

Table Design

1.tbl_workshop

No	Field Name	Datatype	Key Constraints	Description
1	Workshop ID	Int(10)	Primary key	Id of workshop
2	Workshop name	Varchar (50)	Not null	Name of workshop
3	location	Varchar(50)	Not null	place
4	Terminal id	Int(10)	Foreign key	Foreign key of terminal

2.tbl_complaint

No	Field Name	Datatype	Key Constraints	Description
1	Complaint ID	Int(10)	Primary key	Id of complaint
<u>2</u>	date	Date	Not null	Date of Complaint
3	Complaint	Varchar(50)	Not null	Complaint description
4	Staff id	Int(10)	Foreign key	Foreign key of staff
5	Workshop id	Int(10)	Foreign Key	Foreign key of workshop
6	Terminal id	Int(10)	Foreign key	Foreign key of terminal

3.tbl_Complaint_response

No	Field Name	Datatype	Key Constraints	Description
1	C_response_ID	Int(10)	Primary key	Id of response
<u>2</u>	Response	Varchar (50)	Not null	Response of complaint
3	date	date	Not null	Date of response
4	Complaint id	Varchar(10)	Foreign key	Foreign key of Complaint