Atinder Singh

Project Name = IdealPos

**Introduction**

Welcome to the Idealpos User Guide!

Whether you're a beginner or an experienced user, the User Guide is a useful point of reference that is available for all things Idealpos.

If you already know the topic you want to read about, expand the topic on the following to see all the information we have about the topic.

Otherwise, you can use the Search feature in the User Guide to find the topic you're looking for.

**Project Purpose**  :

If you've been searching for Point of Sale with all the features you require, then today is your lucky day!

About Us

We pride ourselves on the products and services we offer and the results we achieve. Our reseller network encompasses some of the most demanding customers, which we aim to please on a daily basis. Due to our close relationship with customers, features are a direct result of requests from people who are using Idealpos every day.

• Australian Owned for over 35 Years

• Complete Point of Sale Solutions

• Worldwide Network of Resellers & Support

• Large Industry Support Network

• Specialists in Hospitality and Retail

• Direct Integrations to World-Class Providers

We pride ourselves on the products and services we offer and the results we achieve. Our reseller network encompasses some of the most demanding customers, which we aim to please on a daily basis. Due to our close relationship with customers, features are a direct result of requests from people who are using Idealpos every day.

Industry Support:

• Bars • Bottle Shops • Cafes • Convenience Stores • Dry Cleaning Services • Franchises • Fruit & Vegetable Shops • Hotels, Gaming and Clubs • Landscape and Nursery • Quick Service Fast Food • Restaurants • Retail • School Shops • Service Stations • Theme Parks and Tourist Attractions

**Features You Need**

Touchscreen POS

• Create your own customized layouts for every terminal

• Up to 18 available tabs for fast access to all products

• Use images for faster selection and brand recognition

• POS Grids for item choices and intuitive selection

• Edit button programming on the fly

Customer Display

• Stock Item images display while being entered

• Promotions and information shared at the POS

• Use still images or video for instant effect

• Captive audience for in-store advertorials

• Choose from 6 different layouts

Speed of Service

• Barcode scanning for instant product / customer entry

• Label printing for non-barcoded items

• Sales Prompts to help staff upsell

• Fast-Cash buttons in local currency denominations

• Integrated EFTPOS to over 18 providers worldwide

• Instant receipts to thermal printers

**Integrated EFTPOS**

Minimize staff error and increase sales speed by utilizing the technology of an integrated EFTPOS facility. Not only will you save time and money, but you can also combine receipt printing and allow for cash out.

**Customer Relationships**

Customers are the life-blood of your business, and it’s easy to give them that little bit extra, without it costing you the world. As standard, Idealpos includes a Customer Account database, along with Customer Rewards and Loyalty. All this combines to give you the best tools to foster the relationship with your customers.

• Account setup with Invoicing, Statements and Credit Limit

• Multiple Customer Types for easy management

• Discount bonuses based on spending thresholds

• Points-based loyalty with redemptions

• Offer reward promotions to “Buy 10 Get 1 Free”

• Export Customers for additional marketing

• Send Coupons for birthdays, memberships and more

• Create Master and Sub accounts for easier processing

**Project Scope**  :

Are you looking for Point of Sale Software? Idealpos is proudly Australian owned and developed right here in Brisbane! If you are looking for a complete POS System, then Idealpos is the right choice for your Point of Sale System.

Suitable for both many different industries, Idealpos' optional features are available in add-on modules, so you only need to purchase the features you require.Idealpos POS Software is easy to use and your staff will be able to master it quickly. Select the feature you wish to learn about or download our product brochures for more information.

Technical

**Specification**  :

|  |  |
| --- | --- |
| Software | Surface Go, Windows 10 Home in S mode, Surface Go for Business, Windows 10 Pro, Microsoft Office 365 Home 30-day trial |
| Dimensions | 245 mm x 175 mm x 8.30 mm (9.65" x 6.90" x 0.33") |
| Storage | eMMC drive: 64GB, or Solid-state drive (SSD): 128GB SSD |
| Display | Screen: 10" PixelSense™ Display Resolution: 1800 x 1200 (217 PPI) resolution Aspect ratio: 3:2 Contrast ratio: 1500:1 Touch: 10-point multi-touch Corning® Gorilla® Glass 3 |
| Connections | 1 x USB-C 3.5 mm headphone jack 1 x Surface Connect port Surface Type Cover port4 microSDXC card reader Compatible with Surface Dial\* off-screen interaction |
| Graphics | Intel® HD Graphics 615 |
| Sensors | Ambient light sensor, Accelerometer, Gyroscope, Magnetometer |
| Network | Nano SIM Tray, 4G LTE Advanced (Bands 1, 2, 3, 4, 5, 7, 8, 12, 13, 17, 19, 20, 25, 26, 28, 29, 30, 38, 39, 40, 41, 66) GPS/GLONASS: Standalone and assisted GNSS, accuracy up to 3 meters |
| Processor | Intel® Pentium® Gold Processor 4415Y |
| Security | TPM 2.0 for enterprise security Enterprise-grade protection with Windows Hello face sign-in |
| Wireless | Wi-Fi: IEEE 802.11 a/b/g/n/ac compatible Bluetooth Wireless 4.1 technology |

First Screen Graphical user interface, application

Description automatically generated

Graphical user interface, table

Description automatically generated

Graphical user interface

Description automatically generated

Graphical user interface, application, PowerPoint

Description automatically generated

Graphical user interface, chart, application, treemap chart

Description automatically generated

Graphical user interface, application, PowerPoint

Description automatically generated