



## SKILLS

### Programming Languages

- Proficiency in Python and Java Script, have been used various school projects and personal ones.

### Website Development

- Experience in building web applications using front-end technologies like HTML.

### CAD

- Proficiency in AutoCAD software to create and modify 2D and 3D drawings.

### IT Support

- Cloud Computing
- Debugging
- Cybersecurity
- Linux
- PowerShell
- IT Operations
- Binary Code
- Troubleshooting

## Extracurricular Activities

### Information Technology Commissioner

- IT commissioner for Western Engineering student council. My main responsibilities are:
- Advising the student council on technology-related matters, including software and hardware upgrades, networking, and security.
- Managing the student council's website, ensuring it is up-to-date and user-friendly.
- Researching and recommending technology solutions to improve the efficiency and effectiveness of council operations.
- Collaborating with other commissioners and council members to ensure that technology is integrated into all council activities and events.
- Monitoring and addressing any IT issues that arise within the council, such as server outages or data breaches.
- Reporting regularly to the council on the state of the IT infrastructure and any proposed changes or improvements.



## EXPERIENCES

### Kian Physiotherapy Inc. | Website Developer / IT | *Toronto, Ontario*

Jan 2022 – Jan 2023

- Designed and developed responsive websites using HTML.
- Implemented user interfaces and user experiences.
- Developed custom themes and plugins for clients to meet their specific needs.
- Conducted thorough testing and debugging of websites to ensure optimal performance, accessibility, and security.
- Provided technical support and maintenance to existing websites, ensuring they run smoothly and effectively.
- Wrote and coded articles for the company's website.

### Phoenix Physio Clinic | Receptionist | *Vaughan, Ontario*

2020 – Sep 2022

- Managed incoming phone calls and directed them to the appropriate personnel or department.
- Greeted and assisted visitors in a courteous and professional manner, answering their inquiries and providing information about the company.
- Maintained the reception area, ensuring it was clean and tidy, and provided a welcoming atmosphere to guests.
- Handled incoming and outgoing mail, as well as other administrative duties, such as filing, copying, and scanning documents.
- Scheduled appointments and maintained appointment calendars for staff and management.
- Managed office supplies and inventory, and placed orders when necessary.
- Demonstrated excellent communication and interpersonal skills, building positive relationships with clients, colleagues, and vendors.
- Troubleshooted and resolved problems with office equipment and supplies when necessary.



## EDUCATION

### University of Western Ontario

Sep 2021 – Present

- Currently studying for my B.A.Sc. in Software Engineering at Western University in London, Ontario.

### Google IT Support Professional Certificate

May 2023

- Eight-month IT support program, developed by Google, that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs.

### St. Robert Catholic High School

2018 - 2021

- Graduated from the prestigious St. Robert Catholic High School in Richmond Hill, Ontario, in the summer of 2021, with multiple years as an honour student.



## Qualification Summary

- Customer Service:** ability to provide high-quality customer service in a fast-paced setting by using excellent math abilities, team orientation, and interpersonal qualities.
- Communication & Presentation:** Charismatic communicator in speech and in writing. Build lasting relationships with both peers and clients.