Anthony Tolliver

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EDUCATION

Bachelor of Arts Economics, Chinese Studies *summa cum laude* | University of Houston | Houston | May 2012

- Related coursework: Econometrics, MIS, Statistics & Data Analysis

IBM Data Science Professional Certification

QUALIFICATIONS

TECHNICAL

- SQL, Tableau, Power BI, Python, R.

DATA ANALYTICS

- Experienced in asking key questions to prepare, process, and analyze data to share insights that lead to action.

EXPERIENCE

Senior Data Analyst | Delta Air Lines | Atlanta | November 2021 – Present

- Locate and extract data based on Delta Cargo ad hoc reporting needs using SQL to query and SAS to transform into information and visuals.
- Create, update, and maintain documentation for data dictionaries, dashboards, and other analytical tools.
- Present key operational findings measured by performance goals to 150 stations worldwide through Excel reports, PowerPoint presentations, and Tableau dashboards.

Pricing and Data Analyst | Wheaton Van Lines | Indianapolis | November 2020 – October 2021

- Summarized and shared trucking insights based on needs across divisions using SQL and Python.
- Created pivot tables and charts based on ad hoc requests of senior executives using Excel.
- Produced quarterly dashboards of trucking agent shipment aggregates based on industry shipping metrics using Power BI.

Business Trainer | Wall Street English | Beijing | September 2019 – March 2020

- Trained non-technical clients in data analysis and reporting based on individual client requests using Python and Excel.
- Created customized finance course content according to corporate client demands using Microsoft Office tools.
- Actively promoted the Wall Street English brand to recruit potential clients at lunch & learn events, recruitment fairs, etc.

Analyst | Urban Science/ChannelVantage | Detroit | January 2019 – July 2019

- Queried databases to explore and share insights based on internal management questions using SQL.
- Translated data into ad hoc reports that adhere to automotive client specifications using SQL.
- Helped automotive clients increase customer retention by 10% with a decision tree model that captured customer willingness to pay for auto services using R.

Business Instructor | Beijing Youth Politics College | Beijing | September 2015 – July 2018

- Trained learners in data analysis related to linear regression, SQL, and sensitivity analysis for business analysis using Excel.
- Led learners in creating data visualizations of business data for future business careers using Excel and PowerPoint.