



## CONTACT

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Bangkok, Thailand

## TESTING SKILLS

- Test Case
- Test Plan
- Test Scenario
- Test Report
- Log Defect
- Flowchart
- ER Diagram

## TECHNICAL SKILLS

- Robot Framework (Basic)
- API Testing with Postman
- HTML / CSS / Javascript
- MongoDB / SQL
- Figma / Git / Github

## SOFT SKILLS

- Growth mindset
- Persistence
- Responsibility
- Teamwork

## CERTIFICATE

- Software Testing Manual By P'Beam (2023)

## LANGUAGES

- Thai
- English (TOEIC 790)

# ATITHIYA INTHORN

## QUALITY ASSURANCE

## PROFESSIONAL SUMMARY

As a recent graduate of Generation Thailand's Junior Software Developer Bootcamp, I successfully engineered a MERN Stack Workout Tracking Web Application. Collaborating in an agile framework, I actively participated in sprint planning, weekly scrum meetings, and retrospectives, contributing to effective project delivery. My role extended to executing software testing protocols, ensuring the application's seamless functionality.

## EDUCATION

**Junior Software Developer Cohort 5 Bootcamp** July 2023 - October 2023  
*Generation Thailand*

- Collaborated on a team to develop the final project, a Workout Tracking Web Application. Engineered responsive designs for an enhanced user experience on both desktop and mobile platforms. Utilized the MERN Stack, including MongoDB, Express.js, React.js, and Node.js
- Adept at Agile methodologies covering sprint planning, weekly scrum meetings, sprint reviews, and retrospectives for effective project delivery
- Executed software testing protocols for all web application functions
- Learned behavioral skills and mindset such as growth mindset, time-management, proactiveness

**Bachelor of laws** 2017 - 2019  
*Ramkhamhaeng University*

## SIDE PROJECTS

### Software Testing Manual By P'Beam Course

- Created and executed a diverse set of test cases for a Web application, covering critical aspects such as Facebook Login, Register Page, Payment Application, Tour Booking Feature, Hotel Telephone System, and the Default Page for the 'PaoTang' Application
- Developed a test scenario for the E-Commerce Application
- Constructed a flowchart and generated a test report
- Acquired a fundamental understanding of QA testing concepts and the Software Development Life Cycle, Agile methodology, and exploring various testing types, including UAT tests and End-To-End tests

## EXPERIENCE

**Quality Control Officer** September 2021 - February 2024  
*SPX EXPRESS (Thailand) Co., Ltd. (Outsource)*

- Examined employee work to ensure parcel deliveries followed established processes, emphasizing attention to detail
- Verified compliance with PDPA law through analysis of submitted data, confirming adherence to procedures and privacy regulations
- Managed 3,200 cases on a weekly basis, proactively engaging with customers to address issues or errors encountered with delivery drivers

**KYC Officer** April 2021 - July 2021  
*Bitkub Online Co., Ltd (Outsource) - (Contract)*

- Confirmed the identity verification lists before setting up a customer account
- Proactively investigated potential high-risk aspects of clients' occupations, promptly reporting as needed, and obtaining essential documentation for comprehensive customer profiles
- Successfully met daily KPIs, achieving high-performance ratings, and earning a promotion to the Data Cleansing position