Introduction to Data Science and Analytics

Summer School 2015



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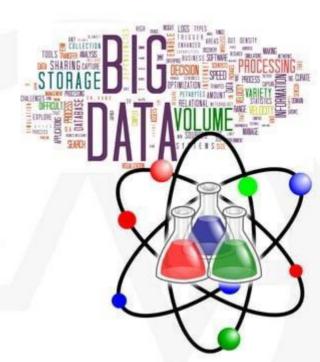
VP Research WSO2 Inc.



What is Data Science?

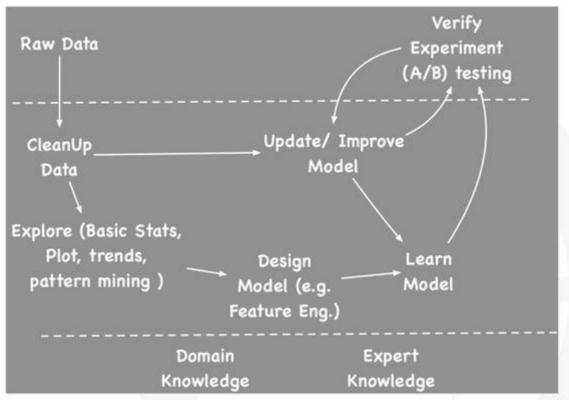
Extraction of knowledge from large volumes of data that are structured or unstructured.

It is a continuation of the fields data mining and predictive analytics





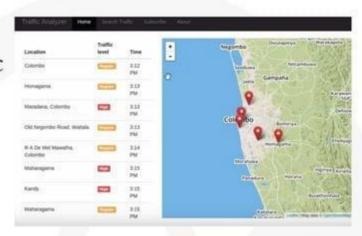
Data Science Pipeline





Example (Road.lk) traffic Feed

- 1. Data as tweets
- 2. Extract time, location, and traffic level using NLP
- 3. Explore data
- 4. Model based on time, and it is a holiday
- 5. Predict traffic given a time and location.





Data Cleanup

Real data is messay, often needs to cleaned up before useful.

- o Bad formats ignore or treat like missing data
- o Missing Data extrapolate or remove data line
- o Useless variables remove
- o Wrong data e.g. aaa, bbb, joe, some might be deliberate lie, or 99 may be a code for N/A



Data Cleanup (Contd.)

- o Transform variables (date formats, String to int)
- o Create derived variables
 - o Derive country from IP
 - o age from ID card number
- o Normalize strings
 - o e.g. stemm or use phonetic sounds
 - o different spellings and nicknames (William->Bill)
- o Feature value rescaling (e.g. most ML algorithms needs value to rescaled to 0-1 range).
- o Enrich (e.g. lookup and add age from profile)



Data Exploration

Understand, and get a feel for what is **expected** (models => densities, constraints) and unexpected/residuals (errors, outliers)

- o think what this is data about? domain, background, how it is collected, what each fields mean and range of values.
- head, tail, count, all descriptives (Mean, Max, median, percentiles ..) - Five number Summary. Min. 1st Qu. Median Mean 3rd Qu. Max.
- o run a bunch of count/group-by statements to gauge if I think it's corrupt.

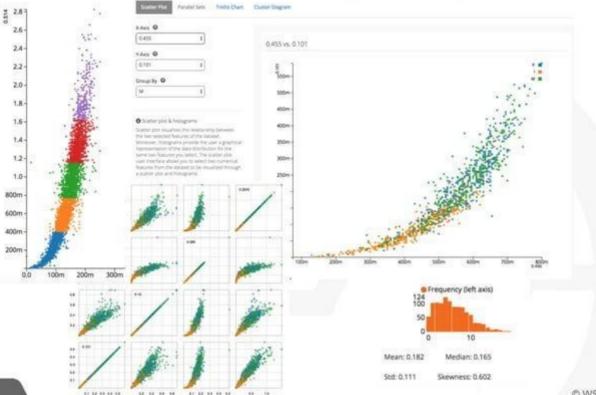


Data Exploration (Contd.)

- o Plot take random sample and explore (scatter plot)
 - o e.g. Draw scatter plot or Trellis Plot
- o Find Dependencies between fields
 - o Calculate Correlation
 - o Dimensionality reduction
 - o Cluster and look visualize clusters
- Look at frequency distribution of each field and try to find a known distribution if possible.

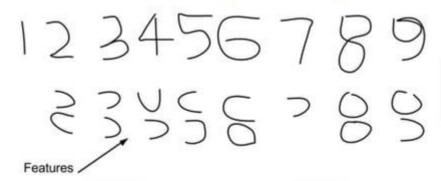


Data Exploration (Contd.)





Feature Engineering



- o Feature engineering is the art of finding feature that leads simplest decision algorithm. (Good features allow a simple model to beat a complex model.)
- Best features may be a subset, or a combination, or transformed version of the features.



How to do Feature Engineering?

- o Manually pick by domain experts and trial and error.
- Search the possible combinations by training and combining subsets (e.g. Random Forest)
- Use statistical concepts like correlation and information criteria
- Reduce the features to a low dimension space using techniques like PCA.
- o Automatic Feature Learning though Deep Learning
- 0 ...



Analysis

- o Goal of analysis is to extract knowledge
- o This knowledge usually come in one of the two forms
 - o KPI (Key Performance Indicators)
 - Describe key measurement for what is being measured. (e.g. revenue per year, profit margin, revenue for sqft in retail, revenue per employer)
 - o Models to describe or predict the data
 - e.g. Machine Learning models or Statistical models

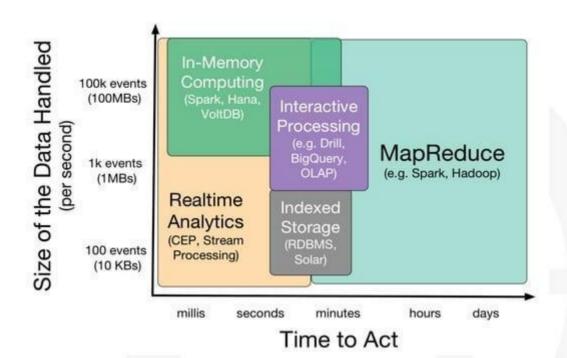


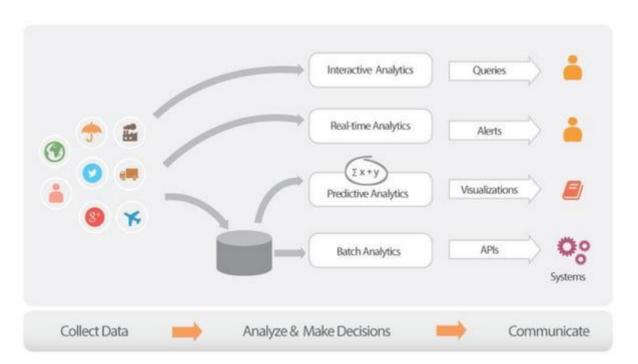
4 Analysis types by time to decision

- o Hindsight (what happened?)
 - o Done using Batch Analytics like MapReduce
- o Oversight (what is happening?)
 - o Done using Realtime Analytics technologies like CEP
- o Insight (why things happening?)
 - Done with Data Mining and Unsupervised learning algorithms like Clustering
- o Foresight (what will happen?)
 - Done by building models using Machine learning or one of other techniques

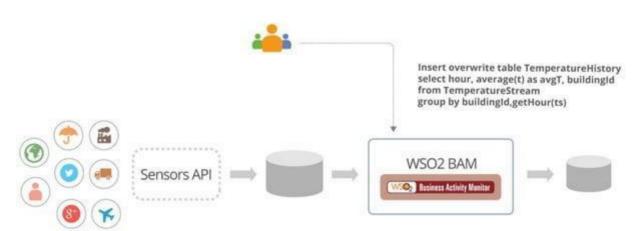


Data Analytics Tools Landscape



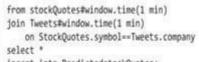


Batch Analytics: SparkSQL

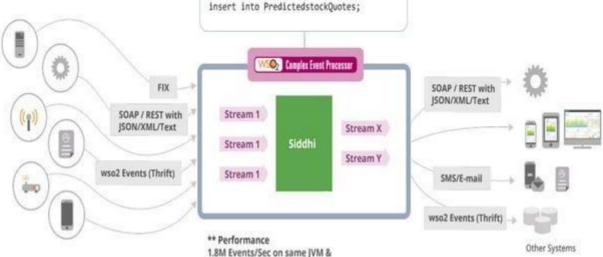


Powered by Apache Spark (from 2015 Q2)

Realtime Analytics: Complex Event Processing



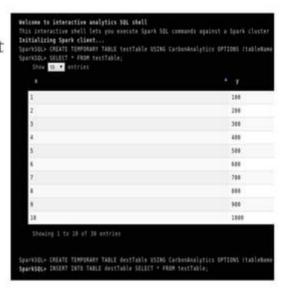
Filter Transformation Window + { Aggregation, grouup by} Join Event Sequence Event Table



About 250K over Network

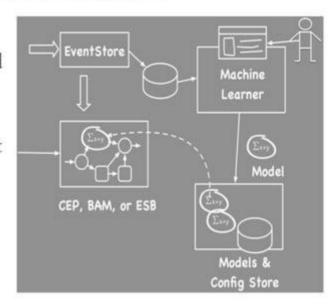
Interactive Analytics

- Define Indexes on Collected data (Streams)
- Issue, dynamic queries and get results right away. (Powered by Apache Lucene)
- Shows multiples events from same activity together using custom defined activity IDs
- o Useful for data exploration
- o Powered by Apache Lucene, with support for Index Sharding



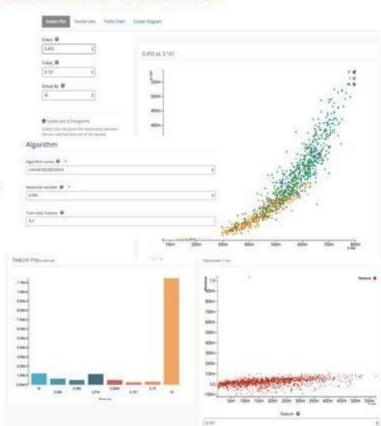
Predictive Analytics

- o Build models and use them with WSO2 CEP, BAM and ESB using WSO2 Machine Learner Product (2015 O3)
- Build model using R, export them as PMML, and use within WSO2 CEP



WSO2 Machine Learner

- Sample, explore, and understand data through visualizations
- A wizard to configure, train machine learning models, and select the best model
- Find and use those models with WSO2
 CEP, BAM and ESB
- o Powered by Apache Spark MLLib





Building Decision Models

A model describe how a system behave when inputs changes. There are many ways to build models.

- o Regression models and ML Models Time series models
- o Statistical models
- Physical Models based on physical phenomena. They include 6-DoF flight models, space flight models Weather models.
- o Mathematical Models

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see https://icrunchdatanews.com/what-are-predictive-models/



Verification

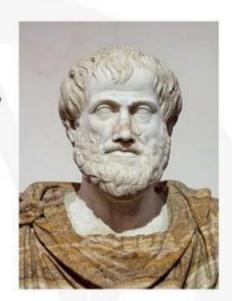
- o All is good, now you have a model. You must verify that it is correct before using it in the real world.
- Prediction can be verified by waiting for events to occur
- Relationships like causality (e.g. having free shipping leads a customer to buy more) must be verified with A/B testing
- o Let's look at few of pitfalls





Pitfalls: Experiment vs Observation

- o If you follow scientific method, you would do experiments, and they have control sets (A/B) tests.
- o Bigdata does not have a control set, it is rather observations. (we observe the world as it happens)
- o So what we can tell are limited.
- Correlation does not imply Causality!!
 - o Send a book home example [1]
 - All big buyers have free shipping





Causality: What can we do?

- o Option 1: We can act on correlation if we can verify the guess or if correctness is not critical (Start Investigation, Check for a disease, Marketing)
- Option 2: We verify correlations using A/B testing or propensity analysis





Pitfalls: Think about the Missing Data

WW II, Returned Aircrafts and data on where they were hit?

How would you add Armour? Abraham Cre

http://www.fastcodesign.com/1671172/how-a-story-from-world-war-ii-shapes-facebook-today, Pic from http://www.phibetaiota.net/2011/09/defdog-the-importance-of-selection-bias-in-statistics/

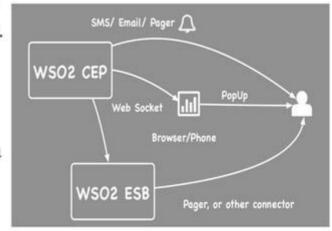
Communicate: Dashboards



- Dashboard give an "Overall idea" in a glance (e.g. car dashboard)
- Support for personalization, you can build your own dashboard.
- o Also the entry point for Drill down
- o How to build?
 - WSO2 DAS supports a gadget generation WIzard
 - o Or you can write your own Gadgets using D3 and Javascript.

Communicate: Alerts

- Detecting conditions can be done via CEP Queries. Key is the "Last Mile".
 - o Email
 - o SMS
 - o Push notifications to a UI
 - o Pager
 - o Trigger physical Alarm

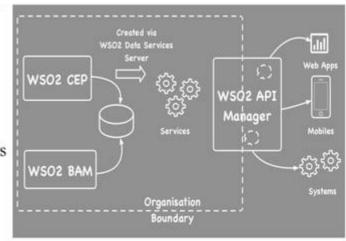


o How?

 Select Email sender "Output Adaptor" from CEP, or send from CEP to ESB, and ESB has lot of connectors

Communicate: APIs

- With mobile Apps, most data are exposed and shared as APIs (REST/Json) to end users.
- Need to expose analytics results as API
- o Following are some challenges
 - Security and Permissions
 - API Discovery, Billing, throttling, quotas & SLA



o How?

- Write data to a database from CEP event tables
- Build Services via WSO2 Data Service
- Expose them as APIs via API Manager

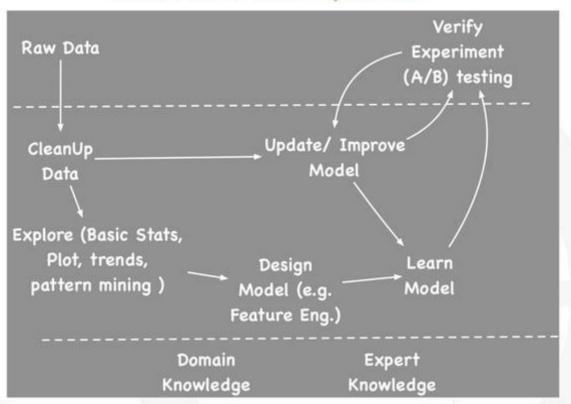
Communicate: Realtime Soccer Analytics



https://www.youtube.com/watch? v=nRI6buQONOM



Data Science Pipeline





Conclusion

- o Data Science is extracting knowledge by analyzing data
- o Discussed the pipeline and tools you can use to do that
- Rest of summer school will look at different aspects in detail.
- All tools discussed are available free under Apache Licence.

