ATHIT KENTHONGLATH

CONTACT

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📍 Thatluang, Saysettha district

🌐 athitdragon-portfolio.netlify.app

SKILLS

- JavaScript, React, Node JS, HTML, CSS, Tailwind CSS, Bootstrap,
- MySQL
- PHP
- Git, GitLab
- Redmine (Issue tracking)
- Excel data tracking, data cleaning
- Computer hardware assembly
- Windows OS

- Customer focus
- Teamwork
- Time Management

LANGUAGE

- Lao (Mother Tongue)
- English (Intermediate)
- Thai (Intermediate)

OBJECTIVE

To gain knowledge and new work experience, utilizing my skills while exchanging ideas with colleagues and officers, and contributing to the company's success in achieving its goals.

WORK EXPERIENCE

DATA COM CO., LTD   2024 - Present

Software Support / Tester

- Act as Local Support for the software E-Business Registration System) developed by partner from Norway (NRD companies), to assist end users (District, Provincial, and Central Officers of Department of Enterprise Registration and Management, Ministry of Commerce and Industry) to First-level troubleshoot issues and feedback. Escalate and Log issues to the partner when the issues cannot be resolved right away. Communicate on change requests between the customer and the partner.

- A project member to implement and support a HR Software (Cadena HRM series 5, solution from partner in Singapore) for 2 customers in Vientiane.

- Test Datacom's internal software projects, Currently working on Datacom ERP software. Log case and feedback to Developers for bug fixes.

- Front-end Develop Datacom's internal software projects

EDUCATION

NATIONAL UNIVERSITY OF LAOS   2024 - Present

Pursuing Bachelor degree, Major: Information Technology,
(Part time)

QUEST COLLEGE   2022 - 2024

Higher Diploma, Major: Information Technology