DYNATRACE TRAINING

Location: Online Training
Date: December
Time: 09:30 – 16:00

Basic - Agenda items

Times	Topics	Trainer
09:30 – 10:30	▪ **Introduction** ▪ **Dynatrace Architecture** ▪ **Dynatrace ActiveGate** ▪ **How to deploy agent Dynatrace**	DPM Thailand
10:30 – 12:0	▪ **Smartscape Topology** ▪ **Dynatrace module** - Host - Process - Service	**DPM Thailand**
	Lunch Break	
13:00 – 14:30	▪ **System setting** - Monitoring Overview - Host Naming Rules - Process group	**DPM Thailand**
	15 Minutes Break	
14:45 – 16:00	▪ **Process Group Naming** ▪ **Service Naming Rules** ▪ **Custom Service** ▪ **Tag**	**DPM Thailand**

DYNATRACE TRAINING

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Advance Day 1 - Agenda items

Times	Topics	Trainer
09:30– 12:00	▪ **Perf Analysis** **- How should we start in perf analysis.**	**DPM Thailand**
	Lunch Break	
13:00 – 15:30	▪ **Hotspots** **- Response time hotspots** **- Service hotspots** **- Method hotspots**	**DPM Thailand**
	Q&A	

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DYNATRACE TRAINING

Location: Online Training
Date: January
Time: 09:30 – 15:30

Advance Day 2 - Agenda items

Times	Topics	Trainer
09:30– 12:00	▪ **Service Analysis** **- Service Flow** **- Service Backtrace** **- Key request vs. normal request** **- Request Attribute**	**DPM Thailand**
	Lunch Break	
13:00 – 15:30	▪ **Diagnostic tools** **- Exception** **- Top web** **- Top DB** **- Code Profiler** **- Memory Profiler**	**DPM Thailand**
	Q&A	

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DYNATRACE TRAINING

Location: Online Training
Date: January
Time: 09:30 – 15:30

Advance Day 3 – Agenda items

Times	Topics	Trainer
09:30– 12:00	▪ **Common Patterns** **- Slow DB** **- Connection acquisition** **- Chatty** **- long lock time**	**DPM Thailand**
	Lunch Break	
13:00 – 15:30	▪ **Analysis Showcases** **- Real case finding**	**DPM Thailand**
	Q&A	