

## Overview Analysis Insights

### 1. Overall Performance

- **Total Bookings:** 103.7K
- **Total Booking Value:** \$1.6M
- **Average Trip Value:** \$15.0
- **Total Trip Distance:** 349K miles
- **Average Trip Distance:** 3 miles
- **Average Trip Time:** 16 minutes

### 2. Peak Patterns

- **Most Active Days:** End of the month (days 25–30) show higher booking volumes.
- **Day vs Night Trips:** 61.7% of trips occur during the **day**, and 38.3% at **night**.

### 3. Popular Locations

- **Most Frequent Pickup:** Penn Station / Madison Sq West
- **Most Frequent Drop-off:** Upper East Side North
- **Farthest Trip:** 144.1 miles (Lower East Side → Crown Heights North)

### 4. Vehicle Performance

- **UberX dominates:**
  - 38.7K bookings ( $\approx 37.4\%$ )
  - Total value: \$583.9K
- **Least Used:** Uber Green ( $\approx 14.5$ K bookings, \$210.6K)

### 5. Payment Methods

- **Most Used:** Uber Pay ( $\sim 67\%$ )
- **Least Used:** Google Pay ( $\sim 0.17\%$ )

## Recommendations

### 1. Marketing & Promotions

- **Focus campaigns on peak days** (last week of the month).
- **Promote night-time bookings** to balance trip loads.

### 2. Vehicle Strategy

- **UberX**: Maximize this fleet—it's clearly the most preferred.
- **Uber Green**: Consider promoting eco-rides with discounts or incentives.

### 3. Payment Partnerships

- Since **Uber Pay dominates**, consider:
  - **Cross-promotions** with Uber Wallet.
  - **Incentives for using alternate payment methods** (Google Pay, Amazon, etc.) to diversify dependency.

### 4. Location Optimization


- **Strategic driver placement** in/around:
  - **Penn Station** and **Upper East Side North** to reduce rider wait times.
- Highlight these zones in driver apps for improved efficiency.

## Time-Based Insights (With Filters Applied)

### 1. Booking Trends by Time of Day

Across all metrics (Bookings, Value, Distance), there's a **strong peak between 10 AM to 6 PM**, tapering off in the evening. This aligns well with:

- **Workday commutes**
- **Midday errands**
- **Afternoon travel**

 **Recommendation:** Increase driver availability during peak hours, especially 10 AM–6 PM. Consider surge pricing or promotions post-6 PM to flatten the curve.

### 2. Booking Patterns by Day of Week

#### a. Total Bookings


- **Highest: Saturday (19.2K) and Sunday (19.1K)**
- **Lowest: Friday (9.3K)**

#### b. Total Booking Value

- **Highest: Saturday (\$276K) and Sunday (\$283K)**
- **Lowest: Friday (\$146K)**

#### c. Total Trip Distance

- **Highest: Sunday (62K miles) and Saturday (62K miles)**
- **Lowest: Friday (36K miles)**

 **Insight:** Fridays consistently underperform across all metrics—possibly due to reduced demand or fewer available drivers.

#### Recommendations:

- **Boost Friday performance:** Launch “Friday ride deals” or promo codes.
- **Weekend surge planning:** Ensure more drivers are available Saturdays & Sundays.

### 3. Hour & Day Heatmap Analysis

All three heatmaps show that:

- **Most active hours:** 10 AM – 7 PM
- **Most active days:** Saturday & Sunday
- **Least active:** Early morning hours (12 AM – 6 AM), especially Monday through Friday

#### **Recommendation:**

- Leverage heatmap data for **driver scheduling and dynamic pricing models**.
- Explore **targeted marketing** to promote off-peak hour bookings with discounts.

### Overall Summary

#### High-Level Findings:

- **Daytime (10 AM–6 PM) and weekends (Sat-Sun)** dominate bookings.
- **Friday** is an outlier with low performance—needs strategic intervention.
- **User habits** suggest non-commuter, casual ride patterns (e.g., shopping, leisure).