## **HDFC Ergo - Medisure Super Top Up Policy**

**Title: Claim Process** 

## For Cashless hospitalisation

Contact HDFC ERGO and submit a cashless request form with required documents

Cashless decision made within 6 hours by HDFC ERGO

## For Cashless reimbursement

Collate original bills with other documents as required and submit it to HDFC ERGO

Reimbursement claims response made within 6 working days