

OLA Data Analyst Project

SQL QUESTIONS

1. Retrieve all successful bookings:
2. Find the average ride distance for each vehicle type:
3. Get the total number of cancelled rides by customers:
4. List the top 5 customers who booked the highest number of rides:
5. Get the number of rides cancelled by drivers due to personal and car-related issues:
6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
7. Retrieve all rides where payment was made using UPI:
8. Find the average customer rating per vehicle type:
9. Calculate the total booking value of rides completed successfully:
10. List all incomplete rides along with the reason:

Power BI Questions

1. Ride Volume Over Time
2. Booking Status Breakdown
3. Top 5 Vehicle Types by Ride Distance
4. Average Customer Ratings by Vehicle Type
5. cancelled Rides Reasons
6. Revenue by Payment Method
7. Top 5 Customers by Total Booking Value
8. Ride Distance Distribution Per Day
9. Driver Ratings Distribution
10. Customer vs. Driver Ratings

Data Columns

1. Date
2. Time
3. Booking_ID

4. Booking_Status
5. Customer_ID
6. Vehicle_Type
7. Pickup_Location
8. Drop_Location
9. V_TAT
10. C_TAT
11. cancelled_Rides_by_Customer
12. cancelled_Rides_by_Driver
13. Incomplete_Rides
14. Incomplete_Rides_Reason
15. Booking_Value
16. Payment_Method
17. Ride_Distance
18. Driver_Ratings
19. Customer_Rating

SQL ANSWERS

-- 1. Retrieve all successful bookings:

```
select * from booking where "Booking_Status" = 'Success';
```

-- 2. Find the average ride distance for each vehicle type:

```
select "Vehicle_Type" , AVG("Ride_Distance")
```

```
from booking
```

```
group by "Vehicle_Type";
```

-- 3. Get the total number of cancelled rides by customers:

```
select count("Booking_Status") from booking
```

```
where "Booking_Status" = 'Canceled by Customer';
```

-- 4. List the top 5 customers who booked the highest number of rides:

```
select "Customer_ID" , count("Booking_ID") as total_rides
```

```
from booking
```

```
group by "Customer_ID"
```

```
order by "total_rides" desc
```

```
limit 5;
```

-- 5. Get the number of rides cancelled by drivers due to personal and car-related issues:

```
select count("Booking_ID") from booking
```

```
where "Booking_Status" = 'Canceled by Driver' and
```

```
"Canceled_Rides_by_Driver" = 'Personal & Car related issue';
```

-- 6. Find the maximum and minimum driver ratings for Prime Sedan bookings:

```
select max("Driver_Ratings") as max_rating ,
```

```
min("Driver_Ratings") as min_rating
```

```
from booking
```

```
where "Vehicle_Type" = 'Prime Sedan';
```

-- 7. Retrieve all rides where payment was made using UPI:

```
select * from booking  
where "Payment_Method" = 'UPI';
```

-- 8. Find the average customer rating per vehicle type:

```
select "Vehicle_Type" , ROUND(AVG("Customer_Rating")::NUMERIC,2)  
from booking  
group by "Vehicle_Type";
```

-- 9. Calculate the total booking value of rides completed successfully:

```
select SUM("Booking_Value") as total_successful_value from booking where  
"Booking_Status" = 'Success';
```

-- 10. List all incomplete rides along with the reason:

```
select "Booking_ID", "Incomplete_Rides_Reason" FROM booking WHERE  
"Incomplete_Rides" =  
'Yes';
```

Power BI Answers:

Segregation of the views:

1. Overall--

Ride Volume Over Time

Booking Status Breakdown

2. Vehicle Type

Top 5 Vehicle Types by Ride Distance

3. Revenue--

Revenue by Payment Method

Top 5 Customers by Total Booking Value

Ride Distance Distribution Per Day

4. Cancellation--

Cancelled Rides Reasons (Customer)

cancelled Rides Reasons(Drivers)

5. Ratings--

Driver Ratings

Customer Ratings