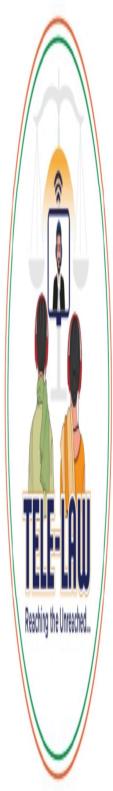
About

Last updated: 02-08-2024

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Tele-Law: Reaching the Unreached is an e-interface mechanism to seek legal advice and consultation at a pre-litigation stage. It connects needy and marginalized in need of legal aid with the Panel Lawyers via video conferencing/telephonic facilities available at Common Service Centres (CSCs) situated at the Panchayat level.

Launched in 2017, the Tele-Law service is now directly accessible through the Tele-Law Mobile App (available on Android & IOS).

Accessibility:

Easy Connect via video conferencing/ telephonic facilities availing at CSCs, situated at the Panchayat level and through Tele-Law Mobile App.

Affordability:

Free of Cost For all Citizen.

Frontline Functionaries:

- Para Legal Volunteers (PLVs) have been stationed to act as intermediaries, bridging the gap between common people and the Tele-Law service, and also to create public awareness about Tele-Law.
- Village Level Entrepreneurs (VLEs) who run the CSCs facilitate online registration of beneficiaries with Panel Lawyers.
- Panel Lawyers have been positioned to provide legal advice and consultation to people.
- State Coordinators manage different stakeholders in effective implementation of Tele-Law programme in States/UTs.

Real-time Data:

A dedicated Tele-Law dashboard has been developed to capture real-time data on nature of cases registered & advice enabled. This data has also been hosted on the Prayas Dashboard.

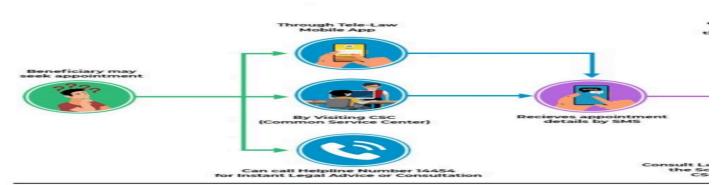
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Citizen Tele-Law Mobile App TELE-I Available in 22 Scheduled Languages Separate Mobile app available for Advocates and Citizens न्याय विभाग DEPARTMENT OF JUSTICE YEAR 1,00,00,000 90,00,000 80,00,000 70,00,000 60,00,000 50,00,000 40,00,000 30,00,000 1,95,693 29,860 20,00,000



12,692

2017-18

1800

62,761

2018-19

1800

TELE - LAW

2019-2

Total Advic