

# **OLA Data Analyst Project**

## **SQL QUESTIONS**

1. Retrieve all successful bookings:
2. Find the average ride distance for each vehicle type:
3. Get the total number of cancelled rides by customers:
4. List the top 5 customers who booked the highest number of rides:
5. Get the number of rides cancelled by drivers due to personal and car-related issues:
6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
7. Retrieve all rides where payment was made using UPI:
8. Find the average customer rating per vehicle type:
9. Calculate the total booking value of rides completed successfully:
10. List all incomplete rides along with the reason:

## **Power BI Questions**

1. Ride Volume Over Time
2. Booking Status Breakdown
3. Top 5 Vehicle Types by Ride Distance
4. Average Customer Ratings by Vehicle Type
5. cancelled Rides Reasons
6. Revenue by Payment Method
7. Top 5 Customers by Total Booking Value
8. Ride Distance Distribution Per Day
9. Driver Ratings Distribution
10. Customer vs. Driver Ratings

## **Data Columns**

1. Date
2. Time
3. Booking\_ID

- 4. Booking\_Status
- 5. Customer\_ID
- 6. Vehicle\_Type
- 7. Pickup\_Location
- 8. Drop\_Location
- 9. V\_TAT
- 10. C\_TAT
- 11. cancelled\_Rides\_by\_Customer
- 12. cancelled\_Rides\_by\_Driver
- 13. Incomplete\_Rides
- 14. Incomplete\_Rides\_Reason
- 15. Booking\_Value
- 16. Payment\_Method
- 17. Ride\_Distance
- 18. Driver\_Ratings
- 19. Customer\_Rating

## **SQL ANSWERS**

**-- 1. Retrieve all successful bookings:**

```
select * from booking where "Booking_Status" = 'Success';
```

**-- 2. Find the average ride distance for each vehicle type:**

```
select "Vehicle_Type", AVG("Ride_Distance")  
from booking  
group by "Vehicle_Type";
```

**-- 3. Get the total number of cancelled rides by customers:**

```
select count("Booking_Status") from booking  
where "Booking_Status" = 'Canceled by Customer';
```

**-- 4. List the top 5 customers who booked the highest number of rides:**

```
select "Customer_ID", count("Booking_ID") as total_rides  
from booking  
group by "Customer_ID"  
order by "total_rides" desc  
limit 5;
```

**-- 5. Get the number of rides cancelled by drivers due to personal and car-related issues:**

```
select count("Booking_ID") from booking  
where "Booking_Status" = 'Canceled by Driver' and  
"Canceled_Rides_by_Driver" = 'Personal & Car related issue';
```

**-- 6. Find the maximum and minimum driver ratings for Prime Sedan bookings:**

```
select max("Driver_Ratings") as max_rating,  
min("Driver_Ratings") as min_rating  
from booking  
where "Vehicle_Type" = 'Prime Sedan';
```

**-- 7. Retrieve all rides where payment was made using UPI:**

```
select * from booking  
where "Payment_Method" = 'UPI';  
-- 8. Find the average customer rating per vehicle type:  
select "Vehicle_Type" , ROUND(AVG("Customer_Rating")::NUMERIC,2)  
from booking  
group by "Vehicle_Type";
```

#### **-- 9. Calculate the total booking value of rides completed successfully:**

```
select SUM("Booking_Value") as total_successful_value from booking where  
"Booking_Status" = 'Success';
```

#### **-- 10. List all incomplete rides along with the reason:**

```
select "Booking_ID", "Incomplete_Rides_Reason" FROM booking WHERE  
"Incomplete_Rides" =  
'Yes';
```

### **Power BI Answers:**

#### **Segregation of the views:**

##### **1. Overall--**

Ride Volume Over Time

Booking Status Breakdown

##### **2. Vehicle Type**

Top 5 Vehicle Types by Ride Distance

##### **3. Revenue--**

Revenue by Payment Method

Top 5 Customers by Total Booking Value

Ride Distance Distribution Per Day

##### **4. Cancellation--**

Cancelled Rides Reasons (Customer)

cancelled Rides Reasons(Drivers)

## **5. Ratings--**

Driver Ratings

Customer Ratings