The system will allow admin to design the fare chart	Yes	This design really confuses me.
The system will allow automatic calculation of fare after the route had been created by admin	Yes	Yeah the price per person and total price are accurately calculated automatically
The system will have interactive forms and navigation buttons.	Yes	The forms are really descriptive and good but I did not like the color combination in it.
The system will allow admin to view the reservation requests	Yes	All the reservation request are easily viewable
The system will allow user to personalize their profile by adding avatars	Yes	That's a great feature, I was able to add the pictures as avatar but in some images the avatar does not displayed correctly

The system will allow admin to approve or reject reservation request	Yes	-
The system will generate graph for sales	Yes	-
Do you receive the final product with source code ?	Yes	I had received product with all the files
Can you suggest some improvements in the product ?	Yes	I would like to have more functions in the product. Use of mail is good but sms notification is much better. There are parts in the product where I would like to change colors and the layout section.
Are you looking forward to hosting this on the internet ?	No	The product might solve my problem but I can't host this product because it will affect the image of business and it still need to be improved
Further Comments		I will use a 3rd party platform to register my buses. I have gone digital faster, and do not have time for improvements or new products. To compete with others I have to register.